



Huntington Hospital Community Benefits Plan Fiscal Year 2018

For Submittal by May 31, 2019 to:
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Preface

In accordance with Senate Bill 697, Community Benefits Legislation, Huntington Hospital, a private not-for-profit hospital, submits this Community Benefits Plan for Fiscal Year 2018.^a Senate Bill 697 requires a not-for profit hospital in California to complete the following activities:

- Review and reaffirm its mission statement to ensure that its policies integrate and reflect the public interest in meeting its responsibilities as a not-for-profit organization
- Complete and update a needs assessment every three years, evaluating the health needs of the community served by the hospital
- Adopt and file a community benefits plan annually, documenting activities that the hospital has undertaken to address community health needs within its mission and financial capacity; and to the extent practicable, assign and report the economic value of community benefits provided in furtherance of its plan

^a Huntington Hospital fiscal year is from January 1 to December 31.

Introduction to Huntington Hospital

Founded in 1892, Huntington Hospital is committed to providing excellent patient care delivered with compassion and respect. Huntington Hospital is a 619-bed, not-for-profit community hospital located in Pasadena, California. The hospital offers a full complement of acute medical care and community services, ranging from general medicine to the foremost specialized programs in cardiovascular services, oncology, and the neurosciences. The hospital has the only trauma center in the region as well as the only Level III Neonatal Intensive Care Unit (NICU). In addition, Huntington Hospital offers women's and children's services, state-of-the art orthopedic surgery, in- and outpatient psychiatric services, Huntington Hospital Senior Care Network, and Huntington Ambulatory Care Center.

Through an ongoing partnership between Huntington Hospital and Shriners Hospitals for Children – Southern California, inpatient surgical and medical services for pediatric patients are available at Huntington Hospital and the medical team provides advanced post-surgical care. A new Shriners for Children Medical Center (located across the street from the hospital campus) offers specialty care services for pediatric patients in the region. In 2018, Huntington Hospital and Providence St. Joseph Health entered into an agreement to further expand access to quality care. Providence St. Joseph Health, which includes 12 medical institutions across Los Angeles and Orange Counties, will now contract exclusively with Huntington Hospital in the San Gabriel Valley for all acute care hospital and outpatient clinical services. Huntington Hospital also partners with University of Southern California (USC) Institute for Maternal-Fetal Health to offer a Fetal Surgery Program in Pasadena – encompassing high-risk perinatal care, surgery and NICU expertise.

As a teaching facility affiliated with the Keck School of Medicine of USC, Huntington Hospital supported 25 internal medicine and 17 general surgery residents in 2018. More than one-third of these residents remain in the area to practice, providing a seamless transition through generations of care.

Recently, Huntington Hospital received numerous awards, recognitions, and certifications:

- Full hospital-wide accreditation from The Joint Commission for achieving national standards for health care quality and safety
- Accredited as a Pediatric Medical Center (PMC)
- Gold Seal of Approval® from The Joint Commission for stroke care

- Gold Seal of Approval® from The Joint Commission for total knee and hip replacement program
- Heart-Check Mark® for Advanced Certification for Comprehensive Stroke Center from the American Heart Association/American Stroke Association
- Designation as a STEMI (ST Segment Elevation Myocardial Infarction) Receiving Center where emergency medical service personnel give patients having possible myocardial infarctions a 12-lead EKG in the field and a hospital team is ready when a patient arrives in the Emergency Department
- Magnet® designation by American Nurses Credentialing Center. Magnet® designation represents the highest level of national recognition to health care organizations that demonstrate sustained excellence in nursing care in a healthy, collaborative, and professional work environment. Only seven percent of all acute care health care organizations have obtained this prestigious recognition.
- Maximum five-year accreditation from the Accreditation Council for Graduate Medical Education (ACGME)
- Hospital Compare 5-Star by the Centers for Medicare & Medicaid Services (CMS), the highest possible CMS rating for overall excellence
- Huntington Hospital Trauma Center is certified as a Level II Trauma Center by the Verification Review Committee (VRC), an ad hoc committee of the Committee on Trauma (COT) of the American College of Surgeons (ACS)
- Emergency Department Approved for Pediatrics (EDAP)
- Level III Neonatal Intensive Care Unit with California Children's Services (CCS) Certification
- Huntington Hospital received Leapfrog Safety Grade of "A" for Spring 2018 and Fall 2018, one of 855 hospitals in the nation to receive the highest possible grade, based on 27 measures of publicly available hospital safety data
- Recognized by *U.S. News and World Report* for Best Hospital Rankings 2018-19, #10 Best Hospital in California, #5 Hospital in Los Angeles Metro Area, ranked among the best in the country in gynecology and urology, and recognized as Best Regional Hospital in 14 types of care with recognition as "High Performing" in seven adult specialties and in seven common adult procedures and conditions

- Huntington Hospital Cancer Center received full three-year accreditation from the American College of Surgeons' Commission on Cancer
- Jim and Eleanor Randall Breast Center received a full three-year accreditation from the National Accreditation Program for Breast Centers (NAPBC), one of only three hospitals in Los Angeles County to achieve this level of accreditation
- Jim and Eleanor Randall Breast Center recognized as a Breast Imaging Center of Excellence by the American College of Radiology
- Accredited facility for Adult Transthoracic Echocardiography by the Intersocietal Accreditation Commission (IAC)
- Huntington Hospital awarded the Baby-Friendly® designation from Baby-Friendly USA, a credentialing program for hospitals that is part of an international initiative led by the World Health Organization (WHO) and the United Nations Children Fund (UNICEF). The designation is considered the gold standard of care and demonstrates our Women's and Children's Services commitment to patient and family-centered care.
- Huntington Hospital was accredited by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP)
- Blue Cross Blue Shield Association Centers of Distinction for bariatric surgery, cardiac care, and spinal surgery
- Huntington Hospital became a participant of the American Joint Replacement Registry (AJRR), a central registry for data on total hip and knee arthroplasties at the hospital and other participating sites throughout the country
- Neurophysiology Intraoperative Monitoring Laboratories and Epilepsy Accreditation from the Lab Accreditation Board of ABRET
- Recognized at the highest possible level by the Healthcare Information and Management Systems Society (HMSS) for the adoption and utilization of electronic medical record (EMR) systems at hospitals around the world

Huntington Hospital also offers continuing education and learning for the public, employees, medical staff, and other health care professionals, through the availability of health science and community libraries. With social media transforming the way that people communicate, Huntington

Hospital has extended its reach into the web community using familiar sites like Facebook, Instagram, Twitter, and YouTube.

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Section 1: Executive Summary

Mission Statement

At Huntington Hospital, our mission is to provide excellent health care and compassionate service to each person by bringing together outstanding physicians, caring nurses, professional staff and advanced technologies. Our vision, mission, and core values guide our organization's commitment to serving our community.

Definition of Community

Huntington Hospital's service area is defined as Greater Pasadena, which comprises the following communities and ZIP codes: Altadena (ZIP code 91001), South Pasadena (91030), Pasadena (91101, 91103, 91104, 91105, 91106, and 91107), and San Marino (91108).

