



## A message from our Managing Director

### Welcome to the Winter Edition of the Company Newsletter

One of the pleasures of being the MD of a successful company is that I get to read the newsletter before all of you. I hope you are as impressed with how varied our work has become and to see us win so many new customer relationships.

It is also great to see that we are also looking after our existing customers as well to earn the right to repeat business. All of this explains why we are seeing such good growth along with an ever increasing number of new employees.

One of our new teams is the Contracts Division for Devon & Cornwall led by Nigel Whelan. Nigel with the support of Quantity Surveyor, Steve Joy, have completed £4.7m of work from new and existing clients along with the help of Steve, Bob, Dave and Richie looking after the sites. Their good fortune has been matched by team Portishead who have done well in 2014 and secured a great platform for a successful 2015.

This growth would not be possible without investment in people and plant and I am delighted with the positive feedback we have received about our new van livery. The brand man has certainly been noticed as our 46 vans travel around the South West. We will have a further 16 on the road in February and I have also just ordered 5 new flat bed pickups to replace our aged fleet across all of our branches. The investment doesn't stop there as we are now starting to see the benefits of our £250k replacement computer system. The roll out of the Jones Biz Portal is coming soon and with it will come new software that will allow ever greater integration with our customer databases.

Some of you will also remember from the Summer newsletter that I was studying the NEBOSH Health and Safety certificate and I am pleased to say that I passed. We now have our first recognised professional H&S qualification!

Finally I would like to thank you all for your hard work this year. We have done well and things look very good for 2015.

**May I wish all Clients, Subcontractors and members of staff a peaceful and restful time with their families this festive season.**

## New Client, New Work Stream

Jones Building Group has been given a unique opportunity to work with an innovative organisation within the Bristol area. The organisation was founded when two Bristol based housing associations (Bristol Community Housing Foundation and United Housing Association) joined forces to form United Communities. This well established partnership jointly manages 1,800 homes across the Bristol and Swindon areas. Their main aim is to generate affordable shared ownership housing, a new idea originally thought up by Boris Johnson Mayor of London.

JBG went through an extensive tendering process, up against strong competition, in order to be part of this rare opportunity. We are pleased to say that we have successfully been awarded a project at 325 Fishponds Road. This project involves the renovation of an existing school building into six 1 bedroom duplex apartments, and six 2-3 bedroom town houses worth £1.6 million. All being well on the funding side, United Communities will have the first ever project of this type up and running before Christmas with JBG being the main contractor.



Artists impression of  
325 Fishponds Rd, Bristol

For the group, this will be a first with stage completing, and assisting the shared owners with completing their element of the work.

United Communities are already looking at two other sites and are interested in forming a working relationship with a contractor to carry out this work.

These projects will come under Nick Hewitt's major projects department. A big well done to Nick for working with United Communities and getting JBG this far.

### ... twitters from inside



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## Personnel Updates

Due to the Company's growth this year, Jones has successfully taken on **43 new employees** since June this year.

We are unable to name everyone, but congratulations to you all.

## Training

**NVQ Business Admin Level 2** — Daisy Patrick

Renewal of **Core Domestic Gas** — Martyn Nicholls

**NEBOSH Construction** — Mark Porter

**MEWP's** — Nigel Gillett, Darren Smith, Aaron King, Nick Stone and Nick Cole

**Non Licensed Asbestos**—8 operatives (Exeter)

**Non Licensed Asbestos** — 13 operatives (Yeovil)

**Air and Ground Source Heat Pumps** — Chris Matthews

**SSSTS** — Jerry Causer, Ben Jeffs and Harry Turner

**Scissor and Boom** — Garrett Browne, Colin Seagrove, Tom Card and Joe Wheeler

**Face Fit Masks** — Nigel Gillett, Jerry Causer, Ben Jeffs, Gary Lee and Ryan Harman Taylor

**NVQ Level 2 Painting & Decorating** — Chris Glover

## New Arrivals

*all boys this time !!*

Congratulations to **Alistair** and **Lyndsey Stockley** on the safe arrival of their son Rocco, who was born on the 18<sup>th</sup> July weighing in at a very healthy 8lb 10oz.

