

Hartley Dental Crown and Bridge Warranty.

Terms & Conditions.

At Hartley Dental our Ceramic Veneers, Ceramic Crowns and Ceramic Bridges are warrantied for a period of up to 5 years following placement. Fillings may also be warrantied up to 2 years - provided that the following conditions are met:

1. The patient followed all recommendations for the initial treatment from our Dentist & Hygiene team, including timings of each stage of treatment. Variations to the treatment plan due to patient choices, especially to delay aspects of treatment for longer than reasonable may mean any warranty is void. For example periods of over 6 months from completion of root filling to fitting of a crown would affect the warranty. This is at the discretion of the Dentist,
2. The patient has fully paid for the treatment and does not owe the practice any money for the treatment received, if money is owed the warranty is immediately considered void,
3. The Veneers, Crowns, Bridgework or fillings have not been damaged as a result of an accident or trauma. This may be covered by one of our dental plans insurance schemes if you have chosen to be a member of such a scheme,
4. The patient has followed all post treatment maintenance recommendations made by our Dental Team precisely, if it is deemed that this is not the case, the warranty will be void – this is at the discretion of the expert clinical team,
5. The patient wears any night guard, appliance or protective bite guard provided every night as instructed,
6. The patient has attended all routine Healthy Mouth Reviews promptly every 6 months and Dental Hygiene visits as prescribed, but as a minimum - every 6 months,
7. The patient maintains a good level of oral hygiene by brushing twice a day for a minimum of 2 minutes and uses floss or TePe brushes (or similar) every day as advised/prescribed by our clinical team,
8. The warranty does not cover failure of the tooth either due to stress or impact fracture or due to secondary dental decay or the onset of root infection. Failure of the tooth underneath the restoration or onset of root infection is not covered by the warranty. Root fillings and non-standard treatments are not covered by the warranty,
9. In teeth with 'posts' the possibility of root fracture is increased. Though our planning and preparations aim to avoid this we cannot guarantee the root will not fail under the crown, although we do our best to avoid this scenario,
10. Some treatments may have a warranty of less than 1 year or no warranty at all, and in this case you will be informed by your Dentist either verbally or in writing, or both.

In the case of a replacement or repair under warranty you may be asked to pay a supplement if a more durable material is chosen for the replacement crown, this will be fully discussed with you at the time.

We strongly recommend that you take out one of our Membership or Care plan options as this will give you additional cover. Please discuss this with one of our team at your convenience.

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Hartley Dental Practice Ltd.

Registered in England and Wales no: 07860896.

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