2016 Community Health Needs Assessment (CHNA)

The 2016 Community Health Needs Assessment methodology included:

- An analysis of secondary data
- Primary data collection through key informant interviews coupled with input from approximately fifty individuals representing the interests of underserved groups in the Greater Pasadena region
- Synthesis of primary and secondary data
- Prioritization of preliminary data and screening out health problems based on feasibility factors

Based on the results of the prioritization and screening processes, a Huntington Hospital CHNA workgroup and the Executive Management Team determined that the Hospital's four priorities for the next three years, 2017-2019, will be:

- Access to Health Care Services
- Heart Disease and Stroke
- Child and Adolescent Health
- Older Adults and Aging

2017 – 2019 Implementation Strategy Goals

Huntington Hospital and its partners will address the following these health needs through the implementation of various strategies and programs. Our overall goals are:

Access to Health Care Services: Improve access to health care for uninsured and underserved residents of Greater Pasadena.

Heart Disease and Stroke: Improve outcomes due to cardiovascular disease, stroke, and diabetes through increased awareness, education, and patient support.

Child and Adolescent Health: To improve the ability of children and adolescents with asthma to manage their condition.

To mitigate the effects of stress and trauma and improve overall health and well-being of all children in the community.

Older Adults and Aging: Low-income and underserved older adults will have the services and support required to meet their needs.

Community Benefits Plan Programs and Activities

In Fiscal Year 2018, some of the activities Huntington Hospital conducted in support of these health needs included the following: providing navigation assistance to obtain health insurance or services available and linkages to providers; offering Huntington Ambulatory Care Center (HACC) to serve underinsured and uninsured persons, offering community health clinics throughout the year, providing community health education, screening and support programs for numerous health conditions – including heart disease and diabetes – through a dedicated Community Outreach Department; providing no-cost asthma education and management services through Huntington Hospital Community Asthma Program; offering specialized programs and services to address elderly and disabled care and independence through Senior Care Network; and providing health information – in multiple formats and languages – for professionals, service agencies, and the general public. Huntington Hospital also conducted programs and services in response to the other community needs, including: providing specialized services related to cancer prevention, awareness and support; and collaborating with educational institutions to provide graduate medical education programs for general surgery and internal medicine residents, pharmacy residents, nursing students, and other health care professionals.

In addition, Huntington Hospital continued to provide charity care for patients without the ability to pay for necessary treatment, absorbed the unpaid costs of care for patients with Medi-Cal and

Medicare, and operated other medical programs in support of the community, such as an emergency and trauma center, neonatal nursery, high-risk perinatal program.

Economic Value of Community Benefits Provided

The economic value of community benefits provided by Huntington Hospital in Fiscal Year 2018 is estimated at **\$120,533,094** (economic value includes Medicare Program Shortfall of \$39,024,800).

Section 2: Our Mission, Vision, Core Values and Commitment

Huntington Hospital's Mission, Vision, Core Values and Our Commitment to You follow. These guide our organization in serving our community.

Mission Statement

To provide excellent health care and compassionate service to each person by bringing together outstanding physicians, caring nurses, professional staff and advanced technologies.

Vision Statement

To be the leader in creating community well-being through world-class health care delivered with kindness and dignity.

Core Values

Respect • Integrity • Stewardship • Excellence • Collaboration

Our Commitment to You

Thank you for allowing us to care for you. We take every step to exceed your expectation, and we encourage you to play an active role in your care. As part of our commitment to you, we will:

- Treat you with courtesy and respect.
- Listen carefully.
- Explain things in ways you understand.
- Address your needs.
- Answer your questions to keep you informed.
- Respond to your concerns.
- Provide a safe and clean environment.
- Include you and your family in your care.
- Be sensitive to your cultural needs.
- Work together as a team to care for you.

Approved by Board of Directors, 2016

Section 3: 2016 Community Health Needs Assessment Summary

Huntington Hospital's 2016 Community Health Needs Assessment and Implementation Strategy are available at www.huntingtonhospital.org and www.healthypasadena.org

In 2016, Huntington Hospital and the Pasadena Public Health Department partnered to conduct the first joint Community Health Needs Assessment (CHNA) of Greater Pasadena, in accordance with California Senate Bill 697¹ and the Patient Protection and Affordable Care Act (ACA)². The resulting CHNA report describes findings from a year-long, systematic process that was conducted to provide insight into the health status and needs of the residents of the Greater Pasadena area. Data presented in the report span a wide range of indicators that affect community well-being, including disease rates, risk factors for disease and death, health behaviors, and social determinants of health. The CHNA serves as a tool for effectively planning the allocation of community benefits to improve the health of the community.

Our Community: Greater Pasadena

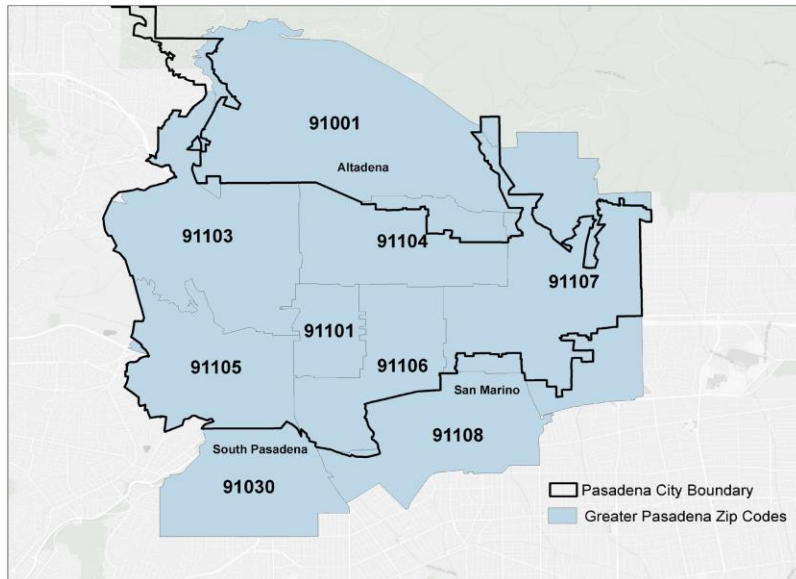
The 2016 CHNA focuses on the geographic area of Greater Pasadena, which includes Pasadena, Altadena, South Pasadena, and San Marino, and is comprised of nine contiguous ZIP Codes.

The total population of Greater Pasadena is 236,423 persons, approximately 2.3% of the entire population of Los Angeles County. In many respects, Greater Pasadena is a resource-rich community. For example, compared to California and/or Los Angeles County, the median household income rate is higher, the dropout rate is lower, the percentage of residents with a Bachelor's degree is much higher, the percentage of single-parent households is lower, and the ability to access care is slightly better. On the other hand, a single ZIP Code emerges within the geographic area with the highest level of socioeconomic need: ZIP Code 91103, northwest

¹ California Senate Bill 697 (SB 697) since its implementation in 1994, requires tax-exempt hospitals to document activities undertaken to address community health needs.

² The Patient Protection and Affordable Care Act (ACA), enacted in 2010, included in IRS Section 501(r), directs tax-exempt hospitals to conduct a Community Health Needs Assessment and develop an Implementation Strategy every three years.

Pasadena, has higher relative needs than the County overall, as evidenced by the highest rate of families living in poverty, the lowest median household income, and the highest rate of unemployment. Therefore, helping the residents of this area will be a priority in planning community benefit activities.



Prioritized Health Needs

The CHNA process included:

- An analysis of secondary data
- Primary data collection through key informant interviews coupled with input from approximately fifty individuals representing the interests of underserved groups in the Greater Pasadena region
- Synthesis of primary and secondary data
- Prioritization of preliminary data using the HANLON METHOD, rating each health need with a score of 0-10 based on the following three criteria: size of the health problem, seriousness of the health problem, and effectiveness of interventions
- Eliminating health problems using the 'PEARL' Test for the following feasibility factors (Yes/No):
 - Proprietary – Does an appropriate program exist to address the health problem?
 - Economics – Does it make economic sense to address the problem?

