



Herts Careline
Because independence
is important



PRESS RELEASE

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Hertfordshire Careline shortlisted for three prestigious awards

Hertfordshire Careline has been announced as a finalist in three categories in the prestigious Local Government Chronicle Awards 2016.

Hertfordshire Careline was shortlisted from over 700 bids from councils across the country, and it will now strive for a winning place in the award categories of *Health and Social Care*, *Partnership of the Year*, and *Business Transformation*. The winners will be announced on 16 March 2016.

Hertfordshire Careline, a not-for-profit service of North Hertfordshire District Council, provides a range of services to help older people, those living alone, and residents with long-term health needs to stay independent at home. Its community alarm and assistive technology services provide 24/7 emergency help and reassurance at the press of a button. The service currently provides support for around 20,000 people in Hertfordshire and local areas, taking 1,000 calls a day - at least a third of which are life critical emergencies.

The award categories that Hertfordshire Careline has been short-listed for reflect the exciting new partnership recently established between North Hertfordshire District Council, Hertfordshire County Council, and the Hertfordshire Independent Living Service (HILS).

Cllr Bernard Lovewell, NHDC's Executive Member for Housing and Environmental Health, said: "We are delighted to be a finalist in these nationally respected awards. While our partnership with Hertfordshire County Council and HILS only commenced in April of this year, it is already delivering outstanding results and helping many vulnerable residents to maintain their independence. It's encouraging that LGC Awards have recognised this."

Local Government Chronicle editor Nick Golding said: "To be shortlisted for an LGC Award shows that a council's work in this particular area is something that can inspire the rest of local government. We have had, just about, a record number of organisations entering this year's awards, making the competition stiffer than ever. The quality of the entries goes to



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show that councils are striving to innovate to improve services at a time they must cut costs.”

John Barfoot, Deputy Cabinet Member for Adult Care and Health at Hertfordshire County Council, said: “This nomination for three categories is fantastic news for Hertfordshire Careline. It is reflective of the high quality, cost effective service they provide to help the welfare and independence of our residents. This partnership is one of the ways Hertfordshire County Council is delivering care to older and vulnerable people across the county helping them to stay independent for longer.”

Sarah Wren, Chief Executive of HILS said: “Herts Careline’s shortlisting for these awards is fantastic news and much deserved. I hope that this example of our innovative partnership between local government and social enterprise will inspire other areas to invest in prevention and make a real difference to the lives of older and vulnerable people in our communities.”

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Further Information

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