Best wishes to **Craig** and **Jo Hurd** on the birth of their son James, who was born 21<sup>st</sup> September weighing 7lb 6oz.

**Chris Matthews** and wife **Michelle**, welcomed baby Oscar into the world on the 8<sup>th</sup> October weighing 7lb 51/2oz.



Congratulations also go to **Becky Pearce** and partner **Matthew** on the early arrival of their beautiful son Joshua Colin, weighing 6lb 14oz.

*(Picture of Joshua Colin)*

## Health and Safety

Adrian Mitchell said health and safety is clearly on our radar daily and signs are encouraging. We work closely with our health and safety consultants BSG and our performance is monitored on a regular basis.

Monthly site reports are showing continued improvements and compliance with regulations. All aspects of health and safety are monitored and recorded and accidents and near misses are at an all time low.

**Reminder:** to all Managers, the next Health and Safety meeting will be held on -  
**Thursday 22nd January 2015 at 1.30pm**



Yeovil staff undertake the **Non Licensed Asbestos at Work** training to enable them to undertake a limited range of work with materials containing asbestos.

**H&S QUOTE'S:**

IT IS BETTER TO LOSE ONE MINUTE IN LIFE, THAN TO LOSE LIFE IN A MINUTE

SAFETY IS A CHEAP AND EFFECTIVE INSURANCE POLICY

ACCIDENTS DO NOT HAPPEN, THEY ARE CAUSED

## Pensions

If at any time you have any queries with your pension or would like a one to one meeting with a pension advisor please contact the HR Department who can arrange this for you.

### Christmas Shutdown

Most of you should be aware that we are closing for the Christmas break on the 24th December and will be returning on the 5th January 2015.

Pay over this break is structured as follows -

Friday 19th Dec—Paying w/e 14th Dec and w/e 4th Jan  
(1 Bank holiday and 4 days holiday if owed)

Friday 26th Dec—No pay

Friday 2nd Jan — Paying w/e 21st Dec

Friday 9th Jan— Paying w/e 28th Dec

## ISO 14001

A thorough audit was carried out in June by an independent company and the Jones Building Group passed with flying colours and certification has been achieved for another year.

Adrian said that co-operation of staff, subcontractors and suppliers continues to be encouraging.

We also reported the following results in relation to our major impacts.

Vehicle fuel consumption— increase in MPG's +15%

Electricity—consumption has been stabilised

Recycling—83%

The branch offices have again offset their electricity consumption by working with the **Carbon Trust** on a tree planting scheme in the Rift Valley of Kenya.

Branches can now claim to be **carbon neutral** for their electricity consumption.



A message from  
**Mike Evans**  
Construction Senior  
Quantity Surveyor



Our contract at Adelaide Place in Fishponds Bristol, for Bristol Care Homes Ltd, is now well underway and progressing at speed. The Care Home is now up to second floor level with the beam and block floor due to be installed imminently. The Care Apartment block is also progressing well, this has included a large amount of detailed civil engineering work involving reinforced retaining walls and suspended concrete slabs and is up to first floor level with the beam and block floors due to go on before the Christmas break.

We look forward to continuing our successful relationship with the Client and fully expect to achieve our completion date of September 2015, or sooner.

With the improving economic climate the pipeline of enquiries is increasing and we continue to examine tender opportunities that are being offered to us for the coming months.



A message from  
**Nigel Whelan**  
General Manager  
Contracts Division,  
Devon and Cornwall

## Hospicare — New Day Care Centre

Durisol blocks are an ECO block which are made of recycled timber, cement and latex slurry. They are dry stacked with no mortar except for the first course which needs it to level them. The blocks have two compartments, one is filled with recycled insulation and the other is filled with concrete. You start building with reinforcing bars which are drilled into the foundations projecting through the hollow section of the block, you then tie horizontal laser bars to these as you build up. We found them to be quite a challenge as there are three building elements involved, bricklaying, steel fixing, and shuttering carpentry. So the team we had to put together, had to have knowledge and skills in each of these trades. Because we were also building the gables out of Durisol, it was very important to make sure that scaffolding was correct, for safe access when pouring the concrete. We soon found out that after the initial first six courses that there would need to be a lot more propping and strutting involved. So the higher we went the more shuttering there was. Despite the leaning curve involved we managed to keep within the program that Nigel and Dave Indge had worked out, and we are now putting the roof on.



