

Dear Agents:

We notify that customs regulations in Central America and Panama required import licenses for phytosanitary, veterinary, human consumption products and dangerous goods.

So please before shipping these products to our region (Central America and Panama), send an email to ask our destination offices including copy of the invoice and origin certificate. Our traffic department or Customer Service will contact the consignee to ensure that he has the required import license. They will confirm that the license is approved (according to invoices and origin certificate) by the corresponding Ministry (Agriculture, Health or Environment). You must wait our confirmation to ship these products from origin.

Here are the types of products:

• Phytosanitary or Agricultural products

Products or substances intended to prevent or destroy directly, insects (insecticides), mites (acaricides), fungi (fungicides), weeds (herbicides), and other forms of animal or plant life (seeds) harmful to public health and to agriculture pests (pesticides).

Veterinary Products

Products with animal origin, example: milk (in any of its forms, powder or liquid), meat, skin, etc.

- Human Consumption Products
- Dangerous Goods

Also please take note that we can't receive at El Salvador's warehouse the following products: weapons, explosives, household goods, personal effects or any type of used cargo. Therefore it is important not to send this kind of products to avoid problems with customs at destination or additional costs.

Important Observations:

Any phytosanitary products with final destination San Salvador, Honduras, Nicaragua, Costa Rica, and Panama can't be send in consolidate service to Guatemala. The Guatemalan customs authorities do not allow that these products are unload on a fiscal warehouse and then re-export to the rest of Central America and Panama.

It's is not allowed to transport the combination of this products in the same truck by Central American customs legislation.

We appreciate your attention to this newsletter, cause you are contributing that these containers and transhipments are desconsolidated in a shorter time and maintain the customer satisfaction and trust in our services.

Sincerely, **Aimar Group**