

During this challenging period and as we all come together to battle against the ongoing issues with the novel coronavirus (COVID-19), 15billionebp would like to reiterate that our **commitment** to staff, young people, schools, businesses and other partners will remain a top priority.

At 15billionebp, we are always prepared to go above and beyond - especially during difficult times. As such, we press ahead with our approach of implementing innovative solutions to ensure that our quality services continue to be delivered to each and every valued stakeholder. As we continue to tailor our services during this tough period, we will ensure open communications with our entire community of young people, schools, business and other partners.

## Here are just some examples of how we are tailoring our approach during this difficult period:

- Our team has been set up to work remotely and will remain available to address any queries or concerns you have
- Where appropriate, we are taking our programmes digital. For example, we put more
  resources into our already established secure e-mentoring system and our East London
  Children's University programme has implemented a new 'At home' package, allowing
  students and parents to benefit from activities from the safety and comfort of their homes
- We are continually working with schools and businesses on a robust continuity plan to support young people and help businesses engage volunteers as the government responds to the pandemic necessitating schools to close and businesses to adapt to remote working

## We want to hear from you:

As this situation poses huge uncertainties to the local labour market and the prospects of our future workforce, your support to our work is more important now than ever before. To all businesses and trusts that can support the charity with pro-bono advice, financially or through guidance and access to new online platforms – we want to hear from you! Together, we can continue to provide young people across London the much needed support and opportunities.

## On-going:

We are closely watching the developments of coronavirus (COVID-19) in the UK, and will continue to monitor and proactively follow advice from the World Health Organisation and Public Health England. We share guidance from the NHS and Public Health England and ask that you all take time to read, share and where appropriate act accordingly for the safety and wellbeing of all. We are keeping up to date with government advice and will make available any information we are advised to. It is clear that we are all taking the situation seriously and the latest government guidance can be found here.

We thank you for all of your support and look forward to continuing our work together. If you need further assistance, please reach out to a member of the team.

With best wishes,

15billionebp team