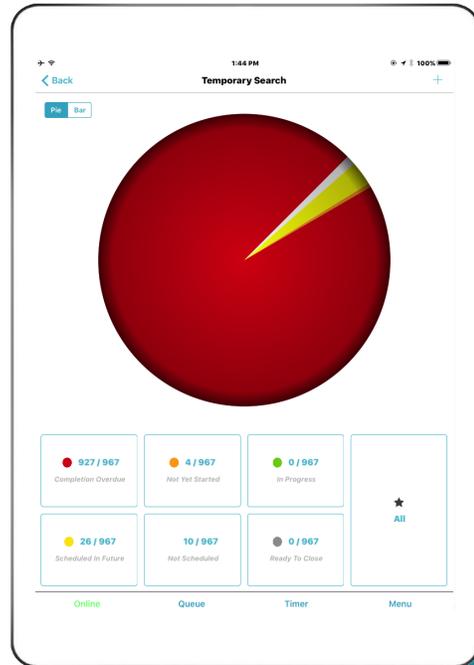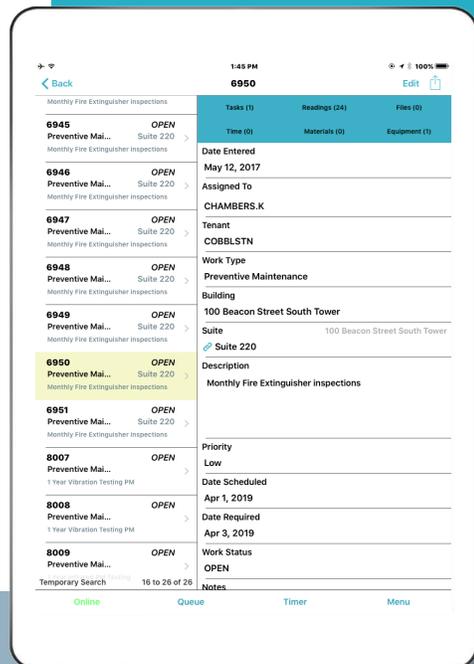# AWAREMANAGER

AwareManager Mobile Application:
Rapid Response. Satisfied Tenants.

Engineers and maintenance staff must respond to tenant requests faster than ever before. The AwareManager mobile app puts all the information your staff needs to respond to tenant requests at their fingertips. This means you and your staff are no longer tethered to your desks and have the freedom and time to focus on meeting your tenants' needs.

Available for Android, iPhone and iPad devices, the AwareManager mobile application pushes new work orders and real time alerts to the right person as they are submitted by tenants or property managers. Your staff can then update and close out work as they go, eliminating the need for tedious, time-consuming data entry while giving you real-time updates on the status of outstanding work orders.

Facility and Property Management
On the Go

The Mobile Impact:
One Customer's Success Story

One of AwareManager's clients manages more than 100 properties with a constant stream of tenant requests every day. The manager of the engineering staff needed a better way to handle these requests and complete work more efficiently. He set a goal to decrease the average time to close by equipping his team with the AwareManager mobile app.

The app triggered real-time notifications to key staff members based on tenant requests. This enabled field engineers to:

- *See the full details of work orders immediately*

- *Access equipment maintenance or other engineering information*

- *Update the status of jobs with detailed notes*

- *Close work orders to reflect completed jobs*

The result?

A more than 30% reduction in the average time to close work requests and happier tenants.

With the AwareManager app:

Staff only see what they need to see.

Each individual user can choose what is shown on their application, based on what's most relevant for their role.

Connectivity isn't an issue.

The app can be used in offline mode seamlessly, so staff can continue to update work orders when cellular or Wi-Fi signals are unavailable.

Photos can be taken and attached to work orders.

Staff can add photos directly from their mobile devices to document facility conditions and completed work.

See the power of AwareManager today.

Schedule a demo by calling 617.542.8555 or emailing marketing@awaremanager.com.

AWAREMANAGER

www.awaremanager.com