

Qualified Security Assessor (QSA) Services



QSA Consultancy Services

Who is service this for?

Customers who already report on their PCI Compliance, through self-assessment or onsite assessment from a QSA company:

- Discussing changes to the environment and the impact this will have on compliance requirements.
- Reviewing payment channels and their transactional volumes to confirm the correct SAQs are being completed.

Customers who are new to PCI compliance and need to know what to do next:

- Identify the correct SAQ that needs to be completed.
- Reviewing current payment channels and their interactions with the environment.
- Providing de-scoping support to reduce the burden of compliance.

What are the benefits?

A considerable amount of time can be spent in remediation, due to common issues with the self-assessment or onsite assessment:

- Changes to the CDE (Cardholder Data Environment), invalidating the current scope of PCI DSS compliance, meaning controls are not in place for all in-scope people, processes and systems.
- Engagement with a Third Party to outsource services may bring that provider into scope for parts of the customers' own compliance.
- Implementation of new internal services without considering PCI compliance requirements, which should be built into their design to simplify ongoing compliance.

What happens next?

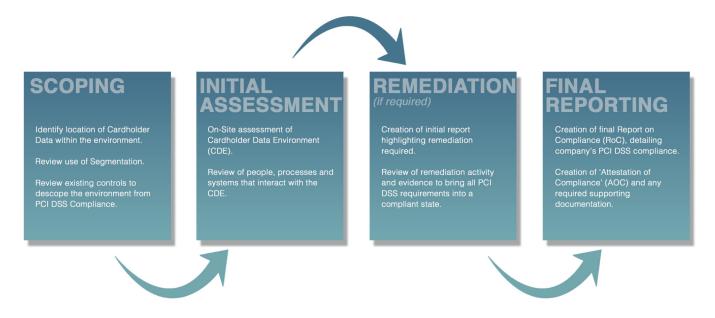
IntaForensics will arrange a review call with one of our QSA team to ensure your requirements are properly met. This in turn will identify if the work is suitable for a remote engagement, or would be better addressed with an on-site visit.

Any existing network and data flow diagrams that are available are reviewed before any engagement to ensure the QSA team are able begin addressing requirements when the visit or remote call starts.

QSA On-Site Assessment

Who is service this for?

Merchants and Service Providers that are required by their Acquirer or Brand to complete an on-site assessment of their PCI DSS compliance.



What are the benefits?

IntaForensics will complete a staged assessment process, to ensure that the customer is fully prepared for their next annual visit. A review of documentation is carried out prior to attending the site, to reduce the overall business impact of the assessment process.

In addition to reviewing the current payment channels in use, recommendations are also made for any de-scoping changes that could simplify compliance requirements.

What happens next?

Initially a pre-assessment visit is recommended, to review:

- The current status of the customer network and data flows that will be assessed;
- Any impact of changes to the PCI DSS standard since the customers last assessment. A
 review of changes to the Cardholder Data Environment (CDE) since last assessment is
 completed, to ensure changes to the standard haven't created gaps that would need to
 be remediated.

Following the pre-assessment, the onsite assessment is completed through a combination of remote information gathering and on-site assessment activities.

IntaForensics work closely with their customers to ensure that all assessment activities are as low impact as possible, to ensure that business as usual receives minimal impact.

What will the process look like?

One of the QSA team will engage with the customer at an early stage to ensure that we have an accurate proposal tailored to individual requirements.

In order to minimise impact to a customer's day-to-day activities, the assessment is broken up into stages and scheduled around staff availability and the locations that need to be visited.

Where possible, remote activities will be carried out to set the ground work for the assessment of the payment channels. Documentation collection and initial review of the scoping of the environment can be completed prior to an on-site visit. This helps ensure there is no sudden change in scope later and costs are predictable throughout the assessment process.

Not just a once a year visit

Our on-site assessment service goes beyond an annual engagement and ensures that you are prepared throughout the year to maintain full compliance:

IntaForensics provide a support service that allow you to ask questions if there are changes to your processing environment or payment channels;

Regular scheduled reviews during the year to discuss any changes and also provide updates of relevant PCI and Security industry amendments that could impact your compliance.

Self Assessment Support

Who is service this for?

- Merchants or Service Providers that are able to self-assess their PCI compliance status;
- Existing Self-Assessment customers that need to review the Self-Assessment Questionnaire (SAQ) they are completing to confirm it is still correct for their environment:
- Customers who have taken over the assessment process from another party and need assurance that the self-assessment is correctly identified.



What are the benefits?

There are a wide range of SAQs available to addresses a confusing range of payment channel options:

- E-Commerce web applications with a variety of integration options:
- Use of PEDs (Pin Entry Devices), either a standalone connected device or as part of a POS (Point of Sale) system;
- Payment applications, including virtual payment terminals provided by a third party;
- Legacy systems that interact with Cardholder data;
- Interactions with third parties for services such as hosting, telephony or physical security that come into contact with Cardholder data.
- To ensure that the correct documentation is being completed, it's important that the review process is thorough and considers all impacts of cardholder data in the environment.

The QSA team will complete a detailed review of current documentation and network information to determine in-scope systems and the correct SAQ that needs to be completed based upon the payment channels identified.

This review includes on-site interviews with key staff, and observations of processes and systems in place to accurately determine the correct SAQ that is applicable to the

environment.

What happens next?

An initial on-site review is completed to cover:

- Scope of the Cardholder Data Environment (CDE) reviewed to confirm all applicable people, processes and systems are included in the assessment process;
- Review of customer data-flows diagrams (or the production of these if necessary), to fully identify all touch points for cardholder data;
- De-scoping recommendations to simplify compliance requirements and potentially reduce costs to the customer.
- Dependant on the payment channels in use, interviews will need to be conducted with:

IT staff (internal or external);

- Developers (if the customer develops software / websites that accept cardholder data);
 Operational staff involved with manual processing of cardholder data (such as order
- forms or phone calls);
- Third parties providing services for the customer in support of the CDE.