



Ethernet

Highly Scalable and Reliable Business Broadband

Can your current network meet the considerable demands of your growing business? Expansion of locations locally or nationally are critical to the success of your business plan. Employees at remote locations need access to the same mission critical applications that employees at the company HQ need. The bandwidth needs of your business fluctuate depending on a number of factors, which can cause serious problems if not addressed.

IT staff within your organization must have the specialized skills to manage this network and the changing requirements. This all needs to be done within your budget, which is always a challenge. Ethernet can be a great solution for connectivity requirements of growing and far reaching enterprises.



Product Details

- Installation**
 Professional installation and set up of your Ethernet service.
- Support**
 Expert support agents and technicians available 24x7x365, even on weekends and holidays.
- Availability**
 Across all major markets in the U.S.
- Proactive Monitoring**
 Enables First Communications to identify and resolve your network issues 24x7x365—often before you are aware of them.
- Speed**
 Symmetrical speed options: 3 Mbps up to 1Gbps depending on delivery method (Copper vs Fiber).
- Ethernet Technology**
 Ethernet is different than a Bonded T1 connection because it uses a loop-bonding technology, while T1s use a link-bonding technology. Although both are effective, loop-bonding is a newer technology that reduces overhead and deals with loop failure more efficiently. That means more bandwidth remains available for applications and your connection is less likely to suffer if one loop fails.
- IP Addresses**
 Includes a block of 8 static IP addresses.
- Service Level Agreement**
 For qualifying accounts the following service level targets are financially backed by available invoice service credits:
 - ✓ Monthly service level availability
 - ✓ Response times
 - ✓ Data delivery
 - ✓ Installation based on Ethernet subscription speed

Benefits



Outgrown Your T1s?

Upgrade to the latest technology with simple and scalable Ethernet, delivered via Fiber or Copper. If your business needs more bandwidth, First Communications has the solution that you need for a price that your business can afford.



Need More Bandwidth?

Cloud applications need lots of bandwidth. We offer fast, symmetrical access with speeds from 3Mbps up to 1Gbps.



Need to Reduce Costs?

Ethernet connectivity is up to 50% less expensive than comparable T1 or DS3 service.



Need to Simplify Demands on IT Staff?

Enables high quality for mission critical business applications like Voice over IP (VoIP), credit card transactions, video, and other mission critical enterprise applications.



Highly Scalable

Connect anywhere from as few as two locations to hundreds of locations across the United States.



Reliable & Secure

Guaranteed 99.999% network availability backed by a robust SLA. (For Premium Ethernet over Fiber)



Rapidly Deploy Using Existing Infrastructure

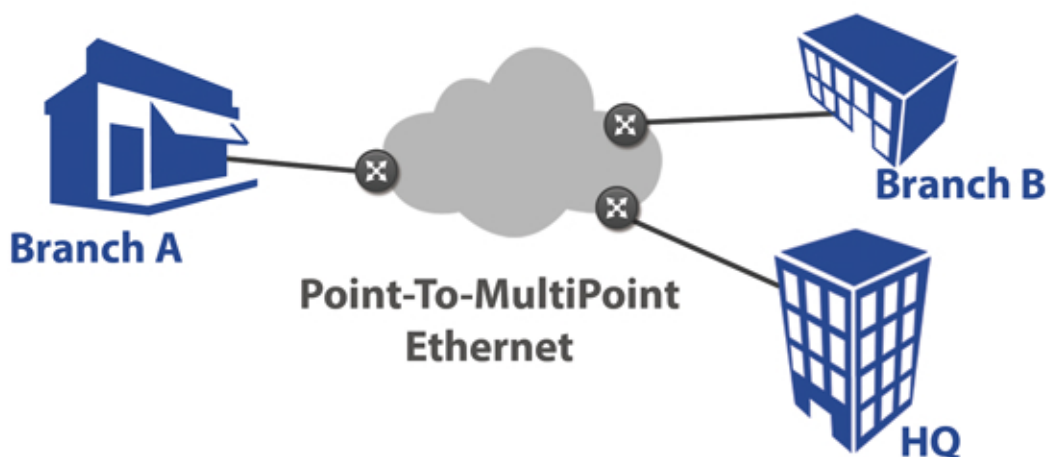
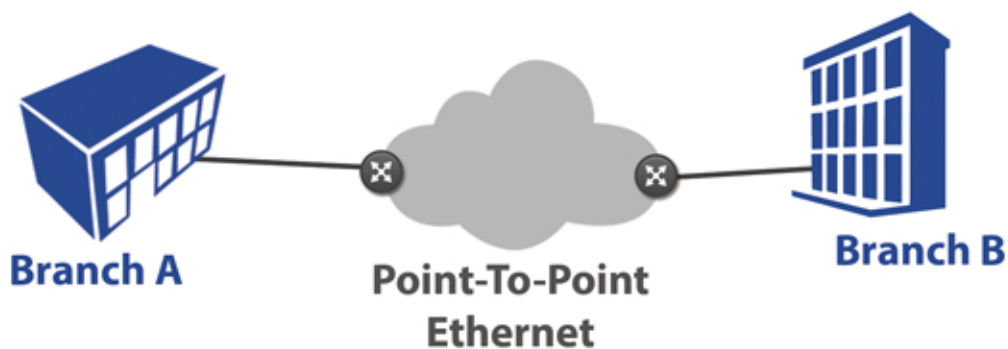
No need to purchase expensive equipment or replace circuits when upgrading service.



Five-Star Support 24x7x365

Our experienced and responsive technical experts offer Five-Star customer support whenever you need it.





About First Communications

First Communications is a leading technology solutions provider offering data networking, voice, and managed services throughout the Midwest.

Headquartered in Akron, Ohio and with a 24x7x365 Network Management Center in Chicago, First Communications is dedicated to pairing effective customer communications with next generation technology.

Combined with a strong focus on the customer experience and operational expertise, First Communications bridges technology with world class customer service.



For more information, call your local sales representative, or **800.860.1261**
www.firstcomm.com

★★★★★ The First Communications Five-Star Service Difference

We are **100% committed** to providing you with the highest level of customer service in the industry. To accomplish this, we provide you with a team of dedicated, highly trained and empowered specialists to ensure a Five-Star service delivery experience.

Here's how we are different:



We provide a Customized Solution

Your dedicated, highly experienced Sales Engineer will perform a thorough assessment of your current environment and service needs, and will work with you to design a customized solution.



You get a dedicated Project Coordinator and a smooth implementation

Your dedicated and experienced Project Coordinator will guide you through the implementation process, so that your custom designed solution is installed in a seamless and professional manner.



You get Five-Star support from a dedicated Client Relations Manager

After installation, your dedicated Client Relations Manager (CRM) will serve as a single point of contact. As your business and network needs grow, your CRM can assist with configuration changes, the addition of new locations, or any other support you might need.

