

June 1st 2014

In light of the recent position statement made by the labor community concerning the use of only 5.5 mm or greater thickness thin porcelain tile panels for floor use (<u>http://www.tileletter.com/2014/05/thin_porcelain_tile/</u>, Crossville Inc. has decided to release some of its own third-party proprietary testing. While we can claim no participation in the creation of this statement, we do fully endorse its position. We hope that this release of our testing serves two purposes. First, this testing provides further support to the validity of the labor community statement. Second, the testing shows that, at least for Crossville's own 5.6 mm Laminam floor panels, our recommendations for area of use and installation methodology have been arrived at with thoughtful consideration and are fully supported by third party testing.

The testing provided shows results that exceed the application areas we recommend. While the Robinson Floor test results show "Extra Heavy" ratings, we do not advocate the use of the Laminam 5.6mm for the applications covered by this category. It has always been our policy to recommend usage levels lower than testing indicates is possible. In doing so, our customers can feel very comfortable in the use of our products in the application areas we recommend. Please refer to the Laminam Technical Manual/Guidelines for appropriate use of the Laminam by Crossville.

http://crossvilleinc.com/wordpress/wp-content/uploads/2014/10/LIT-LAMII-15.pdf

We have added this information to the technical area of our Laminam by Crossville website. Providing documentation allows both the specifier and installer of this material to use our Laminam thin porcelain tile panels with the confidence that, if our installation procedures are followed, Laminam will perform as desired when used for the applications we indicate as appropriate. We continue to test our material to find new areas of use and applications, and we will continue to publish the results to allow the end users to proceed with confidence.

Testing available at the following link: <u>http://crossvilleinc.com/wordpress/wp-content/uploads/2015/01/Laminam-Testing-Data.pdf</u>

Best regards,

Noah Chitty Director of Technical Services Crossville Inc.

Crossville, Inc.



TEST REQUESTED BY:

PRODUCT TESTING SERVICE Fax 864 646w2821

PAGE:10F1

Anderson, SC 29625 TCNA-292-13

Te**l** 864 646-TILE

Crossville, Inc. Attn: Noah Chitty 434 Crossroads Drive Crossville, TN 38555

TEST SUBJECT MATERIAL:

TEST DATE:

TEST PROCEDURE:

Identified by client as: "Oxide Nero,,

6/18/2013

MOBs Scratch Hardness -Three whole tiles were tested. -The tiles were tested using a Deluxe Hardness Pick Set from Mineralab, LLC. The following minerals are used as standard: 1-Talc

2-Gypsum 3-Calcite 4-Fluorite 5-Apatite 6-Feldspar 7 -Quartz 8-Topaz 9-Corundum 10-Diamond

TEST RESULTS:

The Mohs Scratch Hardness was determined to be: 1

6/24/2013



Katelyn Simpson Laboratory Manager

Web Site: www.tileusa.com

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TEST LABORATORY

Bologna, 29/05/09

Test report Nr" 5351109

CERTI.CER. LABORATORIO DI ZONA Vla Valle d'Aoata, 1 -41049 Saaauolo Tel.0536 802.154

Part. IVA 0094778-0375

Requested by:	LAMINAM S.p.AVia Ghiarola Nuova, 258-41042 FIORANO MODENESE (MO)
On (date):	15/05/09
For the sample marked:	Samples 50x50 em cutted from multilayer slabs (ceramic slab, resin and fibre glass) 100x300 em marked LAM'Sn.

ASTM C 373-88 (2006): Water absorption

Water absorption(%) of each individual tile:

Test speciments	1	2	3	4	5
W.A. (%)	0,09	0,08	0,09	0,08	0,09

A-Average water absorption (%):

0,09



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CERLABS EUROPEAN NETWORK OF NATIONAL CERAMIC LABORATORIES ITAUAN MEMBER



Via Martelli, 26 - 40138 Bologna Tel. 051 534015- Fax. 051 530065 TEST LABORATORY

Bologna, 29/05/09

Test report Nro 5353/09

CERTI.CER. LABORATORIO DI ZONA Via Valle d'Aosta, 1 -41049 Sassuolo Tel. 0536 802154

Part. IVA 0094778-0375

jRequested by:	LAMINAM S.p.A Via Ghiarola Nuova, 258-41042 FIORANO MODENESE (MO)
On {date):	15/05/09
For the sample marked:	Samples 50x50 em cutted from multilayer slabs (ceramic slab, resin and fibre glass) 100x300 em marked "LAM'S".

ASTM C 482.02 • Bond strength of ceramic tile to portland cement

This method covers the determination of the ability of ceramic tiles to be bonded to portland cement under controlled conditions.

Specimen	Bond Strength (psi)	Location of failure (*)
f		
1	220	100% D
2	208	7 <u>0%C-30%</u> D
3	214	70%C-30%D
4	212	80% C-20% D
5	216	100% D

Average Bond Strength (psi) 214

Note(*):

- A= failure in the tile itself:
- B = failure between tile and bond coat:
- C = failure in the bond coat itself
- D = failure between bond coat and mortar setting bed;
- E = failure in the setting bed itself.

