

# **Integrating SPC and TPM**

#### 1. Introduction

An important continuous improvement tool for manufacturing organizations is Total Productive Maintenance (TPM). Although both TPM and SPC are continuous improvement techniques it is normally not perceived that they have the same goals. What is commonly perceived is: The original goal of total productive management: "*Continuously improve all operational conditions, within a production system;* by stimulating the daily awareness of all employees" (by Seiichi Nakajima, Japan, JIPM)

An accurate and practical implementation of TPM, will increase productivity within the total organization, where :

(1) .. a clear business culture is designed to continuously improve the efficiency of the total production system

(2) .. a standardized and systematic approach is used, where all losses are prevented and/or known.

(3) .. all departments, influencing productivity, will be involved to move from a reactive- to a predictive mindset.

(4) .. a transparent multidisciplinary organization is reaching zero losses.

(5) .. steps are taken as a journey, not as a quick menu.

The Deming-method to plan, do, check , act and the underlying idea of people empowerment at the shop floor are present in both the TPM and SPC approach. For analyzing special causes of variation similar techniques are applied like FMEA, Pareto analysis, etc. The organizational structure to improve also shows great similarities between the two systems.

The major difference is that TPM puts a lot of emphasis on quick change over (Single Minute Exchange of Dies (SMED)) and maintenance and SPC puts a lot of emphasis on improving critical quality characteristics as requested by customers. A second big differences seems to be the way data is gathered and reported. In TPM OEE data is reported and in SPC control charts and capability reports are made.

So in theory implementing a continuous improvement program which integrates both methods can be very rewarding for companies.

In this document we will show how SPC methods will help to improve OEE analysis and show how OEE analysis and reports are integrated in DataLyzer.



#### 2. OEE ratios

There is no standardization for OEE definitions. There are some attempts to standardize (see for example <u>http://oeeindustrystandard.oeefoundation.org</u>). DataLyzer is setup very flexible so you can use your own categories and definitions.

To calculate the OEE of a machine or process we start with the total time. This 24 hours x 7 days a week

# **Total time**

From this total time the time no production is scheduled needs to be subtracted. Examples of no production scheduled are for example no production during the weekend, no orders, no production due to overcapacity, holidays, strike etc.

| Planned production time | Non scheduled |
|-------------------------|---------------|
| ranned production time  | time          |

The planned production time is the starting point for the OEE calculations. The OEE is the multiplication of 3 ratios. The availability, the performance and the quality. So OEE = availability x performance x quality.

## Availability

The availability is the ratio between operating time and total planned production time.



The 3 big losses in downtime loss are :

- change over and setup
- breakdowns of the machine
- waiting time

#### Performance

The performance ratio is the net operating time / operating time.



The 2 big losses in speed loss are:

- Small stops
- Reduced speed



The difference between small stops and a breakdown is the amount of time the machine is stopping. With a small stop the machine normally doesn't stop. Examples are a blocked cavity or a jam in packaging so one or 2 places stay empty. With small stops the production can be started almost instantly again.

# Quality

The quality ratio is the productive time / net operating time.



The 2 big losses in quality loss are:

- Production rejects
- Startup rejects

OEE = Availability \* Performance \* Quality

To improve the net productive time the OEE ratios need to be improved or the scheduled down time needs to be decreased.

## 3. OEE integrated in DataLyzer Spectrum SPC module

The definition of the OEE ratios is pretty clear but measuring the different ratios is not always so easy. Measuring the total speed loss is more or less possible but it is not always easy to determine which part of the speed loss is caused by small stops and which part is caused by running with reduced speed. If all information is available in the PLC of the machine the information can be extracted and the different ratios can be calculated in detail. But even if we don't have a PLC connection we still can get a very good estimate of the OEE factors and get the right information to drive the improvement process.

In DataLyzer Spectrum the OEE registration can be setup easily by using categories, attribute control charts and optional parameters.

If you create an OEE category group DataLyzer will automatically create 4 categories for this group.

