



CHICAGO WOLVES

LEAGUE CHAMPIONS | 1998 | 2000 | 2002 | 2008

2301 RAVINE WAY, GLENVIEW, IL 60025 | CHICAGOWOLVES.COM

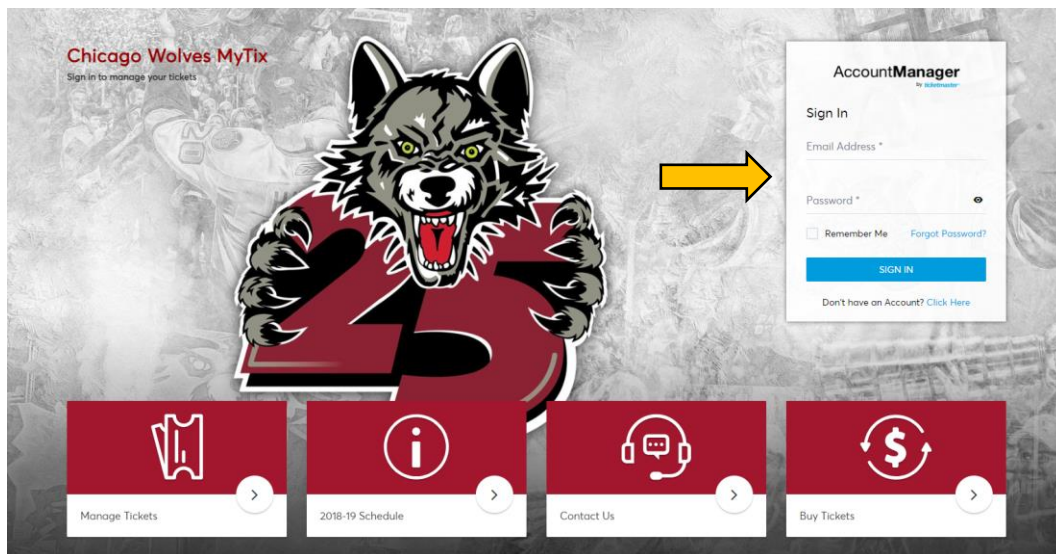
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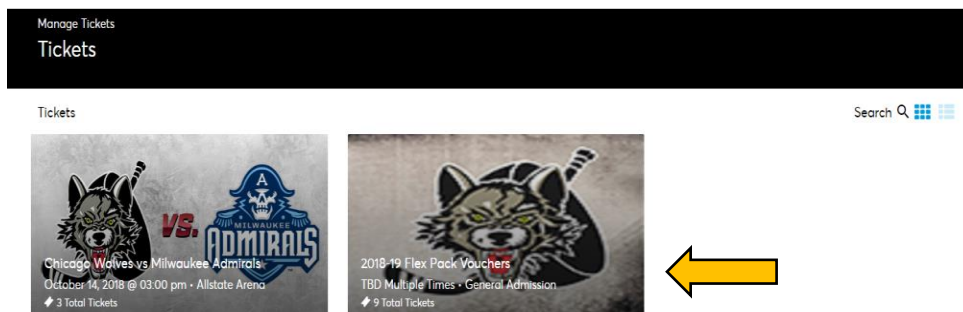
Step by Step for Chicago Wolves MyTix

Follow along with the arrows on the screenshots below

1. Go to ChicagoWolves.com/MyTix and sign in with your primary email address that's on your account and temporary pin/current password. If you need to retrieve your email or password, either click "FORGOT PASSWORD?", contact your representative or call 1-800-THE-WOLVES (800-843-9658)



2. Once you have logged in, you will be on your main dashboard. Here you will see your first few games listed as well as any flex pack vouchers that you have left to redeem.



3. To redeem your vouchers, click on the flex pack tile icon (yellow arrow above). If you are looking to purchase a flex pack, skip to step 7.

4. All of the vouchers that are eligible for redemption will show up. To exchange tickets, click the button with the three dots and the exchange option will pop up.

Dashboard Tickets Invoices

TBD Multiple Times
2018-19 Flex Pack Vouchers
General Admission

PRINT SEND ...

