



Huntington[®]
Hospital



2018 Annual Report

Expert, compassionate care for every patient: It's key to our mission — and one of the many reasons our community counts on us for the best possible health outcomes.

2018 BY THE NUMBERS



Huntington[®]
Hospital

31,556

Hospital
admissions

112,948

Outpatient
hospital visits

158,156

Huntington Health
Physician visits

1,908

Senior Care Network
service participants

11,463

Surgeries
performed

75,867

Emergency
room visits

3,475

Babies
born

1,762

Volunteers

127,000

Hours of
volunteer service

On our cover: Brycen Tran is the smallest baby ever born at Huntington Hospital. Arriving 16 weeks prematurely, his severe health problems included collapsed lungs, underdeveloped eyes and a heart murmur. Brycen is now doing well, much to the delight of his grateful parents. For more about the lifesaving care he received in our neonatal intensive care unit, see page 31.



Our vision

To be the leader in creating community well-being through world-class health care delivered with kindness and dignity.

Our mission

To provide excellent health care and compassionate service to each person by bringing together outstanding physicians, caring nurses, professional staff and advanced technologies.

Our values

Respect
Integrity
Stewardship
Excellence
Collaboration

A message from Chair of the Board Jaynie Studenmund



Dear friends: Like so many of you, my relationship with Huntington Hospital has extended over many years. Each of us views Huntington as “our hospital”—for our family, our friends, and our San Gabriel Valley community. Due to your heartfelt engagement with Huntington Hospital, “our hospital” continues to be a vibrant and central part of our community even after 125 years. I am deeply appreciative of all you do, in ways big and small, to make Huntington Hospital part of your lives.

Importantly, in the pages that follow, you will read about some of the ways our physicians, nurses, staff and volunteers are working to serve you better. You will read about investments in technology and training that keep the hospital at the leading edge of care. You will also read about some of the generous community members whose philanthropic support helped make this enhanced level of care possible in 2018.

For more than 30 years, I have been pleased to serve “our hospital”—first as a volunteer, and later as a board member. Since the very beginning of my involvement, I have been impressed by the commitment of our doctors and nurses, as they go the extra mile for our patients. Preserving this patient-centered approach to care is the reason I remain so closely involved with Huntington Hospital, and it is the reason why Woody and I contribute to “our hospital.”

To everyone who has already joined me in supporting “our hospital,” I would like to offer a heartfelt thank you. I hope that what you read in the pages that follow will further inspire you to sustain and enhance compassionate care for patients in our region.

A handwritten signature in black ink that reads "Jaynie M. Studenmund". The signature is written in a cursive, flowing style.

Our 2019 board of directors and board committees.



Back row, from left: Michelle Quinones Chino; Stephen A. Ralph; Sharon Arthofer; M. Christian Mitchell; Robert Y. Yu; Paul Johnson; William J. Bogaard; Lori J. Morgan, MD, MBA; R. Scott Jenkins; Elizabeth Graham Olson; John Mothershead; Wayne Brandt; David Kirchheimer; Brandon Lew, DO; Kathleen Good Podley; and Christopher G. Hedley, MD. **Front row, from left:** Armando L. Gonzalez; Ellen Lee; Reed Gardiner; Allen W. Mathies, Jr., MD; Jaynie Studenmund; James Shankwiler, MD; Harry Bowles, MD; Renée Ying; and Akila Gibbs. **Not pictured:** Louise Henry Bryson; Ronald L. Havner, Jr.; Simon Li; and Rosemary B. Simmons.

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For excellent medicine,

look for the cube.



Whether at our hospital, ambulatory surgery center, cancer center, a doctor's office or throughout the community, Huntington Hospital is here to care for the physical, mental and social well-being of every person.

That is why when you see the Huntington cube, you know you will be getting first-rate care for every need — from primary and specialty care for adults and children to expert hospital-based care. It is a symbol that stands for our commitment to your good health.

Visit www.huntingtonhospital.com/partners to find trusted Huntington care.








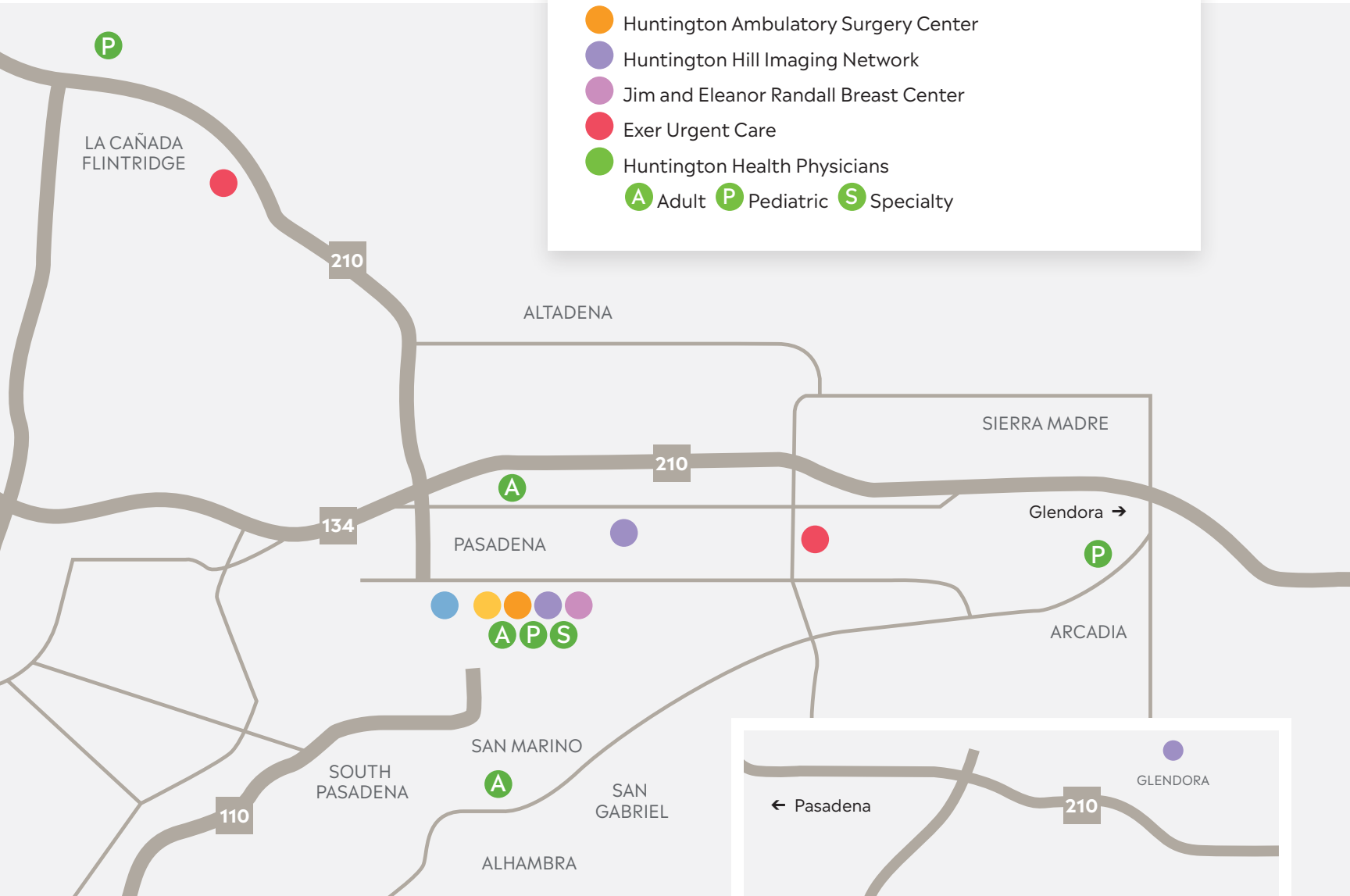


 **Huntingt**
Hospital

Get to know our family.

Find trusted care from Huntington Hospital and our partners. www.huntingtonhospital.org/partners

-  Huntington Hospital
-  Huntington Cancer Center
-  Huntington Ambulatory Surgery Center
-  Huntington Hill Imaging Network
-  Jim and Eleanor Randall Breast Center
-  Exer Urgent Care
-  Huntington Health Physicians
-  Adult  Pediatric  Specialty



Our hospital.

- **Huntington Hospital**
www.huntingtonhospital.org
100 W. California Blvd.
Pasadena • (800) 903-9233

Specialty care.

- **Huntington Cancer Center**
www.huntingtonhospital.org/cancer
625 S. Fair Oaks Ave., Suite 100
Pasadena • (626) 397-2524
- **Huntington Ambulatory Surgery Center**
www.huntingtonasc.com
625 S. Fair Oaks Ave., Suite 380
Pasadena • (626) 229-8999
- **Huntington Hill Imaging Network**
www.hillmedical.com

625 S. Fair Oaks Ave., Suite 180
Pasadena • (626) 229-8969

751 Cordova St.
Pasadena • (626) 577-2424

130 W. Route 66, Suite 110
Glendora • (626) 914-3384

1509 W. Cameron Ave., Suite D-100
West Covina • (626) 962-3525
- **Jim and Eleanor Randall Breast Center**
www.huntingtonhospital.org/breast
625 S. Fair Oaks Ave., Suite 140
Pasadena • (626) 793-6141
- **Huntington Health Physicians**
www.huntingtonhospital.org/hhp

Specialty Care Office
55 E. California Blvd., Suite 204
Pasadena • (626) 397-8323

Urgent care.

