

“AAP3 PROJECT MANAGER AND ENGINEERS DID AN EXCELLENT JOB ON THE PROJECT”



SUPPLIED TO:

Senior Banking Project Manager
Leading Global Bank

ABOUT THE CLIENT

This leading global Bank, is one of the world's largest banking and financial services organisations. We serve more than 47 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. Our network covers 71 countries and territories in Europe, Asia, the Middle East and Africa, North America and Latin America.

ISSUES TO BE RESOLVED

With their Microsoft Server 2003 Operating System due to become 'end of support' in September 2013, The bank were faced with the challenge of how best to support their entire Windows Server estate. This estate was, and still is critical to the Bank as it supports and hosts a number of business critical applications.

Alongside the Operating System challenge was the growing trend towards virtualisation, whereby organisations can shrink the footprint of their server estates by virtualising several physical servers onto one host machine, delivering significant reductions in storage costs.

ACTION TAKEN

Prior to engagement, we spent effort up-front to understand the Bank's project management methodologies, standards and client engagement models. In addition, all team members received prior security clearance.

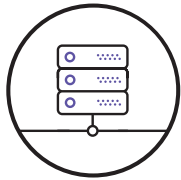


CLIENT FEEDBACK

“aap3 Project Manager and Engineers did an excellent job on the project. He kept all parties informed as required, escalated where necessary and did a very good job of managing a project with very challenging timescales.”

Senior Banking Project Manager - Leading Global Bank

BY UTILISING AAP3 RESOURCES THEY WERE ABLE TO SATISFY THEIR CHALLENGING CUSTOMER NEEDS WITHOUT DELAYING THE PROJECTS OR ADDING EXPENSIVE PERMANENT HEAD COUNT TO INTERNAL PROJECT TEAMS.



IT SOLUTIONS

Transforming your computing environment with innovative hybrid solutions built to enhance your business and achieve your goals.

ACTION TAKEN (CONT.)

We then provided built to order:

- o Network Infrastructure support
- o Field engineers across EMEA
- o Outsourced Project Management support
- o Operating System Migration
- o Data Centre Migration

Since 2010, we have been instrumental in delivering a number of Data Centre and Windows upgrade projects to the bank throughout the UK and EMEA. This involves relocating physical servers as part of the refitting and consolidation of the banks Group Data Centre.

The project involves role swapping services between the banks UK Data Centres – Wakefield Group Data Centre (WGDC) and South Yorkshire Group Data Centre (SYGDC). This was to ensure that the production services are based out of WGDC and the contingency services out of SYGDC. The project also involved ‘ever greening’ the Operating System and upgrading hardware to new devices – known as ‘Project Evergreen’.

RESULT

The banks migration was successful and the Project Management Service allowed the bank to outsource their IT skills needs to a third party supplier, freeing them from any management and HR overhead and negating the worry of becoming tied in to lengthy and expensive contractor agreements

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ABOUT US

We enable businesses by providing solutions for all your IT requirements; from managing your network and computing infrastructure, providing blended support models. We have nearly two decades of experience working with a vast range of customers, from international enterprises such as Cisco, IBM and AT&T, through to SMEs and a number of local businesses in the areas where we have operations.