<u>Trinity Youth Theatre Company</u> <u>Terms and Conditions</u>



Trinity Youth Theatre Company is an arts education organisation for young people between the ages of 7-19 years of age. TYTC offer arts education experiences for young people with a term time acting based Youth Theatre, Theatrical Summer Schools, as well as weekend and holiday arts and theatre arts based workshops.

By your child attending any Trinity Youth Theatre Company activity, you agree to comply with the following terms and conditions. Failure to comply with these terms and conditions could result in the removal of your child from the youth theatre.

General Terms

- 1. There are limited places available in each class/project. Due to health and safety, once this number is reached, the project is sold out, and no further places will be opened. In this instance a waiting list will be created.
- 2. Due to over subscription, booking is taken on a 'first come, first served' basis.
- 3. Trinity Youth Theatre Company cannot take reservations for any youth activity or workshop.
- 4. Booking for all projects will close a minimum of 24-hour in advance to the start of the project.
- 5. Prior to booking opening, no places can, or will, be sold or reserved. The Youth Theatre Coordinator will notify all present students and mailing lists when booking opens. Only once booking has been opened can places be sold or reserved.
- 6. By booking or reserving a place on Trinity Youth Theatre Company, you have agreed to be added to the Youth Theatre mailing list.
- 7. Communication regarding youth theatre matters is conducted through email, using mailing lists. This includes important information (relocations, cancelations and policy changes), offers and notifications. If your email address is not correct upon booking, we cannot accept responsibility for this information not reaching you.
- 8. In accordance with our Child protection policy, all teachers, assistants and staff within the workspace, who are 16 or over, are CRB or DBS checked. We ask that you do not enter the workspace, unless invited, to keep within our Child protection policy.
- 9. To ensure the safety of your child, we request that you oversee your child entering the theatre. On occasion we relocate, or take longer breaks for holidays than some local schools. To avoid your child being left unattended, please ensure your child has entered the building and entered our custody without issue, before leaving.
- 10. We cannot accept liability for anything that happens to your child prior to the transfer of custody into our care (entering the auditorium/workspace, or directly handed over to a member of youth theatre staff.)
- 11. We cannot accept responsibly for a child who has been left in our facility, without emergency contact information. If the adequate information has not been provided, the child may be turned away for their own safety.
- 12. Trinity Theatre's foyer/cafe is a public place. It is not recommended that any person under the age of 14 should be left unaccompanied in the foyer/café area.
- 13. Trinity Youth Theatre Company withholds the right to refuse entry to students prior to the projects start time.
- 14. Trinity Youth Theatre Company reserve the right to remove or refuse entry to students who are abusive, or cause deliberate physical or emotional harm, to staff or other students; or who repeatedly purposely disrupt the classes.
- 15. Trinity Youth Theatre Company tickets are non-transferable, and non-refundable.

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Term Time Youth Theatre

New Students

- 16. The first session for all new students is a 'Taster session' or 'Free Trial'. This means, if your child does not wish to continue, a fee will not be taken for taking part in the one session. However if your child continues to attend further sessions, the payment of the full terms fee will be required, inclusive of this session. All payments are taken through box office.
- 17. By attending more than one session you have committed yourself to the whole term, therefore the whole term fees are required.
- 18. Taster sessions must be booked in advance to attending through the Youth Theatre Coordinator. Those who have not booked a taster session may be turned away upon arrival due to class numbers, class ratios and term projects.
- 19. The last opportunity for a taster session, is the 5th session of each term. This is due to the term projects being so far in development after this point that it would not be beneficial for your child to join any later. Therefore after this date, all new students must wait until the start of the following term.
- 20. <u>Only new students</u> may have taster places reserved for them. Once the taster session has been attended, you have 2 weeks to complete the booking by making a payment through Box Office.

Returning Students

- 21. If you have attended previous youth theatre sessions, you are a 'Returning Student'.
- 22. All returning students must book and pay for their youth theatre places through Box Office in advance to the start of the term. Returning students cannot reserve places on the youth theatre. Payment <u>must</u> be taken upon booking.
- 23. Returning Students without bookings may be turned away upon arrival, due to class numbers and class ratios.
- 24. It is the parent or guardian's responsibility to book their child into the class best suited to their child's age group.

Summer School

1. Trinity Youth Theatre Company will provide you with an information pack a minimum of 2 weeks prior to the start of the Summer School Project. All information regarding the project, its timings, code of conduct, ticket details, course content, parking, kit and lunch arrangements are found in this pack.