

uSPEQ Consumer Questionnaire

In March 2015 we sent out questionnaires to 174 of our clients who are currently receiving case management, here are some of the responses we received:

- 92% said that they agreed with the goals in their plan
- 95% said that they felt respected as a person
- 90% said that their case manager communicated in a way they understood
- 90% said that they had the opportunity to make important choices
- 95% felt that the case manager was respectful of their culture

