

The top half of the cover features the HikVision logo in red and black text. Below the logo is a large, abstract graphic consisting of concentric, semi-circular bands in shades of grey and red. A white crosshair is centered over the graphic, and a series of red horizontal bars of varying lengths are positioned on the left side, resembling a scale or a data visualization.

HIKVISION

Hik-Connect Mobile Client Software (iOS)

User Manual

V1.1.0

UD01586B

COPYRIGHT ©2015 Hangzhou Hikvision Digital Technology Co., Ltd.

ALL RIGHTS RESERVED.

Any and all information, including, among others, wordings, pictures, graphs are the properties of Hangzhou Hikvision Digital Technology Co., Ltd. or its subsidiaries (hereinafter referred to be “Hikvision”). This user manual (hereinafter referred to be “the Manual”) cannot be reproduced, changed, translated, or distributed, partially or wholly, by any means, without the prior written permission of Hikvision. Unless otherwise stipulated, Hikvision does not make any warranties, guarantees or representations, express or implied, regarding to the Manual.

About this Manual

This Manual is applicable to Hik-Connect Mobile Client Software.

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without Note, due to firmware updates or other reasons. Please find the latest version in the company website (<http://overseas.hikvision.com/en/>).

Please use this user manual under the guidance of professionals.

Trademarks Acknowledgement

HIKVISION and other Hikvision’s trademarks and logos are the properties of Hikvision in various jurisdictions. Other trademarks and logos mentioned below are the properties of their respective owners.

Legal Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, IS PROVIDED “AS IS”, WITH ALL FAULTS AND ERRORS, AND HIKVISION MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OF THIRD PARTY. IN NO EVENT WILL HIKVISION, ITS DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA OR DOCUMENTATION, IN CONNECTION WITH THE USE OF THIS PRODUCT, EVEN IF HIKVISION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH

DAMAGES.

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. HIKVISION SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, HIKVISION WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

SURVEILLANCE LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS THE APPLICABLE LAW. HIKVISION SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

Contents

Chapter 1	Introduction.....	3
1.1	Overview	3
1.2	System Requirements.....	3
1.3	Conventions.....	3
Chapter 2	Software Installation and Uninstallation.....	4
2.1	Installing the software	4
2.2	Uninstalling the software.....	4
Chapter 3	User Registration and Login	5
3.1	Registering the Software.....	5
3.2	Login	12
3.3	Logout.....	15
Chapter 4	Device Management.....	17
4.1	Adding a Device	17
4.2	Configuring the Device.....	21
4.2.1	Checking the Device Version.....	21
4.2.2	Editing the Device Name.....	22
4.2.3	Enabling/Disabling the Image Encryption.....	24
4.3	Deleting a Device	25
4.4	Enabling DHCP	26
4.5	Enabling Hik Cloud P2P.....	28
Chapter 5	Live View	29
5.1	Starting and Stopping Live View	30
5.2	Switching Window Division.....	32
5.3	Turning On/Off Audio.....	32
5.4	Performing Digital Zoom.....	33
5.5	Controlling Pan and Tilt.....	33
5.6	Turning On/Off Two-way Audio	33
5.7	Capturing and Recording Pictures.....	34
5.8	Checking the Live View Quality	34
5.9	Opening the Door (Video Intercom Device).....	35
Chapter 6	Remote Playback	37
6.1	Starting and Stopping Playback	37
6.2	Turning On/Off the Audio.....	38

6.3	<i>Capturing and Recording</i>	38
Chapter 7	Alarm Notifications Configuration	39
7.1	<i>Enabling/Disabling Alarm Notification</i>	39
7.2	<i>Reading the Alarm Message</i>	43
7.3	<i>Deleting the Alarm Message</i>	44
7.4	<i>Receiving the Calling Message (Video Intercom Device)</i>	45
7.5	<i>Receiving Alarm Messages (Video Intercom Device)</i>	47
Chapter 8	More Configuration	48
8.1	<i>Managing Pictures and Videos</i>	48
8.2	<i>Managing the Account</i>	50
8.3	<i>Saving Device Parameters</i>	53
8.4	<i>Sending Feedbacks</i>	54
8.5	<i>Checking About</i>	55

Chapter 1 Introduction

1.1 Overview

The Hik-Connect mobile client software (iOS) V1.1.0 is designed for iPhone based on the iOS7 or above, which can generally manage Hikvision products. By adopting the Hik Cloud P2P function, it is easy for you to remotely monitor from NVRs, DVRs, Network Cameras and Door Stations.

Hik-Connect APP (iOS) V1.1.0 also provides the cloud service for managing cloud account and the added devices.

With this application installed in your phone (iOS System), you are able to log onto the front-end device via Wi-Fi, 3G or 4G.

Notes:

- Wi-Fi, 3G or 4G access service must be supported by the phone (iOS).
- Network traffic charges may be produced when using the mobile software. Please refer to the local ISP.

1.2 System Requirements

iOS7 or above (since iPhone 5).

1.3 Conventions

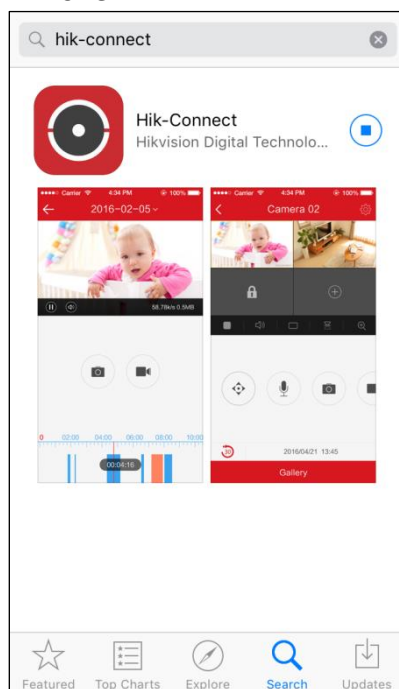
In order to simplify the description, we define the “Hik-Connect mobile client software (iPhone)” as “software” and “DVR, NVR, encoder, network camera, network speed dome” as “device” in the following chapters.

Chapter 2 Software Installation and Uninstallation

2.1 Installing the software

Steps:




1. Log onto the **App Store**.
2. Enter “Hik-Connect” to search the mobile client software.
3. Download and install it to your iPhone.



4. After installing, tap  to run the software.

2.2 Uninstalling the software

Steps:

1. Tap and hold the icon  on your phone until the icon turns to .
2. Tap  to uninstall the mobile client software.

Chapter 3 User Registration and Login

Before you start:

The software is installed.

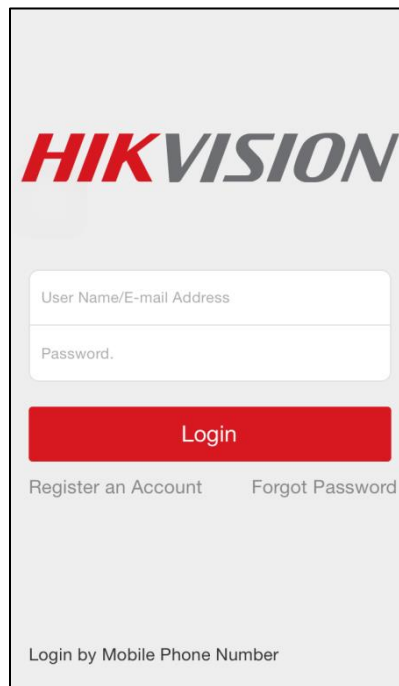
3.1 Registering the Software

When you use the software for the first time, you should register a Hik-Connect account.

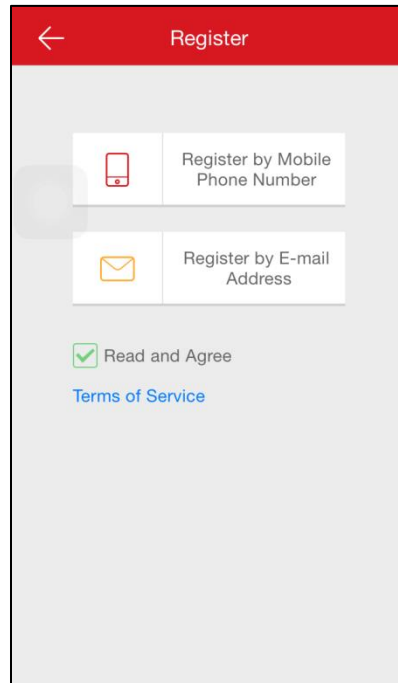
Task 1: Registering by Mobile Phone Number

Steps:

1. Tap the icon  to run the software.



2. Tap **Register an Account** in the login interface.
3. Tap **Terms of Service** to read the agreement.
4. Check **Read and Agree** to accept the agreement.
5. Tap **Register by Mobile Phone Number**.

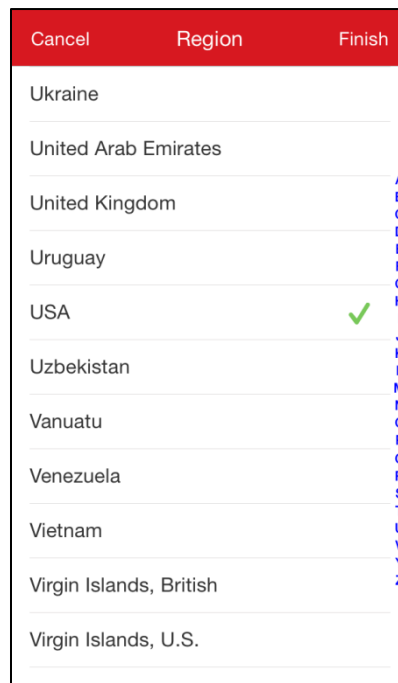


6. Select a target region in the Region interface.

Notes:

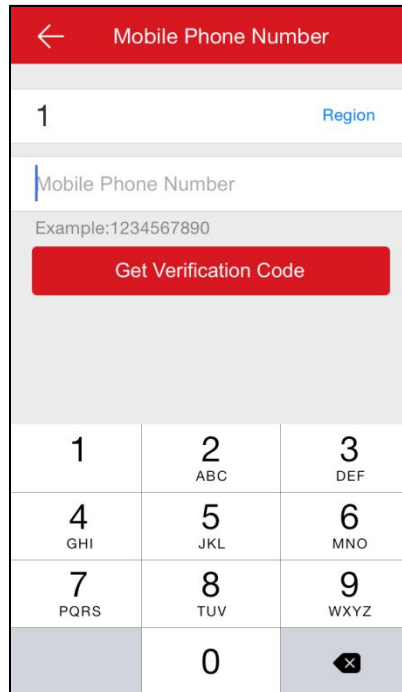
- The region cannot be changed once you have selected.
- You should select an accurate region. Or it may affect some functions of the software.

7. Tap **Finish** at the upper-right corner of the interface.

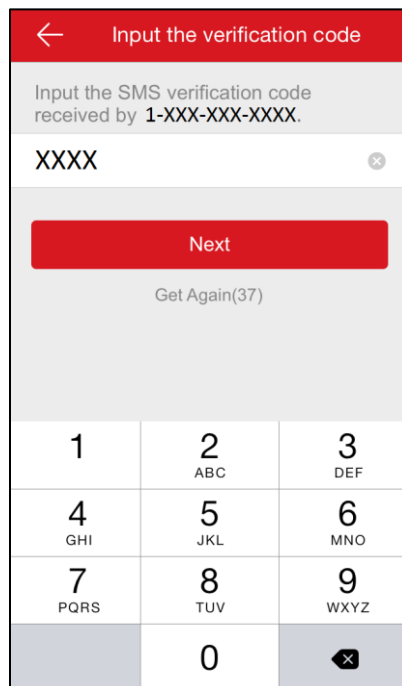


8. Input your mobile phone number in the Mobile Phone Number interface and tap **Get Verification Code**. The verification code will send to your mobile phone.

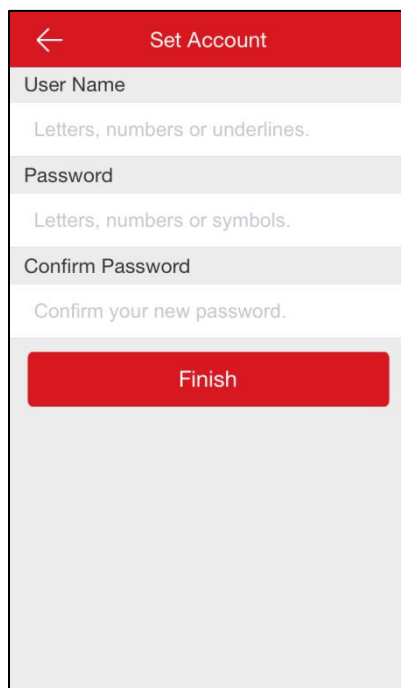
Note: You can also tap **Region** in the Mobile Phone Number interface to change the region.




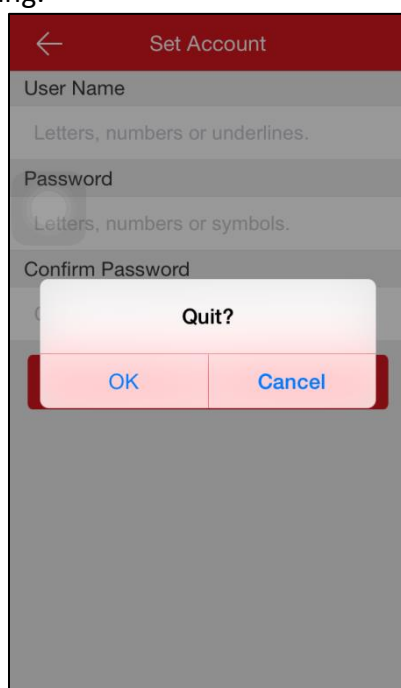
9. Input the received verification code in the box and tap **Next**.
Note: The SMS may be delayed. If no messages received, tap **Get Again** to receive the verification code again.



10. Input a user name and password and confirm password in the next interface. Tap **Finish** to complete registering.



Or tap the icon  at the upper-left corner of the interface and tap **OK** in the pop-up window to cancel the registering.



Note: You can change the password in the More interface after login. For details about changing password, see Changing Password in *Chapter 8.2 Managing the Account*.



