



Kris Cruisers

2020



Adventure along the Thames

Self-Drive Boating Holidays

Luxury 4, 5 & 5★ Elite Cruisers

Tel: +44 (0)1753 543930 www.kriscruisers.co.uk



2016 to 2019



Kris Cruisers

Luxury Boating Holidays on the River Thames

The holiday with a difference

A boating holiday with Kris Cruisers really is a holiday with a difference. Starting from our marina base at Datchet you can set off to cruise the River Thames, one of the most beautiful waterways in Europe. Meander up or downstream wherever the mood takes you enjoying the change of pace as you go. Moor up at Hampton Court Palace, Windsor, Henley, Oxford and many other wonderful towns and villages along the river. You can even take the family to some famous attractions close to the river such as Legoland, Windsor Castle and Thorpe Park, Beale Park. Our superb fleet of self-drive motor cruisers are available from as little as a short break to one week or longer.

No previous boating experience is necessary. Each year we have customers that have never taken a boating holiday before. A modern river cruiser is easy to drive and mastering the controls is quickly learned. Tuition will be given on boat handling and safety by one of our instructors who all hold the RYA Inland Waters Helmsman Certificate.

The perfect holiday for a family or friends.

Quality grading scheme

We are members of the Visit England and British Marine assessment scheme to the hire boat industry on British Waterways. Boats and Boatyards are independently assessed and are awarded a rating of 1 to 5 stars, comparable to the hotel industry. Kris Cruisers boats have all been awarded a quality rating of either 4 stars ★★★★★ or 5 stars ★★★★★ which is shown with each boat description.



5 star **Elite**

This is the name we have given to the newest boats in our fleet. These boats have been built to a higher standard of finish and are fitted with extra facilities like bow thrusters, 24hr heating, heated towel rails, tassimo machines, and will have all beds made up as requested on your arrival form.

Our modern fleet

We operate a fleet of 15 boats ranging in size from a 29ft 2 berth boat to a 48ft 10 berth boat. We pride ourselves with our commitment to our maintenance program, which is why we have the best fleet of boats on the River Thames.



Pam, Karen, Keeleigh, Paul, Martin, Chris Clark

Our Family History

Len and Lou Clark launched the Clark family into boating when they bought **John Hicks Boatyard** in February 1966 when the plan was to slow down into semi-retirement. They started hiring out punts with the boatyard mainly being filled with private moorings. Within a couple of years Len started his hire fleet called **Castle Line**, with his first wooden cabin cruiser. In **1971** he built a brand new cruiser with a wooden superstructure which is in private hands today.

Our current proprietor **Chris Clark** along with his wife **Pam**, started helping his Dad out in 1974. He joined his father full time in **1978** with the birth of **Kris Cruisers**, starting with 2 Elysian 27' cabin cruisers sleeping 2 to 4 people. In 1980 Len Clark purchased 2 **Brand New** Discovery 34's and named them **Guardsman**, continuing with the Royal theme.

By **1982** the **Kris Cruisers** fleet increased to 5 boats which included a 6 berth boat called **Lady Mary**, which at the time cost as little as £188 for a whole weeks holiday. In **1983** the 2 fleets of **Castle Line** and **Kris Cruisers** increased to **19 boats** which included the running of 3 boats on behalf of Consort Cruisers.



Later that year the 3rd Generation **Paul**, arrived straight from school but come September was off to Kingston College to study Marine Engineering, through the old YTS scheme. This was also the year of our 1st **Colour brochure**. Chris's daughter **Karen** joined the family business in **1985** as a boat cleaner aged just **14**.

Len & Lou retired in **1986** leaving the business in the capable hands of Chris, who bought his 1st Brand New 38' Cabin Cruisers in **1990**, Lady Alexandra and Kristina and in **2004** bought our biggest cruiser to date, Lady Elizabeth, 48' in length and sleeping 10 people in 5 cabins.

The 4th generation arrived When Keeleigh joined the family business in **2008**, initially part time as a cleaner and then progressed into the office before moving on to British Airways in 2018. Martin joined part time in **2010** maintaining the boats before also moving into British Airways in 2016 to train as an engineer.

Since the start there have been more than a dozen other members of our family who have worked for us and in 2016 our family celebrated 50 years in the boat hire industry.



Old Father Thames - St. Johns Lock



Estimated Cruising Time
Based on approx 6 hours a day
One way only

The River Thames

The non-tidal stretch of the River Thames is navigable for 124 miles from above Teddington Lock in West London to Lechlade in Gloucestershire. Along the way there's an abundance of places to visit, see and enjoy. To cover the whole of the river between Lechlade and Teddington and return to our marina base you would need a minimum of a two-week holiday. Downstream from Datchet you can cruise past Magna Carta Island and experience the great expanse of Runnymede and Hampton Court. Upstream from Windsor are some of the most historic and beautiful towns and villages in England such as Marlow, Henley, Pangbourne, Sonning and Oxford.

Through the locks

During the course of your cruise you will pass through a number of locks. All locks are operated by Environment Agency navigation staff ready to help and advise you on any aspect of your trip. There is no charge to the hirer for passing through the locks. Locks provide an opportunity for you to meet other boating folk and to exchange news and views on what lies ahead. At some locks you will find toilets, a fresh water top up point and rubbish disposal facilities.



Moorings

There are plenty of overnight moorings along the length of the Thames. In some towns there is likely to be a charge for this facility.

At a number of riverside pubs and hotels, guests taking an evening meal may be offered a free mooring. In addition there are many free mooring sites provided by the Environment Agency. These are clearly marked with their logo and offer moorings free of charge for 24 hours. There are also a number of places where farmers offer moorings at a nominal charge. The lock-keepers will be able to give guidance, and of course, the locations are shown on maps and guides. During the 2019 season, a 24 hour mooring in Windsor and Eton cost £8.

How to find us

From London (M4)

Leave the M4 at Junction 5, at the roundabout take the Datchet turn-off following the Kris Cruisers brown and white sign along the B470 for 1¼ miles. Following the brown and white signs, cross the green in the centre of Datchet into the high street passing over the level-crossing. Immediately beyond this at the 'T' junction is our Boatyard.

From Windsor (1½ Miles)

From below the castle, proceed along the B470 following the Kris Cruisers brown and white signs. The road passes the Home Park on your left and then crosses over the River Thames at Victoria Bridge. Datchet high street is ¼ mile on your left and our Boatyard is opposite the high street on your right.

For satellite navigation reference

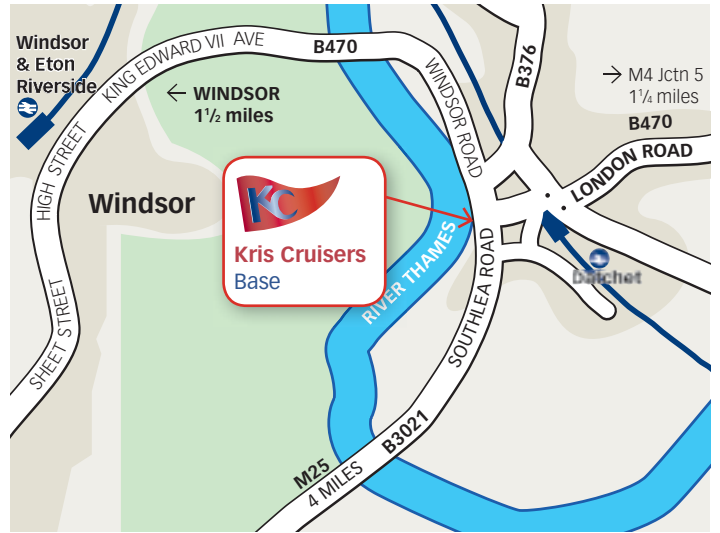
Please use our postcode SL3 9BU.