Acceptability – Will the community accept or want the program?

Resources – Is funding available or potentially available for a program?

Legality – Do current laws allow program activities to be implemented?

- Health problems which received a response of “No” to any of the above factors were eliminated.
- Priority scores were calculated for the remaining problems and rank was assigned accordingly.

Selected Areas of Focus

Based on the results of the prioritization process, the Huntington Hospital CHNA workgroup and the Executive Management Team determined that the Hospital’s four priorities for the next three years, 2017-2019, will be:

- **Access to Care**, with a focus on improving access to primary and specialty care services, and strengthening the continuum of care
- **Heart Disease and Stroke**, with a focus on increasing awareness through education and patient support
- **Child and Adolescent Health**, with a focus on providing outpatient asthma specialty care, and addressing the effects of trauma on lifelong health
- **Older Adults and Aging**, with a focus on supporting independence

These four areas were selected because approaches to their improvement are compatible with the Hospital’s mission, values, strengths, and resources, providing the best opportunity to positively impact the community.

While diabetes was not identified as a priority health need, data indicated that the prevalence of the condition is higher in the San Gabriel Valley (12.0%) than either Los Angeles County (10.0%) or California (8.9%). Additionally, both the age-adjusted hospitalization rate due to uncontrolled diabetes and the age-adjusted death rate due to diabetes are higher than Healthy People 2020 targets. Exercise, nutrition, and weight was ranked sixth highest health need and will be incorporated into the strategies to address Heart Disease and Stroke, through lifestyle practices, raising awareness, and education.

Unaddressed Needs and Additional Community Benefit Activities

Huntington Hospital's strategic approach is to allocate community benefit resources where impact will be maximized. With this idea guiding our selection of health needs to be addressed, we defer to our various community partners to directly address mental and dental health needs. Resources currently exist in Greater Pasadena, through community organizations that are specifically funded, and employ professionally trained staff offering an array of specialized programs and services in the realms of mental health and dental care.

Though mental health will not be an area of focus in the Implementation Strategy, Huntington Hospital provides adult behavioral health services through the highly regarded Della Martin Center for Behavioral Health. Services available include: Psychiatric Acute Treatment Program, Chemical Dependency Recovery Center, Partial Hospitalization Program, Intensive Outpatient Program, and Maternal Wellness Program.

Implementation Strategy

The Implementation Strategy summarizes the rationale for each health need, the goals, strategies and programs the hospital will employ to address the four identified priority health needs over the next three years. The components of this plan are not meant to include an exhaustive account of the various actions Huntington Hospital brings to bear, year in and year out, to address community health and wellness.

For each identified priority health need, the Implementation Strategy includes the following:

- Description – Summary and rationale regarding its importance
- Goal – What we hope to ultimately achieve
- Strategies and Programs – Resources that will be employed to address the priority health need
- Anticipated Impact/Metrics – Short-term objectives
- Potential Partnerships – Community Partners that may be engaged in joint efforts to address the priority health need

2017 – 2019 Implementation Strategy: Goals and Strategies

In 2017 through 2019, Huntington Hospital and its partners will focus efforts on the following goals and strategies through the implementation of various programs and services.

Health Need 1: Access to Health Care Services

Goal: Improve access to health care for uninsured and underinsured residents of Greater Pasadena

Strategies to Meet Need:

- Provide navigation assistance to obtain health insurance or services available
- Provide healthcare outreach
- Offer affordable, high-quality primary and specialty healthcare to the under-served population
- Bring periodic medical clinics into the community to supplement existing services to reach adult underserved residents
- Enable shared access of Electronic Health Record (EHR) via Health Information Exchange (HIE)

Health Need 2: Heart Disease and Stroke

Goal: Improve outcomes due to cardiovascular disease, stroke, and diabetes through increased awareness, education, and patient support

Strategies to Meet Need:

- Provide health education and support in the community
- Expand awareness of cardiovascular disease and stroke through activities and events in the community
- Expand education and support to patients with diabetes
- Expand dietary education

Health Need 3: Child and Adolescent Health

Goals: To improve the ability of children and adolescents with asthma to manage their condition
To mitigate the effects of stress and trauma and improve overall health and well-being of all children in the community.

Strategies to Meet Need:

- Continue to provide no-cost services through Huntington Hospital Community Asthma

Program

- Obtain grant funding to institute programming in the Pasadena Public School District to teach children and their caregivers tools to cope with stressors, based on health research done on trauma, and the Trauma Informed Care approach

Health Need 4: Older Adults and Aging

Goal: Low-income and underserved older adults will have the services and support required to meet their needs

Strategies to Meet Need:

- Provide older adults and their family caregivers with services, information, education, and support
- Support patients with chronic diseases, limited resources, and psycho-social issues which lead to hospitalization and threaten independence

Section 4: Community Benefits Planning Process

In compliance with Senate Bill 697, Huntington Hospital prepared this community benefits plan based on its 2016 Community Health Needs Assessment and in consideration of the Hospital's strengths, mission and resources, opportunities for partnership, solutions impact multiple community health needs, and effective methods are available.

The Executive Director, Philanthropy and Public Affairs and a Manager of Community Outreach and Community Benefits participate in the planning and development of organizational community initiatives, represent Huntington Hospital in promoting the total health of the community through partnerships and collaborative efforts with local community organizations and individuals to improve quality of life and achieve Healthy People 2020 objectives, and collect data that captures hospital-wide community benefits activities, and, in collaboration with the hospital's Strategic Financial Analysis team, ensures compliance with regulatory requirements pertaining to not-for-profit hospitals.

In Fiscal Year 2018, Huntington Hospital again supplemented its annual community benefits reporting process with the use of Lyon Software's CBISA Plus™ (Community Benefit Inventory for Social Accountability) software. The software uses key modules – needs, goals, partnerships, programs and statistics, indicators, narratives and outcomes – to capture quantitative and qualitative information for the hospital's fiscal year. Community benefit activity/program information was entered for many hospital departments, including: Administration, Ambulatory/Physician Information Systems, Blood Donor Center, Cancer Center, Cardiology, Cardiac Rehabilitation, Care Coordination, Center for Health Evidence, Clinical Laboratory, Clinical Education and Practice, Community Outreach, Disaster Preparation, Emergency Department/Trauma Services, Food and Nutrition Services, Health Navigation, Huntington Ambulatory Care Center (HACC), Huntington Hospital Community Asthma Program (HHCAP), Huntington Collection, Integrative Oncology, Labor and Delivery, Medical Post-Graduate Education, Neonatal Intensive Care Unit (NICU), Neurosciences, Non-Invasive Cardiology, Nursing Research, Occupational Therapy, Outpatient Rehabilitation, Parking, Patient Experience, Pediatrics, Perinatal Health Education, Pharmacy, Philanthropy, Physical Therapy, Public Relations, Radiology, Respiratory Care Services, Senior Care Network, Social Work Services, Speech-Language Pathology, Stroke

Program, Volunteer Services, and Workforce Development. To accurately report the economic value of community benefits, Finance reported information on the unreimbursed costs of many programs and services, including charity care, shortfalls in government-sponsored programs, and other programs operated by the Department of Community Outreach, Senior Care Network, Huntington Ambulatory Care Center, Graduate Medical Education (GME), Center for Health Evidence, Clinical Research, Perinatal Education, Palliative Care, and Health Navigation.