All in all, it's been a great first year for the Contracts Division, with works having been successfully completed for clients such as St Luke's Hospice, Cornwall Council (Newquay Airport), Devon County Council, University of Exeter, Petroc College in Tiverton and Trowers and Hamlin, to date.

We are presently working on the new Day Care Centre in Honiton for Hospicare, a new build SLDD unit for Petroc College in Tiverton, 9 room dementia care extension to Rose Lodge Care Home in Exmouth, construction of an Ice Plant in Sutton Harbour, Plymouth and two contracts at the University of Exeter in Northcote House, all of which will be completed by January 2015.

We have also been appointed as preferred bidder for the construction of four industrial units at Webbers Yard in Dartington, for the Dartington Hall Trust and the GAIA Spa and Fitness development at Boringdon Hall Hotel in Plympton, both of which are due to start in January 2015.

One further project that we have been appointed on is the design and build of a new Community Centre in Broadhembury, which again is due to commence in January.



Artists impression of Boringdon Hall Hotel

As you can imagine, delivering the above projects takes a lot of effort from a lot of people throughout the Group, and I would like to thank everyone for their continued efforts throughout the year, and their assistance in securing a near full workload for 2015 – Keep up the good work!



A message from  
**Darren Robins**



Director, Plymouth & Portishead

The Bristol office is really starting to gather momentum now. We are hoping for a significant increase in our workload over the coming years and see no reason why this should not be the case.

We have some excellent clients and a professional working relationship with each of them.

We have all seen some trying times in recent years and without wishing to get carried away, there is definitely signs that there is work out there.

One of the difficulties now though is staffing and finding the right people for the Jones Group.

**We are pricing numerous jobs for the likes of -**

- Bristol City Council
  - Andrew Wilson Partnership
  - Brunelcare
  - Homes Farm Trust
  - Royal United Hospital Bath
  - Sovereign Housing Association
  - Gloucester City Homes
- Homes in Sedgemoor
  - Torwood School
  - Stefan Grey
  - Swindon Borough Council
  - Ridge Partnership
  - Brendan Penny
  - ... and many many more.

We would also like to take this opportunity to welcome to our team some new starters and we wish you well in your roles.

**Mark Sheffield** Contracts Manager, **Nick Lester** Contracts Manager, **David Brazil** Quantity Surveyor, **Rachael Douglas** Receptionist and **Andrew Hunter** Contracts Supervisor.

We are now looking for a full time estimator to cover the amount of tenders coming through the Portishead office.

Void works are progressing well for **Sovereign HA**. We are still taking the majority of the weekly allocation of empty properties. We have completed several priced works for this region and are currently pricing lots more.

Work is still coming through from **Homes in Sedgemoor** and all seems well, we are carrying out void, kitchen and bathroom works as well as fire protection/upgrade works.

We have secured two decoration projects for **Brunel Care** in Glastonbury and Bristol. The team working on these schemes are doing really well and Brunel are very happy with their work. 'Well done to Ian Bowden, Jo Wheeler and Garrett Browne'.

We are near to completion of the pre-painting repairs work for **Bristol City Council**, a contract we secured earlier this year, and have also completed several roof works for them as well.

Tom White is overseeing the second project for **Premico** in Taunton and things appear to be going well. Hopefully there will be more on the horizon.

Our strong relationship with **BAM** has led to us being asked to price increasing number of projects, some of which are quite large.

We are on program at Queen Ann Road for **Guinness Hermitage**, which is near to completion of thirteen 1 and 2 bedroom flats and one 2 bedroom house. This has been a complicated project from the outset, and Nick Hewitt (Major Projects Manager) has done a cracking job along with Adam Radcliffe (Site Manager) to keep the momentum going.

**Ridge** are a new client for us, they are mainly agents for large clients such as Guinness Trust. On the back of Queen Ann Road, Nick Hewitt managed to secure several tender opportunities. Two of these projects have challenges to overcome but are looking very good (Waycroft Academy school extension and Saltmoor Villas flood damaged property renovation).

