

**G · O · O · D · M · A · N**

Case Study: Azure Information Protection

PERSISTENT CLASSIFICATION AND PROTECTION OF YOUR DATA FROM MICROSOFT

The Goodman Restaurant Group

Best known for their numerous London based steak restaurants, The Goodman Restaurant Group have approximately 300 users across the UK.

For them cyber security and document protection were not initially recognised as the primary issue. Instead the challenge was around GDPR data privacy.

As a restaurateur they have a large staff turnover and in any one branch many people have access to and can modify HR information about employees. In fact, on average 7/8 people can view HR details in any one restaurant and these details were historically stored in spreadsheets – this was a breach of GDPR.

Because of this, the company decided to implement various information protection methods across the whole organisation as they couldn't take the risk that individuals who left may still have access to sensitive HR data. Instead, the data itself is protected at a file level with individuals being given permissions that are easy to revoke or track, allowing control over data processing which is more in line with GDPR and data protection.

The first part of the project was to migrate 50-60 servers and mailboxes into the cloud. Together with our partners, we were able to streamline their IT processes by using a 'terminal server in the cloud' approach and this has now been adopted by them. It has also given them a market advantage and been looked at by competitors in the restaurant franchise business who want to roll out new franchises quicker.

One of the tools rolled out across the user base was Office 365 Enterprise along with Microsoft's Azure Information Protection.

The staff, at all levels, were then given extensive training on GDPR and the use of the tools in context. The first two weeks after the rollout a considerable amount of time was spent monitoring for false positives. Once identified and analysed, the rights management was reviewed and revised to reduce the long-term impact on business efficiency.

It is very easy for inexperienced implementers of AIP to create so many false positives that the business grinds to a halt, highlighting the importance of having a proper understanding of monitoring and implementation techniques before rolling out business-wide.

Our implementation partners, TowerWatch, are still providing The Goodman Restaurant Group with 1st and 2nd line support and it can now be said with complete confidence that they are fully GDPR compliant and have done all they can to ensure customer and employee privacy.



Why Choose Tricostar and TowerWatch to Implement Microsoft AIP in Your Business

Tricostar, working in partnership with cyber security specialists TowerWatch Solutions, are experts in the implementation of AIP, ensuring that even when your network is breached, or your files are leaked, the sensitive and confidential data within cannot be accessed by anyone, without the express permission of the originator.

TowerWatch has over 10 years of cyber security experience, 3 years of actual GDPR implementation experience, and a long history with Secure Islands Technology – the basis of Microsoft AIP - making them one of Microsoft's primary global service providers. That multi-year experience has enabled them to create a proven implementation methodology that helps firms implement AIP, without the disruption to its business activities that often occur in less experienced hands. Their experience goes way beyond AIP of course, as they have consulted and implemented on a range of data security projects.

Combined with Tricostar's leading experience, data discovery and analytical experience in the Legal, Government and Financial sectors specifically enable us to put AIP in a context of your own organisations infrastructure.

Your documents and data remain protected no matter where in the world they may be, and our exclusive management dashboard helps you to understand which teams or departments are regularly dealing with sensitive information. You will be amazed to learn which teams or departments handle the most sensitive and potentially destructive data about your organisation, staff and your clients.

Post implementation our support team is there to assist you in the continued smooth working of AIP and ongoing data classification and policies as business need change.

This is a huge step toward ensuring you do not fall victim to cybercrime, and in meeting GDPR compliance, avoiding potentially huge fines for data breaches and non-compliance.

We are changing the way businesses protect their data

If you would like to know more:

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