- A user name cannot contain any of the following characters: / \ : * ? " < > |. And the length of the password cannot be less than 6 characters.
- For your privacy, we strongly recommend setting the password to something of your own choosing (using a minimum of 8 characters, including upper case letters, lower

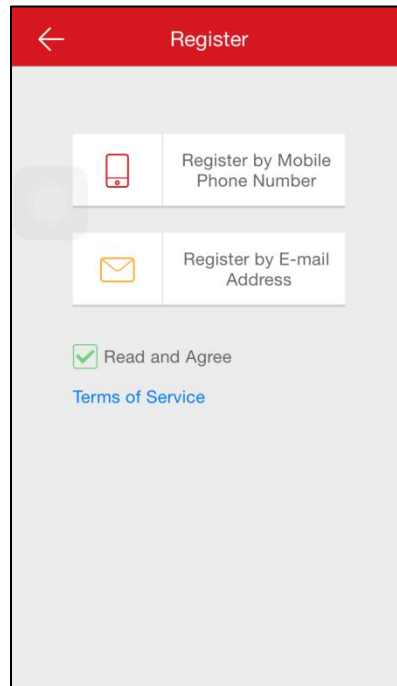
case letters, numbers, and special characters) in order to increase the security of your product.

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

Task 2: Registering by E-mail Address

Steps:

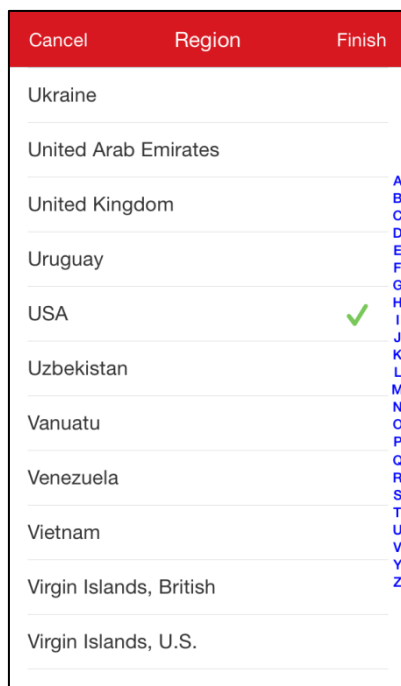
1. Tap **Register by E-mail Address**.




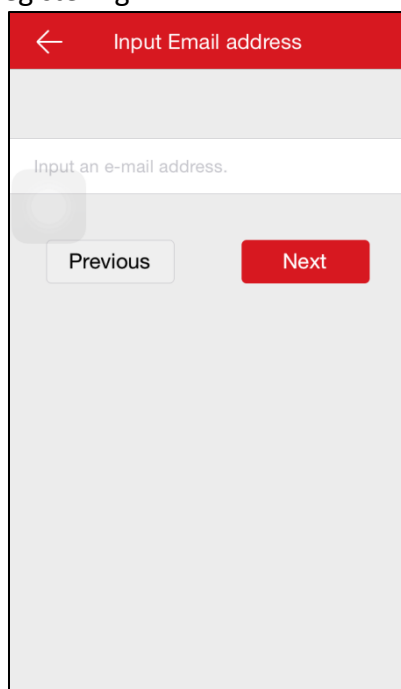
2. Select a target region and tap **Finish** at the upper-right corner of the interface.


Notes:

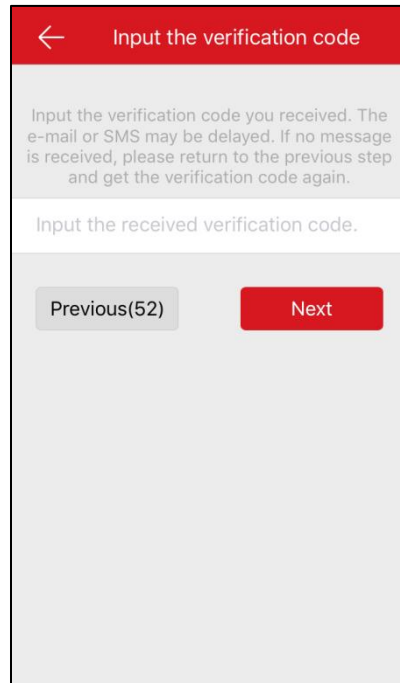
- The country or the region cannot be changed once you have selected.
- You should select an accurate country. Or it may affect some functions of the software.



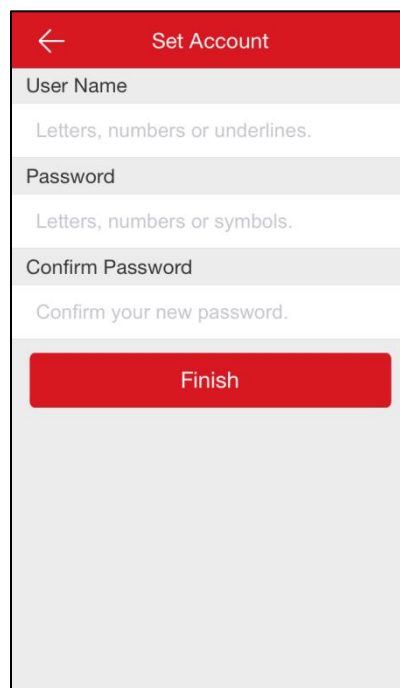
3. Input your E-mail address and tap **Next**. The verification code will send to the target E-mail address.
Or tap **Previous** to go back to the step1.
Or tap the icon  to cancel registering.




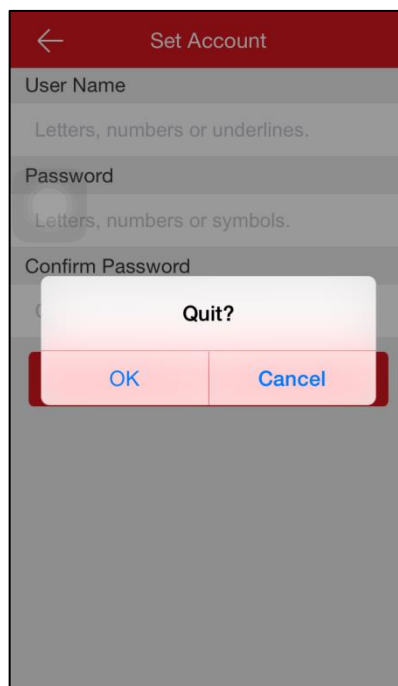
4. Input the received verification code in the box and tap **Next**.
Or tap **Previous** to go back to the previous step.
Or tap the icon  at the upper-left corner of the interface to cancel registering.
Note: The E-mail may be delayed. If no E-mails received, tap **Previous** after 60s. Perform steps 3 and 4 again to receive the verification code again.



5. Input a user name and password and confirm password in the interface. Tap **Finish** to complete registering.



Or tap the icon  at the upper-left corner of the interface and tap **OK** in the pop-up window to cancel registering.




You can change the password in the More interface after login. For details about changing password, see Changing Password in *Chapter 8.2 Managing the Account*.

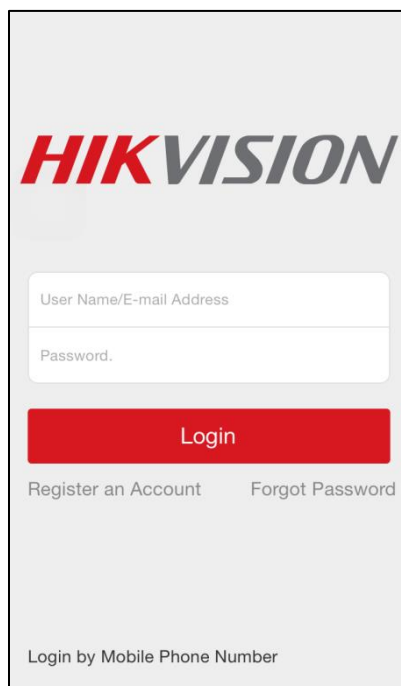


- A user name cannot contain any of the following characters: / \ : * ? " < > |. And the length of the password cannot be less than 6 characters.
- For your privacy, we strongly recommend setting the password to something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product.
- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

3.2 Login

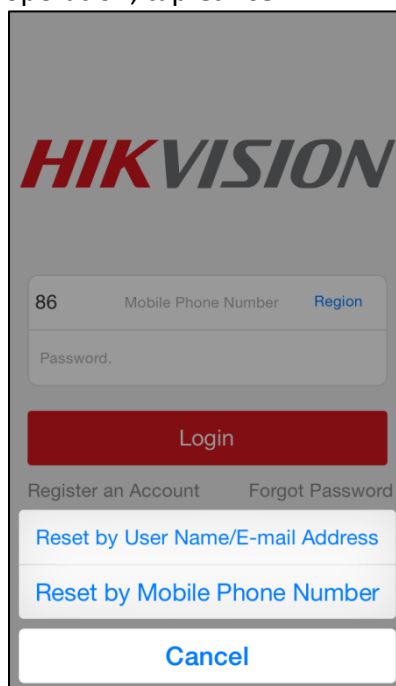
Steps:

1. Tap the icon  to run the software.
2. Input the registered user name or E-mail address. And input the password.
Or
 - 1) Tap **Login by Mobile Phone Number** at the bottom of the interface to change the login type.
 - 2) Enter the region code or tap **Region** to select the target region code.
 - 3) Input the mobile phone number and the password.
3. Tap **Login** to enter the main interface.

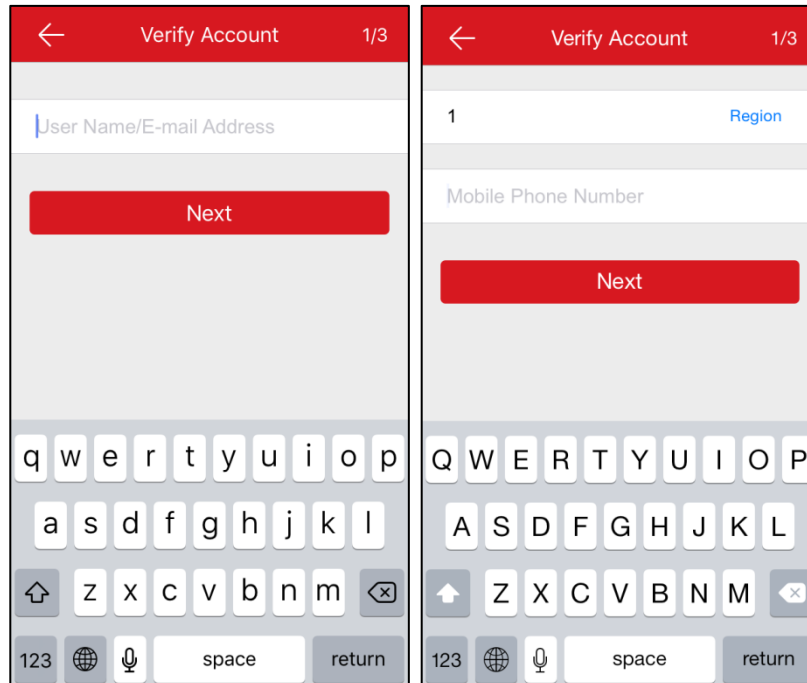



If you forget your password, you can

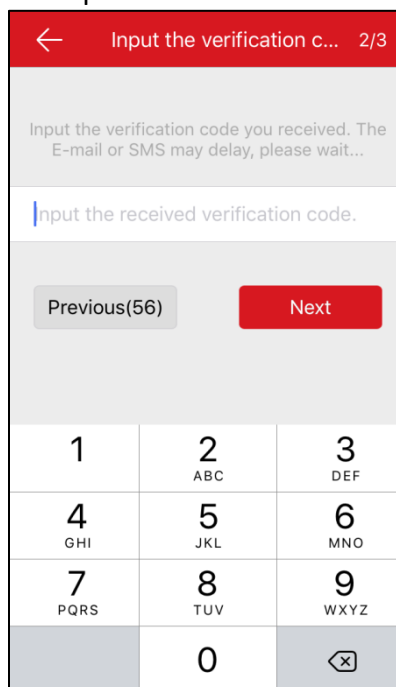
- 1) Tap **Forgot Password**.
- 2) Tap **Reset by User Name/E-mail Address** or **Reset by Mobile Phone Number**.
Or if you want to cancel the operation, tap **Cancel**.




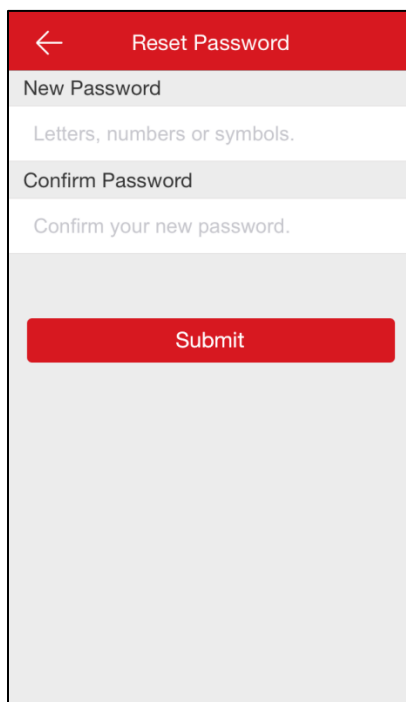
- 3) Enter the user name/E-mail address if you choose to reset by user name/E-mail address in the Verify Account interface.
Or enter the mobile phone number if you choose to reset by mobile phone number in the Verify Account interface.



- 4) Tap **Next**. A verification code will be sent to your registered phone or the E-mail address.
- 5) Input the verification code in the next interface and tap **Next**.
Or tap **Previous** to go back to the previous step.
Or tap the icon  to cancel the operation.



- 6) Enter a new password and confirm the new password in the Reset Password interface.
- 7) Tap **Submit** to complete password reset.
Or tap the icon  at the upper-left corner of the interface to cancel the operation.



- For your privacy, we strongly recommend setting the password to something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product.
- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.