**JONES WINS A  
GOLD STAR AWARD  
FOR  
TORWOOD HOUSE SCHOOL**



As mentioned in the Summer 2013 newsletter, JBG completed a new build two-storey school building in a conservation area.

Redland & Cotham Amenities Society Annual Awards, awarded Torwood House School the Gold Star, in recognition for the design and careful consideration of the materials used in order to be aesthetically pleasing with the surrounding area and environment.

Although the initial design was carried out by an Architect, JBG enhanced this design further to meet the Clients requirements.

This worthy award was presented to the proprietors, Mrs Packer and Mr Nicholls.

**WATLINGTON CARE HOME**



We gained practical completion mid October on this unique building for **Sanctuary Care**.

The Orangerie is a bespoke design and is in keeping with existing architecture within the hamlet of Watlington. Even though we came across structural problems both JGB and KWL, Sanctuary's agent, worked very closely to achieve such a unique project.

The Orangerie will be used as a relaxation area for the homes residents, having a positive influence on their wellbeing.



A message from  
**Nigel Gillett**

Painting Division

Since our last newsletter we have been busy carrying out the external cyclical redecoration and repairs for **Hastoe Housing** to their properties in the Somerset and Dorset areas.

We have also continued working with **Spectrum Housing** to their properties across the South West from Southampton to Exeter.

During the schools summer holidays we carried out several internal redecoration for **Millfield School** and also two contracts jointly with Property Services. We have also carried out repairs and painting for **Yarlington Homes** to two of their properties in Chard, including one which is listed and needs that little bit extra care taken, whilst carrying out the repairs.

We have also started painting and decorating works for several new clients which include **Yeovil District Hospital**, **REALM** in **Clark's Village**

**Street** and **Bournemouth Church's Housing Association** to their properties in Yeovil.

We have also recently taken on two apprentices, **Jake Mathews** and **Darren Charles**. Both came to us through the Government's Job Seekers Scheme. Both Jake and Darren were amongst several young lads who attended interviews in Yeovil. They both showed promise from the start with a keenness to want to work so much so, that within two weeks of starting on the job seekers, we were happy to offer them painting apprenticeships.

I would like to thank all of my team for their effort over the summer and keeping up the high standards that all of our clients have come to expect from us.



**A message from**  
**Chris Snell**  
Property Services  
Yeovil

The Property Services team are working hard, continually providing a great service to all our clients.

**Hastoe Housing** response and repairs is now supervised by Neville Gould and Paul Macauley, dealing with day to day works, voids and out of hour calls. With great assistance from Shirley with the admin, works are completed and targets hit daily. On top of the day to day works we are also starting a large kitchen installation contract and window replacement works for Hastoe.

**Yarlington** planned works continues to complete high numbers of new kitchens, bathrooms and wet rooms, all to programme and finished to a high standard. The partnership between Yarlington and JBG grows more and more. All personnel involved commit fully and all aim to produce quality works while keeping good relations with the residents. Jane Firth is our new admin support for the contract. Jane has settled well and proved to be an asset for the contract.

This year we have also completed works for **Kelways Garden Centre** in Langport. Converting the old shop building into tearooms. Slightly different works that we are used to, but completed very well and works enjoyed by all involved.

We are now running a high number of the new vehicles. The sign writing and logos are very popular and makes our vehicles stand out from the crowd. I have received great feedback from clients and operatives.



*Kelways Garden Centre, Langport*



**A message from**  
**Adrian Mitchell**  
Director

It is good to report that we are working again with **Tuffin Ferraby Taylor LLP** on a £100k maintenance and refurbishment to the external of 21 units on an industrial estate.

The works included demolitions to improve the parking on site whilst maintaining access for all the businesses and customers. The contract is due to complete in January '15.

We are pleased to report that we are working closely with Andrew Turnball Kirk of **Realm** who are responsible for the management of the large **Clarks Village** complex. It is hoped we can build on the good relations and be of service to maintain and enhance the good reputation of the Clarks Village.

**BAM Construction** have recently carried out a review of our performance over the last year. The comments we received were excellent and we continue to be of service to carry out small works and maintenance.