Requirements (ANSI 137.1-1988) Average Bond Strength:

;... 50 psi



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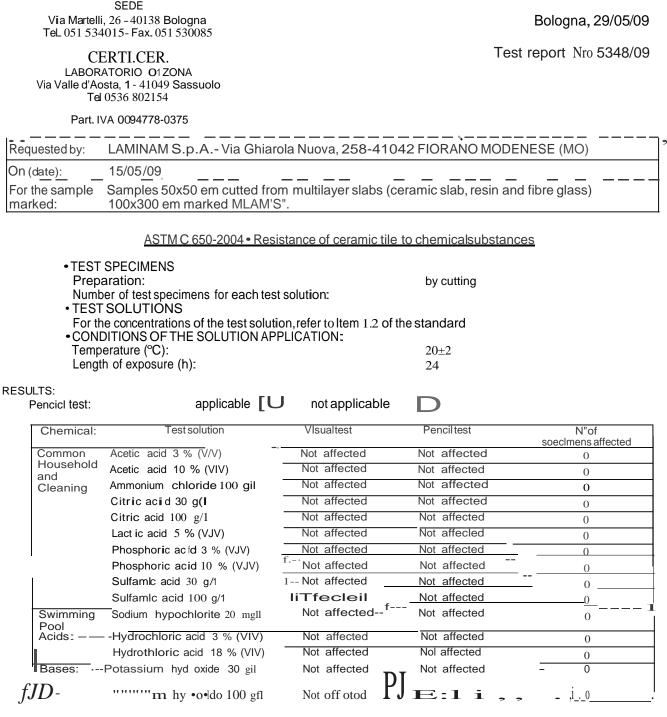
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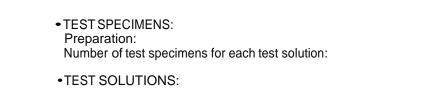
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CENTRO 01 RICERCA E SPERIMENTAZIONE PER I'INOUSTRIA CERAMICA

ENTRO

Requested by:	LAMINAM S.p.A Via Ghiarola Nuova, 258-41042 FIORANO MODENESE (MO)	
On (date):	15/05/09	
For the sample marked:	Samples 50x50 em cutted from multilayer slabs (ceramic slab, resin and fibre glass) 100x300 em marked MLAM'S".	



For the concentrations of the test solution, refer to Item 2 of the standard

• CONDITIONS OF THE SOLUTION APPUCATION: Temperature (°C): length of exposure (h):

STAINING AGENT	Visual test (affected/not affected)	Number of specimens affected
Contrasting grout	Not affected	0
Carbon lamp black	Not affected	0
Waterproof ink black	Not affected	0
Washable ink	Not affected	0
Potassium permanganate 1%	Not affected	0
Methylene blue 1%	Not affected	0



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MembroASTM

Tel. 0536 802154 Part. IVA 0094778w0375 by: LAMINAM S.p.A.-Via Ghiarola Nueva, 258-41042 FIOR

Requested by:	LAMINAM S.p.A Via Ghiarola Nueva, 258-41042 FIORANO MODENESE (MO)
On (date):	15/05/09
For the sample marked:	Samples 50x50 em cutted from multilayer slabs (ceramic slab, resin and fibre glass) 100x300 em marked "LAM'S".

ASTM C 1378-2004- Determination of resistance to staining

PER L'INDUSTRIA CERAMICA SEDE Via Martelli, 26 - 40138 Bologna Tel. 051 534015 - Fax.051 530085 CERTI.CER.

CENTRO

CENTRO DIRICERCA E SPERIMENTAZIONE

LABORAYORIO DI ZONA Via Valle d'Aosta, 1 -41049 Sassuolo

Bologna,29/05/09

Test report NrD 5349/09

TEST LABORATORY

CERLABS EUROPEAN NETWORK OF NATIONAL CERAMIC LABORATORIES-ITALIAN MEMBER



100 Clemson Research Blvd. Anderson, SC 29625 Tel (864) 646-TILE Fax (864) 646-2821

TCNA TEST REPORT NUMBER: TCNA-071-13#1

PAGE:10F4

TEST REQUESTED BY: Crossville Inc. Attn: Tim Bolby 301 Porcelian Tile Drive Crossville , 1N 38555

TEST SUBJECT MATERIAL: Identified by client as: "Laminam 5.6 mm"

TEST DATE: March 25-26,2013

TEST PROCEDURE:ASTM C627: "A Standard Test Method for Evaluating Ceramic Floor Tile
Installation Systems Using the Robinson-Type Floor Tester"

TEST AND MATERIAL DESCRIPTION:

As per client's request, the following materials have been used for the preparation of the testing pads.

Mater	Material Description					
Item	Product name and size	Product code	Provided			
#			By:			
	Concrete base with a smooth finish	NIA	TCNA			
	Nominal Size: 48" x 48" x 2" (1219 mm x 1219 mm x 51 mm)					
2	Mapei Ultraflex LFT Gray	11250000	Mapei			
3	Laminam Tile non-reinforced	Crossville/Laminam	Crossville			
	Nominal size: 20" x 20" x 0.2" (500 mm x 500 mm x 5.6 mm)	Tile 5.6mm				
	Actual tile size:19.685" x 19.685" x 0.2" (500 mm x 500 mm x 5.6	1				
	mm)					
	! Type of reinforcement under the thin tile: No reinforcement					
4	Mapei Kerapoxy e):)oxy grout part A	G13H212	Mapei			
۰S	Mapei Kerapoxy epoxy grout part B	G03H225	Mapei			
6	! Euro-Notch Trowel	Modell Y	TCNA			
7	, Black and Decker Orbital polisher/sander	N/A	TCNA			
8	I Grout Float	N/A	TCNA			

_____ 5 _____ I

Katelyn Simpson Laboratory Manager 5/13/13 Date

Testing Services; rstwg@tll.busa.r:;om

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TCNA TEST REPORT NUMBER: TCNA-071-13 #1

PAGE:20F4

Fax 864 646-2821

PRODUCT TESTING SERVICE

TYPE OF INSTALLATION:

All the materials used were specified by the client and the tested assembly was built per the client's instructions. The installation was a non-reinforced thin tile over concrete substrate.