Exchange

9 Tickets

SECTION	ROW	SEAT
GA12	G02	25
GA12	G02	26
GA12	G02	30
GA12	G02	31
GA12	G02	32
GA12	G02	33
GA12	G02	34
GA12	G02	35

5. After clicking the exchange button, you will move to the below screen. Make sure you click exchange seats and then check the box next to the seats you want to exchange.

Manage My Tickets

select an event

Transfer & Resale manage more tickets exchange (2)

back to October

OCT 14 SUN Chicago Wolves vs Milwaukee Admirals
Allstate Arena - 3:00 PM
Mobile Entry

ticket detail ticket history my notes

Select an action below to manage your seats. i

Transfer tickets Exchange seats

Section 112, Row N You have 2 seat(s) Select All

seat details	current entry method to event	ticket status
<input checked="" type="checkbox"/> Seat 1	Action required	
<input checked="" type="checkbox"/> Seat 2	Action required	

Next, select the game you would like to exchange them for.

Select Seats

Chicago Wolves vs Cleveland Monsters
Allstate Arena

Select Seats
Section 112, Row N, Seat 1, 2
US \$15.50 x 2
Wed, October 24, 2018 at 11:00 AM
Full Plan Renewal

Total Seats: 2

Choose an Event

- Choose an Event you would like to exchange.
- Click the "continue" button to begin selecting new seats.

Marketing Message

Your Eligible Events to Exchange

Below are the lists of events you are eligible to Exchange into. Hover-over the event name in order to read more information regarding that event.

Event	Date	Venue
Chicago Wolves vs Grand Rapids Griffins	Sat, October 13, 2018 at 7:00 PM	Allstate Arena
Chicago Wolves vs Milwaukee Admirals	Sun, October 14, 2018 at 3:00 PM	Allstate Arena
Chicago Wolves vs Milwaukee Admirals	Sun, October 21, 2018 at 3:00 PM	Allstate Arena
Chicago Wolves vs Cleveland Monsters	Wed, October 24, 2018 at 11:00 AM	Allstate Arena
Chicago Wolves vs Rockford Icehogs	Sat, November 10, 2018 at 7:00 PM	Allstate Arena
Chicago Wolves vs Milwaukee Admirals	Sun, November 11, 2018 at 3:00 PM	Allstate Arena
Chicago Wolves vs Iowa Wild	Sat, November 17, 2018 at 7:00 PM	Allstate Arena
Chicago Wolves vs Manitoba Moose	Sun, November 18, 2018 at 3:00 PM	Allstate Arena
Chicago Wolves vs Grand Rapids Griffins	Sat, November 24, 2018 at 7:00 PM	Allstate Arena
Chicago Wolves vs Rockford Icehogs	Sun, November 25, 2018 at 3:00 PM	Allstate Arena
Chicago Wolves vs San Antonio Rampage	Sat, December 1, 2018 at 7:00 PM	Allstate Arena
Chicago Wolves vs Texas Stars	Sun, December 2, 2018 at 4:00 PM	Allstate Arena
Chicago Wolves vs Tucson Roadrunners	Sat, December 15, 2018 at 7:00 PM	Allstate Arena
Chicago Wolves vs Tucson Roadrunners	Sun, December 16, 2018 at 3:00 PM	Allstate Arena
Chicago Wolves vs Texas Stars	Tue, December 18, 2018 at 11:00 AM	Allstate Arena
Chicago Wolves vs Rockford Icehogs	Fri, December 21, 2018 at 7:00 PM	Allstate Arena
Chicago Wolves vs Rockford Icehogs	Sat, December 29, 2018 at 7:00 PM	Allstate Arena
Chicago Wolves vs Iowa Wild	Wed, January 2, 2019 at 7:00 PM	Allstate Arena
Chicago Wolves vs San Antonio Rampage	Fri, January 4, 2019 at 7:00 PM	Allstate Arena
Chicago Wolves vs San Antonio Rampage	Sat, January 5, 2019 at 7:00 PM	Allstate Arena
Chicago Wolves vs Grand Rapids Griffins	Wed, January 16, 2019 at 7:00 PM	Allstate Arena
Chicago Wolves vs Rockford Icehogs	Sat, January 19, 2019 at 7:00 PM	Allstate Arena

It will then take you to an interactive seat map where you can pick which seats you would like. You can exchange seats within the same price level as your voucher. Once the seats are selected, hit "Checkout".

