This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for The Parkers Arms

Introduction

A contemporary country inn. The perfect destination to EAT DRINK and SLEEP in the heart of the Trough of Bowland. An enjoyable experience for the whole family, even your very well behaved dog is welcome. The perfect pause for ramblers, cyclists and visitors. Whether its just for a pint of good local ale, a cappuccino, a small bite to eat, a hearty celebratory meal or large function, we have it all. Casual relaxed yet elegant there is something for everyone at parkersarms. There is level access to the pub & dinning room and a wheelchair accessible toilet for our customers

We look forward to welcoming you. If you have any queries or require any assistance please email enquiries@parkersarms.co.uk.

Pre-Arrival

- For full details and maps of how to reach us please see the directions section of our website www.parkersarms.co.uk.
 Alternatively, you can plan your journey by car or public transport using Google maps, simply enter your postcode and ours, which is BB7 3DY to get directions.
- The nearest railway station is Clitheroe which is 7 miles away. Bus no B10 from Clitheroe Interchange & train station to Parkers very own bus stop outside the pub in Newton in Bowland are available throughout the day. You can download bus & train times via Bowland Transit at www.Lancashire.gov.uk. Buses are wheelchair accessible. Taxis from Clitheroe are also available.

 We also have larger print menus etc should you require them and staff are always more than happy to describe menu items in detail

Car Parking and Arrival

- There is free parking on site for customers only. The car park
 is situated at the side & has30parking spaces and is 100m from
 the MAIN entrance. Blue badge holders may park in front of the
 pub•The car park surface leading to the side entrance is tarmac
 with no kerbs.
- The car park is well lit at night.
- • There is a drop off point at the front entrance of the pub.
- There is 1 low wheelchair accessible step leading to the main entrance
- The main entrance door is wide enough to accommodate a wheelchair open outwards and can be a little heavy. Staff are always available to facilitate entry.

Bar & Bar Area and Dining Area/Restaurant

- The bar and restaurant are situated on the ground floor. There
 is an upper dinning area which is accessible through a level fire
 door
- Table service for food and drinks is available at all times
- there is mixed seating in the form of pews, upright tables and chairs and leather sofas. No fixed seating and tables and chairs can be moved to comfortably accommodate wheelchairs
- Lighting is natural daylight supplemented with overhead and wall lighting. Candles are lit on tables when dining
- There is no tv or background music

Customer Toilets

- Customer toilets can be found on the ground floor to the left rear of the bar. Access to the ladies us via 3 steps from the main entrances reception, bar and restaurant areas. As we are grade 2 listed we do not have disabled toilet facilities but there is level access from these areas to a unisex accessible toilet that is wide enough to comfortably accommodate a wheelchair
- A flashing light when the fire alarm sounds.
- Well lit with fluorescent overhead lighting
- Non-slip laminate flooring.
- Lever taps on the sink.
- Good colour contrast between critical surfaces; tiles are red toilets & washbasins are white.
- All other customer WCs have the same lighting, flooring, lever taps as above. In the men's WCs there is a lowered urinal

Beer Garden/Outdoor Area/Smoking area

- The Beer Garden is open all year round with panoramic views over the surrounding fells and The Hodder.
- The Beer Garden is situated to the front of the pub. Access to these areas is available at the front of the pub Level access is available from the car park and from the pub main entrance door
- Staff will offer table service in the beer gardens
- Free wifi available throughout the pub & gardens

Additional Information

- All of our staff receive regular training that includes disability awareness training.
- •We have a set of evacuation procedures should you require assistance someone will help you with evacuation either out of the building or to a refuge.
- We welcome trained assistance dogs. A water bowl is available just outside the main entrance for assistance dogs

- The nearest healthcentre is in Clitheroe 7 miles away and so is the nearest mobility shop. Visit http://www.clitheroedispensary.co.uk/Pages to see address & opening times
- The nearest A&E is Blackburn Royal Hospital

Contact Information

Address

(Inc The Parkers Arms Newton in Bowland Nr Clitheroe Lancashire BB73DY postcode):

Email: enquiries@parkersarms.co.uk

Website: www.parkersarms.co.uk

Grid Reference: SD697505

Hours Of Operation: Visit the opening times page on our website for up to date opening hours

Local Shop Mobility Clitheroe 113 Lowergate Clitheroe. BB7 1AG 01200 42502 Equipment 550130 Hire:

Local

Accessible Tiger Taxis . 52, Woone Lane, Clitheroe, BB7 1BG Tel: 01200 444444 Taxi:

Local Clitheroe Interchange Customer Services Office Railway View Road, Clith Public Or call us on 01200 429832 or visit

Transport: http://www.lancashire.gov.uk/corporate/web/?siteid=4404&pageid=31051 For bus & train times