MJog: What are the key benefits to your Practice?

Feature	Description	Benefit
Auto Appointment reminders	Automatically sends appointment reminders via SMS, voice and email to patients to remind them of their appointment.	Reduce DNAs which increases clinic efficiency and patient access.
Auto Appointment Cancel	Allows patients to reply via SMS, voice or email to automatically cancel their appointment in the clinical system.	Increases patient access by releasing appointments to other patients.
Pre-configured chronic disease templates	Allows message templates to be chosen from pre-prepared list for key QOF domains.	Targets key QOF conditions saving QOF admin time .
Campaign scheduler	Set up health campaigns for the year ahead.	Increases response rates and saves admin time and treating long term chronic conditions.
Results by SMS/IVR/Email	Delivers test results via SMS/voice/email for patients requiring more detailed information.	Patients receive results quickly and cost effectively, without staff needing to call or send a letter. Reduces admin time and saves post/telephone costs.
Response filters	MJog will read responses from patients, categorize, and automatically read codes them accordingly in the patient's record, using the relevant national read codes.	The practice can gather information from patients without having to manually process responses from patients. Instantly update patient's records en mass.
Patient Survey mechanism	Interactive Q&A mechanism using SMS, voice and email to gather patient feedback.	Saves reception time and increases patient engagement and experience.
Text In Number	Provides a number that can be published to patients, so that they can contact their surgery directly without the need for reception to take telephone calls.	Improves patient engagement as it a more convenient route of communication for patients 24/7.
Multiple patient communication channels	Use SMS, voice and email to deliver all communications including reminders, recalls, reviews and results.	Reach 100% of your patient population list by their preferred choice of communications.
Prescription ready message	Message can be sent instantly to patients to notify them when there prescription is ready, either individually or on mass.	Prevent unnecessary calls to dispensary and makes the service more convenient for the patient, improving patient experience.

If you have any questions or would like more information please email sales@mjog.com