

# REO RAFTING RESORT

## Cancellation Policy 2019

### Reservations & Deposits:

1. All promotional and special sales require full payment by the dates specified.
2. A minimum 50% deposit is required to make a reservation and balance is due 30 days prior to departure.
3. Upon payment or deposit you are agreeing with all terms, conditions and policies.

### Date Changes & Transferability:

1. Date changes in the same calendar year are permitted 30 or more days prior to departure (no fees).
2. Each individual seat is transferable to another person for the same trip date and time (no fees).

### Cancellation Policies:

#### **Cancel more than 60 days in advance of trip departure, choose one of four options:**

1. Credit voucher for 100% of the amount paid valid for 1 year
2. Refund for 90% of the amount paid
3. Re-book your trip within the same calendar year (no change fees)
4. Transfer your booking to another person for the same trip date and time (no change fees)

#### **Cancel more than 30 days and less than 60 days in advance of trip departure, choose one of four options:**

1. Credit voucher for 90% of the amount paid valid for 1 year
2. Refund for 80% of the amount paid
3. Re-book your trip within the same calendar year (no change fees)
4. Transfer your booking to another person for the same trip date and time (no change fees)

#### **Cancel less than 30 days and more than 3 days in advance of trip departure, choose one of four options:**

1. Credit voucher for 75% of the amount paid valid for 1 year
2. Refund for 50% of the amount paid
3. Re-book your trip within the same calendar year \$50 fee per person
4. Transfer your booking to another person for the same trip date and time (no change fees)

**Cancel less than 3 days in advance of trip departure, no refunds or credits. Choose one of two options:**

1. Re-book your trip within the same calendar year for \$75 change of date fee per person.
2. Transfer your booking to another person for the same trip date and time.

**No shows (do not arrive at designated trip date and time): no refunds, credits, date changes or transfers.**