From Staines Or The M25 (5 Miles)

Leave the M25 at Junction 13, the Staines turn-off. Proceed along the A308 towards Windsor passing through Runnymede and Old Windsor. At the next roundabout take the last exit along the B3021 to Datchet following the Kris Cruisers brown and white sign. You will cross over the River Thames at Albert Bridge and our Boatyard is ¾ mile on your left.

By Rail

Train services run from Waterloo Station, London, every 30 minutes during the day. Journey time is approximately 45 minutes. Turn left out of the station into Datchet high street and our Boatyard is 100 metres in front of you.



Places to visit

1 Buscot House and Park

This 18th century National Trust property houses a rich collection of pictures. Landscaped park and water gardens.
Tel. 01367 240786 for further information.

2 University/Colleges, Chapels and Museums of Oxford

Simply too many to list but the Visitor Information Centre in Oxford will help you plan a walking tour.
Tel. 01865 686430 for further information.

3 Abingdon

A prosperous market town for 900 years with a wealth of sights and interests including the Abbey and Guildhall. The Old Gaol built for French prisoners of the Napoleonic Wars is now an arts and leisure centre.
Tel. 01235 522711 Tourist Information Centre.

4 Wallingford

A market town blessed with a wide variety of shops, from high street names to unique independent retailers, to antiques shops offering all kinds of gifts, trinkets and furniture.
Tel. 01491 826972 for further information.

5 Mapledurham House

Tudor manor house built around the time of the Spanish Armada. Home of the Roman Catholic Blount family. Open weekends only.
Tel. 0118 972 3350 for further information.

6 Sonning

An 18th Century flour mill converted to a Restaurant/Theatre providing a centre of entertainment. View the working wheel in the cocktail bar. Reservations can be made on
Tel. 0118 969 8000 for further information.

7 Henley

The River and Rowing Museum is situated in Mill Meadows with moorings right by the riverside. It tells the story of Henley Town and its world famous Regatta held every year in July.
Tel. 01491 415600 for further information.

8 Marlow

Elegant town blending old and modern with much to see. Izaak Walton's stretch of the river, commemorated by the 'Compleat Angler' inn, now a luxury hotel.
Tel. 01628 483597 Tourist Information Centre.

9 Cliveden

Renowned as the home of the Astor family during a 50-year period from 1893. The property is now a luxury hotel, some parts of which are open to the public at weekends. The gardens, formal and otherwise, are magnificent and open daily throughout the season. A National Trust property.
Tel. 01628 605069 for further information.

10 Maidenhead

Brunel's famous rail bridge over the Thames constructed in 1839. With a span of 128ft, it is the world's longest single brick built arch.
Tel. 01628 796502 Tourist Information Centre.

11 Eton College

Founded in 1440 by Henry VI, the College still has several of its original buildings in use. The Chapel, School Yard and cloisters are open most afternoons.
Tel. 01753 671000 for further information.

12 Windsor Castle

The huge castle dates from 1066. During successive centuries it grew in importance to attain the proportions and magnificence of a royal palace. Open, with few exceptions, throughout the year. Today it is the largest inhabited castle in the world. St George's Chapel, one of the most beautiful of our ecclesiastical buildings, dates from 1475. Here are to be found the tombs of ten monarchs. Tel. 020 7766 7304 or 01753 743900 for further information.

13 Runnymede

Where Magna Carta was sealed by King John on 15th June 1215. Overlooking Runnymede is the Air Forces Memorial showing the names of twenty thousand airmen who died during World War II and have no known graves. Also the site of the John F Kennedy Memorial.
Tel. 01784 432891 for further information.

14 Hampton Court Palace

It was Cardinal Wolsey who commenced the building of the Palace, but in 1525 very prudently gave it to his King – Henry VIII. The most lasting impression to the Palace was given by William III and his Consort, Queen Mary. It was at their command that the mellow red brick buildings along the south and east fronts were re-modelled by the architect Sir Christopher Wren. Why not try to unravel the mystery of the maze!
Tel. 020 3166 6000 for further information.

Family Fun

1 Beale Park, Pangbourne

Trees, grass, water, space – 300 acres of organic, ancient meadows where you will find carefully tended small herds of unusual farm animals. Meerkats, Wallaby, Alpaca, Owls, Blue and Gold Macaws and a Black Crowned Crane are just some of the breeds. For the more adventurous there are play areas. Free daytime moorings are available, with access to Beale Park through the nearby River Gate.
Tel. 01189 767 480 for further information.

2 Legoland, Windsor

Set in 150 acres of woodland is this award winning theme park, for children aged 2 to 12. NEW in 2019 Haunted House Monster Party – Lord Vampire invites you, and all the little monsters for the most spook-tacular ride EVER! Where he is going to turn the house upside down! There is a shuttle bus running from Windsor and Eton Riverside Station to Legoland, a two-mile journey. Public moorings are situated a 1/3 mile upstream from the station.
Tel. 0871 2222 001 for further information.

3 Thorpe Park, Chertsey

THORPE PARK IS AN ISLAND LIKE NO OTHER. Home to over 30 thrilling rides, attractions & live events. THORPE PARK Resort is the ultimate destination for thrill seekers featuring some of the UK's most popular roller coasters, like Stealth, The Swarm, Derren Browns Ghost Train, Jigsaw and The Walking Dead to name a few. There are short stay visitor moorings at Penton Hook Marina, immediately downstream from the Lock of the same name. The entrance to the Leisure Park is a short walk away.
Tel. 0871 663 1673 for further information.

P Play Areas for Children

Staines, Maidenhead, Marlow, Henley and Reading have soft play areas (clearly designated for children to play) all adjoining public moorings.

S Swimming Pools and Indoor Leisure Centres

Maidenhead and Marlow have traditional swimming pools while Windsor and Reading have swimming pools with wave machines and giant slides as well as a range of other leisure facilities. For further information tel. Maidenhead 01628 685333, Marlow 01628 475709, Windsor 01753 778577, Reading 0118 901 5000.

B Tenpin

Where excitement strikes... every time. Situated only a short walk from Kingston's main train station.
Tel. 0871 222 3675 for further information.

Your guide to boat quality



Four Star

Clean craft with good standards of customer care provided. Very good to excellent overall level of quality. A good range of furniture, furnishings, fittings and lighting for each berth. Galley equipment to meet all essential requirements. High level of care and attention to detail is evident throughout. 240v AC electrical power supply available.

Five Star

(in addition to what is provided at four star)

Excellent to exceptional overall level of quality. A higher level of décor, fixtures and fittings, together with excellent standards of management efficiency and guest care. A higher range of accessories and personal touches provided.

All Kris Cruisers 4 ★★★★★ Star Boats include the following equipment:

- Fitted Carpets
- Draylon Upholstery
- Warm Air Central Heating
- Electric Flush Toilets
- Gas Cooker and Hob
- Electric Fridge
- Cutlery and Crockery
- Coffee Cafetière
- Duvets and Bedding
- 240v Travel Hairdryer
- 240v Travel Iron
- Stereo Radio CD Player
- 240v power supply rated at 1500w
- Flat Screen TV & DVD Player
- Twin USB Socket
- Hand and Bath Towels
- Playing Cards
- Complimentary Soap, Shower Gel and Shampoo/Conditioner, Hand and Body Lotion, Toilet Paper
- Welcome Pack of Tea, Coffee, Milk and Sugar, Washing Up Liquid

All Kris Cruisers 5 ★★★★★ Star Boats have an additional:

- 240v power supply via an Inverter rated at 1500w to 2000w
- Twin USB Sockets in every cabin
- Microwave
- 240v Small Vacuum
- Dominoes
- Pop-Up Toaster
- Safe

5 ★★★★★ Elite

We believe our most superior boats deserve a special mention. When you hire one of our 5 Star Elite boats, you don't just get one of our newest boats, but you get extra quality and facilities built in for your comfort and enjoyment.