- Planned downtime
- Unplanned downtime
- Performance Loss
- Quality Loss

You can add new categories and assign the category to one of the 4 loss types.



| Category Grou         | IP OEE (OEE | )     | •                  |                      |                           |        |                  |   |   |
|-----------------------|-------------|-------|--------------------|----------------------|---------------------------|--------|------------------|---|---|
| Category              | Order       | Limit | Sampling Plan Size | Acceptance<br>Number | Upper Reasonable<br>Limit | UCL    | OEE - Loss Type  |   |   |
| Unscheduled           | 1           | 180   | 960                | 240                  |                           | 180    | Shutdown loss    | - |   |
| Downtime              | 2           | 90    | 960                | 135                  |                           | 60     | Downtime loss    | - |   |
| Waiting time          | 3           | 20    | 960                | 50                   |                           | 60     | Downtime loss    | - |   |
| Line restraint time   | 4           | 30    | 960                | 50                   |                           | 60     | Downtime loss    | - | · |
| Performance loss time | 5           | 30    | 960                | 45                   |                           | 30     | Performance Loss | - |   |
| •                     |             |       |                    |                      |                           |        |                  |   |   |
| Exit                  |             | Add   |                    | Delete               |                           | Rename |                  |   |   |

Figure 1: Categories for OEE calculation

We can set (statistical) limits per category and the categories which are not of the shutdown loss type are used for the OEE calculation. Limits can be set per shift or can be set for aggregated time periods.

Data input for OEE analysis and reporting can be done automatically by using the DataLyzer real-time OEE module or manually at the end of a shift.

In figure 2 the data entry screen is given in case data entry is done manually. Relevant data will be entered or calculated based on optional parameter values entered.

| Subgroup #: 18Category ( | Group: OEE                               |                     |                               | ×     |
|--------------------------|--|---------------------|-------------------------------|-------|
| Date: 06-19-12           | [Category] Loss                          | Minutes             | <ul> <li>Parameter</li> </ul> | Value |
| Time: 07:00:00           | [Waiting time] Planned maintenance       | 0                   | Machine rate                  | 10    |
|                          | [Unscheduled downtime] No orders         | 0                   | Parts produced                | 4800  |
|                          | [Waiting time] No personnel              | 25                  | Parts rejected productio      | 0     |
|                          | [Unscheduled downtime] No material       | 0                   | Parts rejected startup        | 0     |
|                          | [Unscheduled downtime] Pause             | 0                   | Parts rejected startup        | U     |
|                          | [Downtime] Breakdown cause 1             | 15                  |                               |       |
|                          | [Downtime] Breakdown cause 2             | 0                   |                               |       |
|                          | [Downtime] Breakdown cause 3             | 0                   |                               |       |
|                          | [Waiting time] Change over               | 0                   | _                             |       |
|                          | [Waiting time] Setup machine             | 0                   |                               |       |
|                          | [Performance loss time] Stoppage cause 1 | 0                   |                               |       |
|                          | [Performance loss time] Stoppage cause 2 | 0                   | •                             |       |
|                          | Total Lo                                 | oss: 40             |                               |       |
|                          | Total Production Ti                      | me: 480             |                               |       |
|                          | Loss Proporti                            |                     |                               |       |
|                          |  |                     |                               |       |
|                          |  | EE: 91.67%          |                               |       |
|                          | <u> </u>                                 | te <u>C</u> ancel   |                               |       |
|                          | Measuring Instructions                   | <u>F</u> irst Piece |                               |       |
|                          |  |                     |                               |       |
|                          |  |                     |                               |       |
|                          |  | <b>•</b>            |                               |       |

Figure 2: Input screen OEE data



#### 4. Real-time OEE

DataLyzer also offers a real-time OEE module. This module offers the possibility to enter downtimes real-time on the shop-floor

Data can be entered manually or data can be extracted from a PLC.