It was reported in the last newsletter issue that we were recommended to carry out a large internal fit out on a magazine build at Porton for **BAM Nuttall**. The works consisted of £285k. on internal finishes i.e. wall linings, suspended ceilings, glaze wall/floor tiles, door sets, vinyl/carpets, decorations, IPS units, sanitaryware, lockers and benches.



**A message from**  
**Paul Hagley**  
Yeovil Contracts  
Manager



*Artists impression of Yeovil College*

**Yeovil College**

The above project was from a drawing by the Architect Studio Lime and was priced according to the specification, which unfortunately came in over the College budget. We then spoke to the College and agreed to work with the Architect to value engineer the project to fit within the College budget. Mark, Adrian and Geoff Dymond worked long and hard to bring the project on budget.

I was employed to start the project and to liaise with the Architect to try to sort out the build ability of the project which is still on going; this has been a tricky project with much restriction due to working in a live college. Harry Turner

The Yeovil Construction has been set up to work on contracts between £100k. - £3m and are at present working on two projects — Fiveways School and Yeovil College with a combined value of £1.25m for the year.

We are currently pricing future work for a number of clients which we hope to secure in the near future: Bridgwater College, Cannington (*remodeling of a historic building in Sherborne*), offices and start up units in Salisbury, an extension and parking facilities in Yeovil, extension and services in Glastonbury.

We have also recently priced a Lodge in Taunton, Resource Centre in Frome and construction work to an M&E project in Dorchester.

We are looking forward to a busy new year and to hitting our targets and to further grow this division, we will be reacquainting contacts with Architects and Engineers we have worked with in the past.

If everything go's to plan we would be looking to try for work in the Taunton area and maybe look to open an office within the locality.

has been assisting as a management trainee completing daily diaries and weekly site reports alongside his marketing commitments. Graham Cooper is currently running the day to day site management, and will do so until the completion of the project.

Possession of site was taken in July and work has progressed well in the early stages, we then had a delay due to the unavailability of the specialist piling rig and we could not go to another sub-contractor for this specialist work. This delayed us by three weeks, to mitigate this we agreed a short term programme to try to recover this delay. Overall we will strive to complete this project within the College budget which will be a challenge.

**Fiveways School, Yeovil**

Possession of site was taken early in August and site establishment was made. Fencing was erected with netting as part of planning requirements. The site was stripped of top soil and set aside for reuse, reduced levels were dug and spoil set aside for regarding of landscape later. The school has a high percentage of children with disabilities, so it has been a top priority for our site manager, Ivor Nation, to keep the site fully secure at all times. Ivor has built up a good relationship with the school and Mark the Headmaster. Ivor will also have the challenge of fitting in an extra play area which is about to be instructed by Kendall Kingscott before the end of the year.



### A message from **Dave Smith** Plymouth Manager

Hi everyone as you can see I must be doing something right! as I have made it past my first year in the hot seat running the Plymouth office, or it could be down to the fact that I have a very, very good team around me!

So a big thank you to those who have worked hard over this year to help me deliver the excellent service which we provide to our clients across Devon and Cornwall.

We have carried out works to **24 Cornwall farms**, which are now coming to an end, as they needed to be brought up to decent homes standard. I would like to say a big thank you to Shaun Johnson and his team (our new Cornwall division).

**Budehaven Academy** walkway was completed over the summer holidays and again, thank you to the Cornwall division and my new small work site supervisor Kevin Dawes, who joined us back in July, to oversee projects up to £250,000.



Budehaven Academy - Walkway



We have just finished installing a lift outside one of the education blocks at **Poltair School, St Austell**.



Major lift refurbishment works to **Chichester House** have just started and Kevin Dawes will be running this project. We hope to have the first lift completed by Christmas and will look to complete the second lift in the New Year.

We have started carrying out small works for **Poltair School, St Austell Integral** and have built up a good working relationship with them. This has now born fruit, as we are now seeing work coming through on a daily basis. I have now passed this client to Steve Mannell who works in our Plymouth office, and he will now be setting aside two days a week to overseeing small work up to the value of £50,000 in Devon and Cornwall.

We have started working for **Chapter 1** who are converting the old job centre on Hole Street, Plymouth into 30 flats, and have now had the opportunity to pick up extra work from the original spec.

