



**L**ambeth  
**P**atient  
**P**articipation  
**G**roup  
**N**etwork

**ANNUAL REPORT  
2019**

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# FOREWORD FROM THE CO-CHAIRS

We are pleased to present the fifth annual report of the Lambeth Patient Participation Group Network. This comes at the end of busy year with major changes to the landscape of health and social care.



*Nicola Kingston*



*Sandra Jones*

It has seen the movement of six Clinical Commissioning Groups (CCGs) merging to become one CCG, and the commencement of nine Primary Care Networks (PCNs) across Lambeth. This is presenting new issues for local Patient Participation Groups, in working differently with our surgeries or developing new roles as part of the new PCNs. Some PCNs are embracing working with local people, patients and communities; others have yet to do so.

There is also change at the six borough level, with the new six borough Integrated Care System, where there are concerns that the patient / citizen voice will be difficult to be heard going forward and the existing Patient and Public Advisory group is being disbanded. Lambeth Together is discussing how to engage with local people and voluntary organisations going forward.

Looking back over the last five years, a lot has been achieved by the Network, and is covered in this report. Local people are informed and engaged in Lambeth to a greater extent than in many areas. The development and support of PPGs over the years has created a great asset of local people who support the NHS and this should be fully utilized. We hope that the future brings an understanding that integrated care is achieved through real partnership with local people and communities, not just with health and care organisations.

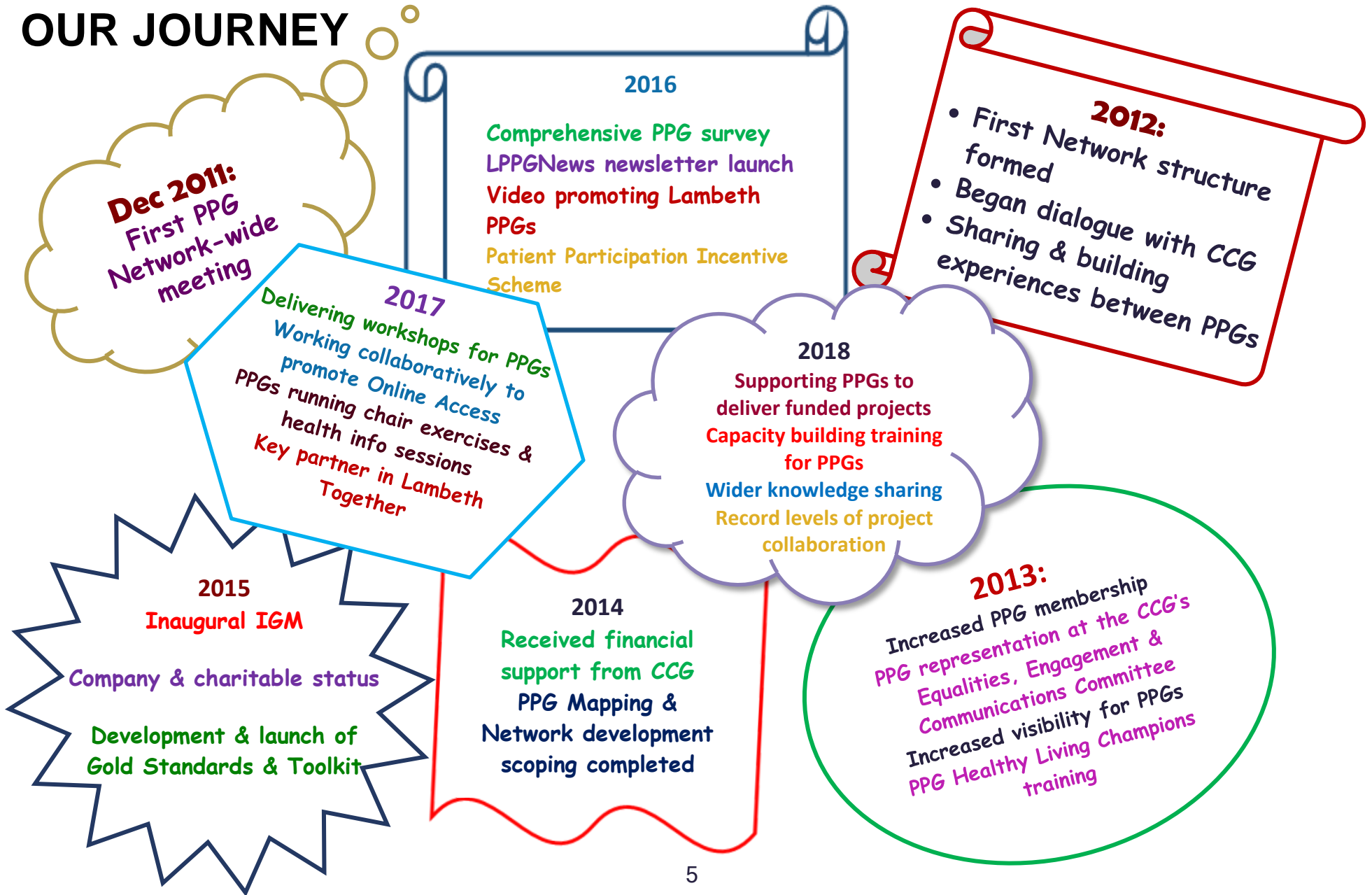
Nicola Kingston & Sandra Jones  
Co-Chairs