- **Exer Urgent Care**
www.exerurgentcare.com/pasadena
3160 E. Del Mar Blvd., Suite 110
Pasadena • (626) 270-2400

www.exerurgentcare.com/urgent-care-la-canada
475 Foothill Blvd., Suite K
La Cañada Flintridge • (818) 528-6377

Primary care.

- **Huntington Health Physicians**
www.huntingtonhospital.org/hhp

Adult Medicine Offices
65 N. Madison Ave., Suite 800
Pasadena • (626) 792-3141

10 Congress St., Suite 208
Pasadena • (626) 792-2166

375 Huntington Dr., Suite G
San Marino • (626) 441-4231

Pediatric Offices
301 W. Huntington Dr., Suite 320
Arcadia • (626) 447-3516

1346 E. Foothill Blvd., Suite 201
La Cañada Flintridge • (818) 790-5583

800 S. Fairmount Ave., Suite 310
Pasadena • (626) 449-7350





Huntington
Hospital

Excellence

nationally recognized.



Patients in our region turn to us because they know that Huntington Hospital and its related services provide excellent care, close to home. With numerous quality awards, we are widely recognized for our outstanding commitment to the health and well-being of our patients. It is what sets us apart as a leader in care, delivered with compassion.

Recognized for superior care.



Top of the class for safety.

We have once again earned a Hospital Safety Grade of “A” in the most recent Leapfrog scorecard. Leapfrog, a national healthcare ratings organization, gives its safety grades (A, B, C, D and F) based on 27 measures of publicly available hospital safety data. Top patient-safety experts conduct the rigorous evaluation process, and results are peer reviewed and fully transparent.

“Leapfrog is the gold standard for best practice in the industry when it comes to ranking hospital quality,” says Gabriella Sherman, MD, MBA, vice president of quality and clinical operations, “and we’re proud of this achievement. This grade is a testament to our physicians, nurses, administrative staff and donors, all of whom help us deliver high-quality care to our region’s patients.”



Rated highly for quality care.

U.S. News & World Report again recognized us for exceptional quality across multiple measures in 2019. We were listed among the top five Best Hospitals in the Greater Los Angeles area, and among the top 10 overall in California. We were also recognized as among the best in the nation in the fields of neurology/neurosurgery, orthopedics, urology, and gastroenterology/GI surgery. In addition, we are also rated as high performing in multiple specialties, procedures and conditions — including aortic valve surgery, geriatrics and treatment of heart failure. The annual Best Hospitals rankings, now in their 30th year, are designed to help patients make informed decisions about where to receive medical care.



Awarded gold for stroke care.

We hold the American Heart Association/American Stroke Association’s Get With The Guidelines® Target: Stroke Honor Roll Elite Plus Gold Plus Quality Achievement Award. The award recognizes our commitment to providing stroke patients with the most appropriate treatment according to nationally recognized, research-based guidelines, and based on the latest scientific evidence.

Bench strength.

Research across the United States has clearly shown that teaching hospitals such as ours offer superior patient outcomes. In part, this is because physicians at such facilities must remain up to date on the latest clinical advancements, in order to teach medical residents. The nearly 1,000 physicians on our medical staff — many of whom serve as faculty members of our Graduate Medical Education program — personify excellence. “Our highly trained physicians are committed to a superior level of care,” says Gabriella Sherman, MD, MBA, vice president of quality and clinical operations. “They care deeply about quality. Together with hospital leaders, they help ensure that we have the practices, procedures and technologies to deliver our trusted brand of care to patients.”



Margie and Henry Yost are improving the health of our community. Their recent philanthropic investment, which came in the form of unrestricted support, is helping us deliver high-quality treatment to local patients — including many who face financial barriers to care. We are very grateful.



Our Graduate Medical Education program provides postdoctoral education and training to residents in internal medicine and general surgery. Many go on to practice in the San Gabriel Valley, supporting high-quality care for next-generation patients. Above, one of the program’s knowledgeable faculty members, Christopher Dagher, MD (center), works with a group of residents.

State of the (he)art.

Whether you need screening and diagnostic testing, advanced medical and surgical treatments, cardiac rehabilitation or education related to heart health, you are in good hands at Huntington Heart and Vascular Center. Our team of cardiac specialists offers a comprehensive array of services to support your best heart health. These include both invasive and non-invasive treatments — from catheterizations and electrophysiology procedures to transcatheter aortic valve replacement, video-assisted thoracoscopic surgery and more.

Alex Durairaj, MD, medical director of cardiovascular services.

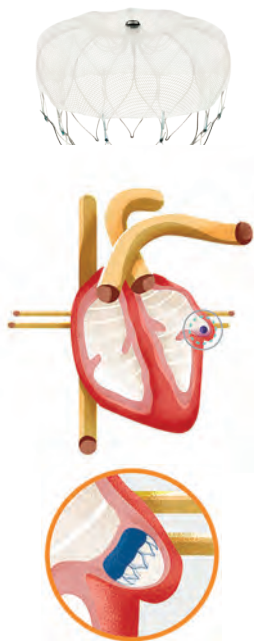
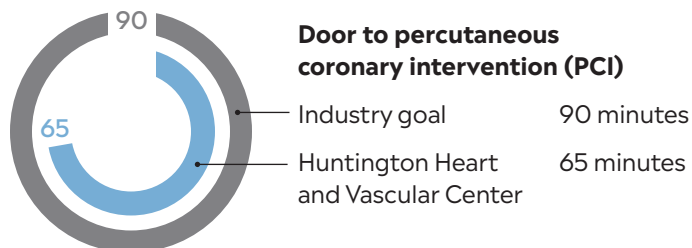
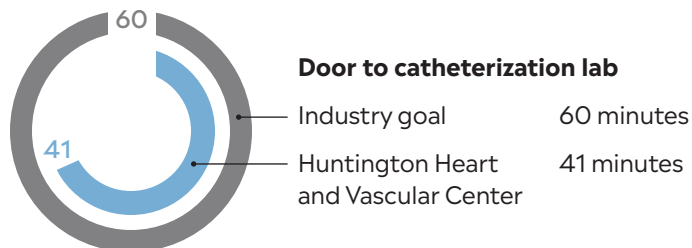
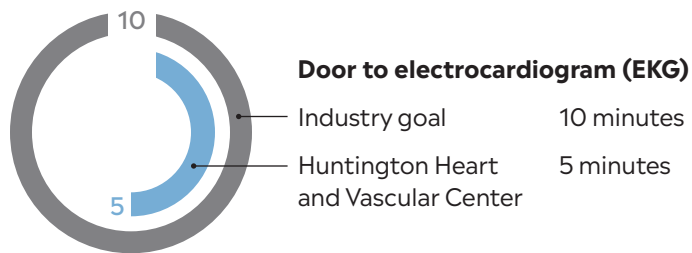




Alex Durairaj, MD, FRCPC
Interventional Cardiology

Better and faster.

STEMI — or ST Elevation Myocardial Infarction — is a severe form of heart attack. Huntington Hospital is a certified STEMI Receiving Center, designated by the County of Los Angeles Emergency Services Agency to treat patients suffering from this potentially life-threatening condition. “When it comes to heart attacks, time is of the essence,” says Azhil (Alex) Durairaj, MD, medical director of cardiovascular services. “The faster treatment is received, the lower the amount of damage to a patient’s heart muscle. It’s why we make it a top priority to get patients to treatment as soon as possible.” In 2018, we significantly outperformed industry standards with regard to speed of care delivery.



Reduced risk.

Patients with a heart condition known as non-valvular AFib are at elevated risk for stroke. We can help combat this higher risk, thanks to the introduction of an advanced and highly effective procedure: We are the first hospital in the San Gabriel Valley to offer the WATCHMAN™ implant.

The WATCHMAN device is introduced via a catheter into a small sac in the heart wall, where it helps to prevent pooling of blood. This in turn prevents the formation of stroke-causing blood clots. In 2018, we treated 23 cardiac patients using this innovative procedure. Based on success to date, we expect to increase the number of WATCHMAN procedures we conduct in 2019.

Are you a candidate for WATCHMAN? Visit www.huntingtonhospital.org/heart to learn more and find one of our certified experts for this treatment.



Many thanks to **Terri and Jerry Kohl** for helping our heart and vascular center prepare for the future of heart care. The Kohls have made a foresighted gift in support of leading-edge services to be brought together in one place here — further speeding and strengthening care for heart patients.

We ♥ our community.

Partnering with the American Heart Association (AHA) allows us to reach a wider cross-section of our community with important information about heart health. We partner with AHA and others in the following ways:

Hands-on help.

Each year, we collaborate with the Pasadena Fire Department to hold our annual free cardiopulmonary resuscitation (CPR) training event at Paseo Colorado in Pasadena. Local residents receive important information and learn how to perform hands-only CPR, based on AHA recommendations: Anyone who sees a teenager or adult suddenly collapse should call 911 and immediately begin performing hands-only CPR, which involves pushing hard and fast in the center of the person's chest. For more information on hands-only CPR, visit cpr.heart.org.