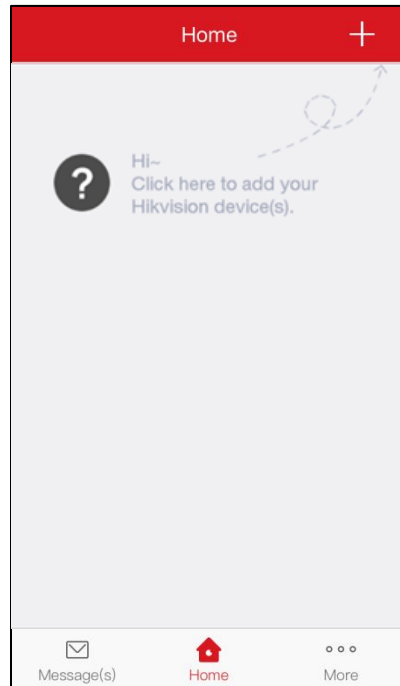
3.3 Logout

Before you start:

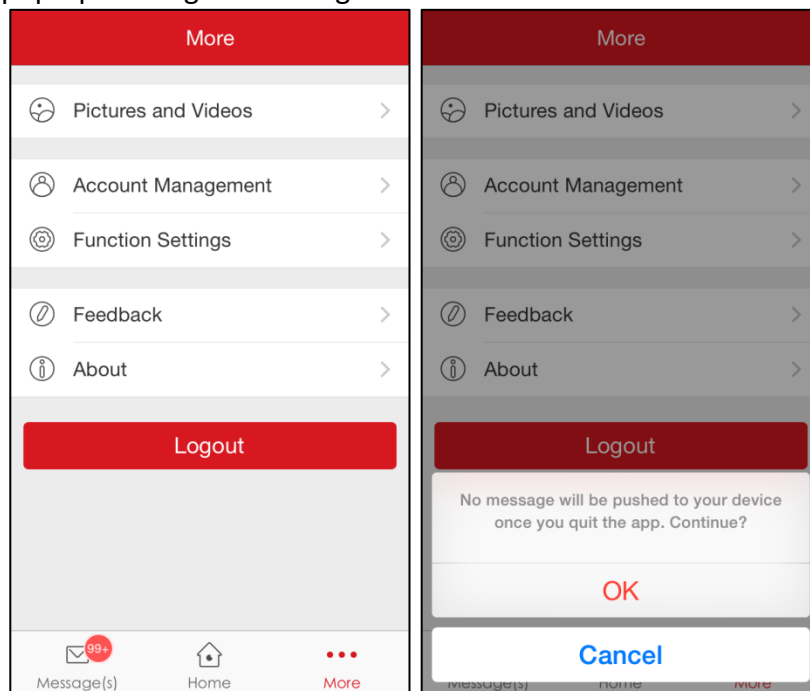
You should login to the software.

Steps:

1. In the main interface, tap the icon  More .



2. Tap the button  in the More interface.
3. Tap **OK** in the pop-up message box to logout.



Chapter 4 Device Management

You need to add a device firstly that all operations such as live view, playback and device management can be accessible. You should make sure that the DHCP and Hik Cloud P2P is enabled. By default, DHCP and Hik Cloud P2P of the network camera, NVR and DVR are enabled. If the DHCP and Hik Cloud P2P are disabled, you should enable them manually.

For details about enabling Hik Cloud P2P, please refer to *Chapter 12.2.1 Configuring Hik Cloud P2P in User Manual of Network Video Recorder*.



For details about how to login via browser for the network camera, see the user manual of network camera.

4.1 Adding a Device

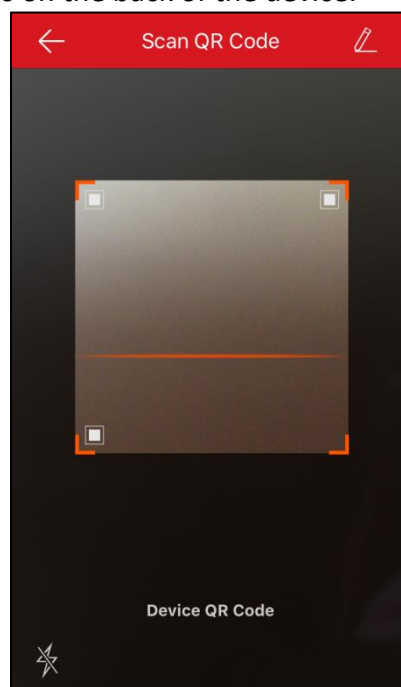
Before you start:

If you want to add the video intercom device, you should active it before you add it.


Steps:

1. Tap the home icon  at the bottom of the interface.
2. In the Home interface, tap the icon  at the upper-right corner.
3. Scan the device QR code.

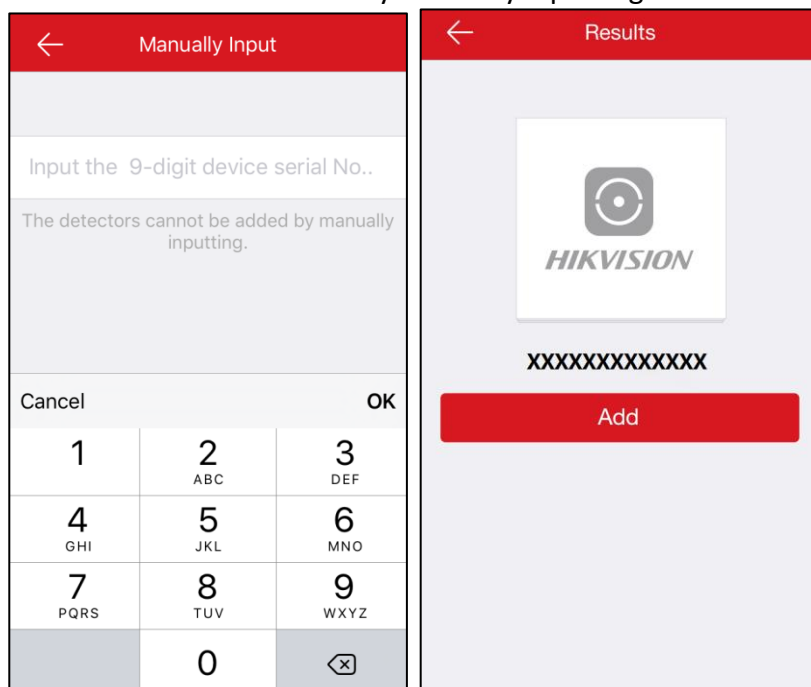
Note: Normally, the QR code is on the back of the device.



Or

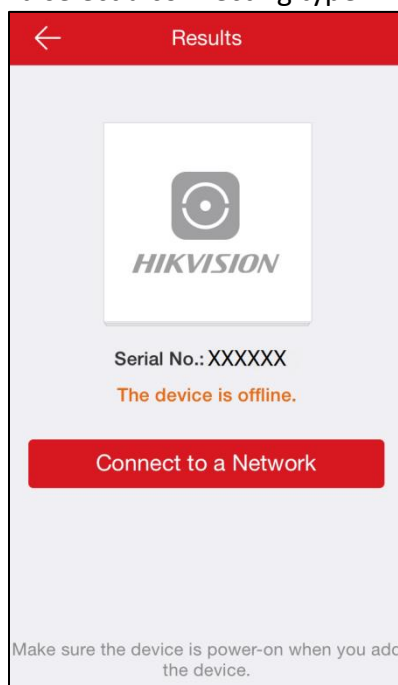
- 1) Tap the icon  at the upper-right corner of the interface and input the device serial No. manually.
- 2) Tap the **OK** to search.

Note: The detectors cannot be added by manually inputting.



If the device is offline,

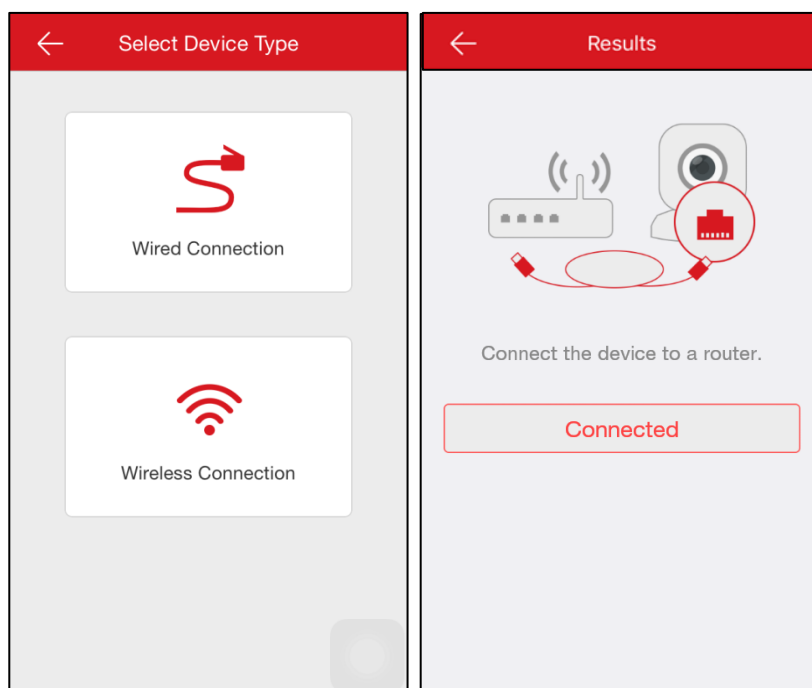
- 1) Tap **Connect to a Network** and select a connecting type



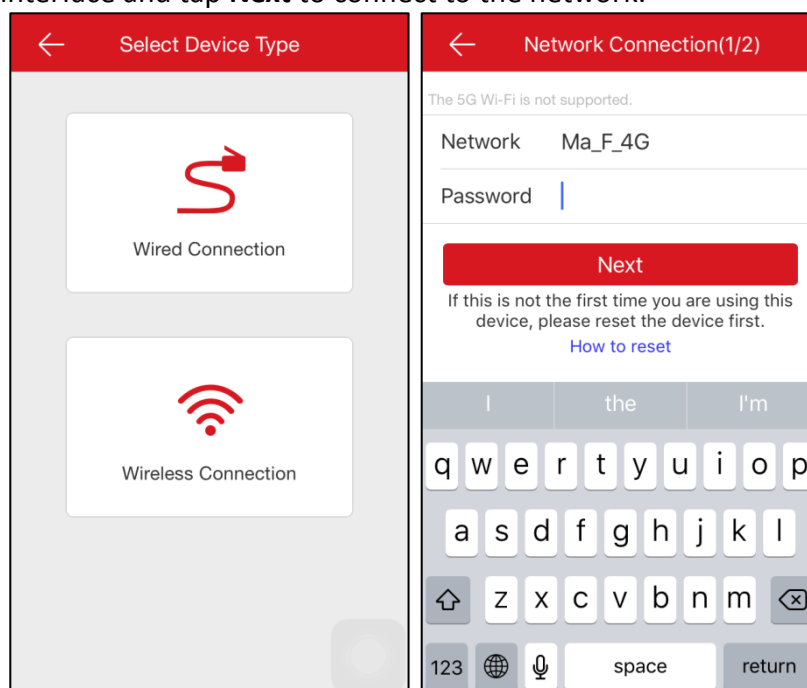
- 2) If you choose Wired Connection, tap **Connected** to connect to the network.

Notes:

- You should connect the device to a router.
- Make sure the device is powered on.



Or if you choose Wireless Connection, you should input the password in the Network Connection interface and tap **Next** to connect to the network.

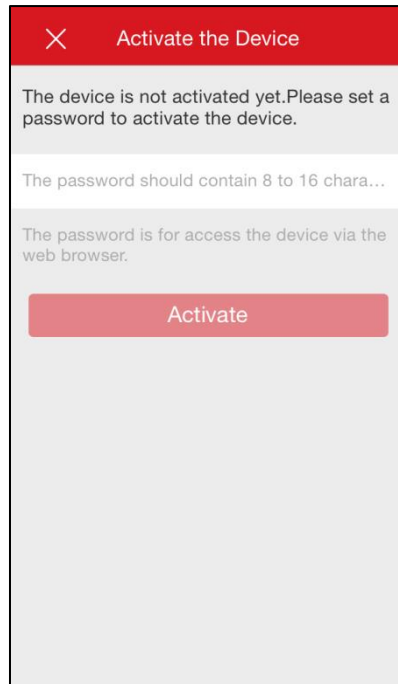


Notes:

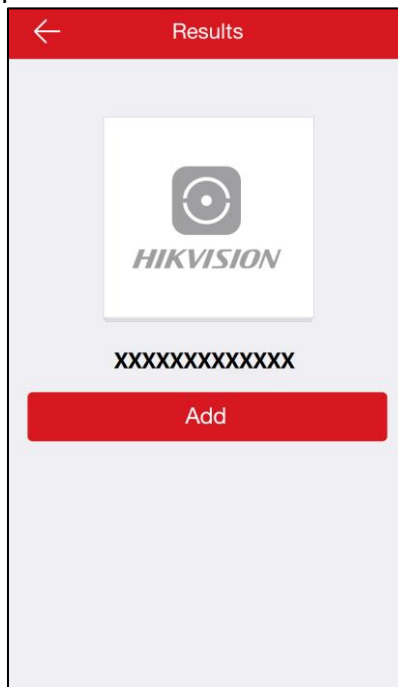
- If you choose wireless connection, you should turn on the phone Wi-Fi function and select a Wi-Fi to connect. The selected Wi-Fi name will be displayed on the Network Connection interface.
 - Reset the device before you configure the device Wi-Fi connection if it is not the first time to use the device.
 - Make sure the device is powered on.
- 3) If the device is not activated, you need to input a password and tap **Activate** to activate

the device.

Note: The password is used for logging in the device web version.



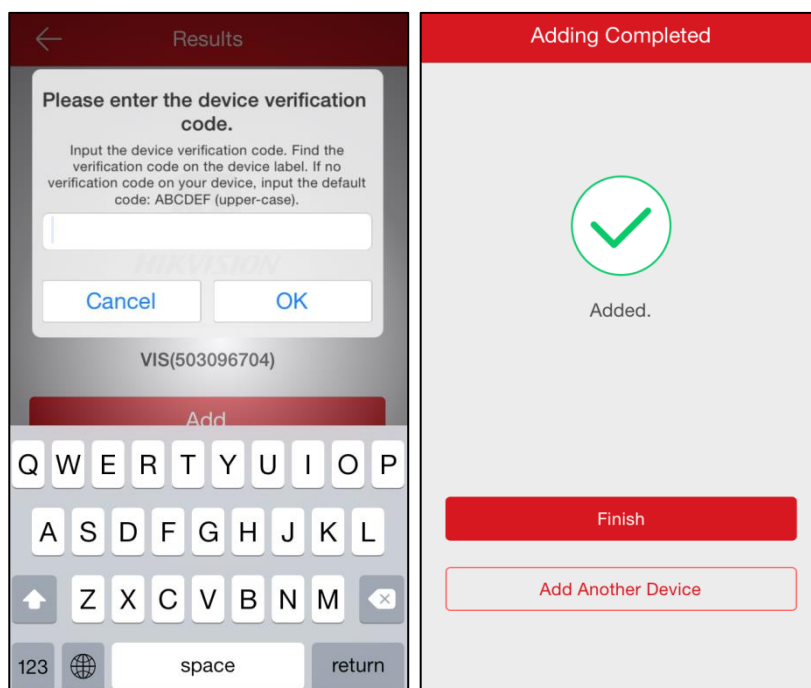
4. In the Results interface, tap **Add**.