On an annual basis, Huntington Hospital will monitor and report measures of plan progress (metrics). In addition, staff at Huntington Hospital reports information to a Community Benefits Committee, comprised of representatives from approximately twenty health and social service organizations and interested citizens.

Section 5: Community Benefits Plan Update

This section includes a description of programs and services provided by Huntington Hospital and key measurements of outcomes accomplished (metrics) in Fiscal Year 2018. Programs and services are organized in response to the four significant health needs identified in the 2016 Community Health Needs Assessment. In addition, due our strengths in cancer prevention, awareness and support and health education and training, summary descriptions of key programs and services are also included. See **Appendix A** for a listing of the hospital's collaborations among organizations, service agencies, government and private providers in the San Gabriel Valley.

Access to Health Care Services

Programs and Services Offered:

- Huntington Hospital offered multiple programs to provide navigation assistance to obtain health insurance or services available including:
 - An on-site Medi-Cal Eligibility Worker was available to assist patients who qualified to enroll for health insurance coverage
 - Throughout the year, registered nurses from the Community Outreach Department attended community health fairs and events, providing information on enrollment in health insurance options
 - Community members telephoned a dedicated number or visited the Hospital's website for free physician, service or facility referrals (15,396 telephone calls and chats handled in Fiscal Year 2018)
 - Huntington Hospital's Senior Care Network Resource Center served the community through the following programs and services:
 - Offering a free 50+ Health Connection Membership program (9,317 members)
 - Responding to 2,772 telephone inquiries by and 62 walk-in consultations
 - Assisting 1,845 patients identified by the Resource Center Hospital Liaison and other staff with post-discharge follow-up and as-needed assistance with care transitions
 - Offering 21 Noon-Hour lectures on topics such as earthquake readiness, mindfulness and gratitude, getting a good night's sleep, wisdom and freedom of aging, reducing

risks for conditions such as heart disease, breast cancer, and colon cancer; solutions to hearing problems, attention to our sight, advances in stroke care, memory, update on Alzheimer's disease research and treatment, staying active at any age, ankle pain in the active individual, keeping your feet happy and healthy, oral health, movement disorders, pain management and opioid abuse, and hair loss (attended by 895 persons).

- Distributing two 50+ *Health Connection* newsletters, including information and advice about aging and disease management as well as an events calendar and description of ongoing programs and a separate events calendar
- Attending ten Pasadena Senior Commission meetings
- Attending eight San Gabriel Valley End-of-Life Care Coalition meetings
- To empower members of the community to enjoy the healthiest lifestyles possible, registered nurses from the Community Outreach Department conducted free two-hour health screenings and counseling at 17 different screening clinics on alternating days each month, screening 1,750 persons. These health screenings/counseling locations included: Pasadena Senior Center, Altadena Senior Center, South Pasadena Senior Center, Jackie Robinson Community Center, Villa Parke Community Center, Villa Parke Farmer's Market, Foothill Unity Center – Pasadena and Monrovia, Pasadena Central Library, Crowell Public Library, Cleveland Elementary School, Madison Elementary School, Roosevelt Elementary School, Washington STEAM Magnet Academy, South Pasadena High School, Harambee Ministries School, Art Center College of Design, Operating Engineers Trust Fund, Pilgrim Towers Senior Apartments, Concord Senior Apartments, Cavalry Presbyterian Church, Friends In Deed, and Pacific Clinics. Schedules of these free health counseling and screenings by registered nurses were published in English, Spanish and Chinese.
- Throughout the year, registered nurses from the Community Outreach Department attended community health fairs and events, providing a variety of services including blood glucose screenings, blood pressure screenings, and Body Mass Index (BMI) measurements. In Fiscal Year 2018, 130 persons were screened and counseled at four health fairs.
- In Fiscal Year 2018, Community Outreach Department nurses offered 12 health-related classes in English, serving 190 persons. Topics covered (with dates and community locations) included: Ageless Benefits of Exercise and Chair Yoga Class (offered January 17 at Crowell

Library), The Scoop on Poop – Constipation (offered January 31 at Pilgrim Towers North), Healthy Heart (offered February 1 at Pasadena Senior Center, February 28 at Crowell Library, and April 18 at South Pasadena Senior Center), Food for Thought (offered March 15 at Pacific Clinics), Flu Busters – Seasonal Influenza (offered March 21 at Calvary Presbyterian Church, June 29 at Jackie Robinson Community Center, August 28 at Pilgrim Towers North, and September 27 at Crowell Library), Hypertension: The Silent Killer (offered April 10 at Huntington Hospital-Stroke Department and July 12 at Pasadena Senior Center). In addition, 44 chair yoga classes were offered at various community locations throughout the year, serving 501 persons.

- In Fiscal Year 2018, Huntington Hospital held eight community clinics – at local schools, food pantries and community centers. Clinics were offered in March, April (three different dates and locations), May, June, September and November, serving 61 persons in Fiscal Year 2018. During each of these clinics, Community Outreach team members – in partnership with HACC and the Graduate Medical Exam program – conducted medical exams and tests (including blood pressure and blood glucose), provided vital health education, discussed health insurance options, and arranged for patients to obtain follow-up care at HACC.
- Huntington Ambulatory Care Clinic, staffed by the hospital's internal medicine residents, provided primary and specialty care for uninsured and underinsured residents, providing 5,876 visits in Fiscal Year 2018
- For patients' urgent care needs, Huntington Hospital affiliated with Exer More Than Urgent Care Pasadena. Staffed by the same physicians who work in the hospital's Emergency Room Exer Pasadena offers advanced urgent care including on-site laboratory, imaging and pharmacy services.
- Huntington Hospital's Emergency and Trauma Center is the sole provider of emergency services in Pasadena, providing 75,866 visits in Fiscal Year 2018
- In partnership with community providers, Huntington Hospital Disaster/Emergency Preparedness Program provided an all hazards approach to disaster preparedness for patients, visitors, staff, physicians, and community members. Disaster Team members attended ongoing meetings to improve disaster preparedness in the community, provided staff education and drills, and educated employees with regard to personal preparedness at home and at work, and participated in annual Preparedness Fair.

- Service providers and the public accessed the hospital-sponsored Healthy Pasadena website for data and information about community health status (includes health, economy, education, environment, government and politics, public safety, social environment, and transportation), tools and resources, community, priorities, and promising practices
- Community members accessed the hospital's website for pertinent health information and news, patient and visitor information, details about upcoming events and education classes, and a physician directory (with selection criteria including specialty, gender, location, insurance accepted and language spoken)
- To facilitate communication between hospital caregivers and patients, the Department of Patient Experience at Huntington Hospital offered three specialty services for interpretation in 22 languages and sign language: Language Line, Video Interpretation, and Life Signs for Hearing Impaired, serving over 9,000 persons in Fiscal Year 2018.
- The continued availability of Health eConnect offered consumer education and patient involvement in their health care, a vehicle for improving quality and safety of patient care by reducing medical and medication errors, and provided caregivers with clinical decision support tools for more effective care and treatment. In Fiscal Year 2018, Health eConnect was broadly used at Huntington Hospital and in community physician offices to view patient records by the hospital, Hill Radiology Centers, and approximately 12 physician offices that contributed data to the exchange (each month, over 800 unique users accessed patient records). ChapCare, a local federally qualified health center, maintained six active users of Health eConnect. In addition, in the fourth quarter, Huntington Hospital implemented EDIE – Emergency Department Information Exchange – to assist emergency physicians in care of patients.