The non-reinforced thin tile, "Laminam", was installed over the concrete substrate, using "Mapei Ultraflex LFT" thin-set mortar. Further details about the installation are provided below.

Base:

A 48" x 48" x 2" concrete base was prepared and cured for a minimum of 28 days prior to testing.

Tile preparation:

The non-reinforced thin tiles were shipped by the client and received already cut in the nominal size of 20" x 20" x 0.2" (500 mm x 500 mm x 5.6 mm).

Tile and Grout:

All thin tile installation and grouting was performed by a TCNA representative (Laboratory Technician).The installation procedure followed by this representative is outlined below.

Mapei Ultraflex LFT thin-set mortar was mixed per manufacturer's instructions (mix ratio 27:100) and was troweled over the concrete subfloor with a Euro notched trowel. The thin-set was combed with the notched side to form parallel ridges. The non-reinforced thin tiles were back buttered and the backs were troweled with a Euro notched trowel. Special care was taken to ensure that the combed ridges on the backs of the tiles and the ridges on concrete subfloor were running parallel to one another. Special precaution was also taken by the Laboratory Technician to increase back buttering on each comer of the thin tile. After each tile was installed, the tiles were gently tapped with a rubber float and vibrated with an orbital sander/ polisher to attempt to eliminate any air pockets or voids underneath the tiles. The maximum lippage measured on the installed thin tile surface was 0.018" (0.46 mm). Once set, the tiles were allowed to cure for 24 hours before grouting.

Mapei Kerapoxy grout was mixed per manufacturer's instructions (Part A and part B) and was forced into the 3 mm $(0.11^{"})$ grout joints with an epoxy grout float. The grout was allowed to set up for approximately 20 minutes before the installation was cleaned with a sponge and clean water. The grouted installation was subsequently allowed to cure for 31 days.

Simpson Laboratory Manager 5/13/13 Date

Testing Services: testing@tileusa.com Literature Orders: literature@tileusa.com Web Site: www.tcnatile.com This report is confidential and has been prepared for the exclusive use of the client. It is not an endorsement, approval, certification, or criticism of any product by TCNA. This report shall not be published in any form without prior written consent from TCNA.



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TCNA TEST REPORT NUMBER:TCNA-071-13#1

PAGE:3 OF4

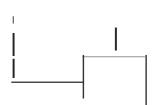


Figure 1: Tile layout -Each tile was $20^{11} \times 20^{11} \times 0.2^{11}$ (500 mm x 500 mm x 5.6 mm) with a notch cut from one corner of each tile to accommodate for the ASTM C627 testing apparatus.

TEST RESULTS:

The installation completed fourteen cycles with no evidence of damage to the thin tiles or grout joints. All evaluation criteria were based on 4 tiles and 4 grout joints in the wheel path of the Robinson-Type Floor Tester.

CONCLUSION:

In accordance with the Performance-Level Requirement Guide and Selection Table of the 2013 *TCNA Handbook for Ceramic, Glass, and Stone Tile Installation* (page 40), the installation is classified "EXTRA HEAVY".

Katelyn Simpson Laboratory Manager 5/13/13 Date

Web Site: www.tcna_!jle.cam --

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AncJ:erson, SC 29625

Fax 864 646-2821

TCNA TEST REPORT NUMBER: TCNA-071-13 #2

TEST REQUESTED BY: Crossville Inc. Attn: Tim Bolby 301 Porcelian Tile Drive Crossville, TN 38555

TEST SUBJECT MATERIAL: Identified by client as: "Laminam 5.6 mm"

TEST DATE: March 27 - April 1, 2013

TEST PROCEDURE:ASTM C627: "A Standard Test Method for Evaluating Ceramic Floor Tile
Installation Systems Using the Robinson-Type Floor Tester"

TEST AND MATERIAL DESCRIPTION:

As per client's request, the following materials have been used for the preparation of the testing pads.

Mater	Material Description				
Item	Product name and size	Product code	Provided		
#			By:		
1	Concrete base with a smooth finish	N/A	TCNA		
	Nominal Size: 48" x 48" x 2" (1219 mm x 1219 mm x 51 mm)				
! 2	Laticrete 254 Platinum	Item# 0254-0050-21	Laticrete		
3	Laminam Tile non-reinforced	Crossville/Laminam	Crossville		
ſ	Nominal size: 20" x 20" x 0.2 ¹¹ (500 mm x 500 mm x 5.6 mm)	Tile 5.6mm			
	Actual tile size:19.685" x 19.685" x 0.2" (500 mm x 500 mm x				
	5.6mm)				
	Type of reinforcement under the thin tile: No reinforcement				
4	Laticrete SpectraLOCK Pro Premium epoxy grout Part A&B	S-225P1-NS-02	Laticrete		
5	Laticrete SpectraLOCK Pro Premium epoxy grout Part C	1224-0409-2	Laticrete		
6	Euro-Notch Trowel	Modell Y	TCNA		
7	Black and Decker Orbital polisher/sander	N/A	TCNA		
8	i Grout Float	N/A	TCNA		

Katelyn Simpson Laboratory Manager 5/13/13 Date

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fel 864 646-TILE

Anderson, SC 29625

PAGE:20F4

Fax {864 646-2821

TCNA TEST REPORT NUMBER: TCNA-071-13 #2

TYPE OF INSTALLATION:

All the materials used were specified by the client and the tested assembly was built per the client's *instructions*. The installation was a non-rein(orced thin tile over concrete substrate.