Young at heart.

In February each year, Huntington Hospital collaborates with AHA to recognize heart month. Every baby born at the hospital during the month receives a donated beanie and red onesie with a heart logo, to highlight the importance of heart health from the very first moments of life.

Raising awareness.

Our employees and their loved ones participate in AHA's Heart Walk at the Rose Bowl in Pasadena each fall. Last year, more than 400 members of our extended family, including Lori J. Morgan, MD, MBA, president and chief executive officer, helped to raise funds and increase community awareness of heart disease and stroke.

Next-generation cardiologists.

We also participate in AHA's STEM Goes Red program — an initiative to encourage high school girls to explore science, technology, engineering and math. As part of the program, students from Crescenta Valley High School visited our campus last year to learn about the latest treatments for coronary heart disease, valve disease and arrhythmias, and to find out more about careers in medicine.

A heart-healthy workplace.

AHA's Health Achievement Index assesses employers based on their workplace's culture of health. We hold Gold-level recognition — the highest available — based on the high quality of our health practices and employee-focused health programs. We ♥ our employees!







Special operations.

Every member of our surgical team is focused on achieving the best possible outcomes for patients. As a result, patients — whether undergoing a planned procedure or requiring immediate emergency/trauma surgery — can rely on us for outstanding care and support, before, during and after their procedures. Coming enhancements to our surgery facilities will expand our capacity and further speed time to treatment.

“Expanding our surgical capacity is an essential step in safeguarding the future of cardiac care for patients in the San Gabriel Valley.”

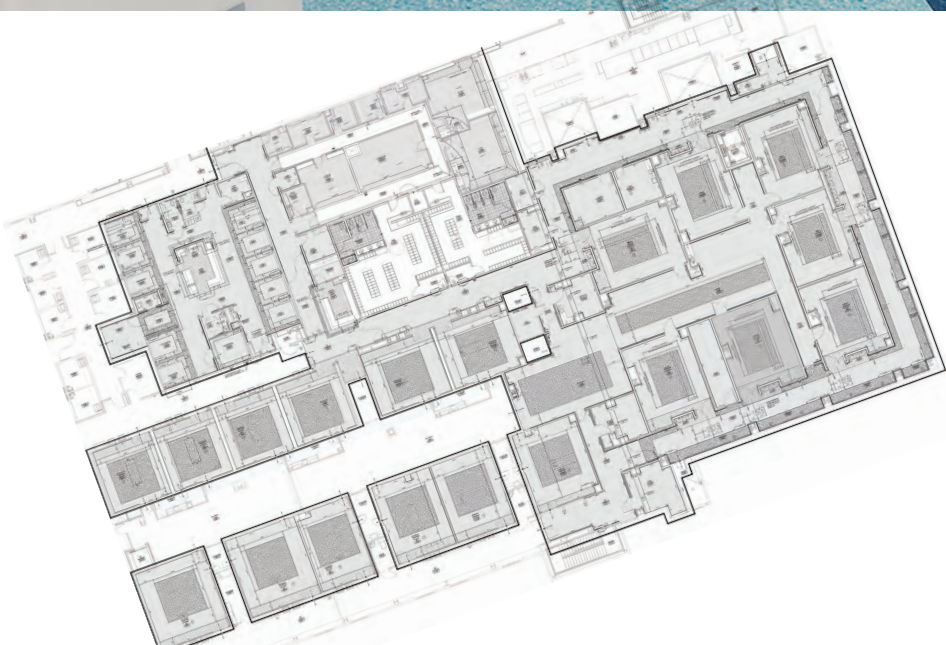
Robbin G. Cohen, MD, MMM
Cardiothoracic Surgery

Bigger and better.

We have embarked on a new construction project to increase the number of our surgical suites. Direct link via elevator from our Nan and Howard Schow Emergency & Trauma Center will provide rapid access to the larger, high-tech surgery center when every moment counts. The project will also include technology upgrades throughout the Surgery Center, where specialists continue to perform a wide range of complex procedures.



Above, a rendering of one of the new suites to be created in our expanded Surgery Center. The larger center (floor plan at right) will be equipped to deliver advanced surgical care to our region's growing population. At left, medical equipment in an area that will be built out to create one of the new surgical suites.



“In trauma situations, time is paramount. Locating our Surgery Center directly above our Nan and Howard Schow Emergency & Trauma Center will support rapid transfer of trauma and other patients who need immediate surgical care – saving lives and improving outcomes.”

Lori J. Morgan, MD, MBA
President and CEO



Prepared for what comes next.

Our surgery patients enjoy superior help in preparing for their procedures, thanks to a dedicated perioperative health center. Patients can receive screening, blood work, pre-surgical education and more here. The center's services, delivered by an expert multidisciplinary care team, help ensure safety, comfort and optimal recovery.

Top: Candy Corral, RN, director of clinical partnerships and specialty programs (fourth from left) with members of our perioperative care team. Left: Through our perioperative health center, patients receive important services that help them prepare for their surgical procedure.



Same day, right choice.

Patients undergoing surgery that does not require an overnight stay in the hospital choose our ambulatory surgery center (located on the third floor of the Huntington Pavilion) for care. With six fully accredited outpatient surgery suites, the center is well equipped to offer both traditional and minimally invasive procedures, consistent with patient need.

Right: Advanced technologies in our ambulatory surgery center support the best of care for patients who do not require an overnight hospital stay.



Every step of the way.

Expert staff, state-of-the-art facilities and innovative treatments make us a trusted choice for orthopedic care in the San Gabriel Valley. Whether repairing a torn ACL, conducting joint-replacement surgery or providing other treatment, our trusted team of orthopedic specialists uses best-practice techniques and provides comprehensive support every step of the way — presurgery through recovery. Look for the cube to find trusted orthopedic care.

As Todd Dietrick, MD, medical director of the joint replacement program here, notes, “We’re proud to offer our patients the latest technology and treatment. When you come to Huntington Hospital, you can be assured that you’ll receive the most comprehensive orthopedic care available.”

The excellence of our care has led to recognition of our orthopedic services from both the Joint Commission and U.S. News & World Report. “Part of the reason people with orthopedic issues come to us,” says Dr. Dietrick, “is that, in addition to providing outstanding surgical care, we help them to prepare for and recover from surgery quickly so they can get back to enjoying their lives. It’s one of the things that sets us apart as a partner in care.”

Expert leadership.

In September, Todd Dietrick, MD, was named medical director of our joint replacement program. Dr. Dietrick has served as an attending surgeon here since 2004. He previously served as chair of our orthopedic section and has also chaired our Orthopedic Quality Committee.

Trusted joint care.

In 2016, Todd Dietrick, MD, performed a total hip replacement surgery on Tim Sullivan. When Tim needed another orthopedic procedure in 2019, he turned to Dr. Dietrick without hesitation for a second time.

“Dr. Dietrick did a fantastic job with both of my surgeries,” he says. “I’m back to hiking regularly because of him. He’s got a great bedside manner, and explained everything extremely thoroughly. Even the little details,” Tim adds. “He told me about the process, what to expect and all about my follow-ups. I can’t say enough good things about him. I knew I was in the absolute best of hands the entire time.”

At right, Tim climbed Mount Whitney with his family, following prompt recovery from his most recent surgery.





Thanks to expert orthopedic surgery at Huntington Hospital, Richard Brito is back to doing what he loves — including playing on his community softball team. Daniel Laster, MD (right), was Richard's surgeon.





Compassionate care, in our bones.

Richard Brito was receiving cortisone shots for knee pain, but he knew it was not a permanent solution: His knees were hurting more and more as time went on. Then, during a practice session with his community softball team, he felt a new pain in his left knee, and began to limp. He made an appointment with his doctor, orthopedic surgeon Daniel Laster, MD, for the next day. “He told me the shots weren’t going to help any more,” Richard says. “Bone was rubbing on bone.”

Richard would need total knee replacement surgery on both knees. Dr. Laster recommended treating the left knee first, allowing time for it to heal before treating the right knee. The second surgery was completed in 2018. “I had complete trust in Dr. Laster,” Richard says, “and complete trust in Huntington Hospital. I knew they would take care of me there.”

Richard was pleased with the support he received leading up to each of his surgeries. “The hospital made it easy,” he says. “I thought the pre-surgical education was great. It really prepares you for what will happen.” In addition, “By noon on the day of my second surgery, I was walking already!”

Physical therapy services supported Richard in his recovery, both in the hospital and after he returned home. “The people there do everything they can to help,” he says. “The experience was perfect, and I felt like I got VIP treatment.”

Richard is now fully recovered and back to playing softball. “My friends can’t believe how well I recovered,” he says. “I recommend Dr. Laster to everyone and if I ever need any other treatment, I’m going to Huntington Hospital.”



For your information.

A special preoperative educational program is helping our orthopedic patients get better, faster. The class, offered to patients who are considering total hip or knee replacement surgery here, provides information about what to expect before, during and after the procedure.

In addition, we now provide each of our joint-replacement patients with a portable electronic tablet for use during the inpatient stay. Tablets are loaded with additional important information that increases patients’ knowledge about the joint-replacement process and supports recovery and a safe return home. For example, patients can view videos and review helpful articles on topics including what to expect with surgery, how to manage pain, exercise after joint surgery and equipment that can aid in recovery. Patients can also use the tablets to share feedback and comments with our team.

