

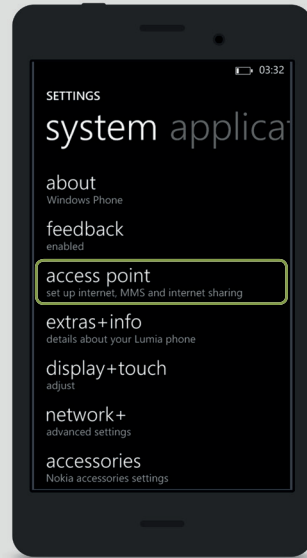
Setting the APN (Access Point Name)

Once you have activated your Globalgig service, enter your SIM into your device.

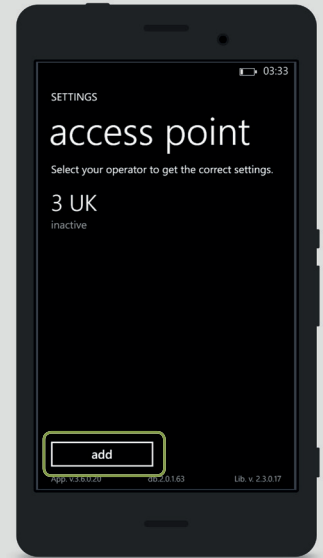
To access our service outside of the UK you will need to ensure your device is set up correctly.

Follow the simple instructions on what to do.

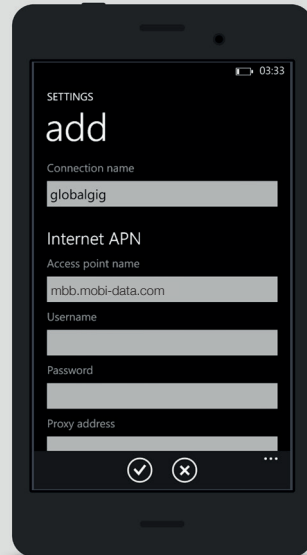
Please note that all Windows devices are slightly different and therefore the process to ensure your settings are correct may not be exactly the same as the one detailed here.

1

Go to **Settings** and scroll to and select **access point**

2

Press **add** or **activate** a pre-existing **Globalgig profile**

3

Enter the **Connection name** as **Globalgig** and the **Access Point name** as **mbb.mobi-data.com** you can leave all other fields as they are.

Press the **Tick** to create the profile. Click **OK** to proceed with setting the profile.

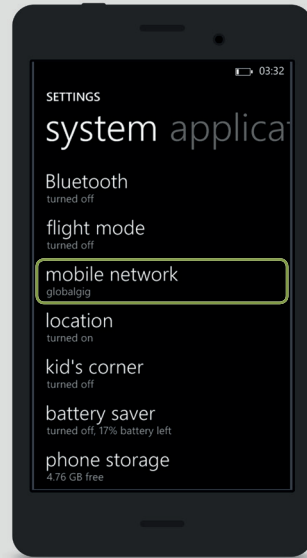
4

Set the **Globalgig profile** to **active**

Enabling Data Roaming

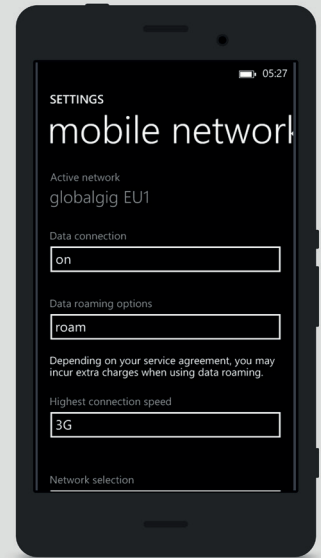
Mobile data roaming must be enabled to access our service.

1



Go to **Settings** and scroll to and select **mobile network**

2



Set **Data Connection** to **ON** and **Data Roaming** options to **ROAM**

You should now be able to connect when using the Globalgig service abroad.

If connection issues persists please switch your device on and off again, and double check your APN and mobile data roaming settings.