Thank you to Darren Robins to give the Jones M&E department (which is also run from Plymouth) the opportunity to go up to Portishead, and carry out work up to the value of £120,000, on a new block of 15 flats currently in the construction phase.

A big thank you to Darren Lyon for winning the kitchens this month and the continuous drive to source new work.

Thank you to Debra Mullan for keeping the front of house in order and keeping Darren Robins updated....! Ha ha

I would also like to welcome Leanne Bird who started with us in May to learn the varied role within the Servicing Contract department. I'm pleased to say she has taken to it like duck to water, so please keep up the good work, and it won't be long until you will be running your own department. (Thanks Di for giving Leanne the training and support at the start).

There are still lots of team members out on the coal face I would also like to thank for all the hard work you have done for the Jones Group, but I am restricted to the amount of words in this write-up so I apologise if I've missed you out. (i.e. the Exeter team, gas team out on the road).



### A message from **Chris Austin** Exeter Director

We continue to perform well for **Exeter City Council** with the kitchen and bathroom contracts still going strong. We have gone from 3 bathrooms per week to 5 and kitchens are up to 7 from 6.

We have started to receive the voids for ECC again, but I feel this maybe a short term solution and the heating contract is almost 100% complete, although we are picking up some small gas repairs.

We are still in our first year for the remedial, ECR and rewire works for ECC and can confirm to date that the team involved are doing a good job.

We successfully won a tender for **Dartmoor National Trust**. The project has involved small roofing works to a listed building in Bovey Tracy. The project is running well and we are now 85% complete.

We have just completed a bar refurbishment at the Exmouth Pavillion for **East Devon District Council**. The team involved have done a great job.

We have recently been awarded a contract through a framework agreement to install wet rooms for **South Hams, West Devon and Plymouth City**. We look forward to the orders coming through.

Finally I would like to say a great thank you to all my staff on helping us get to a target, not where we should be, but not far off. I have been top branch for 8 months this year, and with everyone's support I hope to stay there at year end. It has been a very hard year.

Our **Staff Questions and Answers** is back. We asked 4 of the Jones team the following 10 questions, please see their answers below.

It's all about the ladies this time, look out gents, you're next!

**Questions:**

1. What music do you listen to in your car?
2. What's your favourite food?
3. What do you do for fun?
4. What motivates you?
5. If a genie gave you a wish, what would you wish for?
6. TV show you never miss?
7. Nickname? (don't be shy)
8. Describe yourself in three words?
9. Who would you most like to have dinner with?
10. What do you most like to do to unwind?



Debra Mullan — Receptionist, Plymouth

1. Heart radio
2. A lovely roast lamb dinner
3. Going out with the girls!! and going to watch rugby with the family
4. My family
5. Sad I know, but to win the lottery
6. Could not live without my daily dose of Emmerdale!
7. MOTHER!!! The whole office call me this, well someone has to keep this lot under control
8. Happy, honest, helpful
9. Robbie Williams and Gary Barlow
10. Feet up in front of the TV with my onesie on with a nice glass of wine



Sharon George — Purchase Ledger Assistant, Yeovil

1. Normally Kiss or anything I can have a sing along too
2. Has to be Chillii
3. Love weekends away/ shopping
4. The sunshine/holidays
5. Enough money to enjoy life and live comfortably without worry
6. Sad I know but TOWIE
7. Shaz
8. Thoughtful, honest, reliable
9. Robbie Williams
10. Glass of wine or cider and a meal with my partner



Rachael Douglas — Receptionist/Admin, Portishead

1. I love all types of music bar the blues
2. Chinese—sweet and sour Hong Kong style
3. Cycle, dance, sing or sail
4. The fact that I have hope
5. I would love to meet my Grandpa whom I have heard so much about
6. I'm not stuck on any series really
7. Racca
8. Positive, female
9. Can't decide
10. Light the tea lights and watch a movie or two



