



The Richardson Partnership for Care  
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# A place that feels like home

At The Richardson Partnership for Care, we provide a person-centred approach for the care and support of adults with learning difficulties.

We encourage social integration and participation

Service users are treated with dignity and respect

A unique environment and friendly atmosphere



At The Richardson Partnership for Care, our ethos of social integration, individual choice, dignity and respect is as true and important today, as it was when we started 25 years ago.

### Meeting individual needs

RPC provides a residential care package to meet the needs of the individual, ensuring they have the right level of care and support. Our multi-disciplinary support team includes a Consultant Clinical Psychologist, Assistant Psychologists, Consultant Psychiatrist, Physiotherapists, Occupational Therapists and Speech & Language Therapists.

Our long history in supporting individuals has taught us that one size does not fit all and has led us to develop our homes to accommodate people in a variety of ways. We are able to care for and support young adults with complex needs and find that with the appropriate care, even people with the most challenging behaviour are able to fulfil their potential.

We use different approaches to aid communication and learning depending on the needs of the individual, such as the PECS picture exchange and TEACCH systems.

We specialise in caring for people with conditions including; Cri-du-Chat syndrome, Tuberos sclerosis, Fragile X syndrome, Down's syndrome and Autism, recognising the need to treat medical and physical conditions, as well as managing behaviour. In addition, our support team is experienced and trained in MCA DOLS and representing service users in Best Interest Meetings.

### A better quality of life

Our homes provide a unique environment. They have a warm, positive and friendly atmosphere, and are buildings with character, designed and decorated like a home – not an institution. Bedrooms are generously proportioned and there is plenty of communal space, so service users can choose who to socialise with. This feeling of space and calmness reduces stress and creates a happier environment.

### Peace of mind

Knowing that a loved one is being cared for with dignity and respect, and receiving the right level of clinical care, goes a long way to providing peace of mind for families. Respite care and 'top up' therapy are also available either on a regular or ad hoc basis to provide valuable relief for families and carers. It can also mean a welcome change of scene and enjoyable stay for the service user.

We pay particular attention to managing the transition for young people from school to an adult environment, working closely with all agencies involved. Our aim is to maintain continuity of successful therapies and to manage difficult situations as effectively as possible, minimising disruption and distress. In addition, regular supported home visits (with care and transport included if required) are incorporated into the care plan.

### Value for money

Our experience has shown that an inclusive care package, with the right level of clinical psychology provision for the individual, leads to continual development. It can often prevent the need for crisis care, which is not only unplanned and very expensive, but causes set-backs in the individual's progress, resulting in higher long-term costs.

In addition, all social activities, supported home visits and holidays are accounted for during the initial assessment, so there are no additional costs. Our inclusive pricing model means that budgeting is straightforward and predictable.

Each day is structured, with a full programme of activities for our service-users to enjoy. These include: music and art therapy, day trips, cinema visits, outdoor sports and visiting community facilities for activities such as hydrotherapy, swimming and rebound therapy.

### Specialist support

**Service users in our care homes receive regular assessments, including:**

- Repeated Standardised Assessments
- Specialist Assessments as required e.g. psychology /psychiatry
- Functional analysis of behaviour
- Risk Assessments
- Mental Capacity Assessments

**Ongoing treatment includes:**

- Cognitive reminiscing approaches
- Behaviour modification
- Mood/emotional work
- Healthy living
- Beauty and massage therapy
- Art therapy
- Physiotherapy
- Self-esteem
- Relationships
- Risk reduction
- Enhancing understanding
- Group work
- Speech and Language Therapy\*

\*This is charged extra and provided when required





### Our homes:

Numbers 2 and 8 Kingsthorpe Grove are adjacent detached Victorian properties. They are under one registration for administrative purposes but cater for different levels of needs, personalities and choices. Both homes provide spacious accommodation with generous gardens and plenty of communal space. They are situated close to local shops and amenities so service users can integrate with the local community and develop their life skills.

Number 2 is home to eight adults and number 8 is home to ten adults, some of whom have enjoyed living here for over 20 years.

Service users are involved in making decisions about life in the home, planning menus and other activities.

2 & 8 Kingsthorpe Grove, Kingsthorpe,  
Northampton NN2 6NT

### Education and employment

ASDAN (Award Scheme Development & Accreditation Network) has accredited RPC as a recognised centre, enabling us to provide ASDAN programmes for our service users. These help them to develop skills for learning, employment and for life while achieving qualifications. They can learn in their own environment from staff they know and trust.

We are involved with the local Learning Disability Partnership Board, which addresses the wider needs of people with learning disabilities and safeguards their rights.

Where possible, we help our service users to gain employment or work-related training, either by being directly employed at RPC, through local college courses or CANTO.



“The staff always make my family welcome. They are kind, considerate and dedicated.”

“Your dedication, commitment and enthusiasm shone through.”





“You always demonstrate patience and care.”