Welcome to Chicago Wolves MyTix

powered by **ticketmaster**

[home](#) | [faq](#) | [contact us](#) | [log out](#)

Seat Exchange Process

Select New Seats

Pricing Options:
Cost per Seat (US \$) to

Prices displayed are the additional cost to exchange from your existing seat. If the exchange cost is displayed as \$0.00, there is no additional cost to you. Please note: Seats represented on the map reflect the face value price. Eligible discounted prices and applicable surcharges may apply and will be adjusted as you proceed to the next page.

Current Seats
Status
Section 112, Row N
Seat 1
Section 112, Row N
Seat 2

Marketing Message

NOTE: You may not leave a single unoccupied seat.

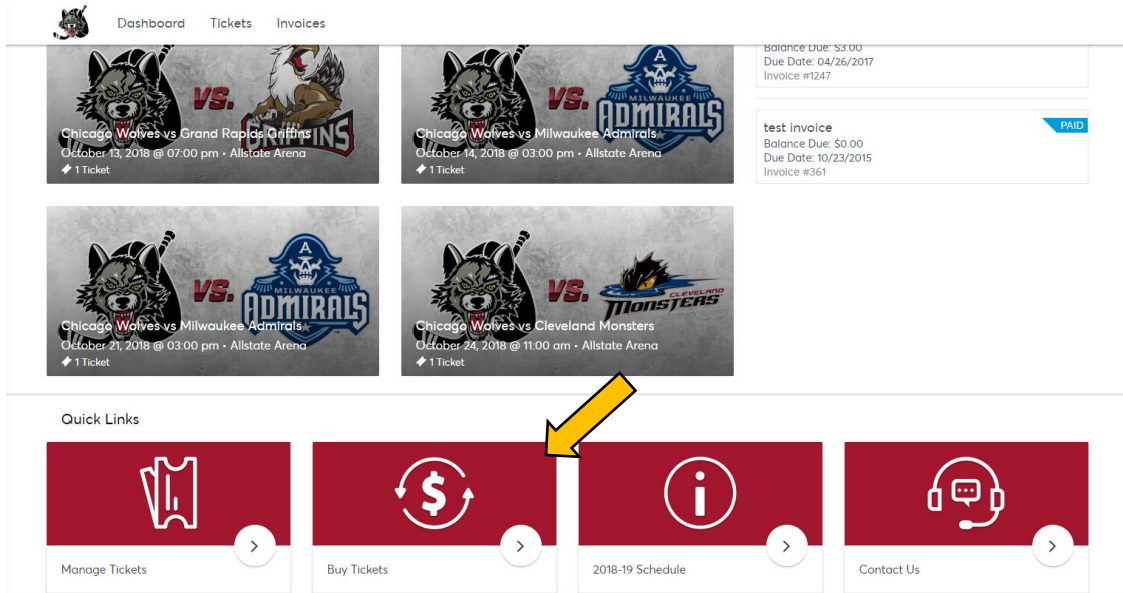
Instructions | Map Disclaimer

Available Also Available Not Available

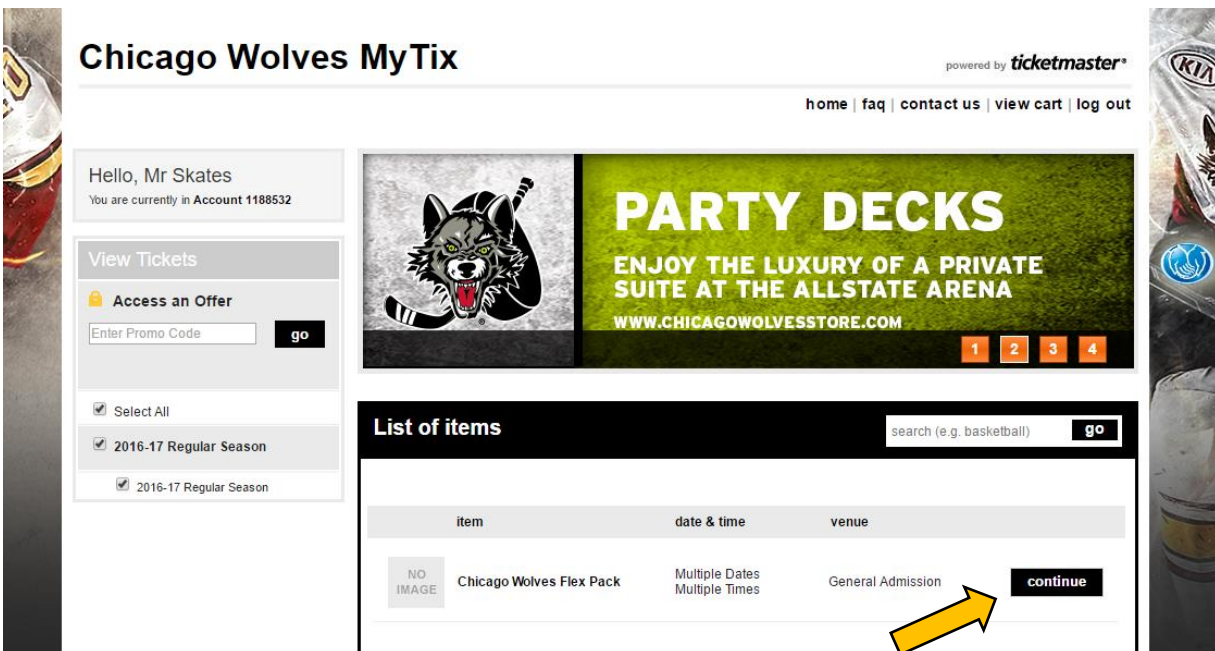
Exchanged Seats* (0) | [Show Details](#) **COST:**

Exchange Different Event

- To get back to the main page of MyTix, simply hit the “dashboard” on the top left.
- To purchase tickets, click the “buy tickets” tile at the bottom center of the screen.



- Once you have clicked “buy tickets” a list of items that you can purchase will display.
- To purchase a flex pack, Click “CONTINUE” in the black box next to Chicago Wolves Flex Pack.