Heart Disease and Stroke

Programs and Services Offered:

- To empower members of the community to enjoy the healthiest lifestyles possible, registered nurses from the Community Outreach Department conducted free two-hour health screenings and counseling – for blood pressure and blood glucose – at 17 different screening clinics on alternating days each month, screening 1,750 persons. Pasadena Senior Center, Altadena Senior Center, South Pasadena Senior Center, Jackie Robinson Community Center, Villa Parke Community Center, Villa Parke Farmer’s Market, Foothill Unity Center – Pasadena and Monrovia, Pasadena Central Library, Crowell Public Library, Cleveland Elementary School, Madison Elementary School, Roosevelt Elementary School, Washington STEAM Magnet Academy, South Pasadena High School, Harambee Ministries School, Art Center College of Design, Operating Engineers Trust Fund, Pilgrim Towers Senior Apartments, Concord Senior Apartments, Cavalry Presbyterian Church, Friends In Deed, and Pacific Clinics.¹
- Throughout the year, registered nurses from the Community Outreach Department attended community health fairs and events, providing a variety of services including blood glucose screenings, blood pressure screenings, and Body Mass Index (BMI) measurements. In Fiscal Year 2018, 130 persons were screened and counseled at four health fairs.¹
- A Nurse Practitioner/Tobacco Treatment Specialist, with specialized training and expertise in tobacco cessation products, provided counseling, motivational and behavior change skills and techniques to assist individuals with overcoming nicotine addiction. An informative Tobacco Cessation pamphlet, detailing common myths and excuses, facts, and benefits of quitting tobacco, is readily available on the hospital’s website.
- In partnership with the American Heart Association, Huntington Hospital celebrated National Heart Awareness Month with a variety of activities. Throughout February, every baby born at the hospital received a free red cap and onesie, to highlight the importance of heart health, from the very first moments of life. Parents and family members received educational materials and education on CPR for infants. On Friday, February 2, hospital employees, volunteers, physicians and friends gathered at the hospital entrance for National Wear Red Day®, uniting

¹ Programs and services presented under health need: Access to Health Care Services.

with millions of people across the country to help raise awareness about heart disease in women.

- A variety of lectures were delivered by physicians and dietitians throughout the year, including: Cardiology Updates, with Q&A sessions on February 15 (100 persons served); Beating Heart Disease on February 21 (62 persons served); Advances in Stroke Care/Time is Brain on May 23 (39 persons served); and Staying Active at Any Age on June 20 (46 persons served).
- In May (National Stroke Awareness Month), Huntington Hospital's ninth annual gold instruction event took place at the Brookside Golf Course on May 16, 2018. "Saving Strokes," a rehabilitation-through-golf program of the American Heart/American Stroke Association offered stroke survivors the opportunity to add golf as a mental, physical, and emotional rehabilitation tool in their journey to recovery. Sixty participants spent the morning working with golf pros and later enjoyed a luncheon with fellow stroke survivors, physical therapists and other members of the Huntington Hospital Stroke Center team. On May 10, over 100 people attended a Stroke Awareness Health Fair at the hospital – supported by a multidisciplinary team comprised of nurses, physical therapists, speech language pathologists, and pharmacists. Huntington Hospital supported the annual Go Red for Women/Rock the Red Event luncheon held on May 17 at the Avalon in Hollywood. The half-day event, attended by over 200 persons, featured guest speakers, entertainment, and a heart healthy lunch.
- On June 6, 2018, Huntington Hospital partnered with the Pasadena Fire Department and the American Heart Association to hold a free CPR pop-up training event at the Paseo Colorado Shopping Mall in Pasadena. In less than five minutes per demonstration, CPR instructors taught the basic and proper techniques of Hands-Only CPR to 285 local residents.
- In partnership with the American Heart Association, Huntington Hospital participated in the Heart Walk at the Rose Bowl in Pasadena. During July through September, fifteen hospital team captain volunteers recruited walkers and raised money for the American Heart Association. On the day of the event – September 29 – hospital registered nurses provided blood pressure screenings and distributed information on heart disease.
- "Stop the Bleed" is a national initiative launched by the White House in 2015 to provide bystanders with tools and knowledge to stop life-threatening bleeding. Severe bleeding can result in death within minutes before Emergency Medical Services or other public safety providers arrive; the person closest to you may be the only one who can "stop the bleed."

Huntington Hospital Trauma Services conducted a training session on April 20 at the Los Angeles County Office of Education for 72 school nurses. The session provided hands-on demonstrations and information about how to use tourniquets and control bleeding in traumatic injuries. Trauma Services also conducted training sessions on November 7 at Heritage Square Senior Apartments for 42 persons and Holy Family Catholic Church in South Pasadena on March 2 and June 12 for 56 persons.

- Huntington Hospital statistics revealed approximately 20 percent of patients had a secondary diagnosis of diabetes and that the average length of stay of patients with a secondary diagnosis of diabetes is approximately 1.5 days longer than patients without diabetes. As a result, strategies were developed for insulin administration; standardized, evidence-based patient education (e.g., to assist patients in preparation for discharge); and coordination of delivery of meal trays by Food and Nutrition Services with insulin administration and blood glucose testing. Future plans include ongoing education and training of hospital staff, development of care protocols, further intradepartmental development of a comprehensive outpatient diabetes management program titled Diabetes Empowerment, Education and Prevention (D.E.E.P.), and a diabetes management support group.
- Huntington Hospital Heart and Vascular Center and Stroke Center offer state-of-the-art medical care to patients. The Heart and Vascular Center is a recognized leader in cardiac care, offering a full spectrum of services, including screening and diagnostic tests, advanced medical and surgical treatments, cardiac rehabilitation, and education programs. Huntington Hospital's Stroke Center offers 24-hour emergent diagnostic and treatment services to patients, a dedicated 12-bed stroke unit, a continuum of care that includes a 24-bed inpatient rehabilitation unit and an outpatient rehabilitation program, and support programs for stroke patients and their families. New programs addressing heart disease and stroke include the addition of a Leapfrog Group-compliant Intensivist Program, the availability of the CardioMEMS Heart Failure System (a new miniaturized, wireless monitoring sensor that is implanted in patients to manage heart failure), the availability of the WATCHMAN™ implant for patients with a heart condition known as non-valvular AFib .
- In Fiscal Year 2018, free meetings were held for Stroke Survivor Support Group (served 165 persons in 11 monthly meetings), Stroke Family/Caregiver Support Group (a self-directed group run by the participants meets every Friday), Stroke Survivor Aphasia Speech Group

(served 337 persons in weekly Friday meetings). A Senior Exercise Class held twice a week – led by physical therapists – assisted 792 persons in Fiscal Year 2018.

- Supplemental information on heart disease and stroke is also available on the hospital website. This information addresses many different aspects of these health conditions, including risk factors, heart disease in women, diet, herbs and alternative medicine, smoking cessation, and other heart resources.