## What makes RPC different?

### Our staff

- Training is second to none, with a rolling programme every three weeks including crisis prevention and managing aggressive behaviour for all staff
- Care staff are trained to carry on and support the work of therapists
- Staff retention is high, resulting in valuable continuity for service users
- We offer in-house HSC training so staff can achieve recognised qualifications
- Our support staff average over 12 years experience and our manager has 27 years experience

### Our care

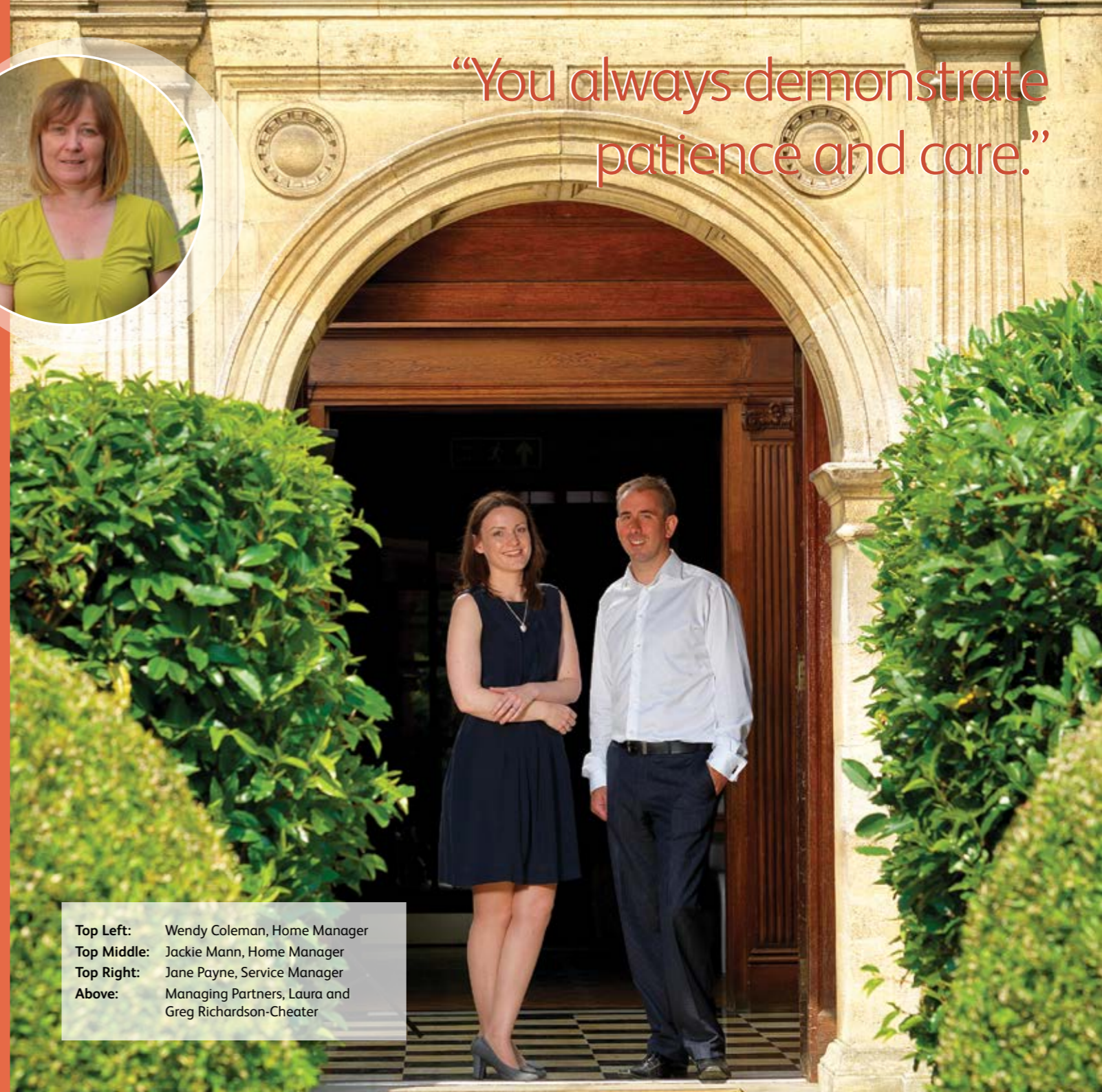
- Individually-tailored care packages with clinical psychology provision
- The quality and breadth of clinical care
- A focus on social integration and a care pathway to independence
- Activity schedule and holidays
- Supported home visits
- An inclusive and transparent pricing package to make budgeting easier

### The environment

- Attractive spacious homes with plenty of communal areas
- Designed and decorated like a home, not an institution
- A warm, positive and friendly atmosphere
- A long-term safe, stable and caring environment

### Our ethos

For 25 years we have been focusing on enabling our service users to maximise their potential and improve their quality of life. Our experience in providing the right environment and specialist support enables us to help people with even the most challenging behaviour. RPC is a privately owned, family-run business, so we don't have shareholders to pay and we take a long-term view. We deliver high quality care at a fair price.



**Top Left:** Wendy Coleman, Home Manager  
**Top Middle:** Jackie Mann, Home Manager  
**Top Right:** Jane Payne, Service Manager  
**Above:** Managing Partners, Laura and Greg Richardson-Cheater