10. Select the amount of Flex Packs you would like to purchase and the color seating level from the two-step selection. Then, click "FIND SEATS" in the lower right.

Search for Tickets

1. Select number of tickets

1 Flex Pack

2. Select your section

- Best Available
- Glass Flex Pack \$585.00
- Gold Circle Flex Pack \$382.50
- Orange Level Flex Pack \$290.00
- Green Level Flex Pack \$245.00
- Blue Level Flex Pack \$215.00
- Purple Level Flex Pack \$160.00

Note: Tickets may not be available in all price levels and sections.

Have questions? Click here for our FAQ's.
*Please Note: Seats are not reserved until you proceed to the Shopping Cart.

By clicking on the button below, or otherwise using this website, you agree to the Terms of Use.



11. Next, ignore the fact that three or more "ticket results" may show up in this window. Just select the first black button that says "ADD TO CART."

Chicago Wolves MyTix powered by **ticketmaster**[®]

home | faq | contact us | view cart | log out

Hello, Mr Skates
You are currently in Account 1188532

Your order will expire in **19:48** minutes

Chicago Wolves Flex Pack
General Admission
Event Date: Multiple Dates
Event Time: Multiple Times
10 Voucher Flex Pack

Ticket Results

Below are the available seats that best match your search. Please note that any applicable fees will be displayed in the cart.