# OUR FINANCES

<u>Income</u>	£	£
Lambeth CCG (core funding)	74,441	
Lambeth Together (Changing the Conversation & 10 Minute CBT)	23,740	
London Community Foundation (Valley Road Project 2)	4,331	
Community Education Providers Network (PPG training)	2,000	
Other	<u>256</u>	
Total Income 2018/19		104,768
Plus 2017/18 b/fwd income		<u>31,244</u>
<b>Total income</b>		<b>136,012</b>
<u>Expenditure</u>		
Salaries, NI & pension	54,977	
Running Costs: including rent, insurance, phone, printing accountancy, subscriptions, postage, etc.	<u>24,804</u>	
Total Expenditure		<u>79,781</u>
<b>Excess of Income over Expenditure</b>		<b>56,231</b>
Of which restricted* funds total @ 31/03/2019		<u>47,283</u>
<b>Total Available for reserve fund</b>		<b><u>8,948</u></b>



# OUR JOURNEY



# 2019 Highlights

This year has seen the biggest shake up within the NHS since its creation! The Long Term Plan outlined the changing agenda and expectations for the coming years. Primary Care services featured highly in the plan, where practices were expected to work more closely together, with more of an emphasis on local priorities and outcomes.

The development of **Lambeth Together** (a collaboration of health services in the London Borough of Lambeth seeking to improve care for residents) has provided the platform for a range of partnerships across the health and care spectrum to come together with a shared vision. This year LPPGN has been a consistent, key partner as this collaboration develops from being a member of the leadership team to supporting the delivery of workshops and training and using outreach opportunities to tell patients and residents about Lambeth Together.

Lambeth PPGs have consistently taken up the 'call to action' by contributing to, attending supporting numerous events, consultations and workshops at both local and borough-wide levels. NHS England also invited the Network to represent the local input to their national webinar on Beyond PPGs for Primary Care Networks.



We have continued to support PPGs to deliver funded projects that have contributed to better outcomes for their patient population and fostered closer working relationships with the practices helping to address health priorities.

PPG volunteers provided invaluable outreach support at the Lambeth Country Show, gathering over 1000 responses about what keeps people well. The intelligence from this effort has been used to inform the development of Lambeth Together's Neighbourhood and Wellbeing Alliance.

## Training

As part of our ongoing support for PPGs, we successfully applied for funding from Community Provider Education Network to provide four training sessions for PPG members. The sessions covered Understanding the NHS Landscape and Health and Care Structure; Team building and leadership; Evaluation and Capturing Impact and Building the PPG Team. Between 16-22 PPG members with differing levels of experience and involvement in their groups, attended the sessions.

