



ISO 9001:2015 5.2

Our objective is to offer a re-use and recycling service which satisfies customer needs for quality, cost, performance and safety whilst offering an end of life solution that meets the requirement of both the EU & UK legislation and EA & DEFRA guidelines.

At S2S Electronics we know our customers judge us on the quality of the services we provide. Quality comes first. In 1995 BSI approved our quality management system to BS EN ISO 9001:1994. We continually strive to improve our systems within the framework of this standard and its' latest successor - BS EN ISO 9001:2015, and deliver the products and services our customers expect. To achieve this we:

- **Establish strong relationships with our customers and suppliers to improve the quality of what is sold and purchased.**
- **Provide all employees with an environment and training that supports the delivery of high quality products and services, and encourages everyone to realise their full potential.**
- **Hold regular management meetings to determine and review measurable quality objectives.**
- **Ensure that resources are available to meet those objectives.**
- **Regularly review the quality policy to confirm its' continuing suitability.**
- **Communicate the quality policy throughout the company to promote a full understanding of our quality aims.**

Ultimate responsibility for quality lies with director named below. However, the continuing success of S2S Electronics depends upon everyone working as a team to enhance our performance.

It is a mandatory condition of employment that all personnel follow our agreed procedures to maintain the highest levels of quality at all times.

A handwritten signature in black ink, appearing to read 'A. Dukinfield'.

A. Dukinfield
Managing Director