Our assessment shows that our joint-replacement patients are not only better informed about their care; they also return home sooner, and better prepared for recovery, following their surgery.

Top: In addition to extensive preoperative education, we provide our joint-replacement patients with an electronic tablet they can use to learn more and to share feedback with us.

The weight is over.

We are considered a leader in surgical treatment of obesity — a specialty known as bariatric surgery. We were, for example, one of the first hospitals in the United States to introduce robotic techniques in such procedures. Recognizing our high level of excellence, we are accredited as a comprehensive center for bariatric surgery by the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program.

“The two most common operations that we do — the sleeve gastrectomy and the gastric bypass — dramatically affect the production of what we call gut hormones,” says David Lourié, MD, medical director of minimally invasive surgery and bariatric surgery. “We’ve done this type of minimally invasive surgery for metabolic and weight-loss problems on thousands of patients here at Huntington Hospital over the past nineteen years.”

In addition to best-in-class surgery, additional resources include:

Seminars.

Patients considering bariatric surgery can learn more from our experts to decide if this procedure is right for them. In addition to in-person education, we also offer a virtual seminar via our website, so bariatric surgery patients can learn more about the procedure from the comfort of their own home.

Comprehensive support.

A dedicated nurse navigator is available to our bariatric surgery patients before, during and after surgery, linking them to additional resources as needed.

Nutrition services.

Surgery patients are invited to participate in a professionally led nutrition class about dietary requirements before and after surgery. Our expert dietitians are also available for one-on-one consultations to help patients reach their weight-loss goals.

Weight-loss support group.

Participating bariatric surgery patients share information related to eating, wellness, relationships, body image and more. They support each other in a caring and non-judgmental environment — where partners and family members are also welcome. Support group meetings take place every other Tuesday from 7 p.m. to 8:30 p.m., in the third-floor conference room of the Huntington Pavilion.



Our bariatric surgery program offers a broad range of surgery and support services that help patients achieve weight-loss goals. Above: David Lourié, MD, medical director of minimally invasive surgery and bariatric surgery, with patient Isaac Reyes (right), who lost 170 pounds as a result of treatment here.



Life changing.

It seemed like no matter what Isaac Reyes did, he couldn't lose the extra weight. After doing some research, he decided to have bariatric surgery here. David Lourie, MD, medical director of minimally invasive surgery and bariatric surgery, conducted Isaac's sleeve gastrectomy, otherwise known as gastric sleeve surgery.

"I was classified as morbidly obese," says Isaac, "and now, after having weight-loss surgery and losing 170 pounds, I feel one thousand-percent better!"

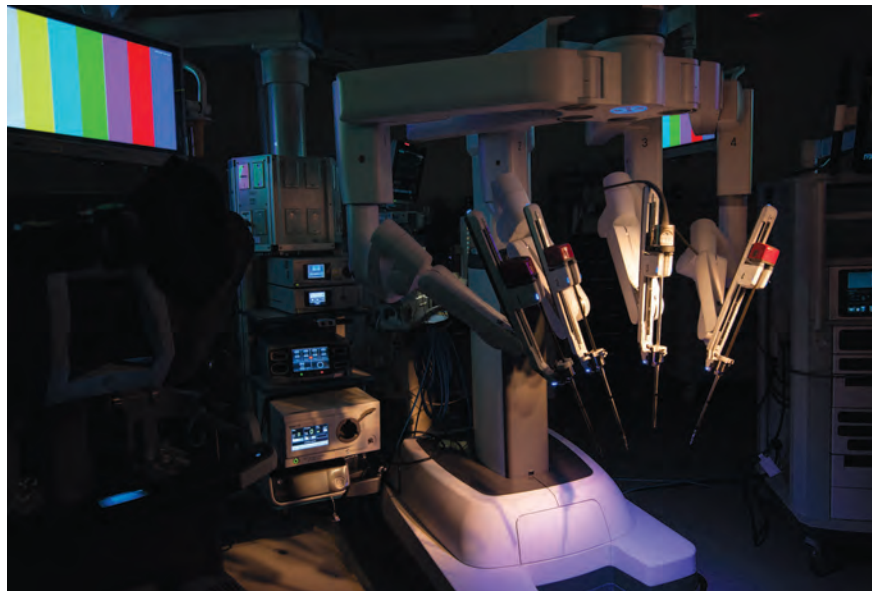
Visit www.huntingtonhospital.org/weightloss for more information on our bariatric surgery program.

The future of surgical care, here and now.

As in many other areas, we have long been at the forefront of medicine when it comes to minimally invasive robotic surgery technology. As a leader in the field, we recently acquired two additional da Vinci Xi Surgical Systems. This state-of-the-art robotic technology allows surgeons to conduct more complex procedures with greater attention to detail and less disturbance of surrounding healthy tissue. Such advanced surgical techniques can result in shorter recovery time, reduced post-surgical pain and less scarring for our patients. Our skilled surgeons use the Da Vinci system to perform colorectal surgery, prostatectomy, bariatric surgery, hysterectomy and various other procedures.

Now with a total of three da Vinci Xi Systems, we are one of the largest robotic surgical centers in the region. “Thanks to the purchase of these newest machines,” says Armen Dikranian, MD, medical director of the robotic surgery program here, “we’re able to offer advanced robotic-assisted procedures to even more patients in our region. Technology like this helps us deliver ever-higher levels of care.”

Our skilled robotic surgery team (below) is led by Armen Dikranian, MD, medical director of robotic surgery (bottom left, and standing at center, below). Team members’ expertise, combined with sophisticated technologies such as the da Vinci Xi Surgical System (bottom, center), offers exceptional benefits to our patients.



Lee and Therese Mothershead

have helped us to purchase advanced robotic surgery technology — keeping us at the leading edge of outstanding surgical care. Many thanks to the Mothersheads for their thoughtful support.





A newborn baby is lying in a hospital bed, wrapped in a white blanket. The bed is equipped with various medical devices, including monitors and IV stands. A person's hand is visible on the left side of the frame, resting on the bed. The background shows a typical hospital room setting with medical equipment and a window with a curtain.

The safe choice for moms and babies.

The region's hospital of choice for care before, during and after birth, Huntington Hospital offers a comprehensive array of services for moms and their babies. Huntington Baby services include labor and delivery, postpartum care, fetal surgery, a high-risk pregnancy unit and access to the neonatal intensive care unit (NICU).

We know that giving birth is the first step in an exciting new journey, and we also provide many resources to help new parents on that journey. Services available in the hours, weeks and months following child birth include breastfeeding and social support, a maternity wellness program, and a Baby and Me program.

Baby Oliver received care in our NICU, which offers the highest level of neonatal intensive care available in the San Gabriel Valley. Oliver (pictured here with his parents, Sam and Hillary Froerer, seated, and Jamie Powers, MD, medical director of neonatology, standing at left) is now doing well at home.

Because moms deserve the very best.

In 2015, we introduced an OB hospitalist model. Provided in partnership with the Ob Hospitalist Group — an industry leader in developing and managing on-site OB-GYN hospitalist programs — this means specialists are available to assist patients in our labor and delivery unit 24 hours a day, every day. It is of special benefit to patients who are experiencing complications that require rapid expert attention.

Diana Glasser, MD, was recently named site director of OB/GYN hospitalists here. A member of the Society of OB/GYN Hospitalists, she has conducted important research in her field, and has presented information about her research at national conferences of the American College of Obstetricians and Gynecologists (ACOG), the American Association of Gynecologic Laparoscopists and other leading professional organizations.

Board certified in her specialty, Dr. Glasser is also an ACOG fellow. She joined the Ob Hospitalist Group in 2016.



One of a kind.

Our level-III NICU is the only one of its kind in the San Gabriel Valley. Not all NICUs are created equal, and it is important to know the difference when choosing where to give birth. Our NICU provides the highest level of neonatal intensive care available in the area, offering extremely advanced care for babies born prematurely or with medical problems.

In-house neonatologists are available 24 hours a day, supported by a team that includes pediatric surgeons, physicians and nurses; specially trained respiratory therapists; pediatric pharmacists; occupational therapists; dietitians; and transport teams.

“It’s so important to have a facility in our community that delivers this exceptional level of neonatal care,” says Jamie Powers, MD, medical director of neonatology. “Nobody wants their baby to go into intensive care, but when the unexpected happens, we are here.”





Small wonder.

Brycen Tran, born June 3, 2018, weighed less than four-fifths of a pound at birth, making him the smallest baby ever born at Huntington Hospital.

Nothing had prepared his parents for the premature arrival of their first child. His mom, HourLy Lim, had a seemingly normal pregnancy until she was diagnosed with extremely high blood pressure during a routine obstetrical check-up when she was just 24 weeks pregnant. So grave was her condition that she was sent to her local hospital for further tests, but physicians there were unable to determine the cause of the problem.

“Everything was unknown,” says HourLy.

Then specialists told her that she would need to deliver her son or risk one or both of them not making it. “I was so scared and anxious. I didn’t know if my baby would survive,” she says.

HourLy and her husband, Tony Tran, turned to us, and our advanced NICU care, for help. Not only was Brycen going to be born 16 weeks early, but ultrasound scans showed he was small for his gestational age. If all went well with his birth, he would need the special level of lifesaving care available here.

