



Period 01/10/2012 to 01/10/2013
 Bank Holidays 8
 Working Days 254.00
 Possible Operational Hours 2,159:00

Serial no	Item	Ref no	Jobs	Reactive	RTF* Working	RTF Dead	Response Average	Work Average	Uptime %	
Group	CUSTOMER	Customer Ltd	RG2 0BE			*RTF = Response To Fix				
<i>Site</i>	Customer	Customer Ltd	RG2 0BE							
	GNV01336	IR ADV C5035I	4	4	0	0	2:32	0:55	99.36 %	
	GNV01512	IR ADV C5035I	8	7	1	0	4:37	0:50	98.20 %	
	UPA07544	IR1270	1	0	1	0	0:00	0:30	99.98 %	
	JSF02296	IR1570	3	3	0	0	7:21	0:40	99.57 %	
	DJX10224	IR7086	2	2	0	0	4:32	0:53	99.50 %	
	CRE15559	IRC1021I	0	0	0	0	0:00	0:00	100.00 %	
		<i>Site</i>	6	18	16	2	4:12	0:49	99.43 %	
		Group	6	18	16	2	4:12	0:49	99.43 %	
		Report	6	18	16	2	4:12	0:49	99.43 %	