- Bow Thruster
- Heated Towel Rails
- 24hr Central Heating and Hot Water
- All Beds Pre-Made
- Tassimo Machine with Pods Starter Pack
- **Superior Finish**
- 240v Power Supply 2000w to 2500w
- Shore Power
- Kitchen Roll
- A Bottle of Wine

Arrival procedure

On arrival you will need to check in at reception before boarding your boat. We aim to have all boats ready for you to board for 2.30pm (this is subject to boats being returned on time).

If your journey brings you to us earlier than 2.30pm, just pop into our office to let us know you have arrived, where we will be able to give you an update on when your boat will be ready for you, then why not visit one of Datchet's pubs/restaurants for lunch or pick up some groceries from one of our village shops just around the corner.

You may even choose to order your food through the internet with either sainsburys.co.uk, ocado.com, waitrose.com, tesco.com or asda.com and have them deliver it to your boat for hassle free shopping. Please arrange your delivery to arrive **after 1.00pm** as we will be unable to put your food on-board your boat or put any cold items into your fridge before this time.

What to bring?

While packing your favourite choice of clothes, make sure you leave room for those essentials, deck shoes or trainers are advisable when walking around the boat. A torch comes in handy when returning to your boat after spending the evening visiting one of the Thames village pubs or restaurants, a first aid kit, you may even want to consider bringing a waterproof coat or umbrella just in case.

Late arrivals

If you are unable to arrive by 5pm, you will be able to board your boat but we may not be able to give you your trial run until the following morning. Please telephone us on 01753 543930 with your arrival time so we can make arrangements for you to collect your keys and confirm a convenient time for your handover and trial run.

Key to Symbols



Bow Thruster



Pets Welcome



Low Bridge – Will not pass under Osney Bridge, Oxford



Lady Sophie



Sleeps 2 to 4

Berths:

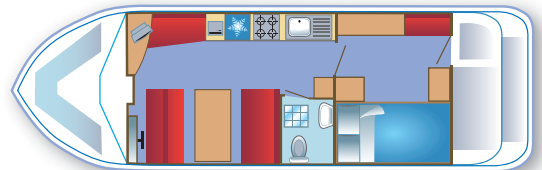
2 Doubles in cabin and saloon



Saturday Start | Weekly

Dual steering cruiser with good accommodation for two

- Main rear cabin with large double berth, wardrobe and dressing table
- Sliding roof over saloon with dinette converting to double berth
- 240v Hair Dryer and Iron
- Flat Screen TV and DVD Player
- 240v power supply
- Microwave and Pop-Up Toaster
- Safe
- Twin USB Sockets in every cabin
- Electric Flush Toilet



Length: 29ft 2in (8.9m) Beam: 11ft 2in (3.4m)
Damage Waiver £75

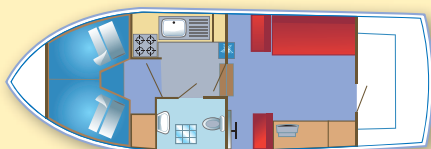


Smart cruiser with sliding sunroof

- Full size cooker
- Pull-out settee double berth
- Engine at rear for extra quietness
- Flat Screen TV and DVD Player
- 240v power supply
- Twin USB Socket
- 240v Hairdryer and Iron
- Electric Flush Toilet

Berths:

1 Double and 2 singles or 2 doubles in cabin & saloon



Length: 30ft (9.14m) Beam: 10ft (3.05m)
Damage Waiver £75

Lady Keeleigh



Sleeps 2 to 4



Friday & Monday Start | Weekly and Short Breaks

Lady Karen



Sleeps 4 to 6



Friday & Monday Start | Weekly and Short Breaks

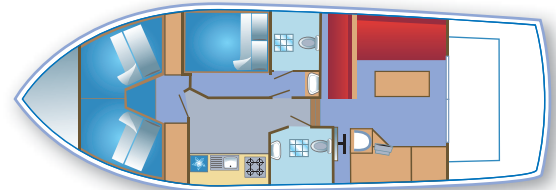
Berths:

2 Doubles and 2 singles or 3 doubles in 2 cabins and saloon
2 toilets 2 showers



Sedan cruiser

- Drivers seat is raised to get better all round vision
- Patio doors to large saloon
- Outside cushion seating
- En-suite double cabin
- 240v Hairdryer
- 240v Iron
- Pull-out settee berth
- Spacious galley
- Flat Screen TV and DVD Player
- 240v power supply
- Twin USB Socket



Length: 37ft (11.28m) Beam: 12ft (3.66m)
Damage Waiver £75

Lady Diana



Sleeps 5 to 7



Any Day Start | Weekly and Short Breaks

Stylish cruiser with dual steering positions

- Large cabin windows for good visibility
- En-suite master cabin with walk round double bed
- Flat Screen TV and DVD Player
- 240v power supply
- Flooring low level throughout
- Twin USB Sockets
- 240v Hair Dryer and Iron
- Electric Flush Toilets

Berths:

2 Doubles and 3 singles or 3 doubles and 1 single in 3 cabins and saloon
2 toilets 2 showers



Length: 38ft (11.58m) Beam: 12ft (3.66m)
Damage Waiver £75



Lady Nicole



Sleeps 4 to 6

Berths:

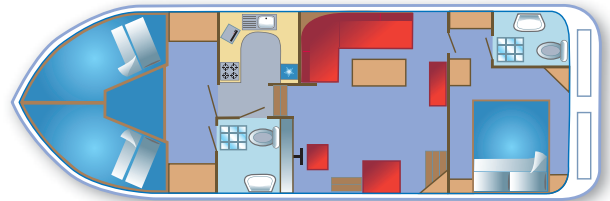
2 Doubles and 2 singles or 3 doubles
in 2 cabins and saloon
2 toilets 2 showers



Friday & Monday Start | Weekly and Short Breaks

Dual steering cruiser with excellent visibility

- Saloon with dinette converting to a double berth
- Bow thruster for ease of handling
- Sun roof
- Microwave
- Pop-Up Toaster
- Flat Screen TV and DVD Player
- Dual steering
- Electric Flush Toilets
- Main rear cabin, double bed with en-suite facilities
- 240v Hair Dryer and Iron
- Two singles or 1 double in front cabin, with en-suite facilities
- 240v power supply
- Twin USB Sockets in every cabin
- Safe



Length: 34ft (10.36m) Beam: 12ft 6in (3.81m)
Damage Waiver £75



Superb craft with tastefully furnished interior

- Low wash hull
- Sliding roof
- Fitted oak galley
- Raised saloon for excellent visibility
- En-suite rear cabin
- 240v Hair Dryer and Iron
- Flat Screen TV
- DVD Player
- 240v power supply
- Twin USB Socket

Berths:

2 Doubles and 2 singles or 1 double
and 4 singles in 3 cabins
2 toilets 2 showers



Lady Kristina



Sleeps 6



Friday & Monday Start | Weekly and Short Breaks



Length: 38ft (11.58m) Beam: 12ft (3.66m)
Damage Waiver £75

Lady Natalia



Sleeps 4 to 6



Berths:

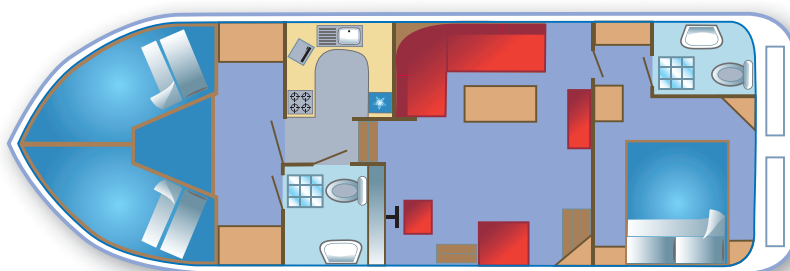
2 Doubles and 2 singles or 3 doubles in 2 cabins and saloon