With such a vast range of skills, knowledge and experience amongst the members, the aim of the training was to provide information, peer learning and to provoke further thinking and discussions. Most participants have found the training useful and really valued the opportunity to meet and learn from other PPG members.

# Partnership working

Over the year, the Network has facilitated joint working at different level and between different partners, such as between PPGs, statutory agencies, community & voluntary sector projects.

The purpose of our engagement and joint working is to ensure patients are involved and can feed into the direction and development of health and care services. To have meaningful engagement, PPG members have to be kept informed and we facilitated through our bi-monthly Network Wide meetings and PPG members' participation in different forums and workshops.

In the past year, we have seen a significant increase in number of PPG members being involved in the discussions around new structures and ways of working. We have also assisted more PPGs to develop closer working relationships with different organisations.

This year the Network supported more local projects by hosting the funding on their behalf. This included Valley Road PPG exercise projects, Lambeth Together's Engagement workshops and the Reimaging Akerman consultation.

## **Joint working partners:**

Lambeth Together

Lambeth CCG - Digital Accelerator Group and the Interpreting and Translation Service Review

Lambeth Community & Voluntary Sector Partnership

Community & Voluntary Sector Jamboree

Social Prescribing Ecology Group

Neighbourhood and Wellbeing Alliance

Lambeth Portuguese Wellbeing Partnership

Advance Care Planning Consortium

Care Coordination audit with HealthWatch Lambeth

Country Show

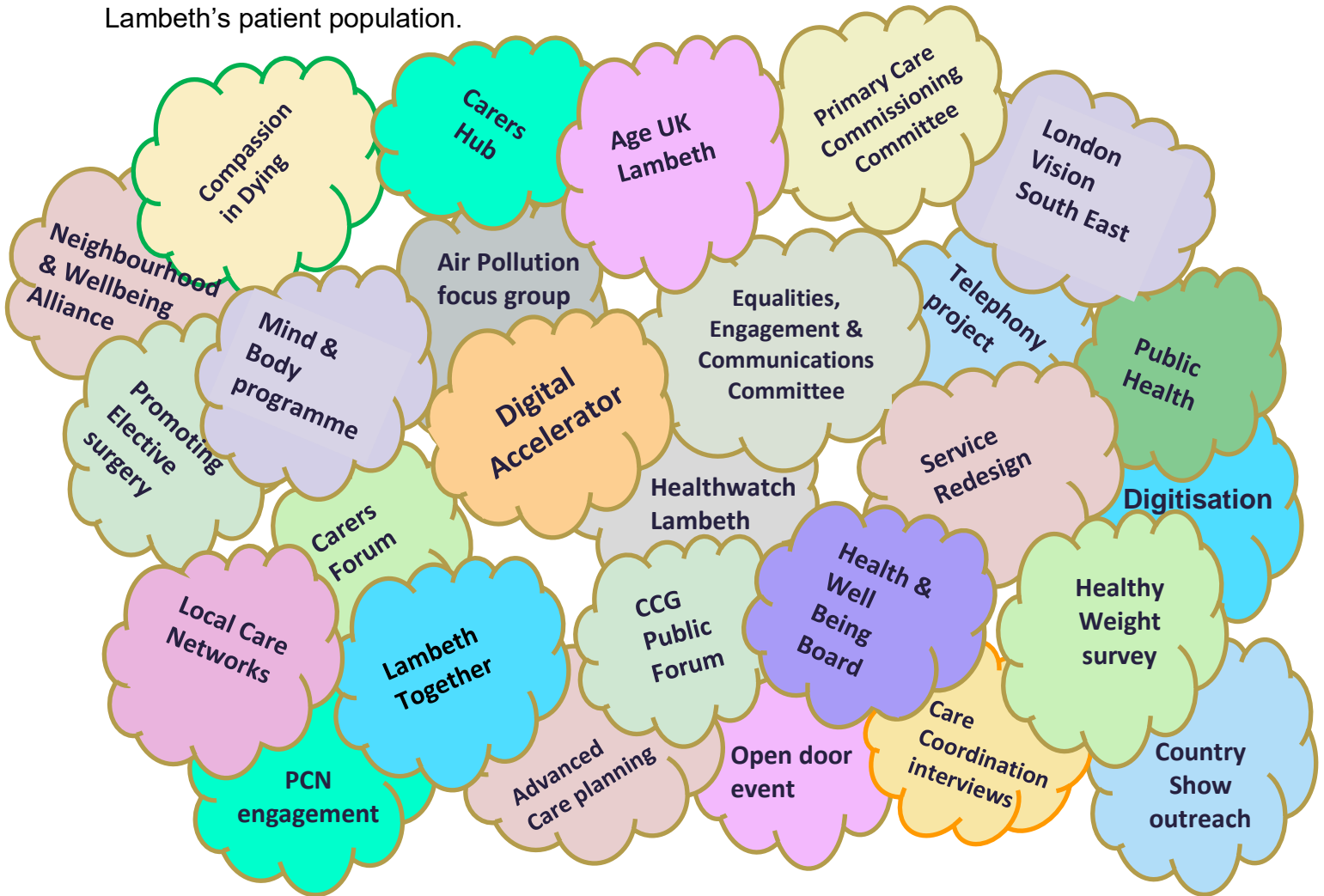
Carers Collaborative Network



# What we do well

Since our inception in 2011, we have worked to support the development of patient groups in Lambeth practices, in addition to providing opportunities for patients and representatives to broaden their understanding about primary care, health, wellbeing and the NSH in general.

We have not only brought PPGs together, but also out groups into contact with a wide range of statutory, voluntary and community organisations with whom they have worked in partnership with across a number of initiatives, shared insight, learnt from and represented Lambeth's patient population.



