

# Handheld Contact Professional Edition for ACT!

## Technical Information and Security

handheldcontact.com

Handheld Contact for ACT! allows you to securely synchronize your phone and ACT! database wirelessly using sophisticated syncing technology and quality software. Everything is developed and maintained in-house for maximum functionality and reliability.

### Integrate with ACT!

Install our computer application and configure it to integrate with an ACT! database. It is a central administration console for user management and intelligently keeps the ACT! database and all configured phones up-to-date.

### Managing users

One user or many, each one is added and managed from a single Handheld Contact computer application installation.

### Connecting the phone

Install our phone application and sign in with the user's Handheld Contact account. The phone application will communicate with the computer application through the internet wirelessly and automatically import settings and sync ACT! data.

### Internet security

Information Handheld Contact transfers through the internet utilizes AES 128-bit SSL encryption. Every user requires a Handheld Contact account to securely link a user's phone to the ACT! database.

### A quality experience

Our sync server, desktop computer applications, and phone applications are developed and maintained in-house. This gives us the control to deliver maximum reliability and security.

### Sync service

Our wireless syncing server technology is a secure, central intermediary between the computer application and phone application. All data, new or modified, passes through the sync service and ensures that any changes made to data are efficiently synchronized.

### Sync server

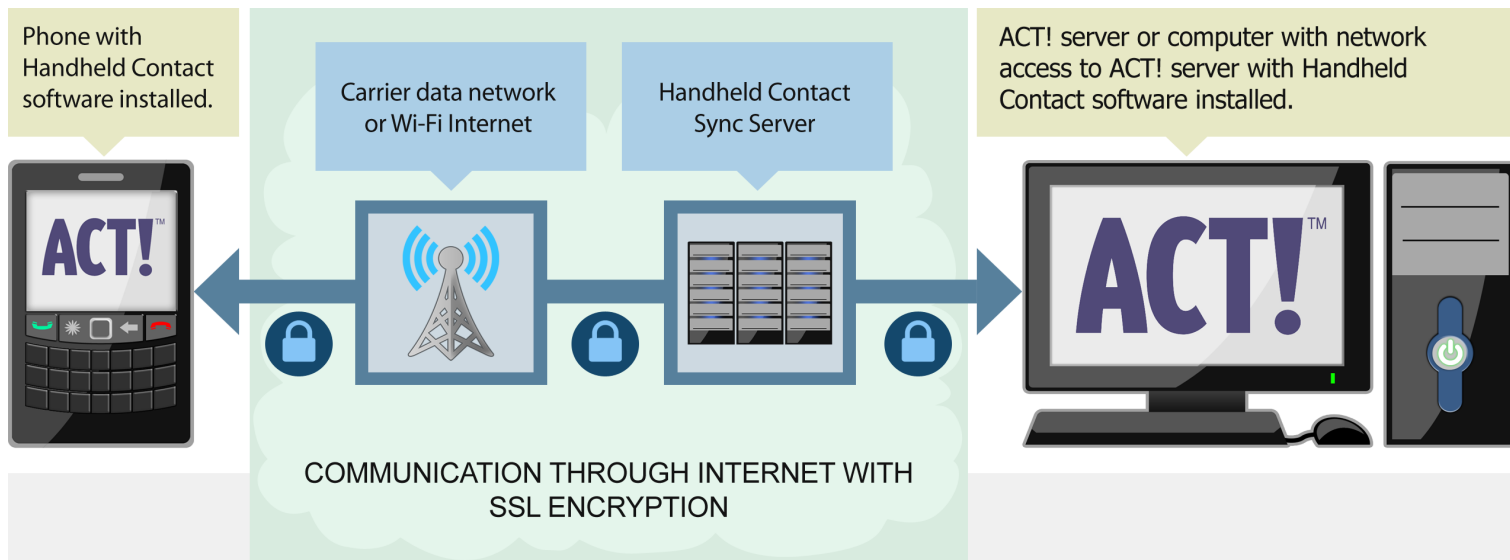
Our sync server is located in a secure, world-class facility with fire protection, climate control, 99.9% uptime, a redundant network connection, dedicated UPS, dedicated firewall with intrusion detection, and server performance monitoring.

### Synced data

Synced data is deleted from our sync server once the customer's phone and ACT! database are updated. This is done for security reasons.

### A simple hosted solution

Purchase a subscription for each user and that's it. Each subscription includes free software upgrades and unlimited data transfer through our sync server.



### **Compatible smartphones and devices**

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Apple iPhone, Apple iPad, BlackBerry Smartphones with a physical keyboard, Windows Mobile 5 and 6 Pocket PCs with a touchscreen. An internet connection through a carrier or Wi-Fi is required.

### **Compatible versions of ACT!**

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ACT! 2011, ACT! 2010, 2009, 2008, 2007, 2006, 2005 as well as ACT! for Web, ACT! for Financial Professionals, and ACT! for Real Estate..

### **Compatible computer operating systems**

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Windows 7, Windows 2008 RC, Windows Vista, Windows XP Professional, Windows XP Media Center Edition, Windows 2008 Server, Windows 2003 Server, Windows 2000 Professional, Windows 2000 Server