



OAKDALE
POOLE

BE

Part of a family



BE

Welcomed

One of the most important aspects when it comes to choosing the right environment for you is how the home makes you feel.

The greatest care and attention has been spent on each detail to ensure Oakdale feels welcoming the moment that you step through the doors. We know that the decision to move into a residential care home can be one of the most difficult for you and your family. However, our aim is to make the transition as easy as possible to ensure you and your loved ones feel welcome.

The care and happiness of our residents is our priority, first and foremost. Our distinctive individual care plans reflect not only each resident's care needs but also their unique character and preferences.

At Oakdale, we are dedicated to make every person feel special. We believe in embracing the spontaneity of each moment and enjoying every occasion. We consider every person at Oakdale to be a member of our extended family; whether a resident, relative or team member.

Oakdale care home lies just a few minutes' drive from Poole town centre and Canford Heath. It is situated close to local amenities and recreational outlets.

Our team is committed to making a real difference in people's lives. We look forward to welcoming you as part of our family.



"My mum actually feels like she has a new extended family!"

Maria, daughter of Encore resident.



BE

Creative

No two people are the same. That is why we are dedicated in making every person feel unique and cared for.

We listen to residents and learn about them so that we can find thoughtful and imaginative ways to connect with each individual.

Whether you are an animal-lover, a keen gardener, a musician, or you enjoy arts and crafts - or perhaps you simply take pleasure in a nice cup of tea and a good chat...

We believe that every opportunity should be taken to enjoy each moment. As such, we are devoted to bringing smiles to residents' faces every day, whatever it takes.



"I have experienced some of the most caring people I have ever met."

Philip, son of Encore resident.



Our distinctive and responsive individual care plans reflect not only your care needs but your unique character and preferences.

The care team gets to know and understand each resident individually in order to provide them with the personalised care that they deserve.

Our highly qualified, dedicated care teams are specialists in each area of elderly care.

- Residential care
- Nursing care
- Dementia care
- Palliative care
- Short-term respite stay, availability permitting

BE

In Safe Hands

Oakdale lies just a few minutes' drive from Poole town centre and Canford Heath. It is situated close to local amenities and recreational outlets. The brand new, purpose-built care home features 84 large en suite bedrooms.

Encore Care Homes is an award-winning care group in the field of learning and development and investing in people. We offer specialist twenty-four hour personalised residential, nursing and dementia care. We only employ the top healthcare professionals, which we continuously train and develop to become our champions of care.

Everything about Oakdale has been designed with care-giving in mind to ensure the absolute comfort and dignity for our residents. We cater for people's changing needs – physically, mentally and emotionally. We can help individuals stay as independent as possible, however, we have our own nurses on duty around the clock, so we can also provide additional support if required when it gets a little too much.

We carry out a mini "health MOT" every month to keep an eye on residents' care and health. This includes monitoring blood pressure, weight, nutrition and hydration intake and just as importantly, how they are feeling through a wellbeing profile.

Oakdale was given its name in tribute to the former derelict Oakdale Public House, which previously stood on the site. Situated with private woodlands on one side, and a public footpath alongside a bustling road on the other; the home is in an ideal location for residents who enjoy the serenity of woodlands, as well as those who like to people-watch.

We believe in embracing the spontaneity of life - taking every opportunity to enjoy each moment and be joyful. As such, we strive to make our residents feel safe, comforted and content. We know that when our residents are happy, they truly flourish and enjoy life.



BE

Comfortable

The utmost care and attention has been spent on each detail to make Oakdale feel homely in every possible way.

All the bedrooms are generously sized to provide you with an airy, spacious and bright place to relax. They showcase a charming feature wall and soft finishing touches to create a welcoming warmth and homeliness.

Every room features state-of-the-art movement triggered lights in the en suite wet-room, a call bell system, as well as touch-sensitive lamps next to every bed. There are wall-mounted smart televisions in every room to enjoy favourite programmes, music and connect to your own media devices.

The home has a unique identity; Forest View is our top floor community, Elm Grove nestles in the middle, with Maple Avenue welcoming people to the home on the ground floor.

Each floor has themed areas that provide additional seating for people to enjoy time with friends and family. The large verandas overlooking the trees are the perfect place to unwind, listen to birdsong and provide access to fresh air.

