



## Don't be fooled: Public adjusters **MUST** be licensed!



In Texas, public adjusters are licensed by the state. If someone tells you they are a public adjuster (PA), make them prove it. Sadly, you can't just take their word for it. Ask for a photo ID and their Texas license number. It wouldn't hurt to snap a photo of both for your documentation.

All TAPIA members are licensed (it's required for membership). If they're in TAPIA's Member Director, you can trust they are licensed. If they haven't joined TAPIA yet, you can still verify their license status on the [Texas Department of Insurance website](#). (Scroll down until you get to public insurance adjuster.)

Don't feel shy about getting verification! Real public adjusters will understand your caution and be glad to provide documentation.

If you believe someone is practicing Unauthorized Practice of Public Adjusting (UPPA), [report it!](#)

Also remember, it is illegal for roofers and other contractors to represent you to your insurance company. Only licensed public adjusters and attorneys can do that. Don't be fooled!

For more information, contact TAPIA at [TAPIA@mytapia.org](mailto:TAPIA@mytapia.org) or 512-299-6690.