

# Specialised cleaning

## Leader in non-hazardous infection control

Orbis provides a complete end-to-end specialised deep cleaning service that is proven to go beyond the national health requirements. Our deep clean service is environmentally friendly, highly effective and suitable for both buildings and vehicles. Our specialist staff ensures high standards are achieved with minimum disruption and significantly reduced operational down time.

### Services

- Kitchen deep cleans
- Gymnasium deep cleans
- Chemical deep cleans
- Crime scene deep cleans
- Vehicle deep clean
- Fire and flood restoration
- Graffiti removal
- Infection control
- Mould eradication
- Bodily fluids cleaning
- Dirty protests clean
- Post incident highway cleaning
- Forensic level cleaning

### What our clients say

“ Orbis has delivered innovation and improvement beyond the reasonable requirements of their contract with NHSBT. ”

Lead Operations Support Manager, NHS Blood and Transplant

### Key benefits

- Flexible, bespoke service suitable for scheduled visits, a one off deep clean, or a 24/7 rapid response.
- No third party specialists – full accountability on all work undertaken in-house.
- Long-lasting protection – pathogens are wiped out and are unable to build up resistance.
- Minimal disruption – faster turnaround time.
- Cost effective – significantly reduces operational downtime.
- Fully compliant – current service procedures already take into account the new European Commissions (EC) directive on water management for 2012.

### Totally managed

- One call does it all - saving the hassle of managing sub-contractors.
- *aura* - online ordering, real-time status with audit trail and photographs.
- Verifiable swab results taken at each job, and recorded for online audit trail.
- Our infection control systems assist with the audit requirements of Care Quality Commission (CQC) for the healthcare sector.



Crime scene clean



Forensic level cleaning

Verifiable swab results



Infection control



Fire and flood restoration

24/7 rapid response



Steam clean



Needles and sharps removal



### Did you know?

**Dermatophytes the fungus linked to ring worm can survive on furniture, clothes, hairbrushes, towels, etc. So it is not always necessary to have direct close contact with an infected person\***

\*The Health Protection Agency

## Trusted team

- Multi-tasking, fully trained, uniformed staff
- Locally recruited
- 5 years employment vetted, CRB checked
- Training endorsed by City and Guilds
- Committed to performance monitoring
- Risk assessment for all jobs
- Licensed waste carrier
- Compliance with Health and Safety regulations



**Fully equipped vehicles**

**Professional service**

**Instant reporting**

**Out of hours call handling**

**aura** web-based workflow management tool helps to obtain real-time information


**Job request**



**Tracking**



**Online reporting**



**Job completion**



## 24/7 services

Instruct online and track job progress on our real-time, web-based customer portal

### Secure

- Steel screens
- Polymer screens
- Pre-demolition steel 'Permascreens'
- Emergency boarding/ Meter and letter box covers
- Fencing and bollards
- Security doors / Communal doors
- Radio and GSM wireless intruder alarms including Videofied, iTRAP and other alarms
- Access management including eMAKS (electronically managed access key systems)
- Manned guarding and mobile patrols
- Live-in guardians and related security services
- Bespoke risk assessments and security solutions

### Monitor

- 24/7 alarm monitoring and reporting from a Cat II 5979 Alarm Receiving Centre
- Intelligent activation management via sequential verification enabling police and fire service response
- Alarm peripherals monitoring – PIRs, boiler tamper, smoke detectors, loop guard, water detectors, vibration sensors and sirens
- Telecare and welfare alarm monitoring
- Hosted access control
- CCTV monitoring
- Nationwide emergency response
- Out of hours tenant management, emergency repair and response service
- Code5 Lone Worker Protection
- Workforce protection companion service

### Clean

- Property cleaning and clearance
- Specialist cleaning (removal of bodily fluids, human waste etc.)
- Removal of hazardous materials
- Drug den cleaning, needle sweeps
- Fly-tipping and bulk waste removal
- Graffiti removal
- Garden clearance
- Infection control
- Jet washing
- Mould eradication

### Repair

- Kitchen and bathroom strip outs
- Disconnection of services
- Building repair work
- Demolition services
- Flood damage avoidance and repair
- Snow removal / Gritting service
- Glazing repair and replacement
- Hard surface repair (walls, sinks, baths and all hard surfaces)
- Emergency roof repair
- Pest control and disinfection

### Manage

- Aura (web portal) reporting system to track all jobs, site inspections and your account status
- Risk management including insurance products and services
- Vacant property facilities management (fully managed)
- Full range of inspection services

### Property Inspection

- Insurance compliant property inspections
- Full inspection service to include client-driven inspection criteria
- Proactive management of on-site issues including repair
- Health & Safety risk assessments
- Void preparation including drain downs and utility shut off
- Online real time access to your inspection reports, photographs and meter readings
- Energy Performance Certificate (EPC) testing

One call does it all 24/7

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www.orbisprotect.com