Saturday Start | Weekly

Dual steering cruiser with excellent visibility

- Saloon with dinette converting to a double berth
- Bow thruster for ease of handling
- Dual steering
- Sun roof
- Microwave
- Pop-Up Toaster
- Flat Screen TV and DVD Player
- Electric Flush Toilets
- Main Rear cabin, large double bed with en-suite facilities
- 240v Hair Dryer and Iron
- Two singles or 1 double in front cabin, with en-suite facilities
- 240v power supply
- Twin USB Sockets in every cabin
- Safe



Length: 34ft (10.36m) Beam: 12ft 6in (3.81m)
Damage Waiver £75



Lady Pamela



Sleeps 5 to 7

Berths:

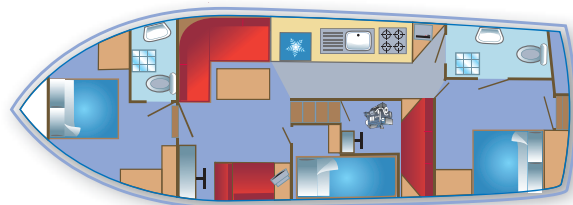
3 Doubles and 1 single in 3 cabins and saloon
2 toilets 2 showers



Friday & Monday Start | Weekly and Short Breaks

Stylish cruiser with dual steering positions with raised sundeck

- Large windows in saloon for excellent visibility
- Two en-suite cabins
- Access from flying bridge or rear door
- 'Walk round' double berth in front cabin
- 240v power supply
- Microwave and Pop-Up Toaster
- 240v Hair Dryer
- 240v Iron
- Flat Screen TV
- DVD Player
- Twin USB Sockets in every cabin
- Electric Flush Toilets



Length: 38ft (11.58m) Beam: 12ft (3.66m)
Damage Waiver £75



Attractive cruiser with elevated saloon

- Electric sliding roof for open-air cruising
- Rear access for easy boarding
- Two twin cabins with washbasins
- Forward double cabin en-suite
- Microwave
- Flat Screen TV and DVD Player
- 240v power supply
- Twin USB Socket
- 240v Hair Dryer and Iron

Berths:

2 Doubles and 4 singles or 3 doubles and 2 singles in 3 cabins and saloon
2 toilets 2 showers



Length: 40ft (12.19m) Beam: 12ft 6in (3.81m)
Damage Waiver £75



Lady Suzanne



Sleeps 6 to 8



Friday & Monday Start | Weekly and Short Breaks



Lady Victoria

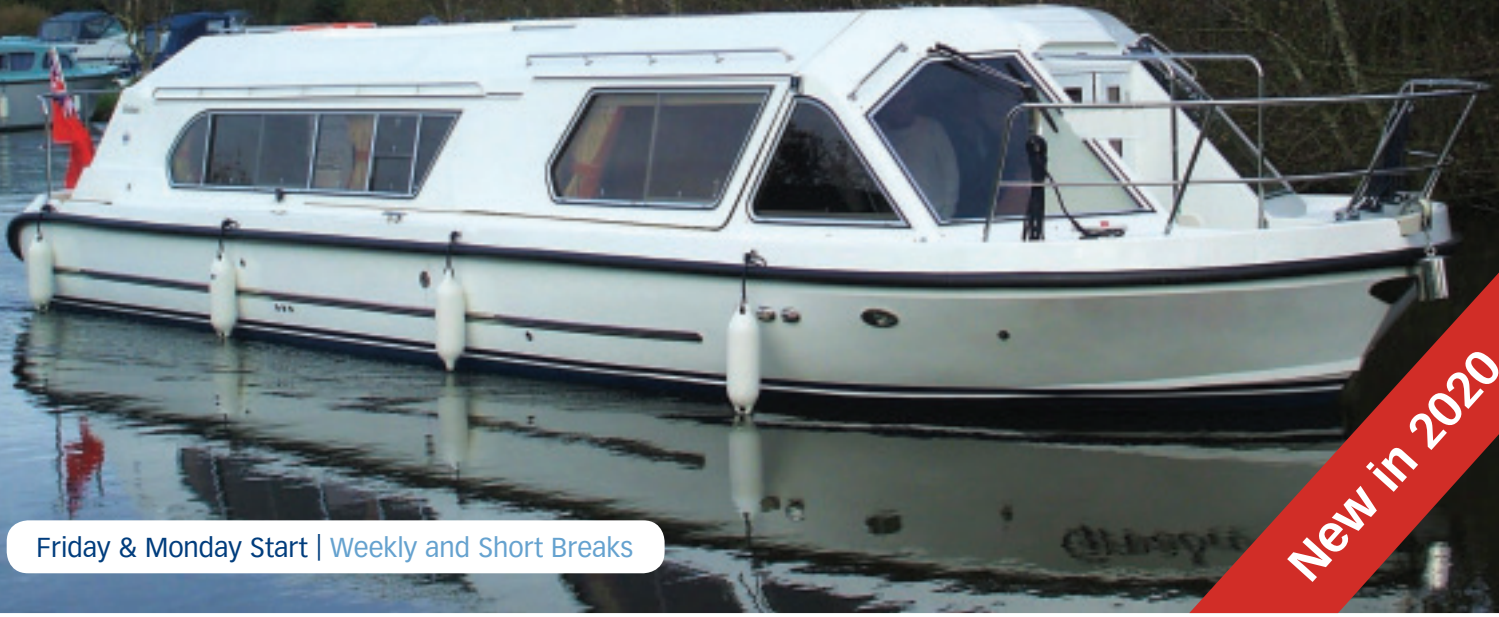


Elite

Sleeps 2 to 4

Berths:

2 Doubles in Cabin and Saloon
1 Toilet 1 Shower

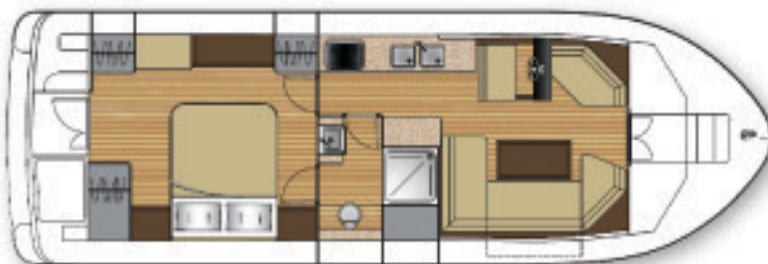


New in 2020

Friday & Monday Start | Weekly and Short Breaks

Luxury spacious cruiser all on one level

- All fixed Beds Pre-Made
- Master Cabin with en-suite facilities and Flat Screen TV
- Electric Flush Toilet
- Bow thruster for ease of handling
- Large saloon with split sliding canopy's
- Walk round double bed
- 24 hour hot water
- 24 hour heating with thermostats in every cabin
- Walk-in Shower
- Heated towel rail in bathroom
- Flat Screen TV and DVD Player
- 240v Hair Dryer & Iron
- Pop-Up Toaster
- Tassimo Machine with pods starter pack
- Microwave
- 240v power supply
- Shore power
- Safe
- Bathing Platform for ease of access at locks and moorings
- Twin USB Sockets in every Cabin



Length: 35ft (10.67m) Beam: 12ft (3.66m)
Damage Waiver £95

The Plan is of a Similar Layout



Lady Donna

★★★★★ **Elite**
Sleeps 4

Berths:

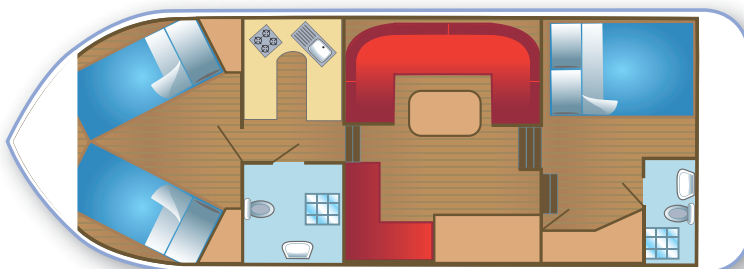
1 Double & 2 Singles in 2 Cabins
2 toilets 2 showers



Saturday Start | Weekly

Truly a boat to turn heads with luxury accommodation for four - Built by Haines

- All Beds Pre-Made
- Rear Cabin with en-suite facilities
- Electric Flush Toilets
- Front cabin with 2 singles
- Large saloon and dining room with sunroof
- Bow thruster for ease of handling
- Alfresco cushion seating for all 4 people
- Large removable canvas canopy
- Ladder steps from stern to driving position with Luxury seating
- Flat Screen TV and DVD Player
- 240v Hair Dryer & Iron
- Open plan galley with Microwave
- Pop-Up Toaster
- 24 hour hot water
- 24 hour central heating with thermostats in every cabin
- Twin USB Sockets in every cabin
- Tassimo Machine with pods starter pack
- Heated towel rails in shower cubicles
- 240v power supply and shore power
- Safe
- Safety rails fitted full length of the boat
- Bathing Platform for ease of access at locks and moorings
- The access at the stern of the boat is by a ladder, which may not be suitable for people with limited mobility



Length: 32ft (9.75m) Beam: 12ft (3.66m)
Damage Waiver £95

Lady Chloe



Elite

Sleeps 4



Berths:

2 Doubles or 1 double and 2 singles
in 2 cabins
2 toilets 2 showers



Saturday Start | Weekly

Dual steering cruiser with luxury accommodation for four - Built by Sheerline

- All Beds Pre-Made
- 2 en-suite cabins
- Bow thruster for ease of handling
- Dual steering
- Electric Flush Toilets
- Front cabin with walk round double bed
- Large saloon and dining room with sunroof
- Flat Screen TV and DVD Player
- 240v Hair Dryer
- 240v Iron
- Open plan galley with Microwave
- Pop-Up Toaster
- 24 hour hot water
- 24 hour central heating with thermostats in every cabin
- Heated towel rails in shower cubicles
- Back cabin with 1 double or 2 singles
- 240v power supply and shore power
- Safe
- Safety rails fitted full length of the boat
- Bathing Platform for ease of access at locks and moorings
- Alfresco dining with cushion seating for all 4 people
- Twin USB Sockets in every cabin
- Tassimo Machine with pods starter pack



Length: 37ft (11.28m) Beam: 12ft 6in (3.81m)
Damage Waiver £95



Lady Jennifer

★★★★★ Elite

Sleeps 4 to 6

Berths:

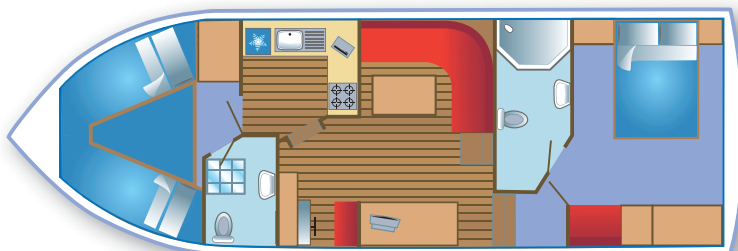
3 Doubles or 2 doubles and 2 singles
in 2 cabins and saloon
2 toilets 2 showers



Saturday Start | Weekly

Dual steering cruiser with luxury accommodation for four

- All fixed Beds Pre-Made
- Master cabin with Flat Screen TV and en-suite corner whirlpool bath with shower over and heated towel rail
- Bow thruster for ease of handling
- Dual steering
- Open plan galley with Microwave and Pop-Up Toaster
- Tassimo Machine with pods starter pack
- Large Saloon with Flat Screen TV and DVD Player
- 240v Hair Dryer
- 240v Iron
- Safe
- Alfresco dining with cushion seating
- Low wash hull
- 24 hour hot water
- 24 hour central heating with thermostats in each cabin
- 240 volts from inverter or shore power
- Twin USB Sockets in every cabin
- Electric Flush Toilets



Length: 40ft (12.19m) Beam: 12ft (3.66m)
Damage Waiver £95

Lady Annalise



Elite

Sleeps 6



Berths:

3 Double cabins all with en-suite facilities
3 toilets 3 showers



Saturday Start | Weekly

A 42' luxury six berth boat with three en-suite double cabins - Built by Haines

- All Beds Pre-Made
- Bow thruster for ease of handling
- Dual steering
- Headroom throughout is 6'4"
- Large saloon and dining room
- Open plan galley with microwave
- Tassimo Machine with pods starter pack
- Pop-Up Toaster
- Flat Screen TV
- DVD Player
- 240v Hair Dryer and Iron
- Alfresco dining with cushion seating for all 6 people
- 24 hour hot water
- 24 hour central heating with thermostats in every cabin
- Heated towel rails in all shower cubicles
- 240 volts from inverter or shore power
- Twin USB Sockets in every cabin
- Electric Flush Toilets
- Safe



Length: 42ft (12.08m) Beam: 13ft 6in (4.1m)
Damage Waiver £95

A minimum of 3 adults (1 teenager is acceptable) are required to hire this boat



Lady Elizabeth

★★★★★ **Elite**
Sleeps 10

Berths:

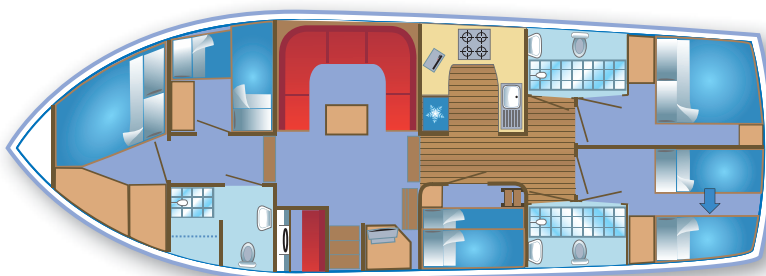
2 Doubles and 6 singles or
3 doubles and 4 singles in 5 cabins
3 toilets 3 showers



Saturday Start | Weekly

A 48' luxury ten berth boat with five cabins - Built by Haines

- All Beds Pre-Made
- Bow thruster for ease of handling
- Dual steering
- 2 en-suite cabins, 1 with a double and 1 twin/double
- 1 double cabin
- 1 twin cabin with cross over beds
- 1 cabin with bunk beds
- Headroom throughout is 6'4"
- Large saloon and dining room
- Flat Screen TV and DVD Player
- Open plan galley with microwave
- Tassimo Machine with pods starter pack
- Pop-Up Toaster
- 240v Hair Dryer and Iron
- Electric Flush Toilets
- Alfresco table with cushion Seating for all 10 people
- 24 hour hot water and central heating with thermostats in every cabin
- Heated towel rails in shower cubicles
- 240 volts from inverter or shore power
- Twin USB Sockets in every cabin
- Safe



