ZING

Leveraging Data to Enhance People Productivity

ZingHR helps ACG Worldwide improve people productivity by 20%.

ACG Worldwide has been serving the pharmaceutical industry for five decades and is the second largest manufacturer of empty hard capsules in the world. The group comprises of 13 companies, including subsidiaries in China, USA, Indonesia, Brazil and Europe. Present in over 100 countries with its products and services, ACG Worldwide employs approximately 3,200 members that strive to provide world-class technology across multiple domains.

The Challenge

Storing, managing, and accessing data was one of the biggest challenges for the client. This limited their ability to derive reliable and actionable insights from the data. Moreover, maintaining complex leave and attendance rules manually was further complicating the data management issues.

The Ask

- An HR data management system to improve reliability, availability, and representation of the data

- An automated HR software for leave, attendance, and time management

- A partner with deep understanding of HR practices in manufacturing to help drive competitive differentiation

The ZingHR Solution

ACG Worldwide was looking for a domain best practices HR Systems and Processes organization that could meet their needs of simplicity and ensure that they did not lose out to competitive best practices. ACG chose ZingHR as the partner of choice to help them achieve it.

We leveraged our cloud based HR Management system to improve data access, and ensure that it is always available for analysis and no time is lost searching for it. Furthermore, Field Force Mobiles were enabled to run the business and HR operations using ZingHR.

Time, Attendance & Leave

Employee HR Database Management

Employee Self Service Portal

Hiring and Onboarding

Results Delivered

- **Enhanced People Productivity:** Implementing a Simplified Cloud-based HR Management System enhanced people productivity by 20%.

- **Improved Employee HR Data Management:** Achieved unification and visibility of data across the enterprise. It is now 100% accessible based on roles and permissions across Mobile and Cloud.

- **Better HR Operational Efficiency:** The solution reduced Processing Cycle Times from 20 days to 10 days.

- **Reduced Cost of Sourcing, Churn and Retention:** Better hiring and onboarding processes resulted in overall 35% reduction in costs.

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Fantastic Tool from a company willing to make it work to customer requirements. Very reliable under pressure. I am happy

V C Shaju
General Manager - Corporate HR

ZING

About Us

Driven by the need to identify complex Human Resource challenges and provide simple HR Solutions, ZingHR combines technology and effortless on-the-Cloud solutions in almost every area in the lifecycle of Human Capital Management. It covers the entire spectrum from Hire-to-Retire Employee Lifecycle Processes.

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