

TESTIMONIAL

THE PRODUCT

Ethernet services are used to deliver Internet Access in a symmetrical way; same speed up and down, using a dedicated and uncontended line to the premises, which provides guaranteed throughput.

Ethernet can be supplied in speeds from 10Mb to 10Gb. Comms365 has multiple interconnects with the main carriers to deliver these services.



IMPROVING INTERNET SPEED TO CREATE A RELIABLE SERVICE - A DEDICATED INTERNET LINE TO IMPROVE AND SPEED UP DAY TO DAY BUSINESS ACTIVITIES.

Diagenics has a growing team and a number of staff working remotely. With the need for instant access to information held on site in a CRM system, and the ability to upload and download key data at any time, the company required a fast connection with reliable up and download speeds.

Prior to working with Comms365, Diagenics experienced two main issues with its existing ADSL connection - stability and speed. One option was to install a leased line but this would have proved very expensive. Comms365 has provided a dedicated and more cost effective 20mb/20mb line.

Jim Khambatta, Director of Diagenics comments: "With more and more staff and volumes of data, the pressures on our IT were becoming too much for our existing solution. Logging into our server was proving near on impossible and staff were waiting for long periods to undertake key actions."

"With our new line and speeds, data is being transitioned very fast and we have peace of mind that no matter how big our company gets or how much data we have, that we will have capacity to handle it," continues Jim.

"What impressed me about Comms365 was not only what they could offer and the costs but that its team took the time to ensure that the solution they provided met the exact requirements that we stated. The installation was simple and we were quickly up and running.

"The feedback from staff has been extremely positive, as they can now spend all their time working rather than having to spend parts of it waiting for the system to work, and overall feeling is that the project with Comms365 has been a resounding success."

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