Service Exchange Case Study



Ward Recycling runs one of the Midland's largest metal recycling plants. Michael Jackson is the site Manager of the Ilkeston depot in Derbyshire which handles some 1,500 tonnes of metal per day coming in from scrap yards, merchants and recycling operations round the Country.

On arrival in to the depot, the metal waste is sorted in to light and heavy materials and the light material is piled up ready to be shredded, whilst the heavier material is sent to an alternative Ward depot to be sheared. To assist in the process, a JCB 456 wheeled loader is employed on site for stock piling the waste metal, whilst a number of wheeled excavators equipped with large grabs load the metal for melting down.

To cope with the site conditions a set of SG Revolution super cushion solid tyres has been fitted to the wheeled loader, which was previously losing up to a day per week in productivity due to punctures and tyre damage. The 23.5X25 SG Revolution super cushion solid tyres, supplied by ITWS, have eliminated all tyre downtime - thanks to their unique design - and also extended tyre life considerably keeping the machine in active use all day long.

Now the company has been quick to recognise the potential of the ITWS Service Exchange Scheme so that when the tyres do finally need to be replaced a team can come on site with new tyres and exchange rims and complete the job within an hour.

Michael is particularly happy with the arrangement:

"Prior to signing up for service exchange we used to get a tyre fitter out on site to fix or replace the tyres. That would take the machine out of the business for in excess of a day. The scheme from ITWS saves us time and money and is a weight off my mind. I now have no worries about down time due to punctures and when the SG tyres come to the end of their natural life, it's a simple phone call to do a swap. I am delighted with the difference they've made to this business".

SG Revolution super cushion tyres are manufactured from a hard wearing compound and feature larger, deeper lugs and two rows of apertures built in to the side wall of the tyres. Specifically designed to work productively over rough ground there are sizes and tread patterns for a variety of machines and conditions.







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