The non reinforced thin tile, "Laminam", was installed over the concrete substrate, using "Laticrete 254 Platinum" thin-set mortar. Further details about the installation are provided below.

Base:

A 48" x 48" x 2" concrete base was prepared and cured for a minimum of 28 days prior to testing.

Tile preparation:

The non-reinforced thin tiles were shipped by the client and received already cut in the nominal size of 20" x 20" x 0.2" (500 mm x 500 mm x 5.6 mm).

Tile and Grout:

All thin tile installation and grouting was performed by a TCNA representative (Laboratory Technician). The installation procedure followed by this representative is outlined below.

Laticrete 254 Platinum thin-set mortar was mixed per manufacturer's instructions (mix ratio 23:100) and was troweled over the concrete subfloor with a Euro notched trowel. The thin-set was combed with the notched side to form parallel ridges. The non-reinforced thin tiles were back buttered and the backs were troweled with a Euro notched trowel. Special care was taken to ensure that the combed ridges on the backs of the tiles and the ridges on concrete subfloor were running parallel to one another. Special precaution was also taken by the Laboratory Technician, to increase back buttering on each comer of the thin tile. After each tile was installed, they were gently tapped with a rubber float and vibrated with an orbital sander/polisher to attempt to eliminate any air pockets or voids underneath the tiles. The maximum lippage measured on the installed thin tile surface was 0.016" (0.41 mm). Once set, the tiles were allowed to cure for 24 hours before grouting.

Laticrete SpectraLOCK Pro Premium epoxy grout was mixed per manufacturer's instructions (Parts A, B, and C) and was forced into the 3 mm (0.11") grout joints with an epoxy grout float. The grout was allowed to set up for approximately 20 minutes before the installation was cleaned with a sponge and clean water. The grouted installation was subsequently allowed to cure for 33 days.

5/13/13 Date

Katelyn Simpson Laboratory Manager

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TCNA TEST REPORT NUMBER: TCNA-071-13#2

PAGE:3 OF4

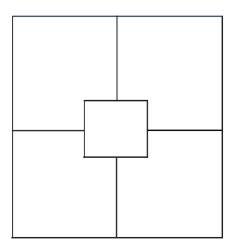


Figure 1: Tile layout -Each tile was 20" x 20" x 0.2" (500 mm x 500 mm x 5.6 mm) with a notch cut from one comer of each tile to accommodate for the ASTM C627 testing apparatus.

TEST RESULTS:

The installation completed fourteen cycles with no evidence of damage to the thin tiles or grout joints. All evaluation criteria were based on 4 tiles and 4 grout joints in the wheel path of the Robinson-Type Floor Tester.

CONCLUSION:

In accordance with the Performance-Level Requirement Guide and Selection Table of the 2013 *TCNA Handbook for Ceramic, Glass, and Stone Tile Installation* (page 40), the installation is classified "EXTRA HEAVY ".

5/13/13 Date

Katelyn Simpson Laboratory Manager

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PRODUCT TESTING SERVICE Tel 864 646 TJLE Fax 864 §46 2_8 1

Anderson, SC 29625

TCNA TEST REPORT NUMBER: TCNA-071-13 #3

PAGE:1 OF4

TEST REQUESTED BY: Crossville Inc. Attn: Tim Bolby 301 Porcelian Tile Drive Crossville, TN 38555

TEST SUBJECT MATERIAL: Identified by client as: "Laminam 5.6 mm"

TEST DATE: April 4 – 5, 2013

ASTM C627: "A Standard Test Method for Evaluating Ceramic Floor Tile **TEST PROCEDURE:** Installation Systems Using the Robinson-Type Floor Tester"

TEST AND MATERIAL DESCRIPTION:

As per client's request, the following materials have been used for the preparation of the testing pads.

Material Description				
Item	Product name and size	Product code	Provided By:	
#		•	3	
1	Concrete base with a smooth finish	I N/A	TCNA	
	Nominal Size: 48" x 48" x 2" (1219 mm x 1219 mm x 51 mm)			
2	Custom Building Products Prolite Tile and Stone thin-set mortar	Item# PLMW30	Custom	
			Building	
			Products	
3	Laminam Tile non-reinforced	Crossville/Laminam	Crossville	
	Nominal size: 20" x 20" x 0.2" (500 mm x 500 mm x 5.6 mm)	Tile 5.6mm		
	Actual tile size:19.685" x 19.685" x 0.2" (500 mm x 500 mm x			
	5.6mm)			
	Type of reinforcement under the thin tile: No reinforcement		i	
4	Custom CEG Lite commerciallOO% solid epoxy grout part A	LWCEG09A-EA	Custom	
			Building	
			Products	
5	Custom CEG Lite commercial 100% solid epoxy grout part B	LWCEGB1-EA	Custom	
	1		Building	
	<u> </u>	ļ f	Products	
6	Euro-Notch Trowel	Modell Y	TCNA	
7	Black and Decker orbital sander/polisher	N/A	TCNA	
8	Grout Float	i N/A	TCNA	

5/13/13 Date

Katelyn Simpson Laboratory Manager

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TCNA TEST REPORT NUMBER: TCNA-071-13 #3

TYPE OF INSTALLATION:

All the materials used were specified by the client and the tested assembly was built per the client's instructions. The installation was a non-reinforced thin tile over concrete substrate.

