



Keeping your home warm

Insulate your home for less than you think



Home is where the heat is



*Thermal heat loss image

33% of heat is lost through uninsulated cavity walls*

Keeping you warm for less

Making your home the perfect cosy retreat is easy. You just need to wrap your house up warm.

Half the heat loss in a typical building is through the walls and roof. Little wonder then the average British home owner could save up to £255 by installing cavity wall and loft insulation. It's like putting a hat on your home and wrapping it up in a blanket, with you and your family warm inside.

By choosing SIG Energy Management for your cavity wall and loft insulation you can save money and energy for years to come.

- Over 600 expertly skilled (BBA approved) Insulation Installers across England and Wales
- Over 500 Insulation Advisors
- Reduced costs through access to funding from major utility providers
- Impeccable standards of health and safety
- National coverage, local service with 17 centres in England, Scotland and Wales

We've been helping people keep their houses warm and cosy for over 45 years, so you can rest assured you're in good hands.

Reduce heat loss - and reduce energy bills

Give you and your house some TLC. Installing insulation not only makes your home warm, it keeps your heating costs down too.

| | Cavity wall insulation | Loft insulation Thickness from 0 - 270mm | Loft insulation Thickness from 50 - 270mm |
|--|------------------------|--|---|
| What will I save in a year? | £110 (approx) | £145 (approx) | £40 (approx) |
| What will it cost me to install? | Consult advisor | Consult advisor | Consult advisor |
| When will it have paid for itself? | 2 years | 2 years | 6 years |
| How much CO ² will I save a year? | 560kg | 730kg | 210kg |
| Is it simple to install? | Yes | Yes | Yes |

*Source: Figures extracted from www.energysavingtrust.org.uk, based on insulating a gas heated semi-detached 3 bedroom home.



Arranging installation

With our network of local teams providing national coverage, arranging to see one of our Insulation advisors is easy. Call us free on Freephone 0800 564456 to agree a day that suits you.

Once we've assessed your home our insulation advisor can agree a date for installation with you or our local branch will be in touch.

All our teams carry official identification and will talk through all the scheduled work when they arrive at your home. They will also check the house is ready inside before starting work.

Pay on the day

We like to keep things fuss free so you can choose the best way to pay. We can accept cheques, credit or debit card on installation day.

Turning your house into a home...

with all the stress taken out

25-year quality guarantee

A word of warning... after installation be careful inviting friends or family to your home. They'll be so warm and comfy we can't guarantee they'll leave. But, we can guarantee you'll be nice and toasty whatever the weather for 25 years as your cavity wall insulation is guaranteed by the Cavity Wall Insulation Guarantee Agency.

Quality assurance

Doing random visits and checking the work we carry out is an important part of our quality assurance. If your house is chosen, one of our team will be in touch to arrange a suitable time to visit. Doing so helps us keep to the impeccable standards our customers expect.

As we sometimes work with utility companies they may also want to contact you to ensure you are satisfied with their service and quality too.



Cavity Wall Insulation - wrapping your home in a blanket



Our highly trained teams usually take less than half a day to install your cavity wall insulation. Here's how we do it.

First

We make sure your home's ventilation isn't affected and all air bricks and vents are clear.

Next

We drill a series of small holes in the outside walls of your home and inject the insulation material into the cavity until it is full.

Then

We refill the holes as carefully as possible to match the existing wall.

Finally

We leave your house spotless. You'll only know we've been when you don't need a jumper later on.

Things to ask yourself before we arrive

Installing cavity wall insulation is a pretty simple process, but to make it even easier there are a few things we need you to do to make sure you are ready for our visit. For a full step by step guide visit our website at www.sigenergy.co.uk/insulate.

Take a minute to ask yourself the following questions and you're all set to go:

- ✓ Are the road and the driveway outside your home clear so we can gain access?
- ✓ Can we position our ladders against the walls of the property?
- ✓ Have you closed all the windows and doors to protect against dust?
- ✓ Have you warned the neighbours to do the same?
- ✓ Have you removed any objects fixed to the external walls and from windowsills and shelves?
- ✓ Have you signed the pre/post installation sheet?

We'll check that any flues from fires on the external walls are still working normally.

Loft Insulation - putting a hat on your home

Our expert installers will usually only take a couple of hours to insulate your loft. Here's how we do it.

First

We'll check the access to the loft is clear and put down protective dust sheets. There will be additional cost if work is needed to access the loft.

Next

We will bring the insulation into the house sealed in plastic and open once in the loft area.

Then

We lay the insulation between and across the joists in the roof. We also insulate the pipes and tanks to stop them freezing in cold weather.

Finally

We insulate and draught-proof the loft hatch so the whole roof space is taken care of.

Installing loft insulation is a simple process and will leave your home feeling warm and comfy. To make things even easier there are a few things we need you to do to make sure you are ready for our visit. For a full step by step guide visit our website at www.sigenergy.co.uk/insulate.

Take a minute to ask yourself the following questions and you're all set to go:

- ✓ Is access to the loft hatch clear?
- ✓ Is the loft clear of storage boxes or any other items?
- ✓ Do you know where/how to turn the water off?
- ✓ Is the area around the hot water tank clear and is the heater off?
- ✓ Have you signed the pre/post installation sheet?

We'll check that any flues from fires on the external walls are still working normally.



25% of heat is lost through the loft/roof space*

*Source: National Insulation Association

Call us on **Freephone 0800 564456** to arrange a visit.