Maxine Thornton — Purchase Ledger Assistant, Yeovil

1. I listen to all different music at the moment I am listening to Ed Sheeran
2. I do love making pasta with bacon, courgettes, garlic and mixing it with crème fresh and grating cheese on the top
3. I enjoy playing with my son or if he is not home, I enjoy going out for a meal with friends and family
4. My son motivates me
5. I would wish that my son has a happy life filled with fun, love and all that he deserves
6. NCIS Los Angeles, Hawaii Five O (Steve is hot) just to name a few
7. I don't really have a nickname but Matt (the other half) calls me baby girl, no laughing please!
8. Fun, caring, agony aunt
9. Easy...Jason Statham but I have to be honest I'm not sure how much dinner would be eaten though!!
10. I like to have a nice bath with candles and a glass of wine



## A message from **Tim Davey** Davey Roofing Director

2014 started with some of the worst storms we had seen for decades in the UK, and this led to a dramatic increase in work throughout the region, as it highlighted many issues in ageing housing stock. Yarlington, Keepmoat and Ian Williams are three large contracts we have been working on this year to upgrade the roofs for years to come.

We have been working hard on re-roofing 90 properties in the Yeovil district for Yarlington, and are working well to a tight programme that is due to finish in February.

Our favourite customer satisfaction survey came from a Yarlington resident, Elizabeth Willetts in Yeovil, who wrote 'the workmen were very good, kept the place clean and tidy, job well done, thank you'.

Looking forward in to 2015, we are working hard to ensure that we are up to speed with the most significant change to the way roofs are fixed in the UK for years. BS5534 the British Standard for slating and tiling is being amended in March to dictate that every tile will now have to be mechanically fixed in the face of increasing extreme weather events. Anticipation is that this change will all but end the outdated practice of mortar bedding such roofing components, as ridge and hip tiles, moving instead to dry fix systems throughout.

Davey roofing continue to work with CG Frys on quality projects including Poundbury, Bradninch, Whimple and Weymouth.

New build also continues to thrive across the region with recent contracts undertaken for Brookvale Homes, Zero C, Winsley White and E G Carter.

Davey Roofing is aiming to improve road safety, reduce insurance costs/fuel usage, and enhance duty of care, following the purchase of 3 new Citroen vans to be seen shortly across the South West.

We would also like to welcome two new members to our team, roofer Adam Critchley and labourer Chris Boon.

*Poundbury, Dorchester*



## A message from **Mike Young** D Glass Branch Manager

D Glass has had a turbulent year but is now back on its feet and going from strength to strength, following poor retail sales in the first 9 months of the year and minimal commercial sales.

We are now advertising on the radio and have revamped the adverts, which are in the local papers every week offering deals, and I am pleased to say retail sales are on the up.

Commercial sales have rocketed thanks to great support from the Bristol and Yeovil office's.

We are now tendering multiple projects across the UK and have secured works for the first 3 months of next year already.

The order book is filling fast and we have increased our workforce to suit, with new team members Mark Holmes, who we tempted away from a large local competitor and a recent move for Sam Jarvis who's moved from Property Services.

Early next year we will be taking D Glass to the next level, by incorporating a new brand aimed at the retail market and possible premises move.

We are all doing our best to push to new highs here and believe next year will be the best in years for us.

**I would like to thank my team** for sticking by D Glass over the past year and for their enthusiasm for the future.

Watch this space top of the leaguers we're coming to get you.



*New conservatory recently installed*



## The Jones Biz Portal

An investment of over £250k has resulted in 50 new desktop computers, a new virtualised server environment and new business software to help drive the business forward, and it's not over yet! In the coming months we will be rolling out mobile

working and all staff will benefit from the Jones Biz Portal.

The Jones Biz Portal is designed to help improve communications throughout the business and provides a central area where an employee is able to access a library of information in order to reduce their admin time. The eventual aim is that the Biz Portal will be the first port of call whether an employee is looking to request some new uniform, complete a timesheet, book a meeting room, get the latest case studies, get up to date company statistics or get the very latest Health and Safety training information.

Multi-site businesses, like Jones Building Group, use central portals to reduce the movement of paperwork around the business making efficiencies and reducing costs; there is less need to print and

send documents in the post as these can be viewed on a screen and sent electronically to subcontractors, suppliers, managers and the workforce from any device.