5. Enter the device verification code and tap **OK**.

Notes:

- You can find the device verification code on the device label. If there is no device verification code on your device, input the default code ABCDEF.
- If you scan the device QR code to add, the verification code entering interface will not be popped up. The QR code includes the verification code information.



6. Tap **Finish** to finish the operation.
Or tap **Add Another Device** to add more devices to the software.

Notes:

- For the video intercom devices, when scanning the QR code or inputting the serial No. of the indoor station, the corresponding door station will be displayed in the software automatically. You cannot modify the indoor station name and the door station name.
- An indoor station can be linked to multiple door stations.


4.2 Configuring the Device

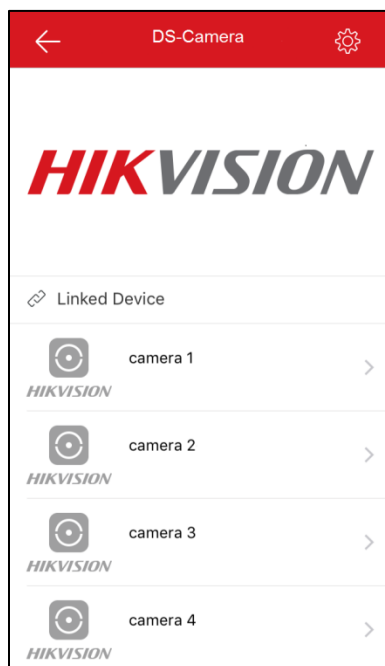
4.2.1 Checking the Device Version

Steps:


1. Tap the device name in the Home interface to enter the device configuration interface if there is only one channel under the device.

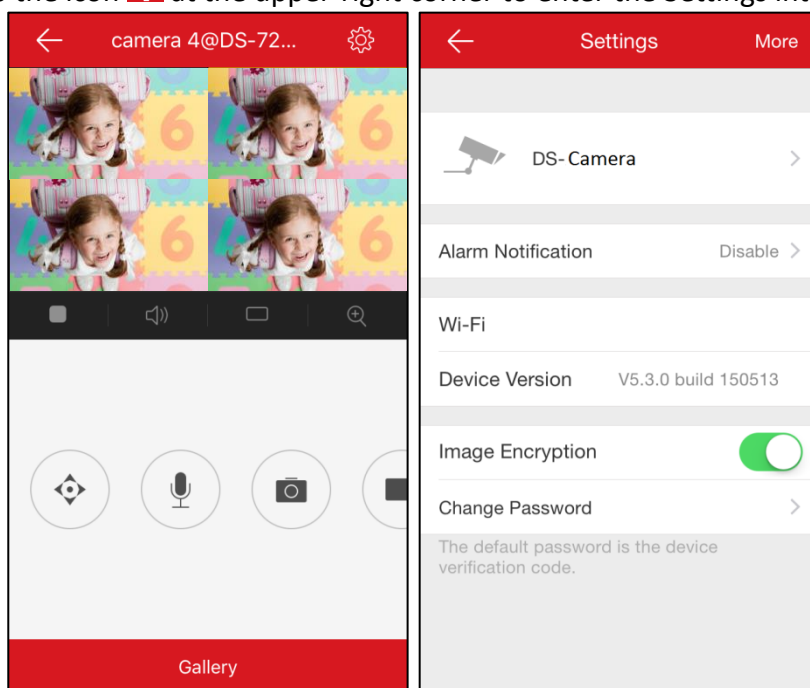


If there is more than one channel under the selected device, tap the device name and tap the icon  at the upper-right corner to enter the Settings interface.



You can also

- 1) Tap the device picture to enter the live view interface.
- 2) Tap the icon  at the upper-right corner to enter the Settings interface.



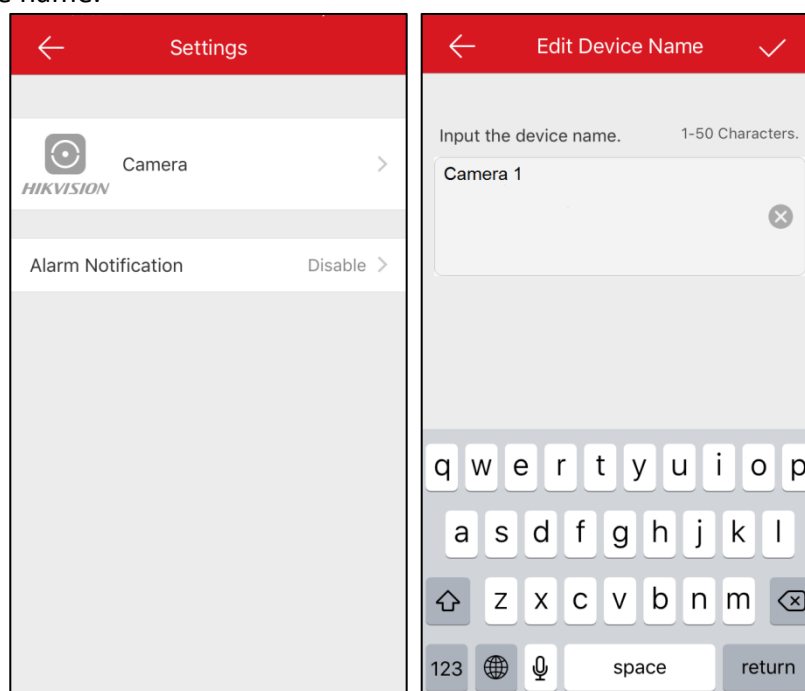
2. You can check the device version in this interface.


4.2.2 Editing the Device Name

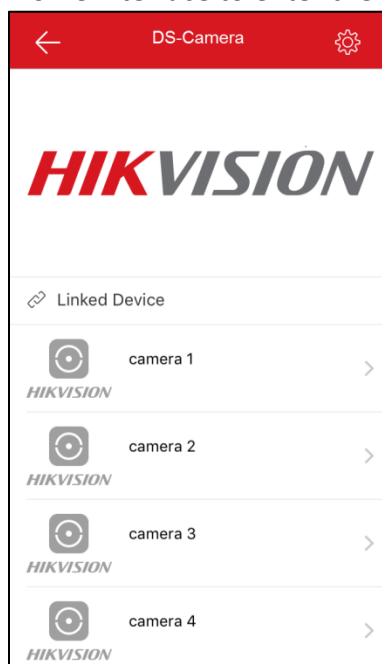
Steps:




1. In the Settings interface, tap the device name to enter the Edit Device Name interface if there is only one channel under the device.

2. Edit the device name.



3. Tap  at the upper-right corner to complete editing.
Or if there are two or more channels under the target device, you can
 - 1) Tap the device name in the Home interface to enter the linked device list interface.



- 2) Tap the icon  and tap the device name to edit the device name.
- 3) Tap  to complete editing the device name.
Or tap the linked channel name in the Linked Device list interface and tap the channel name again to edit the channel name. Tap  to complete editing.


Note: 50 characters can be contained in the device name and the linked channel name.

4.2.3 Enabling/Disabling the Image Encryption

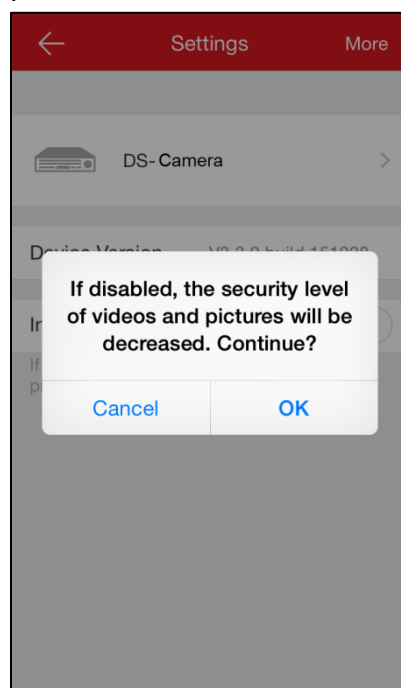
If you enabling the Image Encryption, you should enter the password the first time you enter the live view interface or the playback interface.

If you change the phone to login the same account, you should enter the password again to perform the live view or the playback.


Steps:

1. Tap the icon  on the right of the Image Encryption row and tap **OK** in the pop-up window to cancel the image encryption.

The icon  will turn to .



Or

- 1) Tap the icon  on the right of the Image Encryption row. The icon  will turn to .

You can tap **Change Password** and tap **Edit** in the pop-up window. The default password is the device verification code.

- 2) Input the old password and tap **Next**.
- 3) Input the new password and confirm password.



- A user name cannot contain any of the following characters: / \ : * ? " < > | . And the length of the password cannot be less than 6 characters.
- For your privacy, we strongly recommend setting the password to something of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product.
- Proper configuration of all passwords and other security settings is the responsibility of

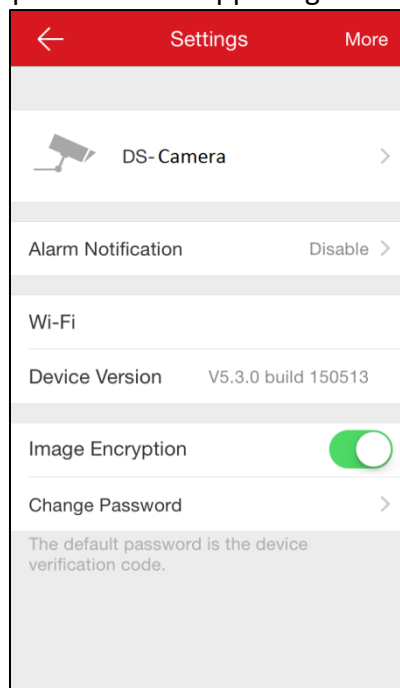
the installer and/or end-user.

Note: The Settings interface will display different configuration parameters depending on different devices.

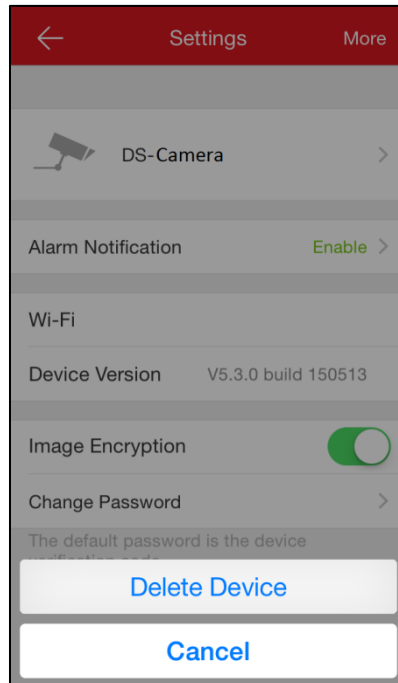
4.3 Deleting a Device

Steps:

1. In the Settings interface, tap **More** at the upper-right corner of the interface.



2. Tap **Delete Device** in the pop-up window.



Or click **Cancel** to cancel the operation.

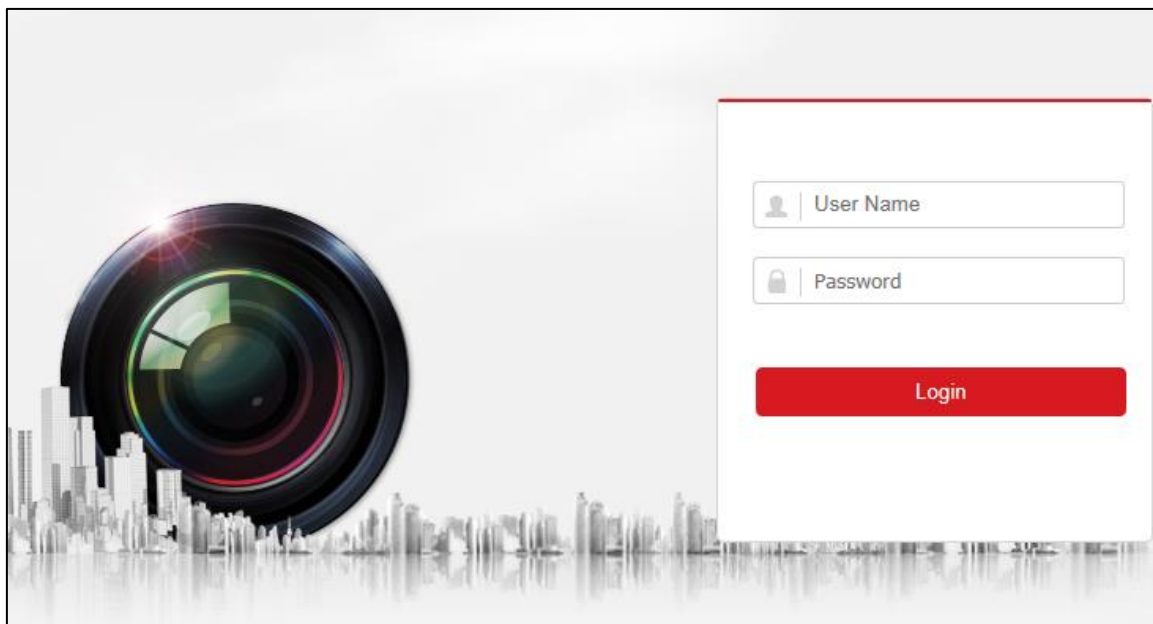
Note: When deleting the indoor station, the corresponding door stations will be deleted.