By keeping patients informed of developments, initiatives and encouraging members to respond to surveys, participate in consultations and answer the 'call to action' ensures Lambeth patients can challenge from a position of knowledge. We...

**Connect people with different views and perspectives; Share information & ideas across Lambeth; Know PPG members are a 'resource' for involvement and co-design activities; Transfer, reuse and embed learning; Identify and advocate emerging practice.**



# Challenges

Like many small charities, securing long-term funding to continue and sustain the work of the organisation is a challenge. Our main source of income has been the NHS Lambeth Clinical Commissioning Group who have supported our development and growth since 2015.

With changes to the CCG's structure and a single Integrated Care System, commissioners are looking again at the approach to patient and public engagement.

We fully agree with engaging to develop the maximum support for ensuring that the Primary Care Networks and local neighborhoods' thrive through their joint work with local people and communities. We will be concerned if investment is only in organisations and NHS employees and not with the wider circle of patients, people and communities.

We see that to help those who are vulnerable in our communities, it is essential to link PPGs with the social prescribing link workers, PCNs and Lambeth Together. It is only by working in coproduction and developing new approaches to bring local leaders together, that the challenges facing health and care will be addressed.

## What's next?

With the formation of Primary Care Networks and the end of the existing contract with Lambeth Clinical Commissioning Group (CCG), the Lambeth PPG Network Board have agreed that a new approach is needed.

Finding the best approach to engage PPGs in Primary Care Networks, Lambeth Together and working with social prescribing link workers are the immediate priorities. Also central is the need to ensure that all our diverse local communities become involved and that equality issues are addressed. These will form the basis of our priorities going forward, with or without core funding.