With the roll out of mobile devices, field staff will also have access to the portal and will also be able to complete certificates (electrical, gas, health and safety) and day worksheets whilst on the job. They can then deposit these into the portal and at the same time update our new software in real-time so that statistical information and the companies key performance measures will be up to date soon after any activity takes place on a job!



## Wall of Praise

### NEW KITCHEN

'...thank you for my lovely new kitchen. I would also like to give recognition to my team as Contractors but left as friends and would be welcome back anytime'.

The Jones Team—Keith Groves, Wes Jones,

Resident,  
Exeter City Council

### NEW KITCHEN

'Both my husband and I cannot fault any of the workforce that came into our home. Working in very hot conditions, cleaned everything up afterwards and all rubbish was cleared straight away. They were polite and courteous to us at all times.

I'm sure, as with a lot of companies, people are quick to complain and less to praise, but we felt in this case the praise is well deserved and we feel it needed to be acknowledged,

Resident, Kingsbury Episcopi  
Yarlington Housing Group

### WET ROOM

'We are over the moon with their work, they were very clean and tidy and did a great job'.

The Jones Team—Alistair Stockley and Owen Brister

Resident, Henstridge  
Yarlington Housing Group

### DECORATING WORKS

'Jones contractors were the best workmen we have ever had in the forty years we have lived here. Excellent workers'.

Resident, Portishead  
Alliance Homes

### NEW KITCHEN AND BATHROOM

'They have renewed my faith in workmen coming into my home..... They respected myself and my home, particular thanks must go to Sam (Balian, carpenter) a young lad that has more talent as many people twice his age! He went out of his way to make everything matter'.

Resident, Montrose Road  
Yarlington Housing Group

## ENVIRONMENTAL

Jones Building Group is continually monitoring its environmental impacts as part of the 14001 accreditation. JBG has embraced the offset policy once again and with offsetting the amount of CO<sup>2</sup> produced for the offices and committed to planting trees in the Great Rift Valley in Kenya.

This offset programme will assist in the planting of new trees, protecting forests, birds/butterflies and other wildlife habitats will be conserved and others created, bees attracted by the trees in flowering seasons will benefit the community through the sale of honey hence reduce poverty. These are just a few of the positive changes created from offsetting CO<sup>2</sup>.

JBG are proud to be part of this global conservation programme.



## JONES donates a GO PRO CAMERA to YEOVIL TOWN FOOTBALL CLUB

Jones and The Away Travel Club joined forces and donated a new GoPro camera to YTFC.

The new camera will be used by the medical department along with the coaches during their training sessions.

The GoPro will also be used by the media to capture videos of the players in action and to video games from alternative angles.

'Everyone at Yeovil Town FC would like to thank both the Away Travel Club and Jones Building Group for their kind donation.'



(Left to right—Mark Kelly (ATC representative) now JBG employee, Darren Way and Mark Porter)

## Jones Building Group helps Marlie Packer, an England rugby World Cup winner celebrate in style at YTFC.

At a recent awards ceremony, Marlie, a previous employee of JBG was presented with an award and given the keys to Yeovil for her outstanding achievements in professional rugby.

Congratulations Marlie from all at JBG, we're behind you all the way.



(Marlie being presented with her award and flowers from the Yeovil Town Mayor, Mike Locke and his wife)

## COMPANY VEHICLES

If you have any fuel card queries in the New Year, can you please contact **Becky Austin** in the Yeovil office. Becky will also help you with vehicle queries if your Line Manager is not available. I will still oversee the vehicles, but Becky will be your new contact.

Thank you

Tasha

## Jeans for Genes Day 2014



(the Plymouth team)

Thank you to everyone that took part in Jeans for Genes Day in October. Jones staff managed to raise £82.37.

### H&S QUOTE:

**CHANCE TAKERS ARE ACCIDENT MAKERS**

## WOULD YOU LIKE TO INCLUDE A NOTICE OR FEATURE?

Do you have an announcement or event that you would like the rest of the company to know about?

Simply call—**Tasha Austin** on **01935 477791** or email your story to **natasha.austin@jonesbuildinggroup.co.uk**

From all at Jones Building Group, we would like to wish all our Clients, Suppliers and Subcontractors a

**Merry Christmas and a Happy New Year.**