Brycen was born prematurely via cesarean section. As a micro preemie, he had significant health problems. His lungs were collapsed, requiring him to be on a ventilator to breathe. The blood vessels in his eyes were not completely formed and he had a heart murmur. “Every day was a roller coaster,” HourLy says, “but he was such a fighter.”

Over the 131 days Brycen spent in our NICU, he received expert treatment, including several surgeries, to resolve each of his complex needs. Then, after more than four months, he was ready to go home with his parents. “It took a while for us to leave the hospital,” HourLy says, “because we wanted to say goodbye and thank everyone personally.”

Brycen is now doing well. His eyes and lungs are healed and his heart murmur is gone. He can roll onto his back and hold his own bottle. In fact, he is meeting every important developmental milestone.

“I can never thank the doctors and staff enough for saving me and my son,” says HourLy. “They really do miracles at Huntington Hospital. We owe them everything.”

Brycen Tran weighed less than four-fifths of a pound at birth. Today, he is safe at home with mom, HourLy Lim, and dad, Tony Tran, thanks to expert care delivered in our NICU. We operate the only level-III NICU in our region.





To infinity and beyond.

Last spring, we hosted NICU graduates for a special, space-themed reunion. Our guests of honor were the many children who “graduated” home from our NICU over the past five years, along with their families. More than 350 attendees enjoyed games, lunch and a visit with NICU staff, including Jamie Powers, MD, medical director of neonatology.

We walk for babies.

In April 2019, we partnered with the March of Dimes to raise funds in support of care for vulnerable moms and babies. Sixty-seven team members — including hospital staff members, their friends and families, as well as families of children who have graduated from our NICU — walked in this year’s Los Angeles March for Babies. Together, we raised more than \$3,500 to support research, advocacy and programs to improve the health of moms and babies.

Below: Jamie Powers, MD, medical director of neonatology (second from left) leads staff members Steven Zendejas, respiratory care practitioner (third from left) and Alie Tsui, RN (far right), as they work with emergency services personnel (Luis Medina, far left, and Ricardo Corona, second from right) in a training exercise using our new Voyager Transport Incubator.



Safe travels.

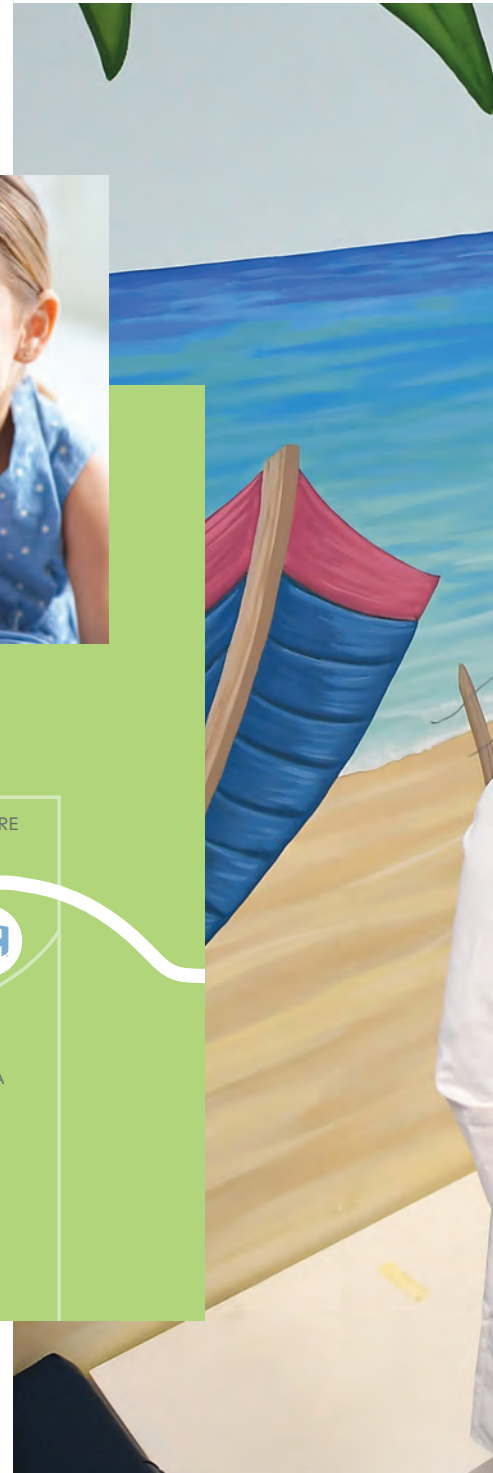
We recently acquired additional new technology to enhance care for critically ill and premature babies. Our new Voyager Transport Incubator is used to safely transport babies in need of a higher level of care to our level-III NICU, from other facilities. The new technology, made possible thanks to thoughtful support from June and Merle Banta, can also be used to transport babies across our own campus for radiology, surgery or other needed services. The incubator offers advanced temperature control, ventilation and monitoring. As a result, it helps reduce stress and increase safety and comfort throughout the course of care.

We help children get a healthy start in life. Opposite, top: NICU graduates enjoyed a space-themed reunion event in 2018. Middle: We partnered with the March of Dimes at the Los Angeles March for Babies. Bottom: Families served by our fetal surgery program celebrated at a special reunion. (For more on our fetal surgery program, please see the back cover.)

Allies in caring.

Huntington Hospital's care for local children is enhanced through our relationship with Huntington Health Physicians (HHP). This physician network's patient-centered services include high-quality pediatric care, offered at three locations in the San Gabriel Valley.

In 2018, pediatricians Sandra Gildersleeve, MD, and Nareen Hindoyan, MD, joined the HHP team at its Pasadena pediatric office. The group now has 27 pediatricians on staff. In addition to providing skilled primary care for young patients, it also offers pediatric endocrinology services: HHP's pediatric endocrinologist, Cedric Ng, MD, is available to help kids who are experiencing growth or puberty problems, diabetes or other issues related to hormones and the glands that produce them.



Our region's children have a lot to smile about. In 2018, Huntington Health Physicians (HHP) added new pediatric medical professionals to its team. Below, from left, in HHP's child-friendly pediatric facilities, are Sandra Gildersleeve, MD, Cedric Ng, MD, and Naren Hindoyan, MD.

We are deeply grateful to the **Panda Cares Foundation** for helping to bring outstanding care to children in our region. The foundation's support allows us to invest in world-class pediatric specialty care, child-friendly facilities and equipment, and high-quality programs that enhance kids' health and well-being.



Capacity to care.

Huntington Hospital's Nan and Howard Schow Emergency & Trauma Center encompasses both the largest emergency department in Pasadena and the largest trauma center in the San Gabriel Valley. Our higher capacity to care is not just a question of size or volume, though. We also offer a number of services that are unique in our region. For example, as part of our strong continuum of care, we are one of only 21 hospitals in all of Los Angeles County to serve as an EMS base station. This means we collaborate with emergency medical services (EMS) personnel in the field so that patients can begin receiving care earlier — while they are still en route to us.



AMBULANCE ONLY

NAN AND HOWARD MCGRAW
EMERGENCY & TRAUMA CENTER

91
SAN MARINO FIRE
PARAMEDICS

PASADENA
FIRE DEPT.

Pasadena
33
Fire Dept.



A continuum of care.

From the highest-level care for patients with life-threatening illness or injury, to high-quality, patient-centered primary care, we deliver.



Trauma care.

Trauma care is for life-threatening injuries that result from an accident, fall or attack. Working in the largest trauma center in the San Gabriel Valley, our team of trauma care professionals is available to provide fast, expert treatment 24 hours a day, 365 days a year.

Huntington Trauma Center

100 W. California Boulevard
Pasadena
(626) 397-5112*



Emergency care.

Our emergency department offers care for patients with severe or life-threatening medical problems requiring swift treatment. Patients experiencing medical emergencies (such as a heart attack or stroke, sudden loss of consciousness, major burns, bleeding that will not stop or severe unexplained pain, for example) can all expect top-notch care, fast, here.

Emergency Department

100 W. California Boulevard
Pasadena
(626) 397-5112*



Urgent care.

For conditions that are not life threatening but need attention promptly, patients may turn to a Huntington Hospital partner for trusted care. We are affiliated with Exer Urgent Care. Staffed by the same doctors who work in our emergency department, Exer offers advanced urgent care. On-site laboratory, imaging and pharmacy services are available.

Exer Pasadena

3160 E. Del Mar Boulevard, Suite 110
(626) 270-2400*
www.exerurgentcare.com/pasadena

Exer La Cañada Flintridge

475 Foothill Boulevard, Suite K
(818) 528-6377*
www.exerurgentcare.com/urgent-care-la-canada



Primary care.

Primary care doctors provide preventive and principal day-to-day medical care, such as routine exams, annual physicals and overall wellness services. Huntington Hospital connects patients to highly skilled primary and specialty physicians through Huntington Health Physicians.

Huntington Health Physicians

See page 7 for locations.
(626) 421-7733*
www.huntingtonhospital.org/hhp

***When in doubt, always call 911.**

2018 BY THE NUMBERS



Focused on performance.