4.4 Enabling DHCP

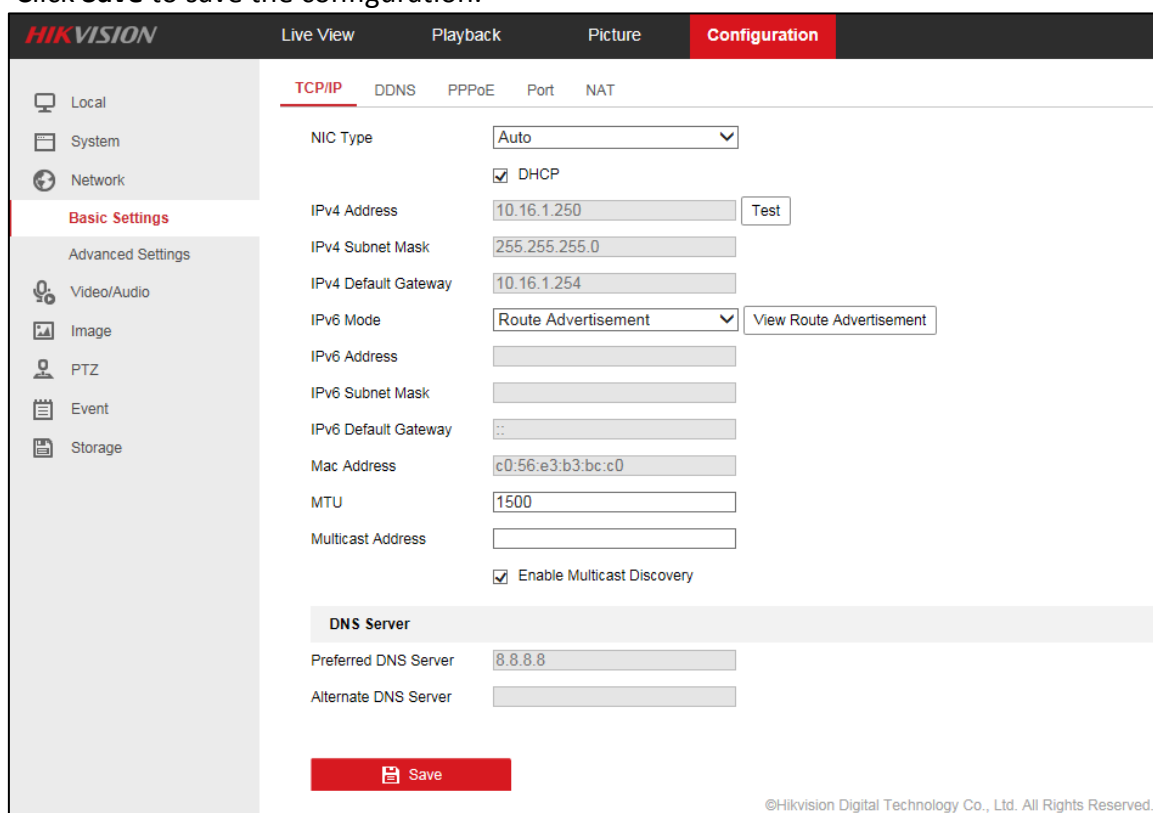
By default, DHCP in network camera, other types of cameras, NVRs and DVRs are enabled. You can manually enable them.

Steps:

1. Open the web browser on your PC.
2. Input the device IP address and press the Enter key on your keyboard.
3. Input the device user name and the password to login. Here we use the network camera as an example.



4. Click **Configuration** -> **Network** -> **Basic Settings** to enter the **Basic Settings** interface.
5. Enable **DHCP**.
Note: After enabling DHCP, DNS address will be allocated automatically
6. Click **Save** to save the configuration.

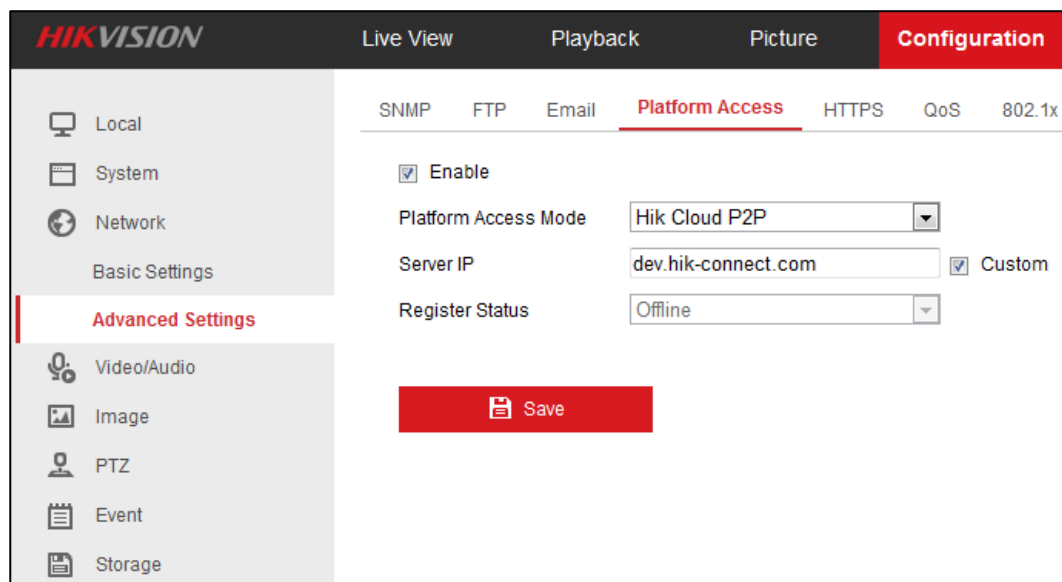


4.5 Enabling Hik Cloud P2P

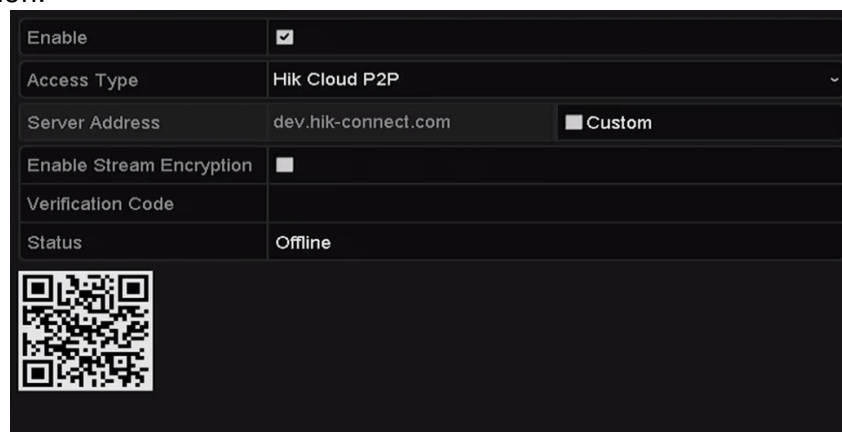
You should enable the Hik Cloud P2P function before adding the device to the software.

By default, the Hik Cloud P2P function in network cameras, dome cameras, other types of cameras NVRs and DVRs are enabled automatically.

You can check the camera Hik Cloud P2P in the Platform Access interface.



For NVR, DVR or other devices that can be locally configured, you should locally enable the Hik Cloud P2P function.




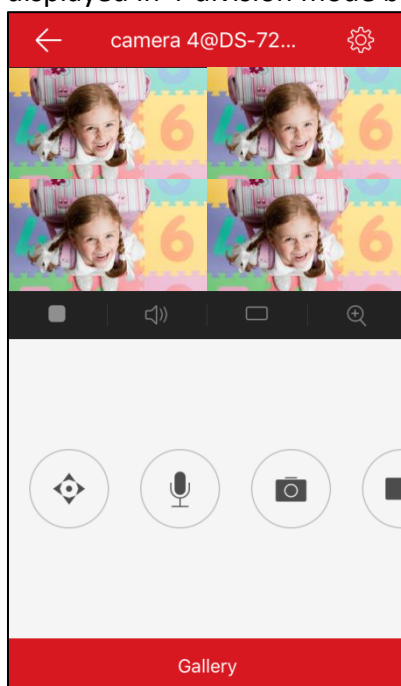
Chapter 5 Live View

Purpose:













After the device is successfully added, you can live view the videos from the added devices, control PTZ movement, audio, capture, record and any other operations.

Step:

Tap the home icon  and tap the target device picture on the home interface to enter the Live View interface. The screen will be displayed in 4-division mode by default.



The table displayed below is the icons descriptions on the Live View interface:

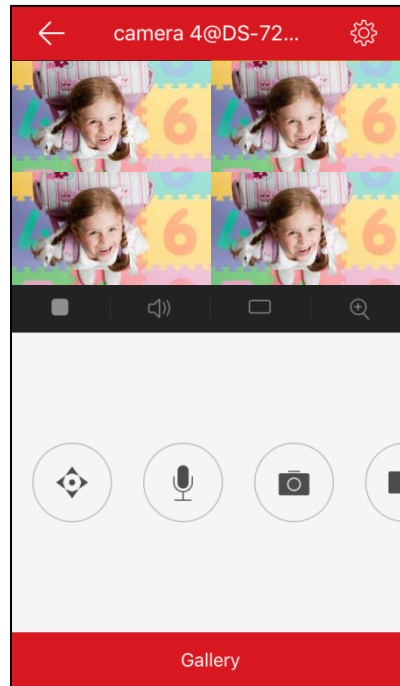
Icon	Descriptions
	Start live view.
	Stop live view.
	Audio control
	4-window division.
	Single-window division
	Digital Zoom
	Start/stop controlling pan and tilt.
	Start/stop two-way audio.
	Capture.
	Record.
	Basic and high definition video quality.
	Open the door. Note: For the video intercom device only.


Note: You can slide the icon to show the hidden icons.

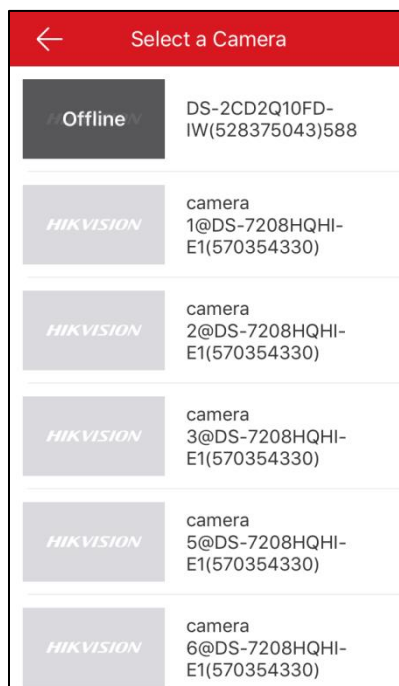
5.1 Starting and Stopping Live View

Steps:




1. Tap the device picture to enter the live view interface. By default, the live view interface is displayed in 4-window division.

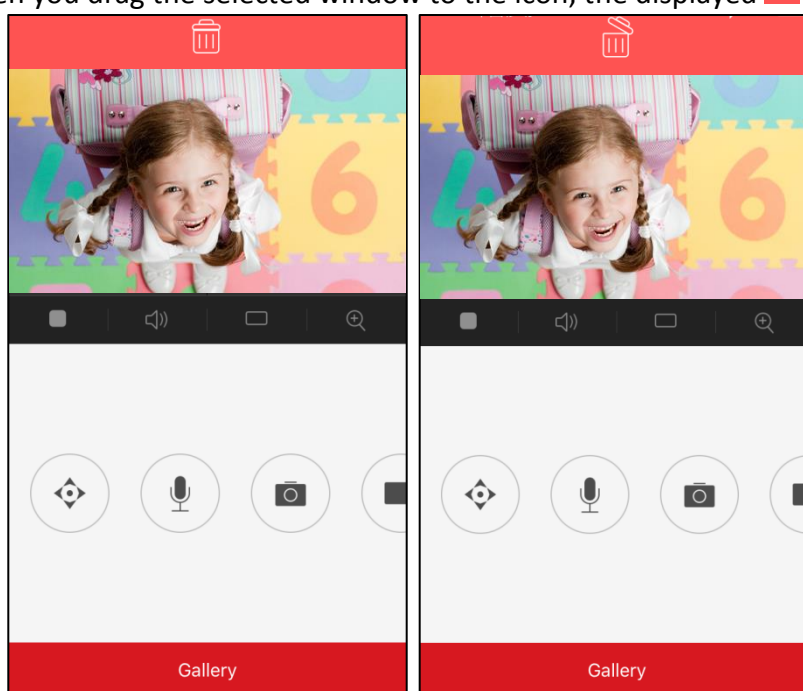


You can select to tap the icon  in one of the division window and select one camera in the Select a Camera interface.

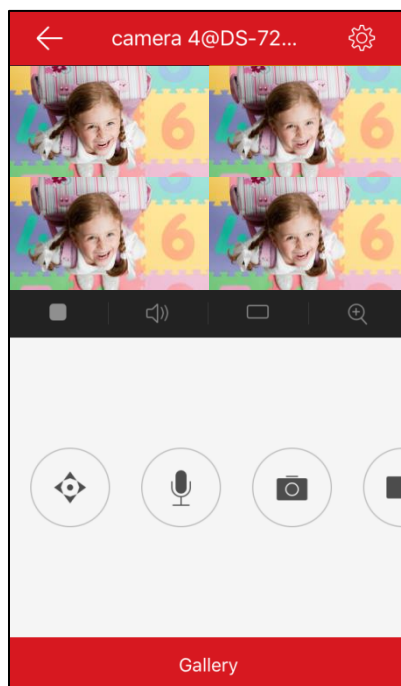




Or drag the target live view window in the 4-window division mode to the upper side of the interface to delete the target live window.

Note: When you drag and move the selected window,  will be displayed at the top of the interface. When you drag the selected window to the icon, the displayed  will turn to .




2. Tap the target live view window.




3. Tap the icon  to start playing the target live view.
Tap the icon  to stop playing the target live view.

5.2 Switching Window Division

Step:

Tap the icon  to switch from the 4-window division mode to the single-window division mode.

Or tap the icon  to switch from the single-window division mode to the 4-window division mode.



Or double-tap the target live view window in the 4-window division mode to enter the single-window division mode of the target live view window.

5.3 Turning On/Off Audio

Purpose:


You can control the audio of the selected camera.

Steps:

1. Select the camera in the 4-window division mode.
Or double tap the target window to enter the single-window division mode.
2. Tap the icon  to turn on the audio of the target camera.
Or tap the icon  to turn off the audio.


5.4 Performing Digital Zoom

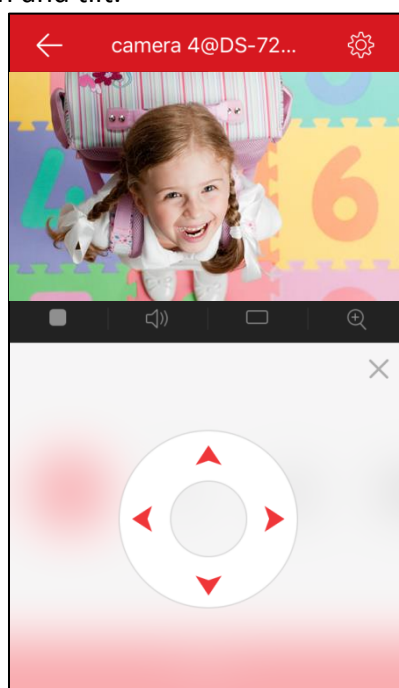
Steps:

1. Select a camera in the 4-window division mode.
Or double tap the target window to enter the single-window division mode.
2. Tap the icon .
Or if you are in the single-window division mode, spread two fingers to digital zoom in.
3. The selected area will be zoomed in.
Or if you are in the single-window division mode, you can also pinch two fingers together to digital zoom out.