The non-reinforced thin tile, "Laminam", was installed over the concrete substrate, using "Prolite" thin-set mortar. Further details about the installation are provided below.

Base:

A 48" x 48" x 2" concrete base was prepared and cured for a minimum of 28 days prior to testing.

Tile preparation:

The non-reinforced thin tiles were shipped by the client and received already cut in the nominal size of 20" x 20" x 0.2" (500 mm x 500 mm x 5.6 mm).

Tile and Grout:

All thin tile installation and grouting was performed by a TCNA representative (Laboratory Technician).The installation procedure followed by this representative is outlined below.

Custom Prolite Tile and Stone thin-set mortar was mixed per manufacturer's instructions (mix ration 38:100) and was troweled over the concrete subfloor with a Euro notched trowel. The thin-set was combed with the notched side to form parallel ridges. The non-reinforced thin tiles were back buttered and the backs were troweled with a Euro notched trowel. Special care was taken to ensure that the combed ridges on the backs of the tiles and the ridges on concrete subfloor were running parallel to one another. Special precaution was also taken by the Laboratory Technician to increase back buttering on each comer of the thin tile. After each tile was installed, they were gently tapped with a rubber float and vibrated with an orbital sander/polisher to attempt to eliminate any air pockets or voids underneath the tiles. The maximum lippage measured on the installed thin tile surface was 0.013" (0.33 mm). Once set, the tiles were allowed to cure for 24 hours before grouting.

Custom CEG Lite epoxy grout was mixed per manufacturer's instructions (Part A and B) and was forced into the 3 mm (0.11") grout joints with an epoxy grout float. The grout was allowed to set up for approximately 20 minutes before the installation was cleaned with a sponge and clean water. The grouted installation was subsequently allowed to cure for 41 days.

atelyn Simpson Laboratory Manager 5/13/13 Date

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Fax -a64 646-2821

PRODUCT TESTING SERVICE



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TCNA TEST REPORT NL"MBER: TCNA-071-13 #3

PAGE:3 OF4

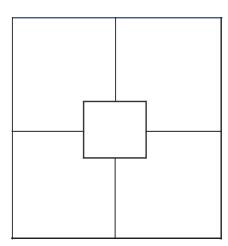


Figure 1:Tile layout -Each tile was 20" x 20" x 0.2" (500 mm x 500 mm x 5.6 mm) with a notch cut from one corner of each tile to accommodate for the ASTM C627 testing apparatus.

TEST RESULTS:

The installation completed fourteen cycles with no evidence of damage to the thin tiles or grout joints. All evaluation criteria were based on 4 tiles and 4 grout joints in the wheel path of the Robinson-Type Floor Tester.

CONCLUSION:

In accordance with the Performance-Level Requirement Guide and Selection Table of the 2013 *TCNA Handbook for Ceramic, Glass, and Stone Tile Installation* (page 40), the installation is classified "EXTRA HEAVY".

5/13/13 Date

Katelyn Simpson Laboratory Manager

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Anderson, SC 29625 Tel 864 646-TILE

TCNA TEST REPORT NUMBER:TCNA-071-13#5

PAGE:10F4

Fax 864 646-2821

TEST REQUESTED BY: Crossville Inc. Attn: Tim Bolby 301 Porcelian Tile Drive Crossville , 1N 38555

TEST SUBJECT MATERIAL: Identified by client as: "Laminam 5.6 mm"

TEST DATE: April9 -11,2013

TEST PROCEDURE:ASTM C627: "A Standard Test Method for Evaluating Ceramic Floor Tile
Installation Systems Using the Robinson-Tyoe Floor Tester"

TEST AND MATERIAL DESCRIPTION: As per client's request, the following materials have been used for the preparation of the testing pads.

Material Description				
Item	Product name and size	Product code	Provided By:	
#				
1	Concrete base with a smooth finish	N/A	TCNA	
	Nominal Size: 48" x 48" x 2" (1219 mm x 1219 mm x 51 mm)			
2	TEC 3N1 Performance thin set mortar	3921213120	TEC specialty	
			Products	
3	Laminam Tile non-reinforced	Crossville/Laminam	Crossville	
	Nominal size: 20" x 20" x 0.2" (500 mm x 500 mm x 5.6 mm)	Tile 5.6mm	1	
	Actual tile size:19.685" x 19.685" x 0.2" (500 mm x 500 mm x	l	i	
	5.6mm)			
!				
Ĺ	Type of reinforcement under the thin tile: No reinforcement			
4	TEC AccuColor EFX epoxy grout Part A	821205158	TEC specialty	
		ĺ	Products	
5	TEC AccuColor EFX epoxy grout Part B	8221210385	TEC specialty	
	1 20		Products	
6	Euro-Notch Trowel	Modell Y	I TCNA	
7	Black and Decker orbital sander/polisher	NIA	: TCNA	
8	Grout float	N/A	! TCNA	

5/13/13 Date

Katelyn Simpson Laboratory Manager



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TCNA TEST REPORT NUMBER: TCNA-071-13 #5

PAGE:20F4

TYPE OF INSTALLATION:

<u>All the materials used were specified by the client and the tested assembly was built per the client's</u> instructions. The installation was a non-reinforced thin tile over concrete substrate.

