

TERMS AND CONDITIONS

1. Any deposit paid by the customer prior to the commencement of an order is not refundable unless 2020 Signs Ltd ('the company') is unable to complete the work as agreed.
2. The customer will be given a proof of the work to be carried out. By signing the proof, the customer approves of its content and releases the company to commence work. The customer is solely responsible for the content of the proof once it has been signed.
3. The Company's liability is expressly limited to the services indicated on the invoice and shall not be liable for any damages consequential or otherwise. All dates given are approximate.
4. 2020 Signs Ltd are not responsible for the upkeep or maintenance of the signs after installation. **All signs should be periodically inspected and a report on its condition obtained.** Manufacture guarantees cover faulty products, they do not cover general wear and tear, misuse, vandalism or extreme weather conditions.
5. Any balance due on an order is payable promptly on delivery or installation (where such installation is to be carried out by The Company. Title to the goods does not pass to the customer until such time as valid payment is received by The Company for the goods or services. The Company is at liberty to repossess the goods if valid payment is not received.
6. Any unpaid balances will attract interest at a rate of 1.5% per month and The Company has the right to refer the matter out for collection. In such cases all costs of collection including legal fees will be for the customer account.
7. Customer acceptance, either personal or through his/her agent(s) and/or employee(s) of the work ordered shall be deemed as full acceptance. This means that by accepting delivery of the work the customer affirms that the work conforms to all expectations.
8. If the customer does not take possession of the goods completed within 30 days from notification of completion, then the goods will be considered lost or forgotten and The Company will assume no further responsibility for the goods and may dispose of them.
9. Installation is not included in any price unless specifically stated as being included.
10. Where it has been agreed that installation work will be carried out by The Company and that work includes the connection of signs that have electric components the following conditions apply.
11. A. The Company will only connect the sign to a suitable connection point within one metre of the proposed location of the sign.

B. It is the customer's responsibility to ensure that such a source is available and that any work carried out conforms to prevalent legal standards. Under no circumstances will The Company be responsible for the internal electrical configuration of the customer's premises and for any damage whether to the sign or otherwise that results from faulty electrical work from within the premises.
12. In certain circumstances local authority planning permission may be needed for the sign. It is the customer's responsibility to check if any permits are required and make such applications if necessary. The Company accepts no responsibility for any signs made and installed by The company that do not meet planning requirements.
13. In any case where planning permission is rejected by local authority, any deposit paid by the customer will be refunded in full less £45 administration charge.
14. This quotation is valid for 30 days.