Child and Adolescent Health

Programs and Services Offered:

- To help children, adolescents and adults better understand their asthma needs and decrease emergency room visits, hospitalizations and missing school or work, Huntington Hospital continued to offer asthma education and management classes (HHCAP). In Fiscal Year 2018, 119 persons participated in 78 asthma education and management sessions. In addition to these specialized classes, Huntington Hospital offered 29 asthma clinics, where allergists evaluated and treated 249 medically underserved children and adults. Based on statistics for the most recent full year available (2017), 95% of asthma education participants experienced decreased emergency department visits or hospitalizations six months to one year after education sessions.
- In Fiscal Year 2018, Huntington Hospital, along with collaborating partners – Pasadena Unified School District (PUSD) and Young & Healthy – received grant funding from UniHealth Foundation for a new initiative, the Pasadena Trauma-Informed Care Initiative. In its first year of the three-year grant, some of the activities accomplished included: training of 226 community professionals – three community education courses of six hours each – to use a trauma-informed approach in their work with children and families; training of 83 PUSD teachers/staff to learn more about working with children in ways that help prevent or address trauma and mindfulness; reaching 4,760 students, based on teacher/staff attendance at these training sessions; providing training sessions for 386 parents of school-age children; and conducting one-hour educational sessions for 1,266 community members regarding trauma informed care at locations throughout the community. Huntington Hospital's five Community Outreach nurses received supplemental training regarding trauma-informed care and are

incorporating trauma-informed practice into their work throughout the community. These nurses continue to serve parents and families at two high-risk PUSD schools via monthly health screenings, helping to identify trauma-related care needs and provide appropriate assistance to other resources, as needed.

- “Stop the Bleed” is a national initiative launched by the White House in 2015 to provide bystanders with tools and knowledge to stop life-threatening bleeding. Severe bleeding can result in death within minutes before Emergency Medical Services or other public safety providers arrive; the person closest to you may be the only one who can “stop the bleed.” Huntington Hospital Trauma Services conducted a training session on April 20 at the Los Angeles County Office of Education for 72 school nurses. The session provided hands-on demonstrations and information about how to use tourniquets and control bleeding in traumatic injuries.¹
- Huntington Hospital offered childbirth and parenting classes for community members as well as specialized services for parents with an infant in the hospital’s NICU. In Fiscal Year 2018, Huntington Hospital offered classes on a variety of topics such as childbirth preparation, infant care, breastfeeding basics, CPR: Infant and Child, and Baby and Me as well as online virtual maternity tours and weekly maternity orientation sessions, including small group tours of Labor and Delivery and Maternity. Under the supervision of a lactation specialist, Huntington Hospital hosted a weekly Breastfeeding Support Group, serving 3,120 persons in Fiscal Year 2018. A child life specialist conducted four family parent child workshops at community libraries, presenting various health topics for discussion and education (200 persons served). On a regular basis, Huntington Hospital hosted events for families of NICU infants, including: Infant CPR Class (held weekly; 128 persons served), NICU Orientation (held weekly; 160 persons served), Parent Connection Coffee Breaks (biweekly support groups; 158 persons served), Parent Connection Pizza Night (held monthly; 96 persons served), Parent Connection Baby Shower (held quarterly; 120 persons served), and Walk for Kids, an annual event to benefit for the Ronald McDonald House in Pasadena. Two unique events were held in 2018 for NICU families – a biannual NICU Reunion on April 21, serving 400 families, with entertainment, a luncheon, and opportunities to reconnect with staff; and a holiday crafts workshop on

¹ Program and services presented under health need: Access to Health Care Services.

December 13, serving 30 persons, with opportunities to celebrate their infants' first Christmas, while enjoying the company of other parents and staff.

Older Adults and Aging

Programs and Services Offered:

- Huntington Hospital Senior Care Network (SCN) is a nationally recognized not-for profit program that has helped older adults and adults with disabilities and their families remain healthy and independent since 1984. Care coordination programs – provided by expertly trained Bachelor's and Master's degree social workers and nurses – offer assistance with solving care problems, help connect to resources such as personal care and meals, coordinate service delivery and monitor progress, educate about managing hospital stays and returning home, assist with changes in living arrangements when needed, and serve as a representative for out-of-area families. In Fiscal Year 2018, SCN programs – including the Multipurpose Senior Services Program (MSSP) and Assisted Living Waiver (ALW) Program – served approximately 750 unduplicated clients.
- In its new location on the hospital campus, SCN continued its efforts to be more accessible to everyone who needs the program, including walk-ins, referrals from hospital staff, calls from people regarding an aging family member. In addition to the new space being larger, it can accommodate individuals with mobility limitations and includes private meeting space for talking with clients about sensitive and confidential concerns. Further enhancing access to SCN services, special ambassadors from this Huntington Hospital department are deployed to serve at the front desk in our main lobby, where they help direct visitors and respond to questions. In addition, SCN staff collaborate extensively with other community care providers. In 2018, Huntington Hospital expanded its assistance to vulnerable seniors who are returning home after receiving inpatient care. Experts from Senior Care Network worked with discharge staff across the hospital, to help improve patient safety and outcomes during and after the transition home.
- In Fiscal Year 2018, registered nurses from Huntington Hospital administered 1,862 free flu shots on 19 different occasions during October through November. Nurses conducted flu shot clinics at a variety of locations, including: senior centers, area churches, schools, service

agencies and centers in the community, Huntington Ambulatory Care Center, hospital cafeteria, public libraries, public schools, community centers, community events, and farmer's markets. To maximize the vaccine supply and avoid duplication of efforts, registered nurses from Huntington Hospital Community Outreach coordinated dates and sites with Pasadena Public Health Department.

- A group of nurse navigators and a community navigator assisted patients in improving their hospital experiences and ensuring safe and successful transitions to their homes following hospitalization. These navigators assisted patients hospital-wide, based on nursing units and health conditions. Navigators collaborated with other medical personnel, families, and service centers; clearly communicated patients' needs to other health care personnel; assisted with information about medical conditions, treatments, and services; explored patients' goals, any barriers, and needs in self-management; and assisted with setting up appointments, obtaining transportation and medications and linking patients with community resources. In Fiscal Year 2018, nurse and community navigators assisted 4,559 unique patients. A Geriatric Certified Nurse Specialist and rounded on 246 patients in Fiscal Year 2018.
- With the support of funding from UniHealth Foundation, Huntington Hospital, along with three other magnet hospitals – Cedars-Sinai Medical Center, UCLA Ronald Reagan Medical Center, and Torrance Memorial Medical Center – participated in a demonstration and evaluation project on a Systems Addressing Frail Elders (SAFE™) Care. Based on the positive findings of a multidisciplinary team, implementation of the SAFE™ Care Program was continued at Huntington Hospital. Final analysis of data is currently in progress.
- To help patients overcome transportation-related barriers to care, Huntington Hospital provided 24-hour transportation assistance – via Uber/Lyft, taxi, wheelchair or other van – to 897 persons in Fiscal Year 2018.

Cancer

Programs and Services Offered:

- On an ongoing basis throughout the year, Huntington Hospital Cancer Center offered numerous community events with partners such as American Cancer Society, Herald Cancer Association, Church of Nazarene in Pasadena, Pasadena Unified School District, Pasadena Fire Department, Altadena Guild, and Huntington Senior Care Network.
- To enhance the care of oncology patients, Huntington Hospital's cancer nurse navigators helped coordinate the many aspects of care for patients, provided information for patients and their families, and helped patients navigate the often complex system, from appointment scheduling to insurance coverage, to complementary therapies. In Fiscal Year 2018, nurse navigators served 1,188 patients with cancer diagnoses (including 651 patients with breast cancer, 161 patients with prostate cancer, 155 patients with lung and esophageal cancer, 114 patients with colorectal cancer, 55 patients with gynecologic cancer, 50 patients with head/neck cancer, and 2 patients with kidney cancer).
- Huntington Hospital Cancer Center offered education and support groups helping patients and their families cope with their diseases. In Fiscal Year 2018, these offerings included:
Transitions: Grief and Loss Support Group (six-week course offered four times), nutrition class for cancer survivors (offered second Tuesday of 12 months), lung cancer (offered second Wednesday of 12 months), newly diagnosed breast cancer (offered first Thursday of ten months), prostate cancer (offered first Thursday of ten months), gynecological cancer support group (offered first Wednesday of eight in 2018), lymphedema (offered second Wednesday of the month), wound ostomy (offered third Thursday for first five months of the year), and Cantonese-speaking Chinese Cancer support group (offered for first six months of the year).
- At the Constance G. Zahorik Appearance Center at Huntington Hospital, a licensed cosmetologist helped clients manage the cosmetic side effects of cancer treatment, including the use of wigs, makeup, scarves and hats, and sun protective clothing; referrals for breast prosthesis and bra fittings were also provided. In partnership with the American Cancer Society, Huntington Hospital offered Look Better, Feel Better classes, under supervision of licensed cosmetologist and nurse navigators. In Fiscal Year 2018, 358 persons were served at the Appearance Center.