The reinforced thin tile, "Laminam", was installed over the concrete substrate, using "3N1" thin-set mortar. Further details about the installation are provided below.

Base:

A 48" x 48" x 2" concrete base was prepared and cured for a minimum of 28 days prior to testing.

Tile preparation:

The non-reinforced thin tiles were shipped by the client and received already cut in the nominal size of 20" x 20" x 0.2" (500 mm x 500 mm x 5.6 mm).

Tile and Grout:

All thin tile installation and grouting was performed by a TCNA representative (Laboratory Technician). The installation procedure followed by this representative is outlined below.

TEC 3NI Performance thin-set mortar was mixed with water per manufacturer's instructions (mix ratio 45.2:100) and was troweled over the concrete subfloor with a Euro notched trowel. The thin-set was combed with the notched side to form parallel ridges. The non-reinforced thin tiles were back buttered and the backs were troweled with a Euro notched trowel. Special care was taken to ensure that the combed ridges on the backs of the tiles and *the* ridges on concrete subfloor were running parallel to one another. Special precaution was also taken by the Laboratory Technician, to increase back buttering on each comer of the thin tile. After each tile was installed, the tiles were gently tapped with a rubber float and vibrated with an orbital sander/polisher to attempt to eliminate any air pockets or voids underneath the tiles. The maximum lippage measured on *the* installed thin tile surface was 0.016" (0.41 mm). Once set, the tiles were allowed to cure for 24 hours before grouting.

TEC AccuColor EFX epoxy grout was mixed per manufacturer's instructions (Parts A and B) and was forced into the 3 mm (0.11") grout joints with a epoxy grout float *The* grout was allowed to set up for approximately 20 minutes before the installation was cleaned with a sponge and clean water. The grouted installation was subsequently allowed to cure for 46 days.

Katelyn Simpson Laboratory Manager 5/13/13 Date

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TCNA TEST REPORT NUMBER:TCNA-071-13#5

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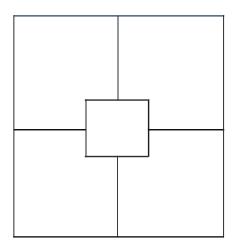


Figure 1: Tile layout -Each tile was $20" \ge 20" \ge 0.2"$ (500 mm ≥ 5.6 mm) with a notch cut from one corner of each tile to accommodate for the ASTM C627 testing apparatus.

TEST RESULTS:

The installation completed fourteen cycles with no evidence of damage to the thin tiles or grout joints. All evaluation criteria were based on 4 tiles and 4 grout joints in the wheel path of the Robinson-Type Floor Tester.

CONCLUSION:

In accordance with the Performance-Level Requirement Guide and Selection Table of the 2013 *TCNA Handbook for Ceramic, Glass, and Stone Tile Installation* (page 40), the installation is classified "EXTRA HEAVY".

Simpson

5/13/13 Date

Laboratory Manager

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TCNA TEST REPORT NUMBER: TCNA-378-13 Test 2

PAGE:1 OF4

TEST REQUESTED BY: Bostik Inc. Attn: Brian Day 11320 Watertown Plank Road Wauwatosa, WI 53226-3434

TEST SUBJECT MATERIAL: Identified by client as: "Crossville Laminam 5.6 mm"

TEST DATE: July 31- August 1, 2013

TEST PROCEDURE: ASTM C627: "A Standard Test Method for Evaluating Ceramic Floor Tile Installation Systems Using the Robinson-Type Floor Tester"

TEST AND MATERIAL DESCRIPTION:

As per client's request, the following materials have been used for the preparation of the testing pads.

Material Description				
Item	Product name and size	Product code	Provided	
#			By:	
1	Concrete base with a smooth finish	N/A	TCNA	
	Nominal Size: 48" x 48" x 2" (1219 mm x 1219 mm x 51 mm)			
2	Bostik Reflex Ultra Premium Latex Modified thin-set Mortar	G90918-31A	Bostik	
		1305100046-5		
3	Laminam 5.6 mm Tile		Crossville	
	Nominal size: 20" x 20" x 0.22" (500 mm x 500 mm x 5.6 mm)			
	Actual tile size: 19.685" x 19.685" x 0.21" (500 mm x 500 mm x 5.6			
	mm)			
	Type of reinforcement under the thin tile: No reinforcement			
4	Bostik EZ Poxy 100 % solids epoxy mortar and grout	012313	Bostik	
5	Euro-Notch Trowel	Modell Y	TCNA	
6	Black and Decker Orbital polisher/sander	N/A	TCNA	
7	Grout Float	N/A	TCNA	

Laboratory Manager

8/5/13 Date

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Fax (864 646-2821 PAGE:20F4

TCNA TEST REPORT NUMBER: TCNA-378-13 Test 2

TYPE OF INSTALLATION:

<u>All the materials used were soecified by the client and the tested assembly was built per the client's</u> instructions. The installation was a non-reinfOrced thin tile over concrete substrate.

The non-reinforced thin tile, "Crossville Laminam 5.6 mm", was installed over the concrete substrate, using "Reflex Ultra Premium Latex Modified thin-set mortar". Further details about the installation are provided below.

Base:

A 48" x 48" x 2" concrete base was prepared and cured for a minimum of 28 days prior to testing.