Length: 48ft (14.63m) Beam: 13ft 6in (4.1m)
Damage Waiver £95

A minimum of 3 adults (1 teenager is acceptable) are required to hire this boat

Friday & Monday Start Boats

2020 prices per boat per week and short break

		Lady Keeleigh ★ 4		Lady Victoria Elite ★ 5		Lady Karen ★ 4		Lady Nicole ★ 5		Lady Kristina ★ 4		Lady Diana ★ 4		Lady Pamela ★ 5		Lady Suzanne ★ 4	
Sleeps		2 to 4		2 to 4		4 to 6		4 to 6		6		5 to 7		5 to 7		6 to 8	
FRIDAY		WK	SB	WK	SB	WK	SB	WK	SB	WK	SB	WK	SB	WK	SB	WK	SB
March	27	736	515	1026	718	964	675	1233	863	1138	797	1129	790	1291	904	1231	862
April	3	736	515	1026	718	964	675	1233	863	1138	797	1129	790	1291	904	1231	862
	10 *	736	567	1026	790	964	743	1233	950	1138	877	1129	869	1291	994	1231	948
	17	736	515	1026	718	964	675	1233	863	1138	797	1129	790	1291	904	1231	862
	24	853	597	1188	832	1117	782	1428	1000	1318	923	1307	915	1495	1046	1426	998
May	1	853	597	1188	832	1117	782	1428	1000	1318	923	1307	915	1495	1046	1426	998
	8 *	853	597	1188	832	1117	782	1428	1000	1318	923	1307	915	1495	1046	1426	998
	15	917	642	1278	895	1201	841	1536	1075	1418	993	1407	985	1608	1125	1534	1074
	22 *	1098	846	1530	1178	1438	1107	1839	1416	1698	1307	1684	1297	1925	1482	1836	1414
	29	1034	723	1440	1008	1354	948	1731	1212	1598	1118	1585	1109	1812	1268	1728	1210
June	5, 12	1098	769	1530	1071	1438	1007	1839	1287	1698	1188	1684	1179	1925	1347	1836	1285
	19, 26	1150	805	1602	1121	1506	1054	1925	1348	1778	1244	1763	1234	2015	1411	1923	1346
July	3, 10	1150	805	1602	1121	1506	1054	1925	1348	1778	1244	1763	1234	2015	1411	1923	1346
	17,24,31	1292	904	1800	1260	1692	1184	2163	1514	1997	1398	1981	1387	2264	1585	2160	1512
August	7,14,21	1292	904	1800	1260	1692	1184	2163	1514	1997	1398	1981	1387	2264	1585	2160	1512
	28 *	1150	885	1602	1234	1506	1160	1925	1483	1778	1369	1763	1358	2015	1552	1923	1481
September	4, 11	853	597	1188	832	1117	782	1428	1000	1318	923	1307	915	1495	1046	1426	998
	18, 25	736	515	1026	718	964	675	1233	863	1138	797	1129	790	1291	904	1231	862
October	2, 9	736	515	1026	718	964	675	1233	863	1138	797	1129	790	1291	904	1231	862
	16, 23	736	515	1026	718	964	675	1233	863	1138	797	1129	790	1291	904	1231	862

WK - 7 nights SB - 3 night weekend or 4 night midweek.

All prices include Holiday Protection Insurance and in are £'s (GBP) per boat including VAT at 20%

Monday's Prices

For prices to start on a Monday, use the previous Friday's date.

Arrival and Return times

Boats are available for collection from 2.30pm Saturday and to be returned by 9.30am on the last day of hire.

All boats must be vacated no later than 9.45am.

Discounts

Book a boat for 2 weeks or more and you will receive a 15% discount off the second & subsequent weeks.

Bank Holidays*

For Easter, Spring and August Bank Holidays, where a short break is available, the return time is extended to 9.30am on the Tuesday. The price has already been adjusted to allow for the extra days hire.

Saturday Start Boats

2020 prices per boat per week

		Lady Sophie ★ 5	Lady Donna ★ 5 Elite	Lady Chloe ★ 5 Elite	Lady Natalia ★ 5	Lady Jennifer ★ 5 Elite	Lady Annalise ★ 5 Elite	Lady Elizabeth ★ 5 Elite
Sleeps		2 to 4	4	4	4 to 6	4 to 6	6	10
SATURDAY		WK	WK	WK	WK	WK	WK	WK
March	28	901	1380	1486	1233	1512	1729	2003
April	4	901	1380	1486	1233	1512	1729	2003
	11 *	901	1380	1486	1233	1512	1729	2003
	18	901	1380	1486	1233	1512	1729	2003
	25	1043	1598	1721	1428	1751	2002	2319
May	2 *	1043	1598	1721	1428	1751	2002	2319
	9	1043	1598	1721	1428	1751	2002	2319
	16	1123	1719	1852	1536	1884	2154	2495
	23 *	1344	2059	2217	1839	2255	2579	2987
	30	1265	1937	2086	1731	2122	2427	2811
June	6, 13	1344	2059	2217	1839	2255	2579	2987
	20, 27	1407	2155	2321	1925	2361	2700	3127
July	4, 11	1407	2155	2321	1925	2361	2700	3127
	18, 25	1581	2422	2608	2163	2653	3034	3514
August	1, 8	1581	2422	2608	2163	2653	3034	3514
	15, 22	1581	2422	2608	2163	2653	3034	3514
	29 *	1407	2155	2321	1925	2361	2700	3127
September	5, 12	1043	1598	1721	1428	1751	2002	2319
	19, 26	901	1380	1486	1233	1512	1729	2003
October	3, 10	901	1380	1486	1233	1512	1729	2003
	17, 24	901	1380	1486	1233	1512	1729	2003

Extras

Damage Waiver: To protect you from the consequences of damage to the boat, including the cost of a diver for a fouled propeller, we make a non-refundable charge. This is either £75 or £95 and is shown in the individual boat descriptions. An additional charge may be levied if your boat is returned late or dirty.

Or Security Deposit: This is either £750 or £950 and is payable on arrival in cash or by debit/credit card. This is refundable upon safe return of the boat and contents, on time and in a clean and tidy condition.

All Male/Female: On arrival we will require a cash or debit/credit card deposit of £750 or £950. This is refundable upon safe return of the boat and contents, on time and in a clean and tidy condition.

Fuel: You pay for what you use. We start you off with a full supply and measure what is left in the tank on your return. As a guide the fuel cost of a Short Break will usually be between £35 and £80; for a full week's holiday between £60 and £190. Estimated cost of fuel may be subject to change.

Free On All Boats: Bed linen, hand and bath towels, cutlery, crockery, cooking utensils, gas supply, hair dryer, iron, playing cards, CD player, USB sockets, colour TV, DVD player and life jackets. Bed guards are available free of charge for 2 to 5 year olds (please book in advance). **Extra bedding, towels and pillows are available free of charge on request.**

Optional Extras: Pets are only allowed on some boats, (see boat description) and 1 pet only per boat unless agreed in advance. Car parking is in the open, but with 24hr CCTV surveillance. For prices see Booking Form.

Bicycles: We do not have bicycles for hire, and regret that in view of past experience do not permit use of hirers' own bikes on our boats.

Gas Appliances: In accordance with the Boat Safety Certification, it is not possible for customers to put Gas BBQ's on board our boats.



Which Boat Suits My Party ?

Now you have decided you want to go boating on the River Thames, it's time to choose your boat. We have put a check list for you to help you make the right choice.

Sleeping arrangements: If you choose a boat that sleeps 2 to 4, 4 to 6, 5 to 7, or 6 to 8, it means you will be making a double bed up at night. Choose a boat that sleeps 2, 4, 6 or 10 and all beds can be left made up.

Beds: Check out how many single and double beds the boat has, get this right and hopefully granny won't end up sleeping in a double bed with her grandson!

Driving Position: You have two options single or dual steering with two positions, one inside and one outside.