With an existing strong track record, we continue to seek ways to reduce wait times for patients in our Nan and Howard Schow Emergency & Trauma Center. In 2018, a multidisciplinary team of physicians, nurses and other staff, led by Karen Knudsen, RN, manager of emergency services, and Nicholas Greco, MD, identified additional ways to improve our performance still further. “We’ve laid a strong foundation,” says Karen, “and we continue to work together to achieve even better results.”

74,480

Patients who received care in our Nan and Howard Schow Emergency & Trauma Center

1,387

Patients who received trauma care



Nicholas Greco, MD, and Karen Knudsen, RN, manager of emergency services, are among the experts who work to continually improve emergency and trauma services for our region.



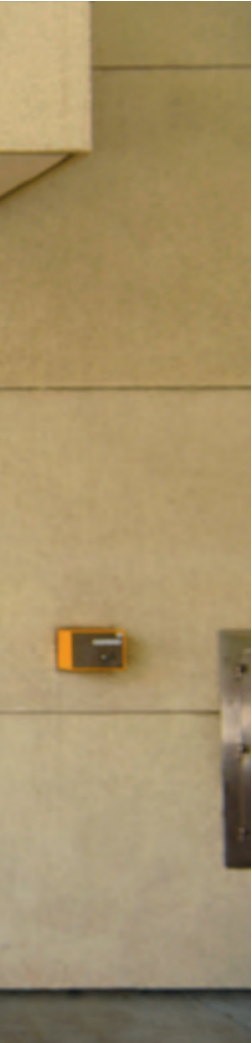
When lives are at stake.

First established in 1983, Huntington Hospital Trauma Center provides immediate, essential care for victims of serious injury. Experts across many specialties are on call 24 hours a day — and the center’s leading-edge diagnostic and treatment technologies further enhance care when time is of the essence.

We are certified by the American College of Surgeons as a level-II trauma center, recognizing our ongoing excellence in caring for patients with life-threatening injuries. In addition to prompt coverage by clinicians in numerous specialties, we also offer trauma prevention programs and more.

“We provide care to regional patients at their most vulnerable moments,” says Amal Obaid-Schmid, MD, medical director of trauma services. “Around the clock and throughout the year, our team of medical experts is available to provide an immediate response when every second counts. Our trauma center saves lives.”

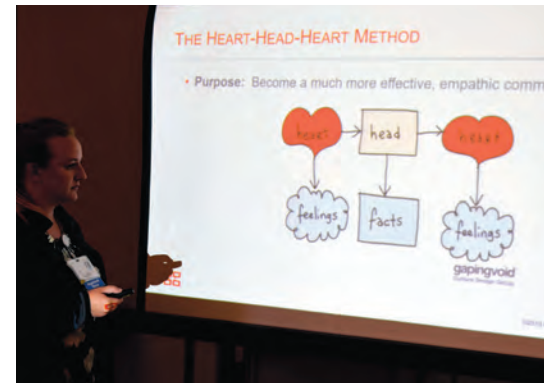
Amal Obaid-Schmid, MD, medical director of trauma services, leads a team that includes experts in numerous specialties, providing rapid, lifesaving response.



Making a difference.

At Huntington Hospital Trauma Center, we measure success in terms of lives improved and lives saved — and we are succeeding. The trauma patients we serve are more likely to recover from their injuries and return to home life, when compared to trauma patients nationwide.*

*As reported by the National Trauma Data Bank.



A culture of caring.

Patients who need care at the hospital may be anxious, confused or agitated. In keeping with our culture of caring, we want to ensure they receive first-rate medical attention and that we communicate with them in ways that increase their sense of well-being. In 2018, caregivers and other team members in our Nan and Howard Schow Emergency & Trauma Center participated in a specialized training program, focused on further strengthening the connection between our heads and our hearts, integrating our humanity with our clinical practice, and delivering compassionate, excellent care.

The training will expand to the rest of the organization, including nurses, physicians and other staff at the hospital in 2019.



Raymond Towns was rushed to Huntington Hospital Trauma Center following a serious accident. He had numerous internal and external injuries and was unconscious upon arrival. He is one of 1,387 patients whose lives were saved in 2018, thanks to the center's rapid, leading-edge treatment.



Back to life.

Raymond Towns can only guess what happened after the car struck him. He had been riding his bike in Pasadena. The car was traveling at 40 miles an hour. He was knocked unconscious. “When I woke up,” he says, “I didn’t know what had happened. I was surprised when they told me I was in an accident.”

Raymond had been rushed via ambulance to Huntington Hospital Trauma Center. He had numerous traumatic injuries — to his pelvis, jaw, leg and ankle. He also had a large laceration on his head. Five of his ribs were fractured, one of his lungs had collapsed, and he was bleeding internally.

Our trauma team worked quickly and effectively. They operated on Raymond to repair his collapsed lung and his damaged jaw, leg and ankle. They used a minimally

invasive technique to stop internal bleeding and inserted a tube via his chest to drain excess fluid that was building up inside him. He remained in the hospital for five days, receiving additional treatment and monitoring as he began the recovery process.

Raymond’s accident took place on January 3, 2019. Two months later, he was already reporting, “I’m pretty much healed. It’s going quicker than I thought.”

Before the accident, Raymond had lost touch with some of his family members, but with support from our team, he reconnected with them during his hospital stay. “I’m so grateful,” he says. “Thank God Huntington Hospital was there for me. They brought me back to life — in more ways than one.”



In 2018, **Jennifer and Shawn McCreight** offered a dollar-for-dollar matching gift toward essential new pediatric emergency equipment and training. Their involvement encouraged fellow SCRUBS Giving Society donors to give big, too. We thank the McCreights and all the SCRUBS donors they inspired for helping to provide excellent medical care for our kids.

Comprehensive cancer care — **certified.**

Huntington Cancer Center provides comprehensive support services for patients throughout their cancer journey. With the best and brightest minds in oncology, high-tech diagnostic capabilities, leading-edge treatment options, care coordination and emotional support services, we provide cancer patients with above-and-beyond care.

Amy Polverini, MD, was named medical director of breast surgery in April 2019. She leads a team of experienced oncology specialists who provide outstanding care for breast cancer patients.



HUNTINGTON HOSPITAL CANCER CENTER





Directed with experience.

In April 2019, we were pleased to welcome Amy Polverini, MD, as our new medical director of breast surgery. Dr. Polverini has deep roots here: She first came to the hospital as a volunteer while still in high school. She later completed a surgery rotation here, as she pursued her medical doctorate from the Keck School of Medicine of USC. Today, Dr. Polverini is an experienced surgeon, certified by the American Board of Surgery. She has additional training as a physician consultant in wound care, and is actively involved in breast cancer clinical research. We are excited to have her lead our team of outstanding breast cancer specialists.





Expert guidance.

One of the services that sets our cancer center apart from others is our nurse navigation program. It involves experienced nursing professionals, who are available to offer guidance, answer questions and help coordinate every aspect of care. Our dedicated nurse navigators are (left to right):

- **Tina Ivie, RN,**
serving patients with breast cancer.
- **Mays Chua, RN,**
serving patients with cancers of the head and neck, and patients with prostate cancer.
- **Saskia de Koomen, RN,**
serving patients with gynecological cancer and patients with colorectal cancer.
- **Alex Davis, RN,**
serving patients with breast cancer.
- **Christine Conti, RN,**
serving patients with thoracic cancer.



Specialized care for a variety of needs.

Cancer is not just one disease, but many. Helping to make Huntington Hospital the first choice in care, our specialists have experience treating more than 50 different types of cancer — both common and rare — from breast cancer and skin cancer to Hodgkin's disease and nasopharyngeal cancer, for example.

Leading the way.

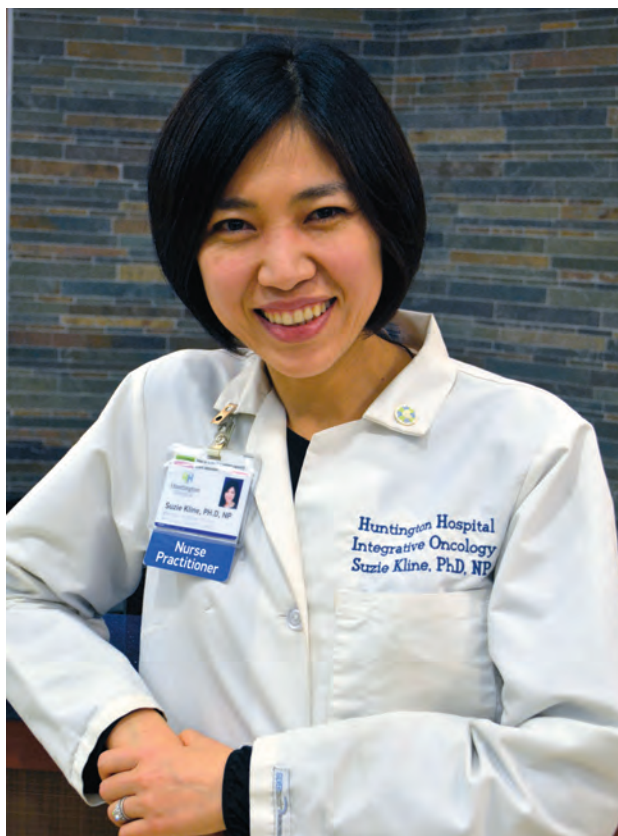
As our designation as a Comprehensive Cancer Center indicates, our cancer center offers the region's widest array of services and support for cancer patients. This includes advanced screening and diagnostic services, multidisciplinary treatment planning, chemotherapy, radiation therapy and surgical options, as well as supportive services and other resources that are unique in our region. Through affiliation with City of Hope Medical Group, patients at our cancer center also have access to first-class radiation oncology services.