| OEE - [Satellite Status]   |       |       |       |       |       |       |       |       |    |
|----------------------------|-------|-------|-------|-------|-------|-------|-------|-------|----|
| File View Setup Reports He | lp    |       |       |       |       |       |       |       |    |
| b   🌀                      |       |       |       |       |       |       |       |       |    |
| tellite Production         | •     |       |       |       |       |       |       |       |    |
| ection moulding Extruder   |       |       |       |       |       |       |       |       |    |
| Equipments 5:00            | 07:00 | 08:00 | 09:00 | 10:00 | 11:00 | 12:00 | 13:00 | 14:00 | 15 |
| Department 01              |       |       |       |       |       |       |       |       |    |
| Krauss-Maffei 30           |       |       |       |       |       |       |       |       |    |
| Krauss-Maffei 35           |       |       |       |       |       |       |       |       |    |
| Krauss-Maffei 40           |       |       |       |       |       |       |       |       |    |
| Krauss-Maffei 45           |       |       |       |       |       |       |       |       |    |
| Krauss-Maffei 50           |       |       |       |       |       |       |       |       |    |
| Demag 10                   |       |       |       |       |       | _     |       |       |    |
| Demag 15                   |       |       |       |       |       |       |       |       |    |
| Demag 20                   |       |       |       |       |       |       |       |       |    |

Figure 3: DataLyzer real-time module

The status screen shows real-time what the status of production is. Downtimes can be started, technician can acknowledge their arrival at the machine when they start to repair. When a product changes the operator can select the new product and automatically the correct machine rates will be used to calculate the performance losses for a specific run.

The module has a large set of reports assisting production management is analyzing the state of the process (See figure 4).

| 😸 OEE - [Satellite Status]  |  |
|-----------------------------|--|
| 🛃 File View Setup           | Reports Help                                 |
| B 💫   🌏                     | Total Uptime (Availability) by Processes     |
| Satellite Production        | Total Downtime by Processes                  |
|                             | Total Idle Time by Processes                 |
| Injection moulding Extruder | OEE by Processes                             |
| Equipments                  | Downtime by individual equipment             |
| Department 01               | Mean Time before Failure (MTBF) by Processes |
| Krauss-Maffei 30            | Mean Time before Failure (MTBF) by Equipment |
| Krauss-Maffei 35            | Mean Time To Repair (MTTR) by Processes      |
| Nauss-Maliel 55             | Mean Time To Repair (MTTR) by Equipment      |
| Krauss-Maffei 40            | Breakdowns                                   |
| Krauss-Maffei 45            | breakdowns                                   |

Figure 4: Reports DataLyzer OEE module

At the end of a shift the data will automatically be updated to the attribute chart. For further details see separate brochure on the website www.datalyzer.com



## 5. OEE Improvement cycle

The big advantage of showing OEE results in an attribute chart is that you can perform statistical analysis on the losses, get alarms on out of control values and the improvement cycle which is in place for SPC can be used for productivity improvement as well.

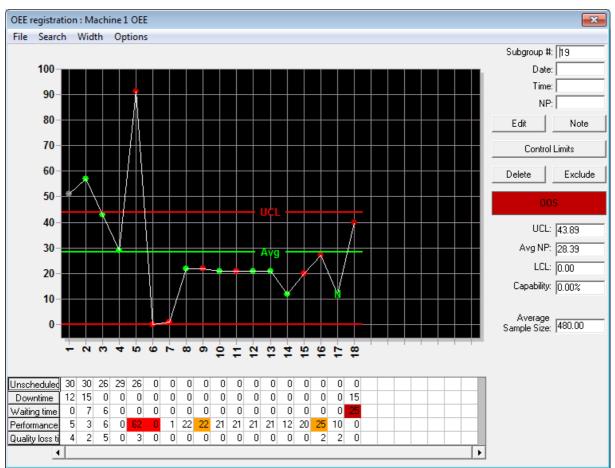


Figure 5 shows a typical OEE attribute chart.

Figure 5: OEE attribute chart

If limits are exceeded the corrective action procedure is automatically activated. The status can indicate an excessive loss for that shift or for an aggregated time period depending how the system is setup.

If you want to analyze a specific loss category you drill down by clicking on the specific category. For example if you click on downtime loss the chart looks like figure 6.