Got a question? We've got the answer

We have over 45 years experience of making houses warmer, healthier, happier places, but we know that not everyone has the same in-depth knowledge. That's why we've put together a list of some of the questions customers ask us. If your question isn't listed here, visit our website or call us on 0800 564456.

Cavity wall insulation

What is cavity wall insulation?

The walls in your house have two layers with a cavity or gap between them. When we install cavity wall insulation we fill this gap with insulating material to reduce heat loss through the wall.

Do we have to look after it once it's installed?

No. Once it's in you can forget all about it and just enjoy being in a warm home.

How long will it last?

Our insulation comes with a 25-year guarantee but should last as long as the building is in good condition.

How do I know if I have cavity walls, and if I have cavity wall insulation already?

Our Insulation Advisor visits your home and conducts simple tests to see if your home is suitable for insulation. This takes about half an hour, is free and there is no obligation to book on the spot. You can have a think about it and call us another time, or book with the Insulation Advisor.

Loft insulation

What is loft insulation?

Loft insulation is a thick layer of material placed in and across the joists in your loft. It dramatically reduces the loss of heat through the roof making your house a warmer and cheaper place to live.

If there is insulation already in the roof do you take it out?

No. We will leave existing insulation in place and place new insulation on top of it.

Can I still use the loft for storage after installation?

Yes, but take care. As the insulation covers the ceiling joists you must be careful not to place items directly on the ceiling or they might fall through. We can provide a quote for installing walkboards if you wish.

Is the insulation material safe?

Yes. If you handle the material its best to wear gloves.

Do we have to look after it once it's installed?

No. You can forget all about it and just enjoy being in a warm home.

General questions

Why is it so cheap?

Insulation for your home is subsidised as part of environmental initiatives run by the UK Government. Please note that SIG Energy Management is not a Government agency nor is SIG Energy Management in any way associated or affiliated with the Government.

How long does it take?

The installation is carried out by our specialist partners Miller Pattison and it typically takes a couple of hours to install loft insulation and less than half a day for cavity wall insulation.

How long will I have to wait after I give the go ahead?

Typically around 6 weeks from the time you book your appointment, to installation day. You can book a day convenient for you, but we do need you to be at your home on the installation day.

Will there be any mess?

We will protect your belongings with dust sheets for the loft insulation and our Installers wear covers on their work boots so your carpets will be protected. Small holes will be drilled into the wall and we will re-point the mortar after.

Who are we?

SIG Energy Management is part of leading European distributor SIG plc. SIG distributes specialist construction materials to 11 countries across Europe, employs over 10,000 people and has a turnover of £2.7bn. For more information about SIG plc, visit www.sigplc.com.

SIG Energy Management has over 45 years experience in insulating homes through our specialist installer business Miller Pattison, which includes:

- Over 500 Insulation Advisors
- Over 600 specialist Insulation Installers
- 17 branches nationwide

Experts in energy

We recognise people and businesses want to minimise their impact on the environment and maximise savings – without sacrificing their quality of life.

SIG Energy Management provides renewable energy systems and innovative sustainable construction products for commercial and domestic buildings.

How does Miller Pattison fit in?

Now part of SIG Energy Management, our specialist installer Miller Pattison was established over 45 years ago. We have been helping reduce waste and cut costs with effective, efficient home insulation ever since.

Our highly motivated and skilled people deliver innovative, energy saving and eco-friendly products. We help you cut your energy bills and add value to your home – keeping you warm for less.

Priority Programmes

There's plenty of support available to keep your home warm. Priority programmes set up by the Government mean that people on lower incomes can qualify for help with the cost of installing loft and cavity wall insulation.

Priority Status

If you receive any of the following benefits, then you qualify for Priority status.

Qualifying Benefit Type:

- Attendance Allowance
- Council Tax Benefit
- Disability Living Allowance
- Housing Benefit
- Income Support
- Income Based Job Seeker's Allowance
- Income Related Employment & Support Allowance
- Disablement Pension (which includes constant attendance allowance)
- War Disablement Pension (which includes a mobility supplement or attendance allowance)
- Working Tax Credit (income is £16,190 or less)

Super Priority Status

If you are in one of the following two benefit groups then you automatically qualify for Super Priority status.

- Child Tax Credit – income is £16,190 or less
- State Pension Credit

You are also eligible for Super Priority status if...

If you receive any of the following three income-based benefits PLUS one of the qualifying components listed below, you automatically qualify for Super Priority. If you DON'T receive one of the qualifying components then you are still eligible for Priority status.

- Income Based Job Seeker's Allowance
- Income Related Employment and Support Allowance
- Income Support

Qualifying Components

- Disabled Child Premium
- Disability Premium
- Enhanced Disability Premium
- Severe Disability Premium
- Pensioner Premium
- Higher Pensioner Premium
- Enhanced Pensioner Premium
- Child Tax Credit (which includes a disability element - income is £16,190 or less)
- Parental responsibility of a child under the age of five who resides in the property

Please note that you will need to give us some proof of the benefits you receive. Give us a call on 0800 564456 to find out more.

Insulating your home is the first step to saving money and reducing your carbon footprint. Our complete range of products and systems for your home are designed to keep you warm and save you money, while delivering energy efficiency:

- ✓ Solar PV Panels
- ✓ Solar Thermal Panels
- ✓ Ground Source Heat Pumps
- ✓ Air Source Heat Pumps
- ✓ Underfloor Heating



If you're interested in making your energy pay, give us a call on Freephone 0800 564456 or visit www.sigenergy.co.uk

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