You are welcome to bring favourite furniture pieces, photos and pictures to personalise your own bedroom so that you feel settled and comfortable. The memory boxes outside each room can be filled with personal trinkets and little reminders of loved ones.

Every bedroom features:

- Underfloor heating
- En suite wet-room
- Movement-triggered lighting in the bathroom
- Wardrobe
- Chest of drawers
- Bedside table
- Television
- Bedside lamps
- Armchair
- Fully adjustable bed with pressure relieving mattress
- Adaptable lighting levels
- Dementia-friendly furniture
- The option of sensor equipment, such as motion sensor mat to detect movement
- Call bell system



BE

Spontaneous

Healthy, appetising meals are such an important part of every day.

Our professional chefs prepare freshly cooked, nutritional meals daily and ensure that the menus are continually varied.

If you ever have a sudden craving for a particular dish, just let us know! If your favourite dinner is homemade Cottage Pie (but it has to have a cheesy mashed potato top), then our chefs will make it for you. We will always go the extra mile to create a ripple of happiness.



"My husband was welcomed warmly and felt at home right away."

Hilda, wife of Encore resident.



"Mum's face lights up when she receives a cuddle from a team member."

Mary, daughter of Encore resident.



BE

Amongst Friends

Environments full of light and space are health-giving. As such, the architecture of Oakdale has been purposely designed with this in mind. Its grand French doors and large verandas bring an abundance of light to the communal rooms, where you can sit outside and enjoy the woodland views.

The dining rooms, kitchenettes and living rooms on every floor have underfloor heating and air-conditioning. The living rooms include comfy chairs where you can relax in company, or you can choose to sit in more snug areas of the home if you would prefer some quiet time. Families can also enjoy time together in our private dining rooms.

For those that enjoy a little indulgence, Oakdale's salon will have you feeling like a million dollars. Whilst a cup of tea and a delicious freshly made pastry or slice of cake is the perfect way to spend time with friends in the living room.





BE

Joyful

Dignity and respect are at the heart of our care culture and it filters all the way through the home.

We choose only the kindest and most committed professionals to work here. Our team delivers the highest quality of personalised care because we encompass all aspects of wellbeing:

- Nursing care
- Modern and efficient facilities
- Great nutrition and hydration
- Engaging, enjoyable daily activities
- Comfort and companionship

Most importantly, we provide the feeling of true homeliness. So much so, that our little community often becomes an extension of the family for residents and relatives.

Our fees are charged per week. These are dependent on the type of accommodation and level of care that you require, which would be determined by a full healthcare assessment.



"I couldn't be more reassured that he is getting the best care possible."

Patricia, wife of Encore resident.





*Making everyday
extraordinary*

Oakdale is part of an established family of care homes managed by Encore Care Homes.



In partnership with:

**The Royal Bournemouth
and Christchurch Hospitals**
NHS Foundation Trust



PART OF AN ESTABLISHED FAMILY

Great Oaks

Encore's purpose-built, private 80-bed home is situated in a peaceful, private woodland setting in Bournemouth. Our third residential, nursing and dementia care home opened in June 2017. It was crowned the winner of the Dorset Building Excellence Awards for Best Inclusive Building and offers a spacious, leafy retreat for residents.

Fairmile Grange

Situated in the very centre of wellbeing, on the grounds at Christchurch Hospital, our 80-bed private care home overlooks the peacefulness of the leafy, green conservation area. It is perfectly located just a few minutes' drive from Bournemouth and Ringwood. The home received the carehome.co.uk award for 'Top 20 Recommended Care Home in South West England'.

This image is a computer generated image. Additional images in this brochure show comparative grounds & facilities at existing Encore homes.








If you have a question about care,
or would like to make an appointment
to view Oakdale, please speak with
the **Home Relations Team**

01202 878 149

Oakdale, Kingsmill Road,
Poole BH17 8RQ

www.oakdalepoole.co.uk

IDEALLY LOCATED

-  **Bournemouth** – 5.6 miles / 18 mins
-  **Poole** – 2.6 miles / 9 mins
-  **Ferndown** – 7.3 miles / 18 mins
-  **Bournemouth Airport** – 8.5 miles / 20 mins
-  **Wimborne** – 5.4 miles / 12 mins
-  **Broadstone** – 2.3 miles / 6 mins
-  **West Moors** – 8.8 miles / 22 mins

Approximate distances and travel times
taken from Google Maps