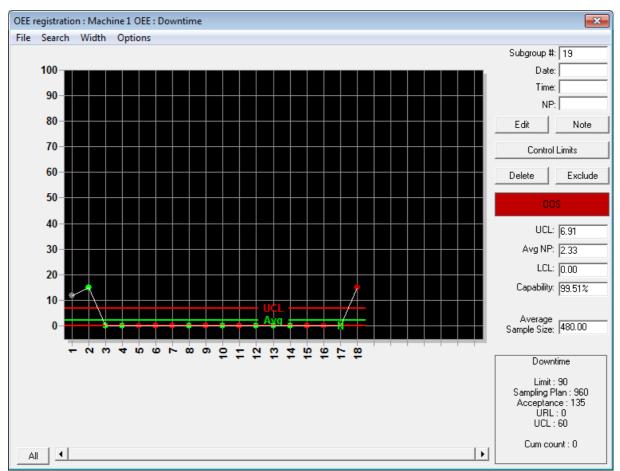


Figure 6: Attribute control chart for the downtime loss category

The chart shows the control limits and clearly indicate if a specific loss is out of control.

For the individual losses Pareto analysis can be made for every time period like shown in figure 7.



| 🚧 Machine 1 OEE  |  |   |  |  |   |           |          |  |
|--|--|---|--|--|---|-----------|----------|--|
|  |  |   |  | Percen   | t Defects   |           |          |  |
| 0  | 10   | 20 3  | 0 4  |  |   | 50        | 70       | 80 90 100  |
|  |  |   |  |  |   |           |          |  |
| Pause-   |  |   |  |  | · · · · · ·   | +         | +        |  |
| No material-<br>Breakdown cause 3-   |  |   |  |  |   |           | 1        |  |
| Change over -  |  |   |  |  |   |           | _        |  |
| Breakdown cause 2-   |  |   |  |  |   |           | +        |  |
| Production reject time -   |  |   |  |  |   |           | +        |  |
| Stoppage cause 2-<br>Reduced speed time -  |  |   |  |  |   |           |          |  |
| Startup reject time-   |  |   |  |  |   |           |          |  |
| Stoppage cause 1 -   |  |   |  |  |   |           | +        |  |
| No orders-   |  |   |  |  |   |           | +        |  |
| Setup machine -<br>No personnel -  |  |   |  |  |   |           |          |  |
| Planned maintenance-   |  |   |  |  |   |           |          |  |
| Breakdown cause 1 -  |  |   |  |  |   |           |          |  |
|  |  |   |  |  |   |           |          |  |
|  |  |   |  |  |   |           |          |  |
| Noncon   | formity  | # of defects  | % of total   | Cost /<br>Defect   | Total cost  | % of cost |          | Parts Inspected 2400   |
| Noncon<br>Pau:   |  | # of defects<br>120                                       | % of total<br>55,81  |  | Total cost<br>0,00  | % of cost |          | Total defects 215  |
|  | se   | 120<br>30   | 55,81<br>13,95   | Defect<br>0,00<br>0,00   | 0,00  | % of cost |          | Total defects 215<br>% Defective 8,96  |
| Pau  | se<br>terial   | 120<br>30<br>15   | 55,81<br>13,95<br>6,98   | Defect<br>0,00<br>0,00   | 0,00<br>0,00<br>0,00  | % of cost | <b>_</b> | Total defects 215  |
| Pau<br>Nomai<br>Breakdown<br>Change  | se<br>terial<br>I cause 3<br>: over  | 120<br>30<br>15<br>13                                     | 55,81<br>13,95<br>6,98<br>6,05   | Defect<br>0,00<br>0,00<br>0,00                                       | 0,00<br>0,00<br>0,00<br>0,00                                | % of cost |          | Total defects 215<br>% Defective 8,96  |
| Pau:<br>No mai<br>Breakdown  | se<br>terial<br>I cause 3<br>: over  | 120<br>30<br>15   | 55,81<br>13,95<br>6,98   | Defect<br>0,00<br>0,00   | 0,00<br>0,00<br>0,00  | % of cost | •        | Total defects 215<br>% Defective 8,96<br>Parts per Million 89583<br>Print only top 80%   |
| Pau<br>Nomai<br>Breakdown<br>Change  | se<br>terial<br>i cause 3<br>i over<br>i cause 2   | 120<br>30<br>15<br>13                                     | 55,81<br>13,95<br>6,98<br>6,05   | Defect<br>0,00<br>0,00<br>0,00                                       | 0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00                | % of cost | <b>•</b> | Total defects 215<br>% Defective 8,96<br>Parts per Million 89583<br>Print only top 80%<br>Print Count and Cost   |
