

8th August 2017

Quality Policy

UMS shall maintain standards that not only meet the end user's expectations/contractual requirements but where possible, exceed them.

All aspects of UMS's work should be done once, safely and to the standards required.

In order to ensure that this is the case, UMS will operate a quality management system which meets the relevant requirements of ISO 9001:2015.

It is UMS's policy to establish and continually improve their business whilst providing consistent, reliable and flexible services that meet the needs of the client and maximize our potential in the market we serve.

UMS is committed to maintaining a high standard of work at all times. UMS's Quality management system has been drawn up to ensure we fulfill the requirements specified by the business and apply a consistent method of delivery throughout every level of our organization

To demonstrate management commitment to this policy, UMS will:

- Operate a Business Management System that satisfies the requirements of ISO 9001:2015
- Actively engage in a programme of continuous improvement of our management system to ensure its continuing suitability, adequacy and effectiveness
- Communicate our quality policy, objectives and quality requirements throughout the organization
- Train and develop personnel to increase their understanding, efficiency and competency
- Meet or exceed the expectations of Clients whilst complying with applicable Statutory Regulations
- Ensure that the management review meeting sets and reviews the quality objectives, and reports on the Internal audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
- Monitor the effectiveness of the QMS through work completed, lessons learned and continuous improvement processes and audits.

Signed by:



Stephen Moss
Managing Director
Universal Marine Solutions Ltd