Going the extra mile for cancer patients.

Comprehensive cancer treatment means more than just first-rate medical care: Our cancer center also offers vital support services that address the mind, body and spirit. Offered through the center's integrative oncology program, these services improve quality of life in many ways. They can be helpful in relieving symptoms, enhancing mood and reducing stress. Research shows they can also boost the immune system and help patients cope with treatment-related side effects.

“Having cancer affects your whole life,” says Suzie Kline, PhD, NP, manager of integrative oncology. “At Huntington Cancer Center, we treat the whole person. We try our best to help patients heal in every way and we also endeavor to teach patients self-care techniques they can use to support their healing.”

The complementary cancer treatments we offer involve evidence-based therapies, used in concert with the patient's medical treatment. Acupuncture, massage therapy, music therapy, stress management classes, support groups and more are available.



Top: Suzie Kline, PhD, NP, manager of integrative oncology, helps ensure a whole-patient approach to care.

Hope Grows Here.

Every June, our cancer center hosts Hope Grows Here, an event celebrating National Cancer Survivors Day. Guests enjoy food, music therapy and information sessions — and reconnect with physicians and staff who guided them through their cancer treatment. Participants are also encouraged to create personal messages of hope and strength to share with new cancer patients here.

Below: A participant in the Art of Healing area, at our 2018 Hope Grows Here event. The event celebrates the strength of cancer survivors.



Healing beats.

Beat Cancer Thru Drumming is about more than just drumming. The therapeutic drum circle program also includes self-care exercises, such as diaphragmatic breathing, stretching, expressive body movements and positive affirmation.

Participants report reduced pain, tension, anxiety and stress, along with improvements in mood, energy, connectivity and memory — and that is truly music to cancer patients' ears.

Above: A therapeutic drum circle program brings joy — and many other benefits — to patients.



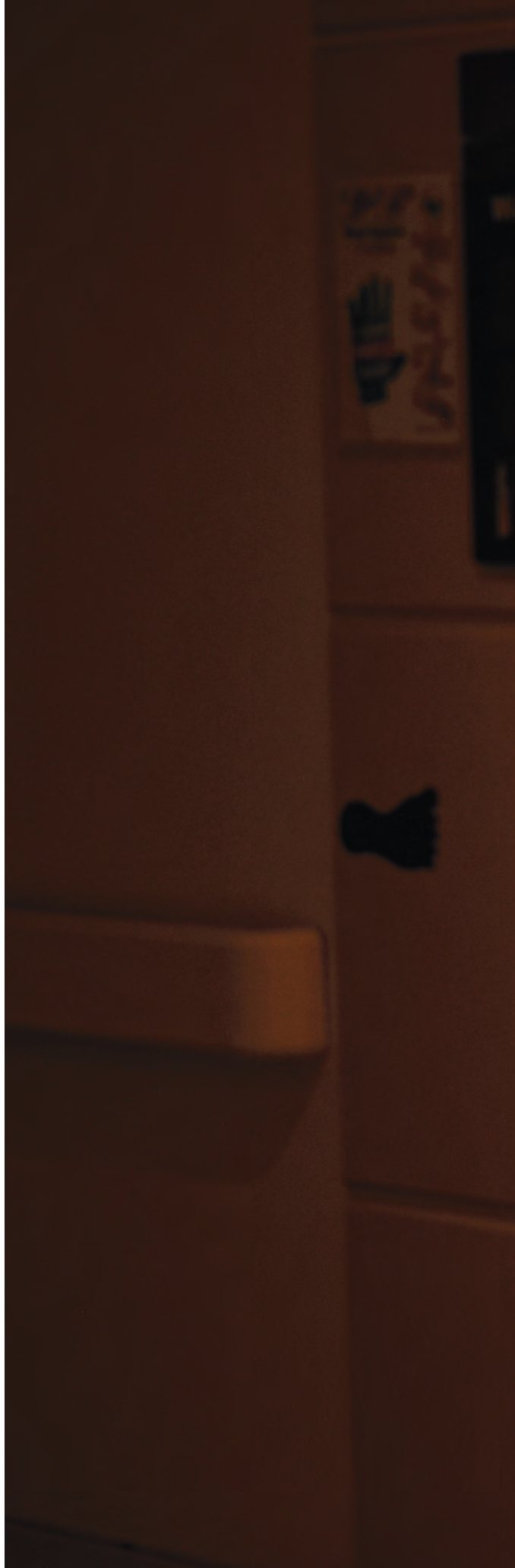
The **Flintridge La Cañada Guild's** long history of support was recently extended, as funds from the guild's annual horse show helped us purchase technology for use in our cancer center. The new equipment will be used during tumor board meetings — during which medical experts collaborate to review and discuss challenging cases. Many thanks to the guild for helping to facilitate high-quality treatment planning for local cancer patients.

Bedside

manner matters.



Huntington Hospital's highly skilled nurses give their all at the bedside. Through our Institute for Nursing Excellence and Innovation, they are also helping to advance the field of nursing: The institute's nurse-led research activities are driving enhancements in care for our own patients, and for patients nationwide. Our certification as a Magnet® hospital recognizes the excellence of our nursing program, and we continue to invest in our nurses because we know that skilled, well-educated nurses are key to a first-rate patient experience.





Nursing knowledge.

Our second annual Nursing Research Conference drew more than 200 nurses from hospitals across Southern California and offered unmatched opportunities to share information about nurse-led research and to exchange information about innovations in care.

The conference built on the success of the inaugural 2018 event, where members of our nursing staff presented on topics including pain management, care for older patients and those with symptoms of dementia, and more. A presentation regarding standards for a healthy work environment, developed by the American Association of Critical Care Nurses, was also included.

This year, as in 2018, conference participants left the event inspired by the research — and with enhanced knowledge. The information they received will help to further optimize nurses' role in care delivery and make the care they provide even better. The impact of the conference will be extended still further as attendees share what they have learned with their colleagues.

Below left, Linda Searle-Leach, RN, PhD, director of nursing research and innovation, speaks at our 2018 Nursing Research Conference. Below right, in addition to other conference activities, nurses shared their research findings via informative poster presentations.





Strengthening connections.

We have introduced a new best practice for transitions between nursing shifts, called nurse bedside report. It is designed to improve the patient experience, by strengthening nurse communication and efficiency. Evidence shows that nurse bedside report methods help patients become better informed about and engaged in their care, improve nurse-patient relationships and result in increased patient satisfaction.

Previously, when each nursing shift ended, the departing nurse met with the oncoming nurse at a nursing station, to share pertinent patient information. Under the new best

practice, information is transmitted between nurses at each patient's bedside. Patients are responding positively: They report feeling safer and less anxious.

Nurses, too, are finding the new process helpful. "It gives us the chance to make a positive connection with our patients right from the beginning," says Kimberly Sullivan, RN. "It's an opportunity to share a smile with them, to reassure them and to let them know that the goals they have for the day won't be faced alone."

Our recently implemented nurse bedside report process is designed to improve communication during nursing-shift changes. The response from patients and their family members is positive.





A community leader.

When members of our community get sick, we are here for them. In keeping with our mission as a nonprofit hospital, we are also committed to serving local residents in ways that prevent illness and improve overall community health. Helping us achieve this are a host of outreach and education services, early diagnostic screenings, emergency preparedness activities and more.

In 2018, Huntington Hospital provided more than \$120 million in these and other community benefit services, including health counseling. Such work would not be possible without the support of our numerous philanthropic friends. We are deeply grateful for their generous contributions.

We go beyond our own walls, reaching into the community to promote better health. Here, Ruth Pichaj, RN, BSN, manager of community outreach and community benefits, interacts with a local resident while conducting a blood pressure screening.

COMMUNITY HEALTH 2018 BY THE NUMBERS



1,750

Local residents who received health screenings/counseling at community sites

691

Individuals who benefited from our community education services

1,862

Influenza vaccines administered

368

Community members who received asthma education and treatment through Huntington Hospital Community Asthma Program

899

Community members who received Stop the Bleed training to learn how to respond in cases of severe bleeding, helping to save lives until emergency personnel can reach the scene

We support the health and well-being of our community members. At right, one of our community outreach nurses, Kathy Eastwood, RN, administers the influenza vaccine during one of our flu clinics.



Reaching out to neighbors in need.

We offer community medical clinics at a variety of locations across our region each year, helping improve access to care for local low-income residents. “Many of the patients we serve at these clinics are completely uninsured or can’t afford to pay their insurance copayment,” says Ruth Pichaj, RN, BSN, manager of community outreach and benefits.

“We’re helping meet a need in the community by providing care in a safe and welcoming environment,” Ruth adds. In 2018, we held eight community medical clinics — at local schools, food pantries and community centers.