5.5 Controlling Pan and Tilt

Steps:

1. In the live view mode, select a playing window.
2. Tap the icon  to control pan and tilt.



3. Tap  to control the camera PTZ.


Note: The pan and tilt control function should be supported by the added device.

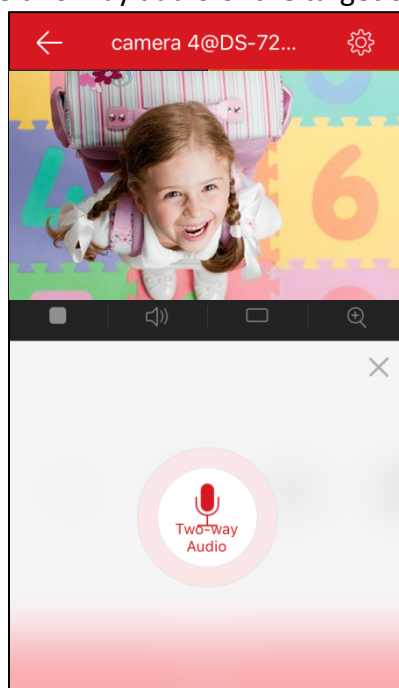
5.6 Turning On/Off Two-way Audio

Two-way audio function enables the voice talk of the devices. You can get not only the live video

but also the real-time audio from the device.

Step:




1. Select a camera in the 4-window division mode.
Or double tap the target window to enter the single-window division mode.
2. Tap the icon  to turn on the two-way audio of the target camera.



Or click the icon  to turn off the two-way audio.

5.7 Capturing and Recording Pictures

Steps:


1. Select a camera in the 4-window division mode.
Or double tap the target window to enter the single-window division mode.
2. Tap the icon  to capture the picture.
Or tap the icon  to record the live view. And tap the  to stop record.

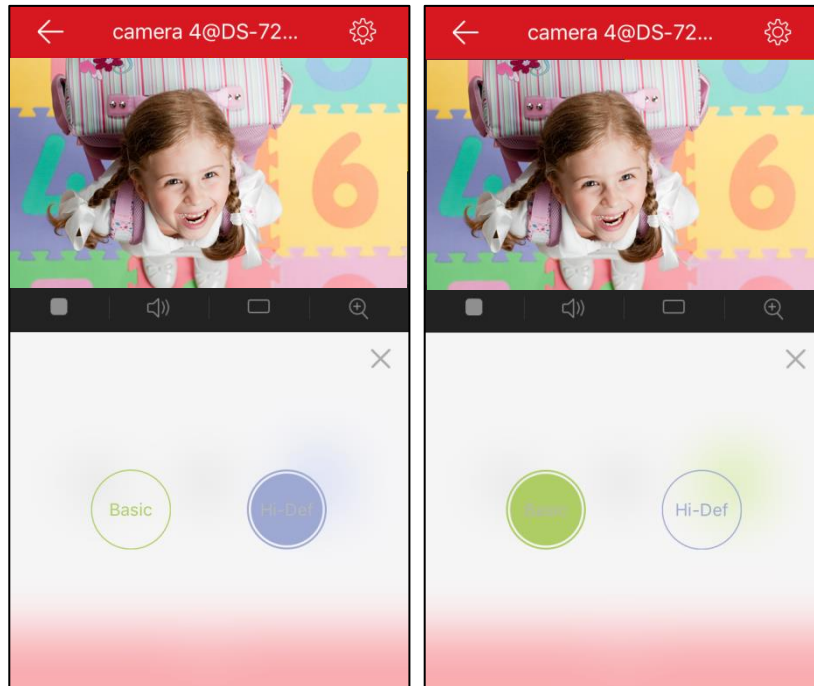
Note: For details about managing the pictures and videos, see *Chapter 7.1 Managing Pictures and Videos*.



5.8 Checking the Live View Quality

Two pre-defined image qualities are provided in this software: Basic and High Definition.

Steps:

1. Tap the icon .




2. Tap  /  to change the video quality.
Basic: Basic video quality.
Hi-Def: Video image with high definition.

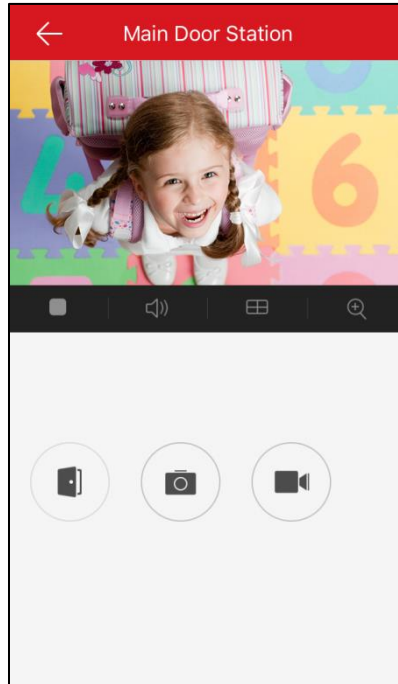
5.9 Opening the Door (Video Intercom Device)

Purpose:

For the video intercom devices, you can open the door via the software.

Steps:

1. Select a target live view window.
2. Tap the icon  to open the corresponding door.



Notes:


- This function is only for the video intercom device.
- The live view duration for the video intercom device is 5 minutes.
- Up to 6 users can check the live view of the same door station. The following users can only use the audio function.

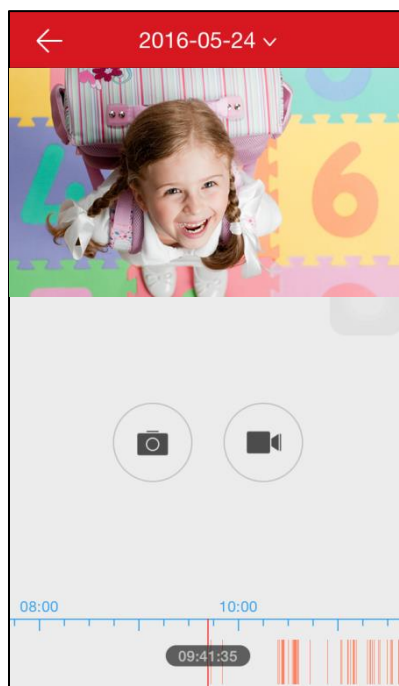
Chapter 6 Remote Playback

Purpose:






You can check the recorded videos stored in the added device for playback.

Steps:

1. Tap the home icon  and tap the target device picture on the home interface to enter the Live View interface.
2. Tap **Gallery** at the bottom of the live view interface.



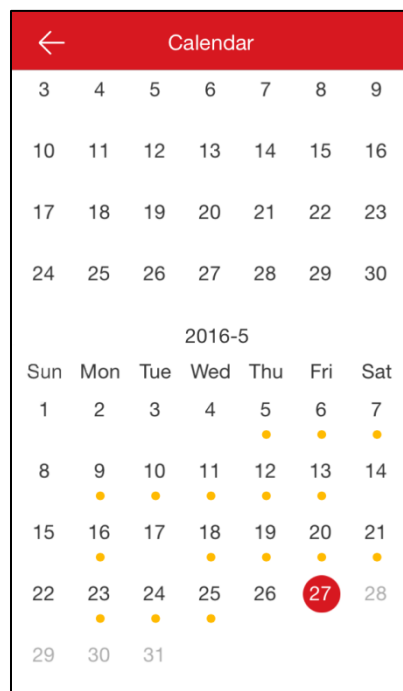
The following table displays the icons on the Playback interface:

Icon	Descriptions
	Start live view.
	Stop live view.
	Audio control.
	Capture.
	Record.

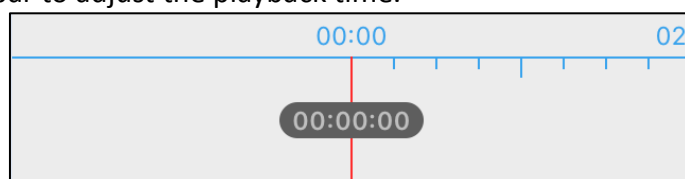
6.1 Starting and Stopping Playback

Steps:

1. Tap the date on the upper side of the interface to enter the Calendar interface.





2. Select a date in the Calendar interface.
3. Slide the timeline bar to adjust the playback time.





4. Tap the icon  to start playback.
Or tap the icon  to stop playback.

6.2 Turning On/Off the Audio

Tap the icon  to turn on the audio when the selected video is playing. Or tap the icon  to turn off the audio.

6.3 Capturing and Recording

During the playback, you can tap the icon  to capture pictures or tap the icon  to record playback video.

The captured pictures and clipped videos can be checked and managed in the Pictures and Videos interface.

Note: For details about managing the pictures and videos, see *Chapter 7.1 Managing Pictures and Videos*.

Chapter 7 Alarm Notifications Configuration

Purpose:


You can configure the alarm notifications in Alarm Notification interface. The device will push the alarm notification to your phone. You can also read and delete the alarm notifications in the Message interface.


7.1 Enabling/Disabling Alarm Notification

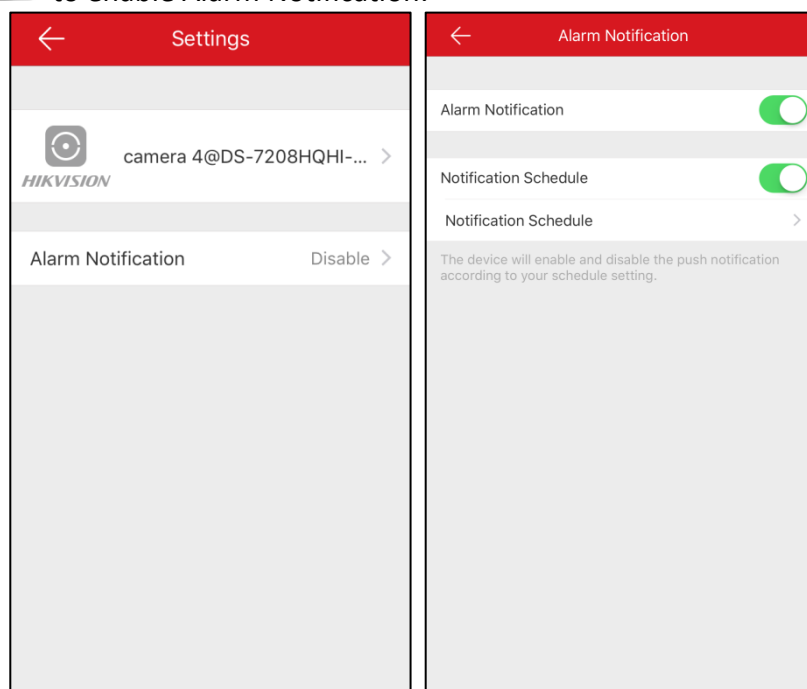
Steps:

1. Tap the device name in the Home interface to enter the Settings interface if there is only one channel under the device.



If there is more than one channel under the selected device, tap the device name and tap the icon  at the upper-right corner to enter the Settings interface.

2. Tap **Alarm Notification** to enter the Alarm Notification interface.
3. Tap the icon  to enable Alarm Notification.

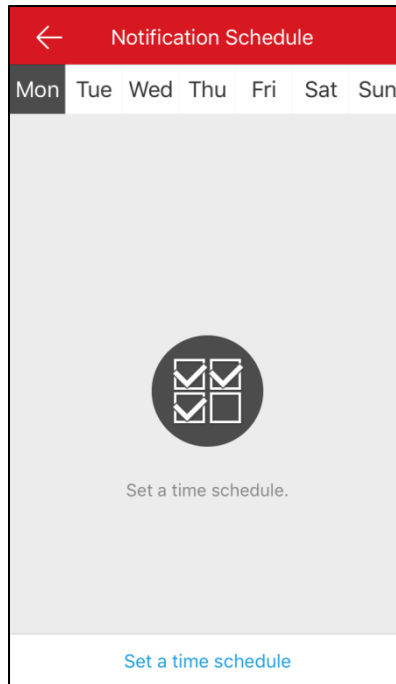


You can also

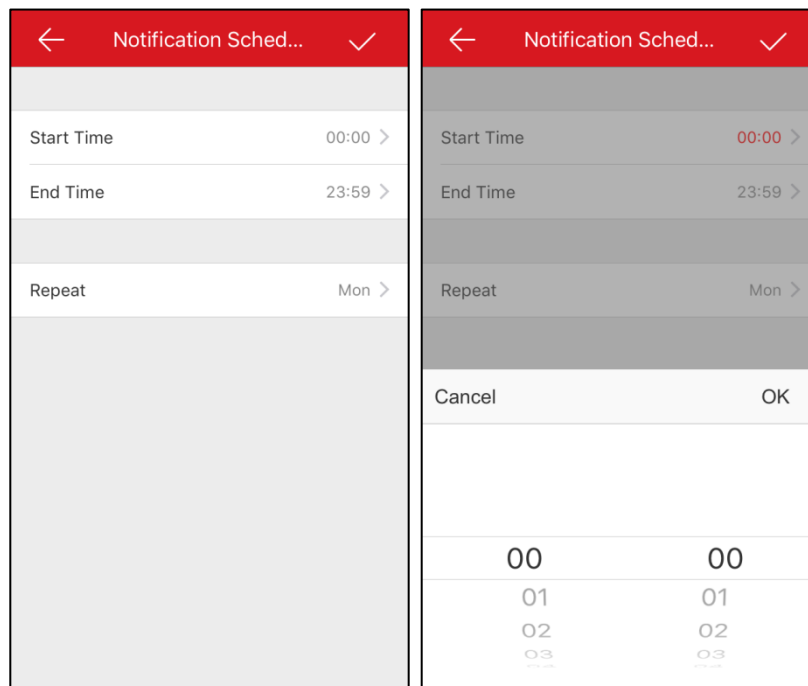
- 1) Tap the icon  on the right of Notification Schedule to enable the Notification

Schedule.