- Integrating complementary therapies with current standard cancer treatments, Huntington Hospital's Integrative Oncology program services included acupuncture, massage therapy, hypnotherapy, therapeutic yoga, food and fitness, and therapeutic drum circle. Beat Cancer Thru Drumming is a Beat the Odds® drum circle program offered at Huntington Hospital for cancer patients and cancer survivors to cultivate emotional resilience and mental focus. Five-week sessions were held during the periods from May 7 through June 11 and September 26 through October 24 and served 24 persons. On a monthly basis (second Tuesday of each month), Huntington Hospital offered nutrition classes for cancer survivors –education and support sessions for cancer patients and their families on how to eat well during and after cancer treatment.
- On January 20, Huntington Hospital Cancer Center participated in the KKL A Health Fair and offered free health screenings for colorectal cancer awareness, based on American Cancer Society guidelines. Over 200 persons were in attendance at this event held at Church of Nazarene, in Pasadena.
- On June 3, 2018, Huntington Cancer Center hosted its third annual open house to celebrate National Cancer Survivors Day (held in collaboration with Commission on Cancer and National Accreditation Program for Breast Centers). Over eighty guests enjoyed food, music therapy, stress-relieving activities, and informative break-out sessions — and reconnected with physicians and staff who had guided them through their cancer treatment. Participants were also encouraged to create personal messages of hope and strength to share with new cancer patients here.
- On October 13, Huntington Hospital, in partnership with Chinese Herald Cancer Association, hosted a Pink Ribbon Conference for Chinese breast cancer survivors, friends and family members. In addition to presentations from the breast cancer medical director and manager of Integrative Oncology, the event featured exercises by breast cancer navigator. The event served 183 persons.
- To raise funds to support free mammograms, Huntington Hospital partnered with the Pasadena Fire Department and California Pizza Kitchen during Breast Cancer Awareness Month (October) with several Pasadena Goes Pink events.

Health Education, Training and Research

Programs and Services Offered:

- In Fiscal Year 2018, Huntington Hospital continued to collaborate in the education and training of general surgery and internal medicine residents, pharmacy interns and residents, other health care professionals such as nurses, technicians, physical and occupational therapists, respiratory therapy practitioners, and social workers. See **Appendix B** for a listing of schools affiliated with Huntington Hospital. Among the highlights in Fiscal Year 2018:
 - 25 internal medicine residents completed various aspects of a three-year training program
 - 17 general surgery residents completed various aspects of a five-year training program
 - 4 pharmacy residents completed various aspects of a one-year postgraduate program
 - 12 pharmacy interns
 - 20 clinical pharmacy students (six-week advanced rotation program)
 - 813 nursing students
 - 36 social work interns (includes 8 social work interns at Senior Care Network)
 - 18 respiratory therapy interns
 - 14 radiology technology interns
 - 11 physical therapy interns
 - 4 occupational therapy interns
 - 4 echocardiography technology interns
 - 2 clinical laboratory scientist interns
 - 1 inpatient speech language pathology intern
 - 1 dietetic intern
- In Fiscal Year 2018, the recently established Huntington Hospital Evidence-based Practice/Nursing Research Council sponsored an inaugural Annual Nursing Research Conference titled *Improving Care Delivery* on March 7, 2018. The conference disseminated science-based knowledge through collegial exchange and explored approaches to research in nursing, evidence-based practice, quality improvement, and innovation. The conference served 180 persons – including RNs, nurse managers, educators, clinical nurse specialists, nurse scientists – from Huntington Hospital as well as hospitals and healthcare organizations, colleges and universities in the Southern California area.

- As a base station for the region, nurses with experience in emergency medicine and a special certification in advanced mobile intensive care worked closely with paramedics in the field, helping make it possible for patients with serious medical needs to begin receiving care even before arriving at the hospital. Throughout the year, Emergency Department staff provided multiple continuing education classes for emergency medical technicians, paramedics and mobile intensive care nurses from the adjacent areas of Pasadena, South Pasadena and San Marino as well as throughout Los Angeles County.
- Through partnerships with Blair Health Careers Academy and Pasadena Unified School District Center for Independent Study, Medical Arts Program, 59 high school students from these two schools interned at the hospital for various health-related careers. The Health Careers Academy prepares students for advanced careers in the physical and mental health fields through a four-year course of study ending in a 180-hour internship which provides hands-on training in patient skill areas, specialized topics such as medical terminology, knowledge of health care issues and the health care delivery system, and career planning. Huntington Hospital's supervisor attended Advisory Board meetings and educational summits, arranged tours and guests speakers, evaluated senior projects, interviewed, trained and placed students for volunteer work as well as internships, facilitated mentoring of students by health care professionals, provided review and input on course curriculum, and prepared and trained students for competitions at state and national level.
- Huntington Hospital's Center for Health Evidence provided reference, database and internet searching, document delivery and inter-library loans, access to references and point of care from mobile devices and desktop computers, and the assistance of professional librarians for employees, medical staff, patients, and hospital visitors. Huntington Hospital's Community Health Library professional librarians and trained volunteers provided assistance to the community by offering approximately consumer health related books, electronic books/reports, consumer health newsletters and journals, and online videos for patients and their families and Huntington Hospital staff.

Section 6: Economic Value of Community Benefits

In Fiscal Year 2018, the economic value of community benefits provided by Huntington Hospital is estimated at **\$120,533,094** (economic value includes Medicare Program Shortfall of \$39,024,800).

Table 6.1 summarizes the unreimbursed costs of these community benefits according to the framework specifically identified by Senate Bill 697:

- Medical care services
- Other benefits for vulnerable populations
- Other benefits for the broader community
- Health research, education, and training programs

**Table 6.1: Estimated Economic Value of Community Benefits Provided by Huntington Hospital
Fiscal Year 2018**

Senate Bill 697 Category	Programs and Services Included	Unreimbursed Cost¹
Medical Care Services	Medicare Program Shortfall ²	\$39,024,800
	Medi-Cal Program Shortfall ²	\$35,043,500
	Charity Care ³	\$6,952,300
	Other Direct Services: Palliative Care Program and Health Navigation ⁴	\$2,277,660
Other Benefits for Vulnerable Populations	Senior Care Network Services, Huntington Ambulatory Care Center, Community Outreach Services, Huntington Hospital Community Asthma Program, Assistance to Patients Needing Resources, Medi-Cal Eligibility Worker, and Donations to Non-Profit Organizations Serving the Needy	\$5,110,953
Other Benefits for the Broader Community	Health Information Exchange, Health Information and Education, Health Screenings, Community Health Fairs and Events, Nurse Navigators, Support Groups, Physician Referral Services, Meeting Space for Use by Community and Groups, and Donations to Non-Profit Organizations Serving the Broader Community	\$5,369,330
Health Research, Education, and Training Programs	Education and Training of Health Care Professionals and Students, Graduate Medical Education Program, Clinical Research Program, Center for Health Evidence, and Donations to Non-Profit Organizations for Health Research, Education and Training Programs	\$26,754,551
-	SUBTOTAL, EXCLUDING MEDICARE SHORTFALL	\$81,508,294
-	GRAND TOTAL	\$120,533,094

¹ Unreimbursed costs for the Senate Bill 697 categories - other benefits for vulnerable populations, other benefits for the broader community and health research, education and training programs - may include an hourly rate for labor (plus benefits), other expenses such as purchased services, food, supplies, other direct expenses and rooms.

