

Privacy Policy

This privacy policy sets out how Smartlouvre Technology Ltd (SLT) (18 The Tanneries, Havant, Hampshire, PO9 1JB. Tel: 02392 45633. Email: info@smartlouvre.com) uses and protects any information you give us when you use our website or if we contact you.

SLT is committed to protecting your privacy, only asking you to provide basic information when you use our website to contact us or we need to contact you with product updates and this information will only be used in accordance with this privacy statement.

We may change this policy from time to time by updating this page which you should check from time to time to ensure that you are happy with any changes. This policy is effective with immediate effect.

SLT will only keep your basic data e.g. Name, company, job title, industry type, business postal and email address in order to provide you with periodic product information, and updates.

Consent: As with all electronic communication from SLT you can withdraw consent at any time by unsubscribing or contacting us.

How long do we keep hold of your information? The information we keep is very basic and is kept indefinitely for the purpose of sending product and industry updates and newsletters. You can unsubscribe at any time and your details will then be removed. We do not pass on your personal information to anyone.

Security: We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. Data is only held in the UK and Mail Chimp, all signatories to the EU-US Privacy Shield. We do not use cookies.

Links to other websites: Our website may contain links to other websites of interest, such as trade associations and partners whose services you may wish to use. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Complaints: In the event that you wish to make a complaint about how your personal data is being processed by SLT, you have the right to complain using the contact details within this policy. If you do not get a response within 30 days, you can complain to the ICO, Wycliffe House, Water Lane, Wilmslow, SK9 5AF. Tel +44 (0) 303 123 1113 or email: <https://ico.org.uk/global/contact-us/email/>