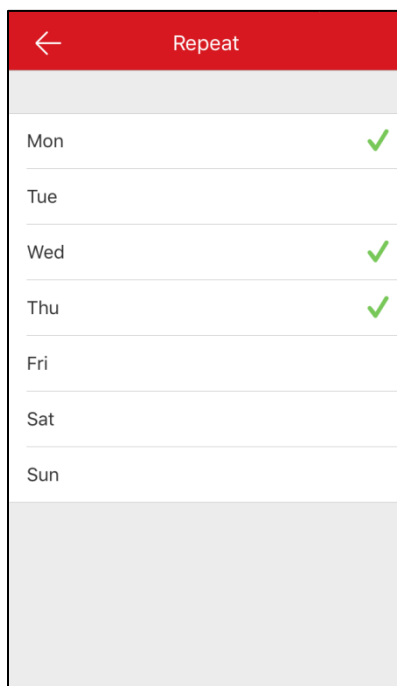
- 2) Tap **Notification Schedule** to enter the Notification Schedule interface.





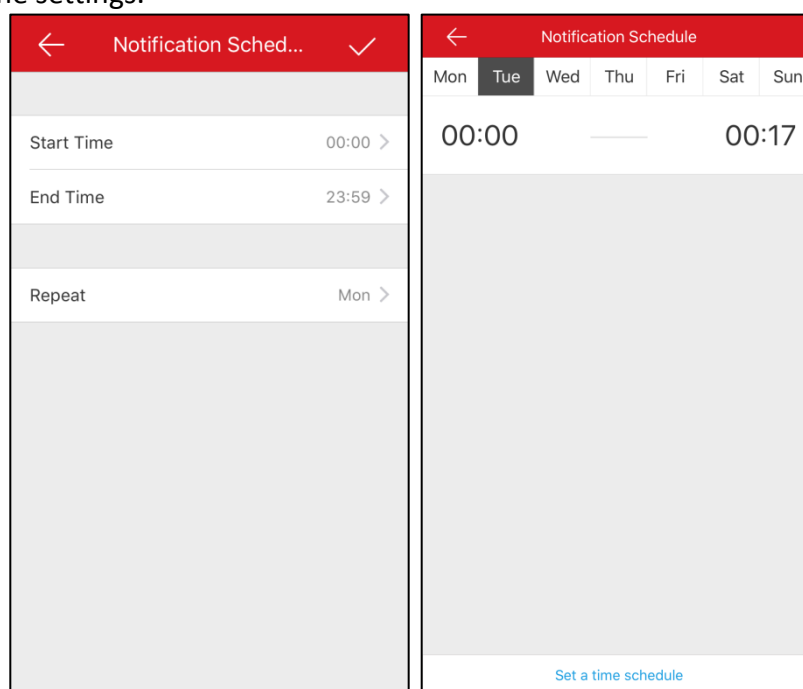
- 3) Tap **Set a time schedule**.
- 4) Tap **Start Time**. Slide to select a start time.
- 5) Tap **End Time**. Slide to select an end time.



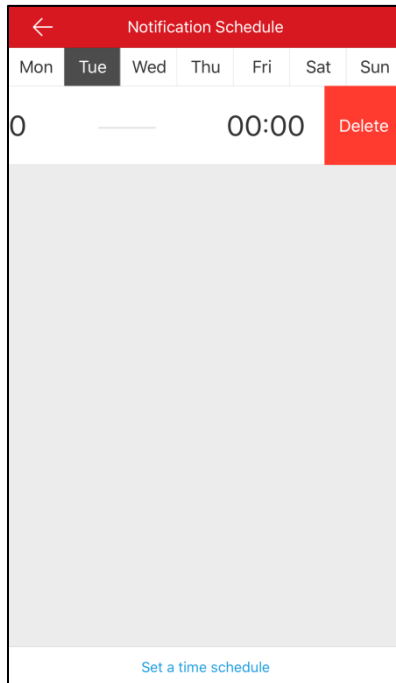
Optionally, tap **Repeat** and select the day you want to repeat.




- 6) Tap the icon  to go back to the Notification Schedule interface and tap the icon  to confirm the settings.

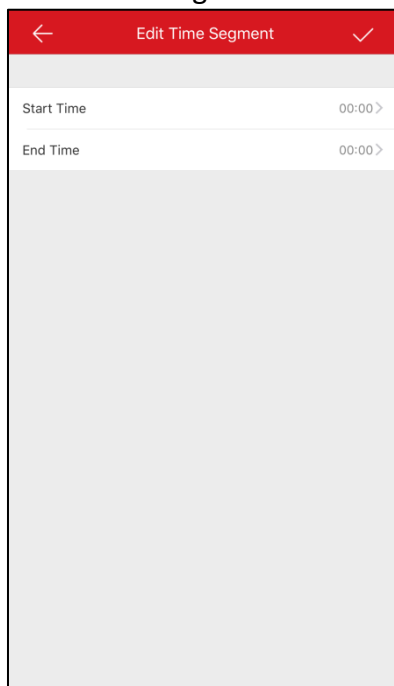


You can also slide the target item from right to left in the Notification Schedule interface to display the delete button. And tap **Delete** to delete the schedule. Or slide the item from left to right to hide the delete button.



Or tap the schedule to enter the Notification Schedule interface to edit the schedule. You can

- 1) Tap **Start Time** or **End Time** to edit the start time and the end time.
- 2) Tap the icon  to confirm editing.



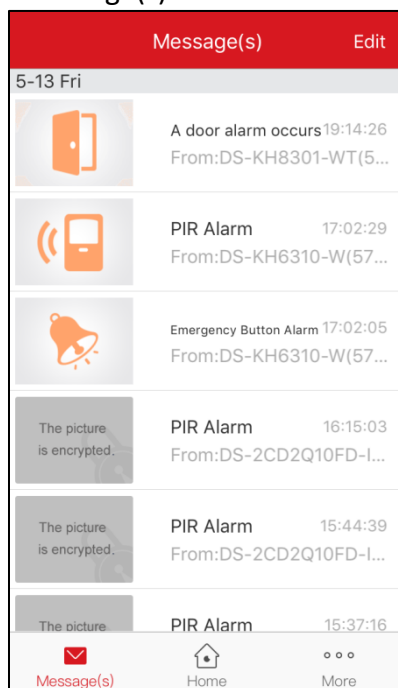
Note:

If enable Alarm Notification, the device will push the alarm messages according to configured notification schedule. For details about setting event (except for the video intercom device), see the device user manual.

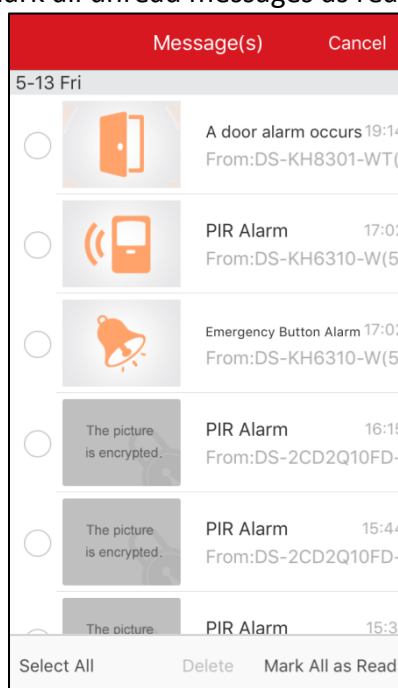
7.2 Reading the Alarm Message

Steps:

1. Tap the icon  to enter the Message(s) interface.



2. Tap the unread messages to view the message.
Or
 - 1) Tap **Edit** at the upper-right corner of the interface.
 - 2) Tap **Mark All as Read** to mark all unread messages as read.



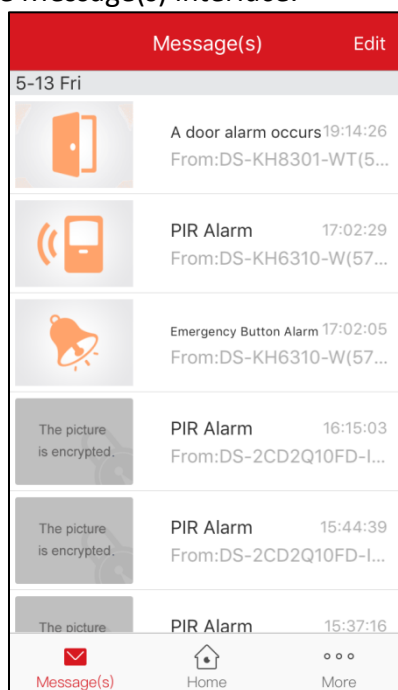
Notes:

- The message with a red point is the unread message.
- The calling messages of the video intercom device cannot be displayed in the Messages interface.

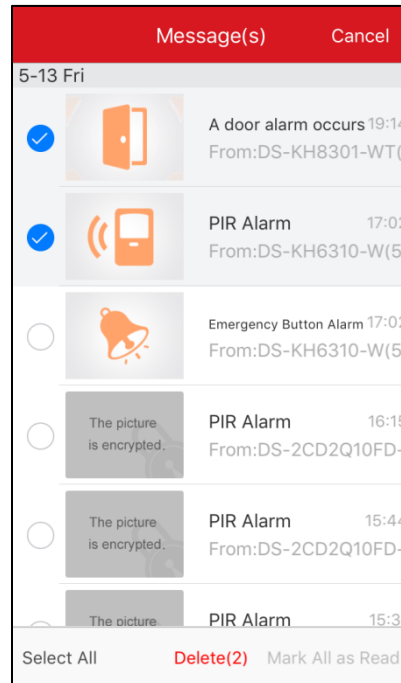
7.3 Deleting the Alarm Message

Steps:

1. Tap the icon  to enter the Message(s) interface.



2. Tap **Edit** at the upper-right corner of the interface.
3. Select multiple messages or tap **Select All**.
4. Tap **Delete** to the selected messages.
Or tap **Cancel** to cancel the operation.



7.4 Receiving the Calling Message (Video Intercom Device)

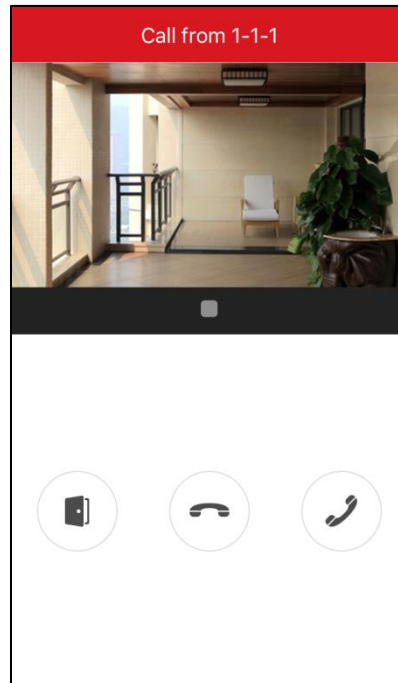
Purpose:


When someone is calling the indoor station, if no one answers for some time, the call will be sent to the software.

Note: The call forwarding time duration can be set on the indoor station setting interface. The available set time duration is from 0 to 20s.



Steps:


1. Tap the calling message. A calling interface will be popped up.



2. Tap the icon  to enter the live view interface of the video intercom device.

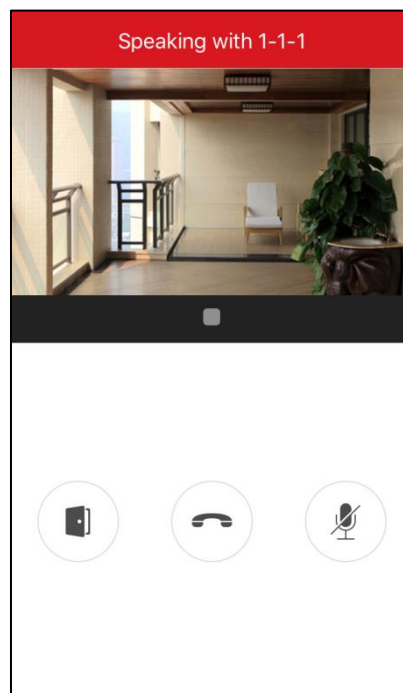
Or tap the icon  to decline the call.

3. Tap the icon  or  to play or stop the door station live view.

If you answer the call, you can tap the icon  to mute.

Or tap the icon  to hang up.

Or tap the icon  to open the door.



Notes:

- If you do not answer the call, the calling interface will be keep until the call is hanged up. A message will pop up on your phone.
- Up to 6 users can check the live view of the same door station. Other users cannot use the live view function. Only the audio function can be used.

7.5 Receiving Alarm Messages (Video Intercom Device)

When the device sensor is triggered, the alarm information will be sent to your phone. For details about event configuration, see the user manual of the video intercom device.

Before you start:

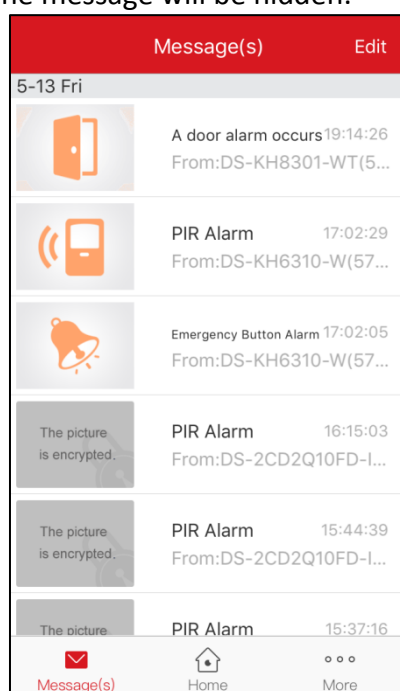
The indoor station has linked to the sensor and it has been armed.

The sensor is triggered.

Step:

Tap the triggered alarm message on your phone to enter the Message(s) interface to check. For details about operating in Message(s) interface, see *Chapter 7.2 Reading the Alarm Message* and *Chapter 7.3 Deleting the Alarm Message*.

Or if you do not operate, the message will be hidden.



Chapter 8 More Configuration


In the More interface, you can manage pictures, videos and accounts, save device parameters, send feedbacks, and view the software version, terms of services and the privacy statement.

