



A1.1 Service Plan 2017	02/07/2019
Application form - employment	10/11/2019
Conflict of Interest Disclosure Statement	08/06/2020
A3.1 Written Non-Discrimination Policy	01/07/2020
A3.1a Grievance and Disciplinary Procedure	02/07/2020
BYOD policy	02/07/2020
C1.1 Documented Staff Structure	02/07/2020
B1.2 Procedure and Process Policy for Signposting and Referrals	02/07/2020
C1.2 Documented Key Roles and Decision-Making Responsibility Structure	04/07/2020
C2.1 Guidelines for Annual Review of Performance	12/07/2020
C4.1 Waiting Room Policy	12/07/2020
Cancellations & Refund Policy	12/07/2020
Change of details form	12/07/2020
Confidentiality Agreement	12/07/2020
Assignment Assessment	16/07/2020
Role Pay 1&2 GFC	16/07/2020
Cookies Policy	18/07/2020
D1.3 Equality & Diversity Policy	18/07/2020
D1.5 Procedure to ensure staff, volunteer and client safety	19/07/2020
D2.1 Induction Checklist	20/07/2020
D2.4 Staff Training Record	20/07/2020
D2.3 Training and Development Plan	21/07/2020
D3.2 Supervisor arrangements, including external supervisor contract	23/07/2020
D5.1 Evidence of individual mediator competence	23/07/2020
Disability Access Policy	24/07/2020
E1.1 Information and Client Record Management	25/07/2020
E1.2 File Management Procedure	30/07/2020
F2.1 Process and Time Frames for Family Mediation	30/07/2020
F3.2 Agreement to Mediate	30/07/2020
F4.1 Guidance for Child Protection	30/07/2020
F4.2 Guidance for addressing the role of children in mediation	31/07/2020
F6.1 Client Confidentiality Procedure	31/07/2020
F7.1 Non Discrimination Policy when instructing or using other suppliers	31/07/2020
G1.2 Complaints Procedure	31/07/2020
G2.2 Client Satisfaction Procedure	31/07/2020
G2.2a Client Satisfaction Survey	31/07/2020
F5.2 DMS funding chart	31/07/2020
Lone Worker Policy	01/08/2020
Safeguarding Policy and Child Protection Policy	01/08/2020
E2.1 Mediation Review Policy	02/08/2020
C3.5 Insurance policy to be displayed at all premises	-
F1.1 Assessment Form	-
D3.1 Supervisor Self Declaration Form for each mediator	-