During each of these, physicians, residents and registered nurses conducted medical exams and provided vital health education. These hospital team members also discussed insurance options and arranged for patients to obtain follow-up care at Huntington Ambulatory Care Center, as needed.

For more information about upcoming clinics, call our community outreach staff at (626) 397-3376.

Through our community outreach program, we offer medical screenings, education, vaccinations and other important services at locations throughout the region.



Thanks to **Robert Siew, MD** (right), and his partner, **Mark Hafeman**, for their thoughtful support of our Patient Assistance Fund. The fund helps cover the cost of medications, diagnostic tests or procedures for patients at our Huntington Ambulatory Care Clinic, allowing them to receive needed care, regardless of their ability to pay. We are deeply grateful.

Supporting seniors.

Always innovating, Huntington Senior Care Network (SCN) recently launched a new program known as Senior Caring Fund. The program, made possible via a grant from the Pasadena Community Foundation, helps local low-income seniors to cover one-time health-related expenses that are not met through insurance or other sources. It is one more way that SCN is helping community residents to live as independently as possible as they age.

Referrals to the program come from social workers, physicians and senior-serving organizations in our area.

SCN is a nationally recognized program that works to positively impact the health and well-being of older adults, adults with disabilities and their families in our community.

SCN offers a Senior Caring Fund to help cover health-related expenses for older adults. Participants are referred by other senior-serving organizations in our community. Kristen Tachiki, MSW, clinical social work specialist (below, right) at SCN, and Akila Gibbs, executive director at the Pasadena Senior Center (below, left) are among those who collaborate in identifying and enrolling eligible seniors.





News about memory loss.

SCN partnered with Alzheimer's Greater Los Angeles in 2018 to host an Early Memory Loss Conference. The day-long program, held at Huntington Hospital, included expert speakers, information about the latest research and interventions, and other important resources. The event drew a total of 112 attendees, including caregivers and family members of individuals facing early memory loss, mild cognitive impairment, or early Alzheimer's disease, as well as others interested in learning more about memory loss.

A reason to smile.

Bruce Ricards (pictured above) was suffering. He needed major dental work, but the price tag was high for a senior living on a fixed income and Medicare would not cover the cost. "My teeth were rotting," he says. "I needed a lot of extractions, bridge work, implants.... It was really impacting my quality of life."

To obtain the care he needed, Bruce used a medical credit card and was doing all he could to pay off the resulting debt. That was when SCN stepped in to help. Through SCN's Senior Caring Fund (see story opposite), Bruce received help with a payment toward his dental costs — and he marvels at how easy the process was. "Everything was taken care of for me," he says. "I provided information and SCN sent a payment directly to the credit card company.

"A big thank you to SCN for their help!" Bruce adds. "I really appreciate it."



Working together to give back.

“We’re strengthened by collaboration,” says Eileen Koons, director of SCN, noting that SCN works in concert with many local organizations, community care providers, companies and members of the community. “Our partnerships help us address the wide variety of concerns facing older adults, people with disabilities and their families. They help us go the extra mile,” she adds.

In addition to year-round efforts, SCN’s collaborative work over the 2018 holiday season brought an extra measure of joy to local seniors in need. Over Thanksgiving, SCN partnered with the Salvation Army to deliver meals and smiles to local seniors who would otherwise be alone for the holiday. A partnership with Old Pasadena Management District (OPMD) also allowed SCN to make wishes come true for 50 low-income seniors in the area. OPMD contacted local businesses, encouraging them to donate gifts based on seniors’ wish lists. SCN social workers then delivered the resulting donated items in time for the holidays.

Eileen Koons (left) is director of SCN, which supports older adults, adults with disabilities and their families.





**HUNTINGTON
SENIOR CARE NETWORK
2018 BY THE NUMBERS**



1,908

Seniors and adults with disabilities who received help from one of SCN's social workers, supporting health and independence

4,617

Telephone inquiries handled by professionals in SCN's Resource Center

9,317

Members in SCN's 50+ HealthConnection Membership Program

1,098

Attendees at educational programs, including 50+ Noon Hour lectures featuring hospital physicians, staff and community experts

Financial review 2018. Huntington Hospital and affiliates.

	2018*	2017*
Balance sheet (in \$ millions)		
Property and equipment	509	484
Cash and marketable securities	382	427
Other assets	488	404
Total assets	1,379	1,315
Long-term obligations	317	212
Other liabilities	227	235
Net assets	835	868
Total liabilities and equity	1,379	1,315
Statement of operations (in \$ millions)		
Patient services and revenues	658	668
Other revenues	56	55
Total revenues	714	723
Salaries and employee benefits	382	389
Other expenses	301	309
Capital costs	34	42
Total expenses	717	740
Operating income/(loss) before state program	(3)	(16)
State program†	(2)	(1)
Net income/(loss)	(5)	(17)

Community benefits. Huntington Hospital provided more than \$120 million in qualified community benefits during the 2018 reporting period, including over \$39 million in support to the Medicare population. Community benefits also include charity care, health research, training and education, and community outreach and education. (Calculations based on report filed with the State of California, May 2019.)

Financial position. Huntington Hospital's financial performance from operations improved by \$12 million in 2018 compared to the prior year. This was achieved through a focused, aggressive pursuit of improved reimbursement rates and cost savings initiatives such as enhanced labor productivity. It is important to note that Huntington Hospital received \$29.1 million in new gifts and pledges from generous community members in 2018, including support toward future operating and capital needs.

* Inclusive of Collis P. and Howard Huntington Memorial Trust. † Mandatory participation program for hospitals in California.

We speak your language.

We are committed to providing you with compassionate care regardless of the language you speak.

Spanish

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (626) 397-5211.

Chinese

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 (626) 397-5211。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (626) 397-5211.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (626) 397-5211.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (626) 397-5211 번으로 전화해 주십시오.

Armenian

Ուշադրութեամբ խնամք կը ստանանք Ձեր լեզուով: Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցություններ: Հանգահարեք (626) 397-5211

Persian (farsi)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد.
با (626) 397-5211 تماس بگیرید.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (626) 397-5211.

Japanese

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます (626) 397-5211 まで、お電話にてご連絡ください。

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (626) 397-5211 رقم هاتف الصم والبكم

Punjabi

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। (626) 397-5211 'ਤੇ ਕਾਲ ਕਰੋ।

Mon-Khmer, Cambodian

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសាដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ
ទូរស័ព្ទ (626) 397-5211។

Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (626) 397-5211.

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (626) 397-5211 पर कॉल करें।

Thai

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร (626) 397-5211.

A message from President and CEO Lori J. Morgan, MD, MBA



Dear friends: At Huntington Hospital, we are always moving forward, driven in part by the following important question: *How do we stay at the forefront, in the constantly evolving field of medicine?*

The answer, of course, involves multiple strategies and advancements. These include:

- Continuing our investments in innovative techniques and technologies that are proven to enhance health outcomes.
- Holding ourselves to higher standards with regard to treatment and outcomes.
- Ensuring our campus is future-ready, through carefully planned capital projects like the expansion of our cardiac and surgery facilities.

Our efforts already earn us accolades from prominent bodies such as U.S. News & World Report and that is certainly important but, for us, it is not enough: We are committed to ensure that all patients here receive not only excellent clinical care, but also the utmost empathy and respect. Our above-and-beyond training programs help ensure success in this regard.

As I participate regularly in both patient and staff rounds, I personally see the difference it makes. In listening carefully to patient and family member concerns, addressing emotional as well as physical needs, and serving with utmost compassion, our caregivers help make each patient's experience here better. Our commitment to excellent, compassionate patient care is our North Star. It keeps us strong and serves as the foundation for the achievements highlighted in this report.




A handwritten signature in black ink, appearing to read "L. Morgan MD, MBA". The signature is stylized and written in a cursive-like font.



Huntington Hospital is committed to improving the environment. The 2018 Annual Report has been printed entirely on Forest Stewardship Council-certified paper. FSC certification ensures that the paper used contains fibers from well-managed and responsibly harvested forests that adhere to strict environmental and socioeconomic standards. We are proud to make this significant move to help our environment.

Huntington Hospital complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

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-  www.facebook.com/huntingtonmemorialhospital
-  www.instagram.com/huntingtonhospital
-  www.twitter.com/huntingtonnews

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Annual Report 2018

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New hope for babies.

Earlier this year, renowned fetal surgeon Ramen Chmait, MD, led a team at Huntington Hospital in performing a groundbreaking, minimally invasive procedure to treat an unborn baby with spina bifida. This birth defect, which occurs when a portion of the spine and spinal cord do not form properly, can cause paralysis and other serious medical problems.

Fetal surgery — that is, surgery performed on babies in the womb — is the preferred method of repairing a spina bifida defect. However, it normally involves cutting through the mother's abdomen and uterus to patch the opening of the baby's spinal cord. By using a new method that does not involve creating large incisions in the mother's abdomen or uterus, Dr. Chmait and the surgical team provided needed treatment while also significantly reducing the risk for post-surgery complications.

This "keyhole" spina bifida surgery on a baby while in the womb was the first of its kind in the Western United States. The baby was later born at term with the patch to her spine intact, with no additional surgery required.

We are one of only a handful of hospitals nationwide to offer fetal surgery. With this new spina bifida procedure, we retain our position at the leading edge of care for mothers and babies.