| Pau<br>Nomai<br>Breakdown<br>Change<br>Breakdown   | se<br>terial<br>couse 3<br>cover<br>couse 2<br>reject time   | 120<br>30<br>15<br>13<br>12<br>9<br>9                     | 55,81<br>13,95<br>6,98<br>6,05<br>5,58<br>4,19<br>4,19                 | Defect<br>0,00<br>0,00<br>0,00<br>0,00                               | 0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00        | % of cost |          | Total defects 215<br>% Defective 8,96<br>Parts per Million 89583<br>Print only top 80%<br>Print Count and Cost<br>Print Occurrences Only                             |
| Pau<br>No mai<br>Breakdown<br>Change<br>Breakdown<br>Production r  | se<br>terial<br>cause 3<br>over<br>cause 2<br>ceject time<br>cause 2                                     | 120<br>30<br>15<br>13<br>12<br>9<br>9<br>9<br>9           | 55,81<br>13,95<br>6,98<br>6,05<br>5,58<br>4,19<br>4,19<br>2,33         | Defect<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00       | 0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00        | % of cost |          | Total defects 215<br>% Defective 8,96<br>Parts per Million 89583<br>Print only top 80%<br>Print Count and Cost   |
| Pau<br>No mai<br>Breakdown<br>Change<br>Breakdown<br>Production r<br>Stoppage                              | se<br>terial<br>cause 3<br>over<br>cause 2<br>reject time<br>cause 2<br>cause 2<br>peed time             | 120<br>30<br>15<br>13<br>22<br>9<br>9<br>9<br>5<br>5<br>2 | 55,81<br>13,95<br>6,98<br>6,05<br>5,58<br>4,19<br>4,19<br>2,33<br>0,93 | Defect<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0, | 0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,0 | % of cost |          | Total defects 215<br>% Defective 8,96<br>Parts per Million 89583<br>Print only top 80%<br>Print Count and Cost<br>Print Occurrences Only                             |
| Pau<br>No mai<br>Breakdown<br>Change<br>Breakdown<br>Production r<br>Stoppage<br>Reduced sp                | se<br>terial<br>cause 3<br>over<br>cause 2<br>reject time<br>cause 2<br>peed time<br>ect time            | 120<br>30<br>15<br>13<br>12<br>9<br>9<br>9<br>9           | 55,81<br>13,95<br>6,98<br>6,05<br>5,58<br>4,19<br>4,19<br>2,33         | Defect<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00       | 0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00        | % of cost |          | Total defects 215<br>% Defective 8.96<br>Parts per Million 89583<br>Print only top 80%<br>Print Count and Cost<br>Print Occurrences Only<br>Print n 2-D<br>Show Cost |
| Pau<br>No mai<br>Breakdown<br>Change<br>Breakdown<br>Production r<br>Stoppage<br>Reduced sp<br>Startup rej | se<br>terial<br>cause 3<br>over<br>cause 2<br>reject time<br>cause 2<br>peed time<br>ect time<br>cause 1 | 120<br>30<br>15<br>13<br>22<br>9<br>9<br>9<br>5<br>5<br>2 | 55,81<br>13,95<br>6,98<br>6,05<br>5,58<br>4,19<br>4,19<br>2,33<br>0,93 | Defect<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0, | 0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,00<br>0,0 | % of cost |          | Total defects [215<br>% Defective [8,96<br>Parts per Million [89583]<br>Print only top 80%<br>Print Count and Cost<br>Print Occurrences Only<br>Print in 2-D         |