Quality Grading: All of our boats are graded by Visit England and British Marine and have been awarded 4 or 5 stars. Here at Kris Cruisers we believe our best boats deserve a special mention so we call our best boats 5 Star Elite. See page 6 for more information.

Features: En-suite - Bow Thruster –USB Sockets in Every Cabin – Tassimo Machine – Pop-Up Toaster, 24hr heating & Hot Water – Heated Towel Rails – All Fixed Beds Pre-made.

These are just some of the features you may wish to consider.

Dates: Don't forget to check available dates on our website www.kriscruisers.co.uk

Ready to book: You have 2 options, log on to our website www.kriscruisers.co.uk and book securely online or call us on **01753 543930** and let us do the work for you.

Booking Deposit: We require a deposit of £200 per booking up to 7 nights, £400 for 8 nights or more. The full hire terms are due if the booking is made within 10 weeks of your start date.

2021 Holidays

Book your 2021 holiday before the 31st December 2020 with a deposit and you will receive a **7% discount** off the 2021 Hire Terms.

Day Boats

We have one of the largest fleets of self drive day boats for hire on the River Thames, with seating up to 6, 8, 10 or 12 people. They are available for hire by the hour, half day or whole day.

On a day trip upstream, after passing through Windsor you can reach Boulter's Lock and the islands below the National Trust property Cliveden. Downstream, beyond Runnymede, the likely extent of your cruising will be Chertsey.

Along the river you'll find many places where you can tie up and enjoy a picnic on board or ashore. There are also numerous riverside pubs and restaurants, many of which serve excellent meals or bar snacks.

Phone us on +44 (0)1753 543930 or e-mail us at sales@kriscruisers.co.uk for our full colour day boat brochure.



Balmoral Lady seats 12 people



Sandringham Lady seats 12 people



Sovereign Lady seats 10 people



Windsor seats 10 people



Regal Lady seats 8 people



Little Lady seats 6 people

Booking Conditions 2020

1. YOUR CONTRACT:

Your contract is with Kris Cruisers and is made under English law with Kris Cruisers subject to these conditions. Your contract with Kris Cruisers is made once you have (1) completed and signed a booking form on behalf of all members of your party, and/or paid the appropriate initial payment (2) Kris Cruisers confirmation has been sent to you.

2. BOOKING:

Unless booked online, all correspondence will be sent to the address specified on the booking form. Kris Cruisers reserves the right to refuse to accept a booking at its discretion and will not accept any booking where the person making the booking is less than 18 years old.

3. BALANCE OF THE HOLIDAY PRICE:

The balance of the holiday price must be received by Kris Cruisers no later than 10 weeks before your departure date or, if your booking is made within 10 weeks, full payment must be made at the time of booking. No reminders are sent and if payment is not received within the timescale, Kris Cruisers reserves the right to cancel the booking and to apply the charges as set out in paragraph 7. In no circumstances are post dated cheques acceptable and Kris Cruisers reserves the right to recover the cost of any bank charges incurred in handling dishonoured cheques, direct bank payments and foreign currencies.

4. PRICE GUARANTEE:

Kris Cruisers reserves the right to alter the price of any of its holidays before you make your booking. The price of your holiday will be made known to you before you book and will be shown on your confirmation. All prices quoted in the brochure or otherwise advised to you include all booking fees, charges, and where applicable VAT (at 20%) and Insurance Premium Tax (at 20%). Should the VAT or IPT rates increase, or any additional taxes or levies be introduced that affect the price of your holiday, you may be required to pay the extra amount. Alternatively, should the rate of VAT, IPT or any government imposed tax or levy included in the quoted prices decrease so that a lower rate applies to your holiday, the price of your holiday will be reduced accordingly.

5. INSURANCE:

All holidays are covered for cancellation within the hire terms printed in the brochure or on our website. To comply with our Insurance Conditions, all bookings require a minimum of 2 adults except Lady Elizabeth and Lady Annalise which require a minimum of 3 adults (1 teenager is acceptable) unless agreed at the time of booking with Kris Cruisers. We strongly recommend that all customers take out their own personal and travel insurance to cover the duration of their booking.

6. ALTERATIONS BY YOU:

If once the booking has been accepted by Kris Cruisers you wish to make any alterations to the booking details, Kris Cruisers will do all it can to assist you, although it is under no obligation to make any alteration other than to allow you or any member of your party who is prevented from travelling to transfer his/her booking to someone else, provided that written notice is given to Kris Cruisers with full details of the transfer by the person who signed the booking form and must be accompanied by a £25 administration fee. Please note that major changes may be treated as a cancellation by you and will be subject to the cancellation charges referred to in paragraph 7. Any changes you wish to make to your holiday arrangements once your holiday has commenced are your sole responsibility.

7. CANCELLATION BY YOU:

If you have to cancel your booking, you must notify Kris Cruisers immediately by telephone and on the same day send written confirmation signed by the person who originally made the booking or by email to Kris Cruisers. The cancellation will be treated as effective from the day your telephone notification is received by Kris Cruisers. If the reason for your cancellation falls within the terms of the Holiday Protection Insurance Policy, you will be relieved of liability for the holiday price and will receive a refund of monies paid less a claim excess of £70 for holidays up to 7 nights and £140 for 8 nights or more plus any bank charges. If your reason for cancellation falls

outside its terms, Kris Cruisers will make a cancellation charge as below; (a) If you cancel your booking 70 days or more before the departure date, we will retain the initial deposit but you will not be liable for the balance of the holiday price. (b) 29-70 days before your departure date, 50% of the hire terms are payable. (c) 15-28 days before your departure date, 75% of the hire terms are payable (d) 14 days or less before your departure date, 90% of the hire terms are payable (e) on the holiday start date or later 100% of the hire terms are payable. If we cancel your booking because you fail to pay the balance as required in paragraph 3, the above calculation applies, less any hire terms we receive by re-booking the boat, less 20% of those hire terms.

8. ARRIVAL AND DEPARTURE:

Unless agreed with Kris Cruisers in advance, the normal time for boarding your boat is 2.30pm on the hire start date (subject to the boat being returned on time in a clean and tidy condition). One of Kris Cruisers instructors will explain the controls of the boat and its equipment and take you out onto the river for a trial run. You must notify us of any faults in the equipment of the boat before the boat leaves the boatyard. Any faults discovered while on your holiday should be notified to Kris Cruisers immediately by telephone so they can be rectified. No claims will be considered after your holiday for faults not notified during your holiday. Non arrival at the boat yard by mid-day on the day following your hire start date without prior notification shall entitle Kris Cruisers to treat the holiday as cancelled. Unless agreed with Kris Cruisers in advance you must return the boat (including all its inventory and equipment) to our boatyard in a Clean and Tidy condition **no later than 9.30 a.m.** on the final day of hire. All boats must be vacated by 9.45 am unless otherwise agreed in writing. Kris Cruisers reserves the right to make a charge of up to £750 if the boat is returned late or in a dirty condition.

9. SECURITY DEPOSIT & DAMAGE WAIVER:

The boat is insured but you are expected to take all reasonable care and to report to and pay Kris Cruisers for any damage, broken, stolen or loss of equipment. You are responsible for loss and/or damage to the boat, its equipment, or to any third party up to the amount of the security deposit. If none occurs the deposit will be repaid to you. The damage waiver is non-refundable and gives you full cover in the event of accidental damage to your boat or its equipment including the cost of a diver if your propeller gets fouled. The damage waiver excludes neglect, wilful or criminal damage for which you are fully liable. If you return the boat damaged without reporting it at the time of the accident, we reserve the right to cancel the damage waiver and you may be liable for the total cost of the repairs. Further details and an indication of the amounts normally charged are given in the brochure. Kris Cruisers reserves the right to charge a 2nd Damage Waiver if you are involved in an accident or damage the boat.