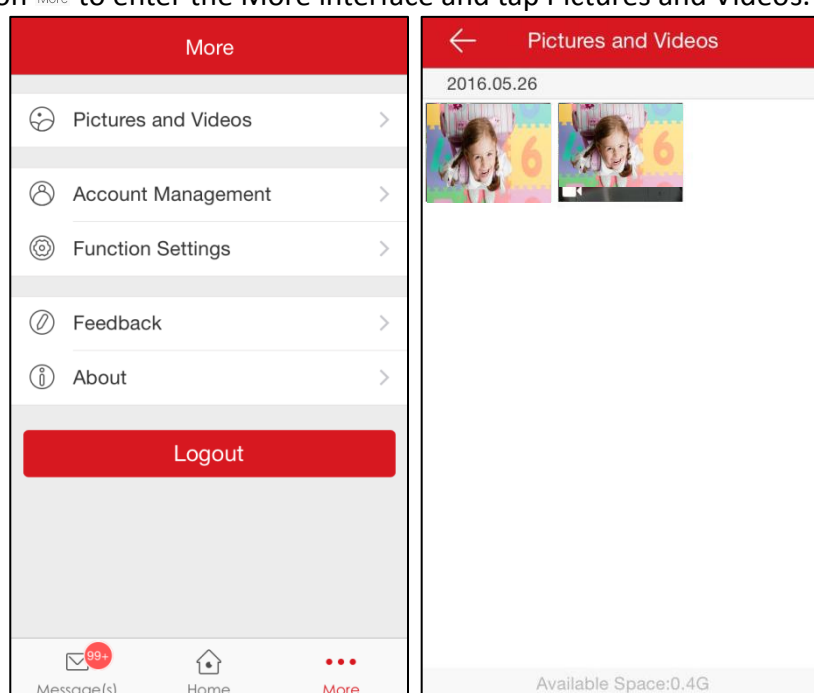
8.1 Managing Pictures and Videos

Managing the Video

You can play, pause, save or delete the saved videos.

Steps:

1. Tap the icon  to enter the More interface and tap Pictures and Videos.




2. Tap the target video file to enter the interface for video playing.

Note: The files with  are video files.

3. Tap the icon  play the video.

Or tap the icon  to pause.

Or tap the icon  to save the video to your phone.

Or tap the icon  to delete the video.


Or tap the icon  to go back to the previous interface.

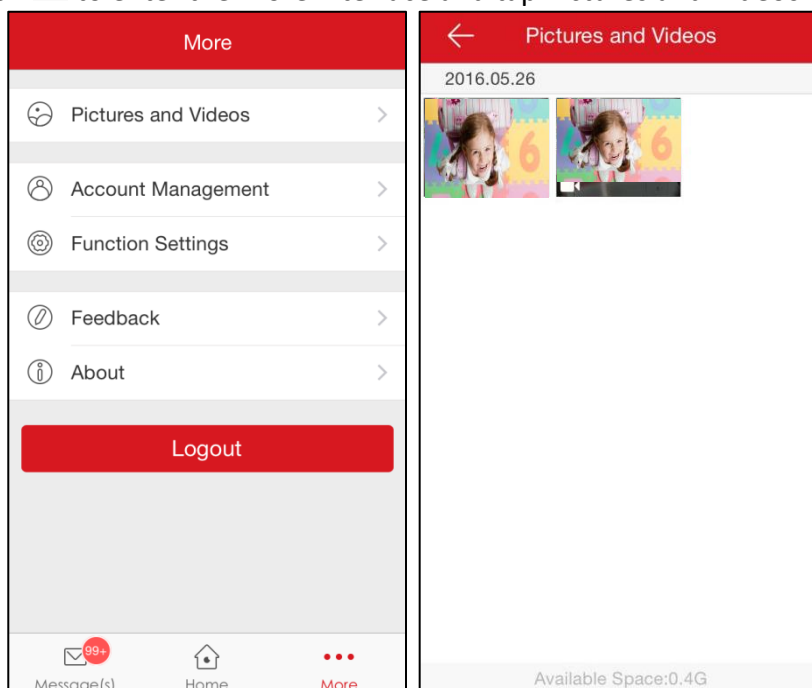


Managing the Picture

You can save or delete the selected picture.




Steps:

1. Tap the icon  to enter the More interface and tap Pictures and Videos.




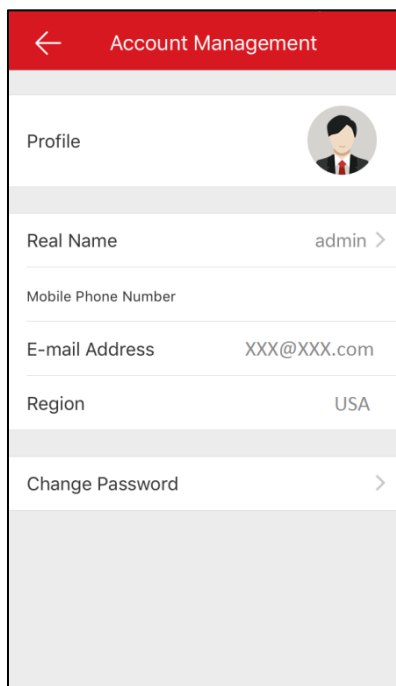
2. Tap the target picture to enter the interface for picture managing.

Note: The files without  are picute files.

3. Or tap the icon  to save the picture to your phone.
Or tap the icon  to delete the picture.
Or tap the icon  to go back the previous interface.

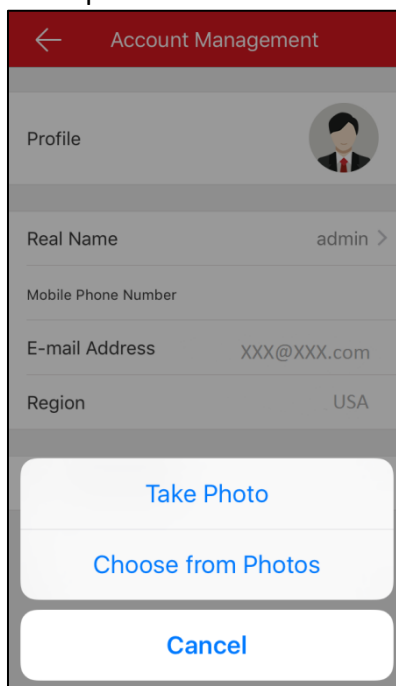
8.2 Managing the Account

Tap the icon  to enter the More interface and tap **Account Management** to enter the Account Management interface.



Changing Profile

1. Tap **Profile** to change the profile picture.




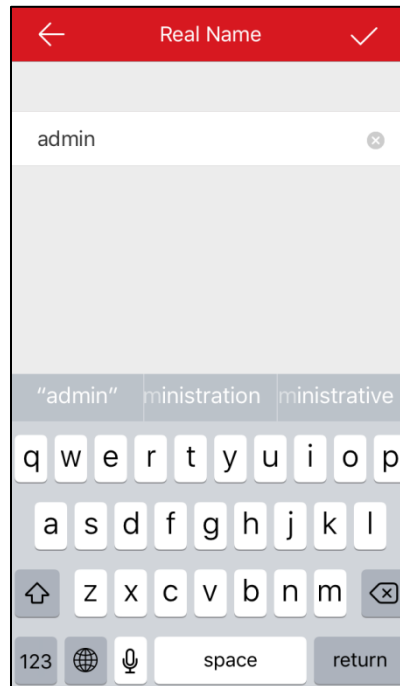
2. Tap **Take Photo** to take a new photo as the profile picture.
Or tap **Choose from Photos** to select a picture from your phone album.

Or tap **Cancel** to cancel the operation.

Editing Real Name

You can edit the real name of the account.

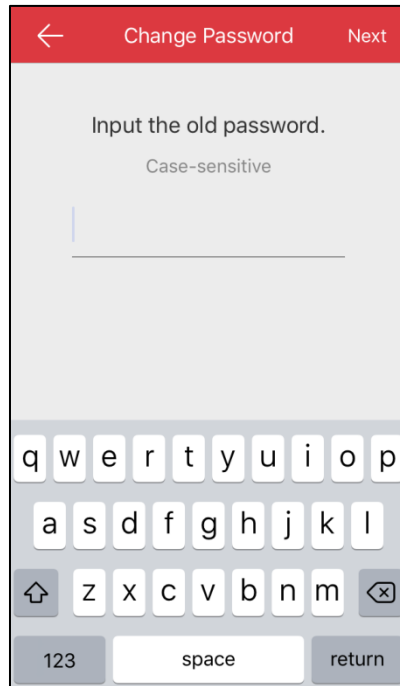
1. Tap **Real Name** to enter the Real Name interface.
2. Input your real name in the box.
Note: 2-50 characters are allowed.
3. Tap  to confirm editing.



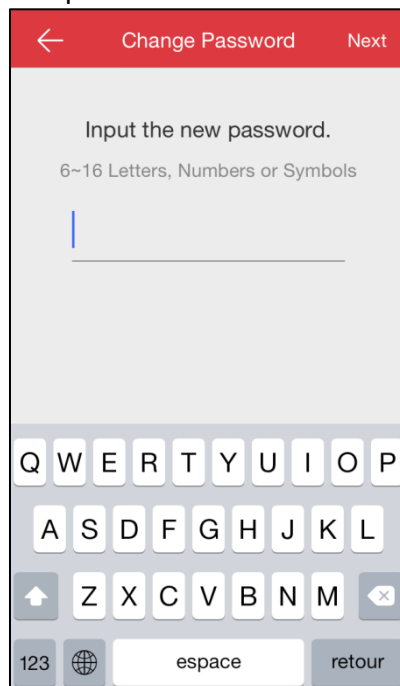
Changing Password

You can change your account password.

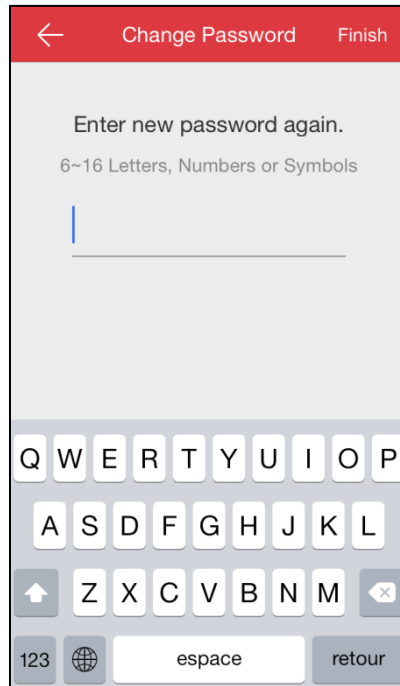
1. Tap **Change Password** to enter the Change Password interface.



2. Input the old password and tap **Next**.
3. Input the new password and tap **Next**.



4. Confirm the new password.





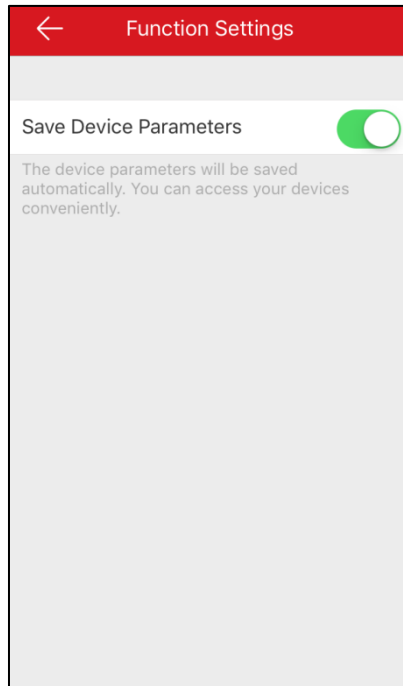
Checking More Management

In the Account Management interface, you can also check whether your account has linked to a mobile phone number, the E-mail address and the region.

8.3 Saving Device Parameters

You can enable **Save Device Parameters** to save the device parameters such as the image encryption password. If you enable the function, you will be no need to enter the password every time you enter the live view interface.


Tap the icon  or  to disable or enable **Save Device Parameters**.

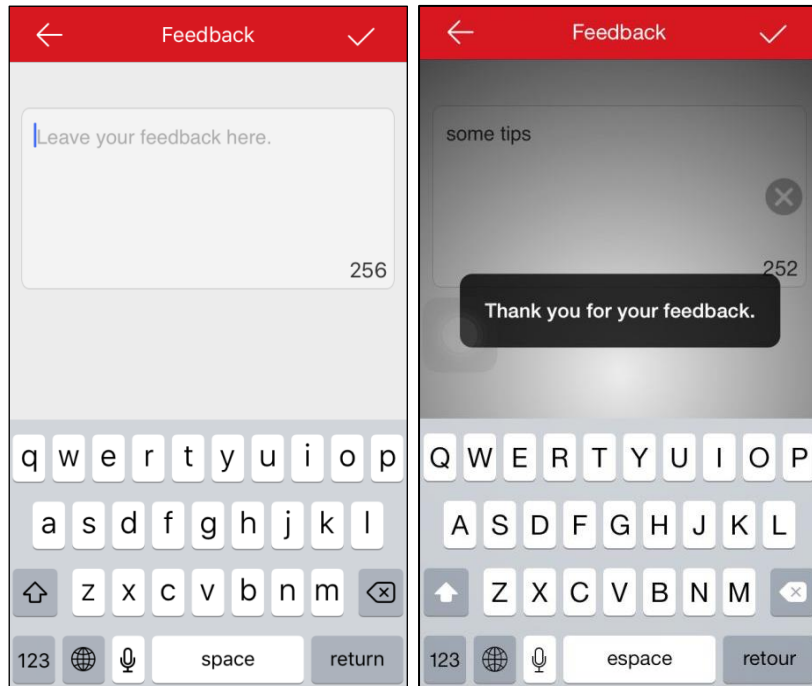


8.4 Sending Feedbacks

If there is any problem or suggestion when you use the software, feel free to send feedbacks to us.

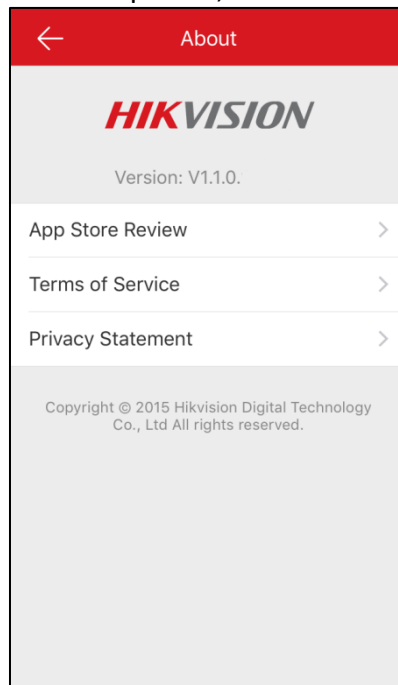
Steps:

1. Tap **Feedback** in the More interface.
2. Input your questions or advices.
3. Tap  to send the feedback. Our technical engineers will handle your problems and suggestions as soon as possible.



8.5 Checking About

In the More interface, tap **About** to check updates, terms of service and privacy statement.



1010001060530



First Choice for Security Professionals