

# Wholesale Policy Effective 1.1.2013

Thank you for your interest in Designs by Loriece. We pride ourselves in offering you our unique custom designs which we manufacture here in Michigan with the highest quality metals. Once you've received our jewelry or giftware in hand, you'll immediately appreciate the quality and value we provide.

The following outlines our wholesale policy and terms. Please read this carefully and if there is any question or concern, feel free to call and discuss it with us. Due to our happy customers, we have been in business 18 years. We look forward to having you in our buying group.

Wholesale pricing is confidential in nature. Only approved <u>retailers</u> are privy to our wholesale prices. Please fill out the wholesale form here on our site to request wholesale access. Your information will be used only to verify your status as a qualified reseller and will not be shared with any person, group or entity for any other purpose. Once validated, you will be given access our wholesale pricing pages online.

## **Minimums**

The minimum opening order for wholesale pricing is \$500.00. Re-order minimums are \$200.00. Prices and selections are subject to change without notice. You will always be notified of any price increase prior to any order being processed to allow you the opportunity to change or cancel a selection. Likewise, if a product you order is unavailable or on backorder, we will notify you of this and allow you the opportunity to change or cancel your selection. Every effort is made to update the accuracy of our website but errors do occur. We reserve the right to correct any errors, including after an order has been placed. Gold & Silver prices fluctuate and are subject to change.

## **Online Sellers**

By filling out a wholesale request form online or placing a reorder you agree to give brand recognition to Designs by Loriece or LORIECE when selling our products online on all websites. We will be conducting website checks periodically, and if your website does not list Designs by Loriece or LORIECE as the brand, you will no longer be able to purchase jewelry at wholesale pricing. You agree to keep a minimum stock of each the items you are listing on your website. You agree to sell our product no lower than the suggested retail price listed on www.loriece.com. You agree not to advertise or sell the product below our suggested retail price with the exception of a sale for a limited time only.

## **Shipping**

Most orders ship within 5-10 business days. Shipping charges are estimated and unless otherwise requested will be based on best method/best price. Shipping charges will be applied to the invoice accordingly. Requests for pickup or special delivery are at the customer's discretion. At this time, we are unable to drop ship internationally. Drop Shipping charges for US ONLY by USPS Priority are \$20 plus, depending on the size and weight of the item.

\*\* We drop ship because we understand that situations arise where customers request an item that you do not have in stock. Please do not take advantage of this courtesy service.

#### Payment

Payment is required at the time of order. For your convenience, we can accept American Express, MasterCard, Discover, and Visa. No COD orders are accepted.

# **Returns & Refused Shipments**

If you are not completely satisfied for any reason, please call us. We will work with you to ensure your satisfaction by adjusting the product or replacing it with a different product. Note: Custom Jewelry cannot be returned.

- -Returns must be made within 15 days of receipt.
- -Returns are for store credit only.
- -Shipping charges are non-refundable.

## Placing an Order

Online, phone, email, or fax may be used to place wholesale orders.

# Contacting us

Phone: 517-376-9308 Fax: 586-261-5010 Email: lb@loriece.com