Figure 7: Pareto graph for different losses



#### 6. Improvement targets and reports

To get results from continuous improvement – no matter if it is SPC or TPM – the management needs to set targets and provide the means to realize these improvements. The OEE data should be aggregated on a daily, weekly or monthly basis making it possible for management to compare results against targets. Figure 7 shows a report aggregated per day.

|              |                   |                          |               | OEE      | History   |               |               |          |          |
|--------------|-------------------|--------------------------|---------------|----------|-----------|---------------|---------------|----------|----------|
| Report: 0    | EE                | Summary:                 | Day           |          |           | Dates         | s:19-09-11 to | 25-09-11 |          |
| Characterist | ia Maabi          | 10EE                     |               |          |           |               |               |          |          |
| Category     | ic: Macrii        | IE I OEE                 | 1             | 2        | 3         | 4             | 5             | 6        | 7        |
| Category     |                   | Date                     | '<br>19-09-11 | 20-09-11 | 21-09-11  | 4<br>22-09-11 | 23-09-11      | 24-09-11 | 25-09-11 |
|              |                   | Day                      | Monday        | Tuesday  | Wednesday | Thursday      | Friday        | Saturday | Sunday   |
|              |                   | Production time          | 960           | 480      | 960       | 960           | 960           | 960      | 480      |
| Planned dow  | ntime             | Planned maintenance      | 0             | 0        | 0         | 0             | 35            | 0        | 0        |
| Flamica dow  | nume              | No orders                | 0             | 0        | 0         | 0             | 0             | 0        | 0        |
|              |                   | No personnel             | 0             | 0        | 0         | 0             | 0             | 0        | 0        |
|              |                   | No material              | 0             | 0        | 30        | 0             | 0             | 0        | õ        |
|              |                   | Pause                    | 60            | 30       | 60        | 60            | 60            | 60       | 30       |
|              |                   | Total Planned downtime   | 60            | 30       | 90        | 60            | 95            | 60       | 30       |
|              |                   | Planned production time  | 900           | 450      | 870       | 900           | 865           | 900      | 450      |
| Unplanned D  | owntime           | Breakdown cause 1        | 0             | 0        | 0         | 14            | 0             | 0        | 0        |
| onplanitod D | onplanned Downame | Breakdown cause 2        | 12            | 0        | 0         | 17            | 0<br>0        | 0        | ō        |
|              |                   | Breakdown cause 3        | 15            | 0        | 0         | 12            | 7             | 37       | 75       |
|              |                   | Change over              | 7             | 6        | 0         | 15            | 10            | 0        | 0        |
|              |                   | Setup machine            | 0             | 0        | 0         | 7             | 8             | 40       | 0        |
|              |                   | Total Unplanned Downtime | 34            | 6        | 0         | 65            | 25            | 77       | 75       |
|              |                   | Availability             | 96.22%        | 98.67%   | 100.00%   | 92.78%        | 97.11%        | 91.44%   | 83.33%   |
| Performance  | loss              | Stoppage cause 1         | 0             | 0        | 12        | 5             | 0             | 0        | 10       |
|              |                   | Stoppage cause 2         | 3             | 6        | 10        | 19            | 14            | 0        | 0        |
|              |                   | Reduced speed time       | 5             | 0        | 6         | 12            | 12            | 6        | 0        |
|              |                   | Total Performance loss   | 8             | 6        | 28        | 36            | 26            | 6        | 10       |
|              |                   | Performance              | 99.08%        | 98.65%   | 96.78%    | 95.69%        | 96.90%        | 99.27%   | 97.33%   |
| Quality loss |                   | Startup reject time      | 2             | 0        | 1         | 2             | 0             | 0        | 1        |
|              |                   | Production reject time   | 4             | 5        | 2         | 3             | 1             | 2        | 1        |
|              |                   | Total Quality loss       | 6             | 5        | 3         | 5             | 1             | 2        | 2        |
|              |                   | Quality                  | 99.31%        | 98.87%   | 99.66%    | 99.40%        | 99.88%        | 99.76%   | 99.47%   |
|              |                   | OEE                      | 94.67%        | 96.22%   | 96.44%    | 88.22%        | 93.99%        | 90.56%   | 80.67%   |
|              |                   | Percentage loss          | 11.25%        | 9,79%    | 12.60%    | 17.29%        | 15.31%        | 15.10%   | 24.38%   |

Figure 8: OEE history report sorted per day

## 7. Advantages integrating SPC and OEE

In this whitepaper we have shown how you can use DataLyzer Spectrum as well for SPC as for TPM. Integrating the two approaches in one improvement approach and using one software solution has advantages:

- Productivity and quality will be equally important and the company will truly benefit if both are improved.
- The methodology for continuous improvement will be accepted quicker if both methods are integrated and supported by one approach and one software system.
- When companies use both methods time required for training, system support and system maintenance is reduced.
- Software investments are strongly reduced by using one integrated system

| DATALYZER                          |  |
|------------------------------------|--|
| International                      |  |
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#### 8. Contact

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