



MARKETING DOCUMENTATION

USER GUIDE

TSPLUS CUSTOMER PORTAL

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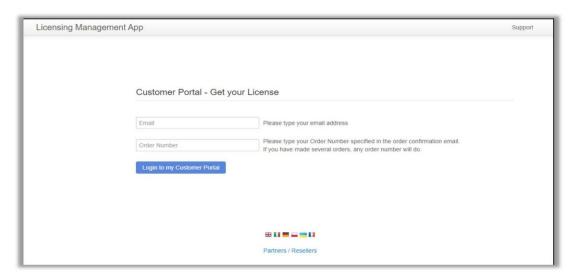
USER GUIDE Customer Portal



INTRODUCTION

 Thank you for your interest in our products. As a TSplus customer, you can now view and manage all of your orders and licenses on the <u>TSplus Customer Portal</u> by entering the Email Address you gave during purchase and one of your Order Numbers (Order Numbers begin with 'JWT'):

ACCESS YOUR PERSONAL SPACE



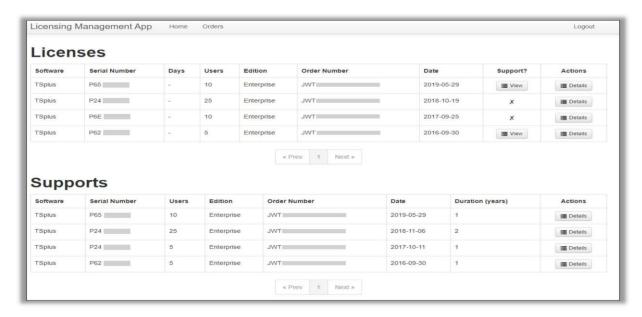


USER GUIDE Customer Portal

HOME PAGE

LICENSES AND SUPPORT

 Once logged in, you can see your License and Support purchases with the corresponding Software name, Serial Number, Number of users, Edition, Order Number, Date of purchase and Duration of your Support and Update Services.



- You can now view all License and Support Details and download your License and Support (.lic) files by clicking on the Details button, located in the Actions column or on the View button on the Support column.
- If you have any questions concerning your Orders, Licenses and Support Files, contact us at support@terminalserviceplus.com.
 Don't forget to include your purchase Email Address or Order Number when contacting us!

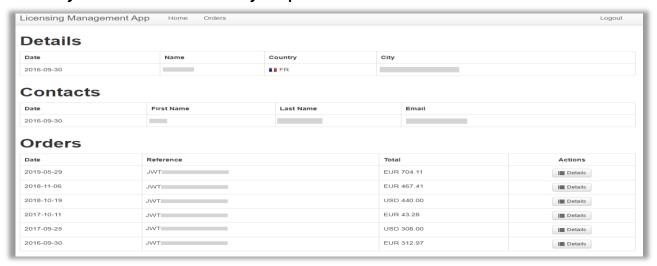
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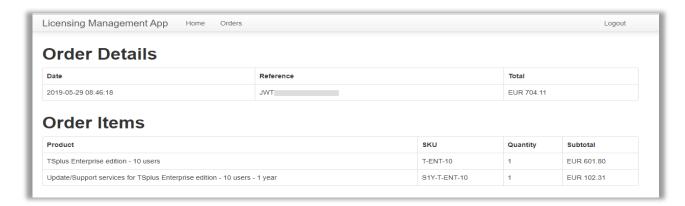
ORDERS PAGE

GET INTO DETAILS

• On the Orders Page, you can view your orders Details, with the Date, Name, Country and City of the Order, as well as your purchase Contact Name and Email Address.



 Each order has a unique reference. The total cost for each order is displayed and you can view the Order Details and Items by clicking on the Details button in the Actions column:



Go to TSplus Customer Portal