Location	Type	Price	Total	
Section GA1 Row G04 Seat 1 view map	Flex Pack	\$335.00	\$335.00	add to cart
Section GA2 Row G00 Seat 1 view map	Flex Pack	\$335.00	\$335.00	add to cart
Section GA3 Row G00 Seat 1 view map	Flex Pack	\$335.00	\$335.00	add to cart

12. You will now be directed to your cart. Select delivery method as "ADD ON ACCT." Once you have selected your delivery method, click on the black "CHECKOUT" button in the bottom right. PLEASE NOTE: Your ticket representative will be in touch with you after your transaction to discuss how you would like to redeem your Flex vouchers this season.


Hello, Mr Skates
You are currently in Account 1188532

Your order will expire in **19:18** minutes

Shopping Cart

YOUR WOLVES REP WILL CONFIRM YOUR ORDER AND ANY PROMOTIONAL DETAILS

item	details	type	price	total
Chicago Wolves Flex Pack Multiple Dates Multiple Times General Admission	Section GA1 Row G04 Seat 1	Flex Pack	\$335.00	\$335.00

Select Delivery 

[Add on Acct \(USD 0.00 Per Order\)](#) [change seats](#) | [remove](#)

Cost Summary

Item Total	\$335.00
Delivery Total	\$0.00
Fee Total	\$0.00
Total Amount	USD 335.00

[continue shopping](#) [checkout](#)

13. Enter in your payment information and click "NEXT STEP."

Chicago Wolves MyTix powered by **ticketmaster***

home | faq | contact us | view cart | log out

Hello, Mr Skates
You are currently in Account 1188532

Your order will expire in **9:51**

Your order will expire in **9:51 minutes**

Cost Summary

Item Total	335.00
Delivery Total	0.00
Fee Total	0.00
Total Amount	USD 335.00

[view cart details](#)

Account Address

Please note: All items will be delivered via the method of delivery selected. Items may also be managed within Ticket Management. Please be advised that any changes made to the address will update the primary address on the account.

Mr Skates
2301 Ravine Way
Glenview, IL 60025

[change address](#)

» PAYMENT CONFIRMATION

Pay in Full

step 1: payment information step 2: review and submit

Select your payment method.

Payment Option: **Credit/Debit Card**

Add a New Card

Please enter the first and last name, street address and zip or postal code exactly as it appears on your credit card statement.

* = Required

First Name *

Last Name *

Address *

Postal / Zip Code *

Card Type * **American Express**

Card Number *

Expiration Date *

Store my credit/debit card and billing information for future use on My Chicago Wolves Account Manager. What is the benefit?

Total Amount **\$335.00**

[next step](#)

14. Confirm your order, read and then check the box to agree to terms of use, and finally, click **SUBMIT ORDER!** Your order and payment will be processed and you will receive a call from your ticket representative about your flex redemption options for the season.

Hello, Mr Skates
You are currently in Account 1188532

Your order will expire in **6:55**

Your order will expire in **6:55 minutes**

Cost Summary

Item Total	335.00
Delivery Total	0.00
Fee Total	0.00
Total Amount	USD 335.00

[submit order](#)

Account Address

Please note: All items will be delivered via the method of delivery selected. Items may also be managed within Ticket Management. Please be advised that any changes made to the address will update the primary address on the account.

Mr Skates
2301 Ravine Way
Glenview, IL 60025

[change address](#)

» PAYMENT CONFIRMATION

Pay in Full

step 1: payment information step 2: review and submit

Cart Items [edit cart items](#)

item	details	type	price	total
Chicago Wolves Flex Pack Multiple Dates Multiple Times General Admission	Section GA1 Row G04 Seat 1	Flex Pack	\$335.00	\$335.00

Delivery: Add on Acct

Item Total	\$335.00
Delivery Total	\$0.00
Fee Total	\$0.00
Total Amount	USD 335.00

Payment Details (Credit/Debit Card) [edit payment details](#)

card holder	credit card	expiration date	billing address
Mr Skates	<input type="text"/>	<input type="text"/>	2301 Ravine Way 60025

I agree to the terms of use. All orders are subject to credit card or bank account approval and billing address verification. If you have any questions regarding your order, please contact customer service at 1-800-843-9658.

Total Amount **USD 335.00**

[« previous step](#) [submit order](#)