Tile preparation:

The non-reinforced thin tiles were cut to the nominal size of 20" x 20" x 0.22" (500 mm x 500 mm x 5.6 mm) using a rail cutter and wet saw.

Tile and Grout:

All thin tile installation and grouting was performed by a TCNA representative. The installation procedure followed by this representative is outlined below.

Bostik Reflex Ultra Premium Latex Modified thin-set mortar, mixed per manufacturer's instructions (mix ratio 25:100), was troweled over the concrete subfloor with a Euro notched trowel The thin-set was combed with the notched side to form parallel ridges. The non-reinforced thin tiles were back buttered and the backs were troweled with a Euro notched trowel. Special care was taken to ensure that the combed ridges on the backs of the tiles and the ridges on concrete subfloor were running parallel to one another. Special precaution was also taken by the Laboratory Technician to increase back buttering on each comer of the thin tile. After each tile was installed, the tiles were gently tapped with a rubber float and vibrated with an orbital sander/ polisher to attempt to eliminate any air pockets or voids underneath the tiles. Once set, the tiles were allowed to cure for 24 hours before grouting.

Bostik EZ Poxy 100% Solids Epoxy mortar and grout was mixed per manufacturer's instructions (Part A and part B) and forced into the 3 mm (0.12") grout joints with an epoxy grout float. The grout was allowed to set up for approximately 20 minutes before the installation was cleaned with a sponge and clean water. The grouted installation was subsequently allowed to cure for 33 days.

8/5/13 Date

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TCNA TEST REPORT NUMBER: TCNA-378-13 Test 2

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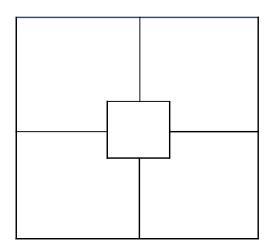


Figure 1: Tile layout -Each tile was 20" x 20" x 0.21" (500 mm x 500 mm x 5.6 mm) with a notch cut from one corner of each tile to accommodate for the ASTM C627 testing apparatus.

TEST RESULTS:

The installation completed all fourteen cycles with no evidence of damage to the thin tiles or grout joints. All evaluation criteria were based on 4 tiles and 4 grout joints in the wheel path of the Robinson-Type Floor Tester.

CONCLUSION:

In accordance with the Performance-Level Requirement Guide and Selection Table of the 2013 *TCNA Handbook for Ceramic, Glass, and Stone Tile Installation* (page 40), the installation is classified "EXTRA HEAVY".

Katelyn Simpson Laboratory Manager 8/5/13 Date

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TCNA TEST REPORT NUMBER:TCNA-150-14 Test #3

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PRODUCT TESTING SERVICE

TEST REQUESTED BY: Bonsai American

TEST SUBJECT MATERIAL: System identified by client: "Floor tile assembly with Laminam 5.6 mm over Concrete bonded with ProSpec Quick PermaFlex® 570"

Anderson. SC 29625 Tel 864 646-TILE

TEST DATE: June 2–June 4, 2014

TEST PROCEDURE:ASTM C627: "A Standard Test Method for Evaluating Ceramic Floor Tile
Installation Systems Using the Robinson-Type Floor Tester"

TEST AND MATERIAL DESCRIPTION:

As per client's request, the following materials have been used for the preparatJOn of the test pad.

Material Description				
Item	Product name and size	Product code	Provided By:	
#				
1	Concrete base with a smooth finish	NIA	TCNA	
	Nominal Size: 48" x 48" x 2" (1219 mm x 1219 mm x 51 mm)			
2	ProSpec Quick PermaFlex® 570 Mortar, White	65467546	Bonsai	
3	Laminam 5.6 mm Tortora Custom	13795.	Crossville	
	Nominal size (cut by client prior to submittal):20" x 20" x 0.22" (508 mm	custom.6		
	x 508 mm x 5.6 mm)	2264542		
	Actual tile size: 19.625" x 19.625" x 0.23" (498 mm x 498 mm x 5.72			
	mm)			
4	ProSpec B-7000 Epoxy grout	65464541	Bonsai	
5	Euro notch trowel (11")	N/A	TCNA	
6	Margin trowel	N/A	TCNA	
7	Orbital sander	NIA	TCNA	

TYPE OF INSTALLATION:

All the materials used were specified by the client and the tested assembly was built per the client's instructions.

The "Laminam 5.6 mm" was installed over the concrete substrate using "ProSpec Quick PermaFlex® 570" mortar. Further details about the installation are provided below.

K.atelyn Simpson Laboratory Manager

6/10/14 Date



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TCNA TEST REPORT NUMBER: TCNA-150-14 Test #3

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Base:

A 48" x 48" x 2" concrete base was prepared and cured for a minimum of 28 days prior to testing.

Tile preparation:

The tiles were cut to nominal 20"x20" by the client prior to submitting for testing. One comer of each tile was cut by a TCNA Representative in order to accommodate for the drive shaft of the Robinson Floor tester. The tiles were cut with an angle grinder and inked with Methylene Blue dye to ensure there were no cracks prior to installation.

Tile and Grout:

All tile installation and grouting was performed by a TCNA representative. The installation procedure is outlined below.

