

## **Terms & Conditions – 1-year fixed term contract**

1. These terms apply to the 1 Year Dual Fuel tariff (“Tariff”).
2. The Tariff is available to new Panda Power dual fuel (gas and electricity) domestic energy customers (with gas and electricity accounts at the same address).
3. These terms are in addition to: a. General Terms and Conditions for the Supply of Electricity and/or Gas by Panda Power to domestic premises in the Republic of Ireland (“Panda Power General Terms & Conditions”) which can be found on our website at [www.pandapower.ie](http://www.pandapower.ie); and Panda Power customer agreement form (“CAF”). Together these terms, the Panda Power Terms & Conditions and the CAF are referred to as the (“Agreement”).
4. In the event of any conflict between (i) these terms, (ii) the Panda Power General Terms & Conditions and (iii) the CAF, these terms will apply.
5. Your discounts (“Tariff Discounts”) as set out in the table below, are against the Panda Power standard tariff rates (“Panda Power Standard”). Panda Power Standard rates may be amended from time to time during the Term, but this will not affect your Tariff Discounts.
6. Your Tariff Discounts will be applied from the date that Panda Power is registered as your supplier and will continue for a period of one (1) calendar year from that date (“Term”).
7. Once you have signed up, there is a 14-day cancellation period. There is no penalty for cancelling your switch during the cancellation period. You may use the cancellation form provided to you but you do not have to. However, if you leave the Tariff after the cancellation period or the Agreement is ended by you at any time before the end of the Term, a termination charge of €50 per utility will be applied to your account.
8. If you do not pay by direct debit, or if you subsequently cancel your direct debit, a €300 deposit will be applied to your account and you shall not be entitled to receive your direct debit discounts.
9. After the expiration of the Term or if you leave the Tariff before the end of the contract, your account will be switched to the standard Panda Power rates applicable at the time.
10. Panda Power reserves the right to amend the unit rates or charges that apply to the Tariff during the Term if there is a cost to Panda Power imposed by a governmental or statutory body (including a change in VAT) or as otherwise provided for in the Panda Power General Terms & Conditions.
11. The Tariff Discounts may not be used in conjunction with any other Panda Power offer, discount or tariff.
12. Panda Power reserves the right to withdraw the Tariff without notice at any time prior to the start of the Term.