

## NSG SECURITY CONSULTANTS QUALITY ASSURANCE POLICY

The quality of services that NSG Security Consultants provides is of paramount importance to the continuing prosperity of the Company.

The Company recognises that to maintain its position in the market, an effective and dynamic Quality Management System is essential. This policy is intended to benefit both the customer and Company through increased customer satisfaction, leading to growth in existing markets and investment in new market areas.

The Quality Management System is designed to work towards the requirements of ISO 9000 and other appropriate standards. In addition, through programmes of continuous improvement in which all employees are required to participate, the system is not limited to those standards.

The Company and associate consultants fully subscribe to British Standard 8549:2016 Security Consultancy Code of Practice.

The Company's training policy is to ensure that everyone in the Company is suitably qualified and trained for the tasks they are required to undertake by providing on-going training and education programmes.

The Company is committed to developing, implementing, monitoring and maintaining the system in compliance with this quality policy statement. Quality problems will be investigated, ensuring that timely and effective corrective action is implemented.

Signed on behalf of NSG Security Consultants by

Nick Saunders

<u>Director & Principal Consultant</u>

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