10. LIFE JACKETS:

Life jackets are available free of charge to everyone. If you are under the age of 18 years or a non-swimmer you are required to wear one.

11. ACCIDENTS:

While you have charge of the boat you are responsible for its safe navigation. No minor may control the boat without the supervision of an experienced adult. In the case of any accident or damage to the boat or to other craft or to waterway property you must:

- Obtain the name of any other boat involved together with the names, addresses and telephone numbers of the owners or hirers.
- Immediately telephone these facts to Kris Cruisers with full details of the damage before you continue on with your holiday. No repairs may be put in hand without Kris Cruisers consent.
- On your return you will be required to fill in an accident claim form with all the details taken at the time of the accident from the 3rd party. Failure to do this may end up with you being liable for the damage.

12. LOSS OF WATER:

You are responsible for any charge made by the waterways authorities in respect of loss of water or damage to waterway property caused whilst you are

in charge of the boat.

13. NAVIGATIONAL RESTRICTIONS:

On NO account may you:

- Tow or be towed by other boats unless with professional assistance.
- Cruise after dark (your boat is not equipped or insured for night navigation).
- Permit your boat to be taken through Teddington Lock or out to sea.
- Permit your boat to take part in any race. You must navigate in accordance with current bye-laws and observe the 8kph (5mph) speed limit applicable to the waterway.

14. HIRER'S EQUIPMENT:

You may NOT take onto the boat portable heaters of any type, electric cool boxes, lighting equipment, barbecues, bicycles, canoes or anything which may cause damage to the boat, its equipment or occupants.

15. UNSUITABLE HIRERS:

We reserve the right to decline to accept a booking or refuse to hand over a boat to any person or group who in our opinion is not suitable for on the grounds of age, ill health, disability, or anyone we believe to be under the influence of alcohol, drugs or any other reason. In such cases all sums paid shall be refunded in full and the contract shall be discharged without further liability on either party. We reserve the right to repossess the boat at any time where a serious accident or damage has occurred, or in our opinion is likely to occur because of the unsuitability of the hirer due to age, ill health, disability, or anyone we believe to be under the influence of alcohol, drugs or any other reason. In such cases, Kris Cruisers shall not be liable to make a refund of any portion of the hire terms paid.

16. KRIS CRUISERS RESPONSIBILITIES

- Kris Cruisers accepts responsibility if you or any person named on the booking form suffers bodily injury, illness or death due to a negligent act and/or omission of our employees, or agents or sub contractors whilst they are acting within the scope of or in the course of their employment to provide any service or arrangement forming part of the holiday that you have booked with us.
- All claims must be notified to Kris Cruisers immediately and in any event in writing within 30 days of your return from holiday.
- Kris Cruisers shall not be responsible for the consequences of delays or restrictions on cruising arising from navigation works, flooding, shortage of water, industrial action, fuel rationing, shortage or non availability of fuel or other circumstances beyond their control. Kris Cruisers reserves the right to restrict cruising if unusual or hazardous conditions prevail including strong stream conditions.
- Should you or any member of your party suffer illness, personal injury or death through any misadventure arising out of an activity which does not form part of our holiday arrangements, Kris Cruisers will offer you at its discretion advice, guidance and assistance to help you in resolving any claim you may have against a third party provided we are advised of the incident as soon as possible and in any event within 30 days of its occurrence.
- Kris Cruisers accept no responsibility for loss of or damage to motor cars parked at its boatyard unless it is caused by Kris Cruisers negligence or wilful default.

17. DISPUTES:

Any dispute, difference or question which may at any time arise out of the contract or the subject matter thereof shall be referred to a single arbitrator to be agreed upon between the parties (or failing agreement to be nominated by the Chartered Institute of Arbitrators on the application of either party) in accordance with the provisions of the Arbitration Act 1950, or any statutory modifications or re-enactment thereof for the time being in force.

18. BROCHURE:

All prices, services and taxes were correct at time of going to print and may be subject to change. All boat plans are not to scale and can only be used as a guide.

Holiday Protection Insurance Policy 2020

CANCELLATIONS:

If you have to cancel your booking, the party leader must notify Kris Cruisers immediately by telephone on the number shown on your booking confirmation, and on the same day send written confirmation signed by the person who booked the boat either by post or email to Kris Cruisers. The cancellation will be treated as effective from the day your telephone notification is received.

If the reason for your cancellation falls within the terms of the holiday protection policy, you may receive a refund of all monies you have paid to us for your booking (excluding all booking fees, amendment charges and bank charges you have already incurred). We will also retain a cancellation fee of £70 for holidays up to 7 nights and £140 for 8 nights or more plus any bank charges (currently 1.5%).

Please Note: the refund referred to above only applies if the cancellation applies to all members of your party. All refunds are for the entire Boat and not on an individual basis. Under your contract with Kris Cruisers, in order to qualify for a refund in relation to your booking your reason for cancelling must be one of the following. It must apply to a member of your party, and with the exception of pregnancy must have occurred after you booked your holiday and it must prevent you from taking your trip. Please note that you will not receive a refund for pregnancy where the party member is expected to give birth within 14 weeks of the arrival

date home – Illness/Pregnancy (subject to medical evidence of unfitness to travel); Death; Redundancy (provided employment has been on a continuous basis with the same employer for at least 2 years); Jury or Witness service (in a Court of Law); Illness or Death of a close relative (a close relative is defined as 1 of the following – Spouse, Son, Daughter (in-law), Parent (in-law), Grandparent, Sister, Brother, Fiancé (e); your home is rendered uninhabitable due to fire, storm, flood, subsidence or malicious damage; your presence is requested by the Police, following a burglary at your home or place of business, during the period of your trip or within the preceding 7 days; your unexpected posting by HM Forces or cancellation of leave by HM Police (unless the cost of the lost trip is recoverable from any other source); or compulsory quarantine. You may also receive a full refund if you are unable to reach your destination as a result of being involved in an accident on route (This only applies if you have made every effort to attempt to complete your journey. You will need to produce evidence from the Police, RAC, AA, or Green Flag etc). Although a refund is available in these circumstances you may prefer to delay your arrival, in these cases a 1/7th refund is available for each 24hr delay, up to a maximum of 96hrs - 4/7th's (for short breaks, a refund of 1/3rd applies for all arrivals delayed for more than 24hrs). You will be asked to complete a booking cancellation form which may require signing by a Medical Practitioner or employer and in which we may request further information from a 3rd party.

The following reasons for cancellation do not qualify for a refund as set out above: suicide or attempted suicide, intentional self-injury, the effect of intoxicating liquor or drugs, or any other reason which is not specifically referred to.

Where the reason for cancellation does not fall within one of the qualifications for a refund as set out above, e.g. disinclination to travel, leave cancelled by employer (other than HM Forces or Police) cancelled flight, ferry, cruise, train any other third party transport, act of God, fire or adverse weather conditions including flooding of waterways, act of terrorism, war, riot, industrial dispute, your failure to pay the balance of the holiday etc, a cancellation charge will be payable based on the number of days before the arrival date of the holiday that we receive notification of your cancellation as follows. (a) If you cancel you're booking 70 days or more before the departure date, we will retain the initial deposit and you will not be liable for the balance of the holiday price. (b) 29 to 70 days before your departure date, 50% of the hire terms are payable, (c) 15 to 28 days before your departure date, 75% of the hire terms are payable, (d) 14 days or less before your departure date, 90% of the hire terms are payable, (e) on the holiday start date or later, 100% of the hire terms are payable. If you have not paid your total holiday price by the time of your cancellation, you may be required to make a further payment by way of cancellation charge.



Kris Cruisers

Visit us online and check availability at
www.kriscruisers.co.uk

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