

## Job Description

Title: Production Technology Engineer

Team: Central Support

Supervisor: Production Technology Director

Approval Date: May of 2019

Qualifications for employment at Chase Oaks Church requires being a Christ-follower—whose work history and lifestyle shows a consistency to adhering to the scriptural principles of the Bible—and agreeing with the Purpose, Strategy, and DNA statements of Chase Oaks.

### *Chase Oaks Church DNA*

- **We Keep It Simple.** We seek to do a few things well.
- **We're All In The Same Boat.** We are all on a journey of transformation.
- **We Boycott Boycotts.** We are known for what we are for, not what we are against.
- **We Glow In The Dark.** We move into hopelessness, need, and injustice with the redeeming power of Jesus Christ.
- **This Is Not Our Party.** This is the Father's party, and we are His servants, privileged to prepare the party and invite the guests.
- **We Don't Go It Alone.** We do life together in groups, ministry in teams, and serve our community.
- **Pass The Baton.** We invest in the next generation and give influence to emerging leaders.
- **We Are A Salad, Not A Soup.** We are intentionally diverse, believing that the mix of generations, ethnicities, and cultures helps create the rich and surprising unity Jesus prayed for in John 17.
- **We Don't Sweat The Small Stuff.** We strive to focus on our common mission and core biblical beliefs.
- **We Count The Change.** As the agents of God's redemption on this broken planet, our effectiveness is measured by both personal and community transformation.

### *Leadership Skills*

#### **Drive**

The restless pursuit of excellence.

#### **Judgment**

Wisdom in action.

#### **Influence**

Inspiring achievement in others.

### *Chase Oaks Church Staff Values*

**Leadership: We serve and develop people and provide clear direction.** We serve people with prompt follow-up, care for people, develop people, and empower people.

**Teams: We work in teams, protect team health, and invest in team development.** We all have specific roles on a team. We are thorough in our team member hiring process, making sure that we hire people who resonate with our DNA and culture. We create team plans, protect team unity, and help each other become more effective team members. We also recognize that Chase Oaks is part of a broader team, so we partner with local churches and organizations who are committed to meeting both local and global needs.

**Rhythms: We work hard, play hard, and rest well.** We plan our work and work our plans (team plans and personal plans). We are intentional about having fun (staff events and team events), and we make sure we stay replenished (weekly day off, DAWG days, vacations, and sabbaticals).

**Learning: We are constantly learning from the past, from other organizations, and from the best practitioners.** Passport, LEAD, best practice visits, monthly development conversations with team leaders, seeking feedback often, networking, partnering, reading, and attending conferences.

---

---

**JOB SUMMARY:** The Production Technology Engineer supports all production technology for Chase Oaks in terms of integration, maintenance, and problem-solving. They also are responsible for training campus production teams who operate the equipment. While this role is primarily focused on the equipment, it also translates into serving ministries by operating equipment in certain circumstances.

**ESSENTIAL JOB RESPONSIBILITIES:**

- Install, perform maintenance, and troubleshoot broadcast video, audio, lighting, and computer equipment at a high level across Chase Oaks.
- Operate production equipment at a high level.
- Provide technical support to campus production teams during worship experiences.
- Create clear systems and procedures related to production technology.
- Provide training on audio, video, lighting, and computer systems.
- Must have the ability to work flexible hours.

---

---

**JOB PROFILE:**

**SPECIFIC SKILLS / STRENGTHS**

- Requires the ability to multi-task and work independently in carrying out assignments to completion.
- Must be self-motivated with the ability to work in a fast-moving environment.
- Must have strong organizational skills and a high level of detail.
- Must understand live and broadcast audio infrastructure, interfacing, and concepts at a high level (e.g., DiGiCo, AVID, ProTools, Dante, and MADI).
- Must understand broadcast video infrastructure, interfacing, and concepts at a high level (e.g., SMPTE 2110, SDI, HD SDI, Ross Video, and Grass Valley).
- Must understand theatrical lighting infrastructure, interfacing, and concepts utilizing DMX-based infrastructure at a high level (e.g., Art Net, DMX, KlingNet, and Jands Vista).
- Must understand private networking for signal and data transport.
- Must understand ProPresenter.
- Must have a strong working knowledge of setup, installation, and management of Windows/macOS operating systems and the associated hardware.
- Must be able to terminate a variety of AVL cabling (e.g., CAT cable, SDI cable, XLR cable, and DMX cable).
- Must be comfortable with and understand responsible use of power tools, ladders, aerial lifts, and test equipment.
- Requires the ability to create and utilize structures made from various materials (e.g., theatrical sets).

**EXPERIENCE DESIRED**

- 3+ years of technical experience, working in an AVL or other relevant field.
- Working in church/worship environment.
- Experience with any equipment from specific manufacturers (e.g., Jands, ChromaQ, Ross Video, AVID, DiGiCo, Audinate, Grass Valley, Martin, Blackmagic Design, and AJA).

**EDUCATION DESIRED**

- Vocational or college degree in a technical field desired but not required with extensive experience.
- CTS or other AV Industry certifications desired but not required.

**SUPERVISORY RESPONSIBILITIES**

- There are no supervisory responsibilities with this role

**LANGUAGE SKILLS**

- Ability to speak effectively and understandably on the phone.
- Ability to effectively present information and respond to common inquiries regarding Chase Oaks ministries.
- Must have excellent communication / customer service skills and be able to interface with the Chase Oaks staff, guests, and members.

**COMPUTER SKILLS**

- Strong working knowledge of Microsoft Office, Outlook calendaring, and email.
- Basic knowledge of Excel and PowerPoint.
- Experienced in data entry.
- Familiar with databases.

**PHYSICAL DEMANDS**

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Lifting up to 50-75 pounds is an occasional but essential requirement. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the employee is regularly required to sit, talk, or hear. The employee frequently is required to use hands to finger, handle, or feel and reach with hands and arms. The employee may be asked to bend, kneel, and climb.
- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The noise level in the work environment is usually moderate.
- Portions of the job require the employee to operate aerial lifts. The employee must be comfortable with ascending up to 50 feet in the air.