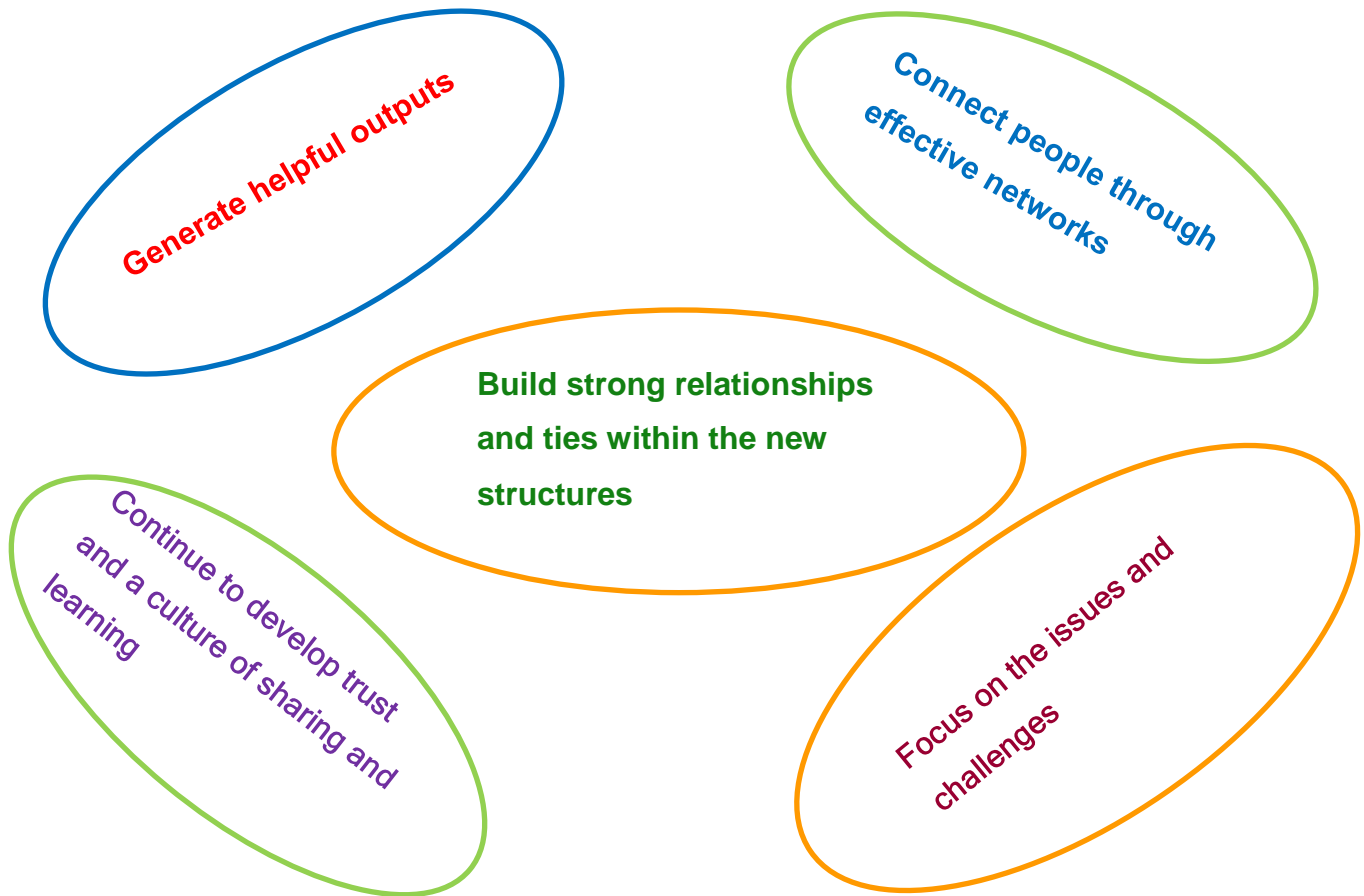
We already have a solid foundation and want to build on existing relationships with multiple stakeholders, the voluntary and community sector, GP Federations, Commissioners, GP practices and relationships within the other south-east London boroughs.

We provide Lambeth Together with a wide base of ordinary local people who are already volunteering their time. These individuals can work at the three different levels to provide support to the organisations in the system; feedback to develop the best-integrated services locally; and contribute to ensure the governance of the system includes the voice of local people supported by their local community.





Let us use our shared identify, strong awareness and compelling purpose to address the future challenges. Let us adapt to the changing landscape, whilst doing what we do so well.



336 Brixton Road  
London, SW9 7AA  
020 7326 1586  
[info@lppgn.org.uk](mailto:info@lppgn.org.uk)  
<https://lppgn.org.uk>

 @LPPGN

 Lambeth patient participation group network