² Medical care services provided to Medicare and Medi-Cal beneficiaries result in shortfalls for the hospital. The method for determining these shortfalls is based on actual costs as calculated by a cost accounting system. The costs are subtracted from the payments received from Medicare or Medi-Cal.

³ Costs are also calculated by a cost accounting system. Actual cost is subtracted from any payments received from either public or private insurance payors or patients.

⁴ Other direct services costs based on expenses associated with the activity including some hospital standard indirect expenses.

Section 7: Process for 2019 Community Health Needs Assessment

The 2010 Patient Protection and Affordable Care Act, commonly known as the Affordable Care Act (ACA), requires non-profit, tax exempt hospitals to conduct a Community Health Needs Assessment (CHNA) every three years to analyze and identify the health needs of their communities and to develop an implementation strategy to meet priority identified health needs. In addition, Senate Bill 697, Community Benefits legislation, requires California non-profit hospitals to conduct a community needs assessment every three years and prepare and adopt an annual community benefits plan, in response to identified health needs. Huntington Hospital's Executive Team is responsible for overseeing the 2019 CHNA, including the following:

- Establish an Assessment Infrastructure, in conjunction with members of Huntington Hospital Community Benefits Committee
- Work collaboratively with the City of Pasadena Public Health Department
- Actively participate in Service Planning Area 3 – San Gabriel Valley Hospital Collaborative to share data resources and potentially align efforts along one area of need in the region
- Define goals, objectives and timeline
- Confirm Greater Pasadena – communities of Pasadena, Altadena, South Pasadena, and San Marino – as the geographic service area for purposes of the CHNA
- Analyze secondary data for the Greater Pasadena area and/or Service Planning Area 3 – San Gabriel Valley
- Collect and analyze primary data through key informant interviews and focus groups
- Prepare/update a directory of available resources in the community to address health needs
- Establish a group of health and social service professionals with specific clinical and community knowledge to prioritize the significant community needs identified based on criteria reflecting the hospital's mission, values, strengths, and resources
- Presentations of 2019 CHNA to Community Benefits Committee, Executive or Leadership Team, and Board of Directors
- Prepare a three-year Implementation Strategy (2020 – 2022), including goals, strategies and programs, anticipated impact/metrics, and potential partnerships

- Post the 2019 CHNA (including directory of community resources) and 2020 – 2022 Implementation Strategy on website for public review and comments

Appendix A: Community Collaborations

Huntington Hospital collaborated with the following community organizations and agencies in Fiscal Year 2018. Organizations are listed alphabetically.

- Adelante Youth Alliance
- Altadena Guild
- Altadena Senior Center
- Alzheimer's Association
- American Cancer Society
- American Diabetes Association
- American Heart Association
- American Red Cross
- American Stroke Association
- Association of California Nurse Leaders
- Blair High School Health Careers Academy
- Calvary Bargain Center
- Cancer Support Community
- CAUSE
- ChapCare
- City of Pasadena
- Chinese Christian Herald Crusades
- City of Hope National Medical Center
- Club 21 Learning and Resource Center
- Community Center of La Canada Flintridge
- Community Services Resource
- Community Women Vital Voice
- Convalescent Aid Society
- Crowell Library
- First Presbyterian Church

- Flintridge Center
- Flintridge La Canada Guild
- Foothill Unity Center
- Friends In Deed
- Health Impact
- Holliston Methodist Church (Dream Church)
- Healthy Pasadena
- Holy Family Church
- Housing Works
- Huntington Health Physicians
- Huntington Medical Research Institute
- Jackie Robinson Community Center
- Justice in Aging
- Jet Propulsion Laboratory (JPL)
- KKLA – FM
- Kidspace Children’s Museum
- Los Angeles County Arboretum and Botanic Garden Foundation
- MAPS (Mission to Assist and Provide for Seniors) Charities
- Monte Vista Grove Homes
- NAACP – Pasadena Branch
- National Association of Neonatal Nurses
- National Charity League
- Organization for Healthcare Educators
- Pacific Clinics
- PALS for Health
- Partners in Care Foundation
- Pasadena Chamber of Commerce and Civic Association
- Pasadena Community Foundation
- Pasadena Community Urgent Care Pasadena Farmers’ Market
- Pasadena Educational Foundation

- Pasadena Farmers' Market
- Pasadena Fire Department
- Pasadena Jewish Temple and Center
- Pasadena Parks and Recreation
- Pasadena Police Department
- Pasadena Presbyterian Church
- Pasadena Public Health Department
- Pasadena Public Libraries
- Pasadena Respiratory Health Foundation
- Pasadena Senior Center
- Pasadena Unified School District
- Pasadena Village
- Phil Simon Tanzania Project
- Pilgrim Towers
- Planned Parenthood of Pasadena
- Professional Child Development Association (PCDA)
- Regency Park
- Ronald McDonald House – Pasadena
- Rose Bowl Booster Club
- Rotary Club of Sierra Madre
- Rotary International – Pasadena Rotary Club
- Sacred Heart Catholic Church
- Saint Barnabas Senior Center of Los Angeles
- Salvation Army
- San Gabriel Valley End-of-Life Care Coalition
- San Gabriel Valley Pride Inc.
- San Marino Guild
- San Marino Motor Classic
- Sheriff's Support Group
- South Pasadena Senior Center

- St. Barnabas Senior Center of Los Angeles
- St. Elizabeth Catholic Church
- Union Station
- Urban Land Institute
- USC Family Caregiver Support
- Villa Esperanza Services
- Villa Parke Community Center
- Westminster Presbyterian Church
- Yoga House
- Young and Healthy

Appendix B: Educational Affiliations

Huntington Hospital partnered with the following educational entities for education and training of health care professionals in Fiscal Year 2018. Organizations are listed in alphabetical order.

- Azusa Pacific University
- Biola University
- California Baptist University
- California State University – Dominguez Hills
- California State University – Fullerton
- California State University – Long Beach
- California State University – Los Angeles
- California State University – Northridge
- Cerritos College
- Chapman University
- Cypress College
- Eastern New Mexico University
- El Camino College
- Fuller Theological Seminary School of Psychology
- Glendale Community College
- Grand Canyon University
- Institute of Health Sciences
- Laboure College
- Loma Linda University
- Maryville University
- McCook Community College
- Metropolitan University
- Mount St. Mary's University
- Mt. San Antonio College
- Oakwood University

- Pasadena City College
- Regis University Loretto Heights School of Nursing
- Saint Louis University
- Saint Xavier University
- San Joaquin Valley College
- San Jose State University
- Shepard University
- University of California – Los Angeles (UCLA)
- UCLA Extension
- UCLA Center for Prehospital Care
- UCLA Luskin School of Public Affairs
- UCLA School of Nursing
- University of California – San Diego
- University of San Francisco
- University of Southern California (USC)
- Walden University
- West Coast University
- Western Governors University
- Western University of Health Sciences
- Wilkes University