ProSpec Quick PermaFlex® 570 thin-set mortar was mixed with water per manufacturer's instructions (mix ratio 24.8:100 by weight) and was troweled over the substrate with a Euro notched trowel. The Laminam 5.6 mm tiles were back buttered with a scratch coat then the backs were troweled with a Euro notched trowel. Special care was taken to ensure that the combed ridges on the backs of the tiles and the ridges on the test pad were running parallel to one another. Special precaution was also taken to increase back buttering on each comer of the tile as requested by the client. After each tile was installed, they were vibrated with an orbital sander to attempt to eliminate any air pockets or voids underneath the tiles. The maximum lippage in the wheel path of the tester measured at the time of installation was 0.008" (0.20 nun). Once set, the tiles were allowed to cure for 24 hours before grouting. Figures 1 and 2 represent the layout of the lippage and the mortar depth while the test pad was curing and prior to running.

ProSpec B-7000 epoxy grout was mixed per manufacturer's instructions (Part A, B, and C), and was forced into the 1/8" grout joints. The grout was allowed to set up for approximately 5 minutes before the installation was cleaned with a sponge and water. The grouted installation was subsequently allowed to cure for 49 days.

Katelyn Simpson Laboratory Manager 6/10/14 Date



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TCNA TEST REPORT NVMBER: TCNA-150-14 Test #3

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Figure 1: Each tile submitted was $20" \ge 20" \ge 0.2"$ (508 mm ≥ 508 mm ≥ 5.6 mm). A notch was cut from one comer of each tile to accommodate for the ASTM C627 testing apparatus. Each grout joint is labeled below with a number which is the same grout joint number referenced throughout the rest of the report.

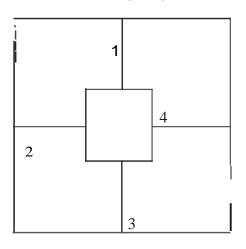


Table 1: Lippage Measurements (measured using feeler guaes)

	Initial Lippage	Lippage after 1st Week	Lippage after 2nd Week	Lippage after 3rd Week	Final Lippage
Date Measured	4/17/14	4/24/14	5/1/14	5/8/14	6/2/14
Grout Joint 1	0.008" (0.20 mm)	0.008" (0.20 mm)	0.008" (0.20 mm)	0.008" (0.20 mm)	0.012" (0.30 mm)
Grout Joint 2	0.003" (0.08 mm)	0.003" (0.08 mm)	0.003" (0.08 mm)	0.003" (0.08 mm)	0.005" (0.13 mm)
Grout Joint 3	0.002" (0.05 mm)	0.002" (0.05 mm)	0.002" (0.05 mm)	0.002" (0.05 mm)	0.002" (0.05 mm)
Grout Joint 4	0.003" (0.08 mm)	0.003" (0.08 mm)	0.003" (0.08 mm)	0.003" (0.08 mm)	0.004" (0.10 mm)

Table 2: Mortar Thickness (measured using a caliper)

		At the time of application	After curing
l	Date Measured	4/15/14	6/2114
	Thickness	0.16" (4.0 mm)	0.16" (4.0 mm)

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6/10/14 Date

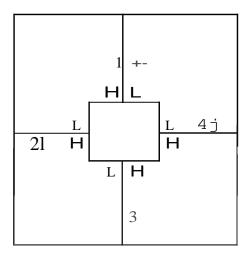
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Figure 2: The figure below shows which tiles were higher or lower when the lippage in the wheel path was measured (as shown in table 1). The lower tile is identified with the letter "L" and the higher tile is identified with the letter "H". The arrows represent the direction that the sled was traveling during testing.



TEST RESULTS:

The installation completed all fourteen cycles with no evidence of damage to the tiles or grout joints. All evaluation criteria were based on 4 tiles and 4 grout joints in the wheel path of the Robinson-Type Floor Tester. The maximum lippage in the wheel path of the tester measured just prior to testing was 0.012" (0.30 mm).

CONCLUSION:

In accordance with the Performance-Level Requirement Guide and Selection Tabie of the 2014 *TCNA Handbookfor Ceramic, Glass, and Stone Tile Installation* (page 40), the test pad is classified "EXTRA HEAVY".

Katelyn Simpson Laboratory Manager

6/10/14 Date

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Appendix: Photos



Image 1: Laminam 5.6 mm prior to testing.

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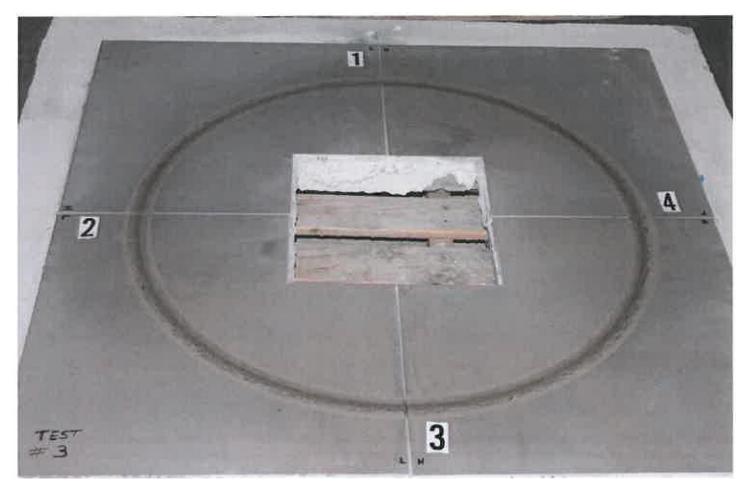


Image 2: Full assembly showing the installed Laminam 5.6 mm tile after testing. The numbers shown coincide with the numbers in Figure 1 and 2 and Table 1.

Katelyn Simpson Laboratory Manager

6/10/14 Date

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