



AMCS PORTABLE TOILET SOLUTION

Quickly and easily manage the full spectrum of business critical processes and data, and get complete visibility into your portable toilet business

Overview

The AMCS Portable Toilet Solution is an industry-specific solution designed to meet the unique requirements of your portable toilet business. The solution handles customer management and operations, sales and pricing management, billing and collections, proposal and contract management and much more.

Our user-friendly solution allows you to quickly and easily manage the full spectrum of business critical processes and data, and provides complete visibility into your portable toilet management business.

With the AMCS Portable Toilet Solution, you will streamline your operations, reduce costs, increase productivity and drive profitability across your organisation.



Major benefits

- Automatic pro-rations, easy 28-days & anniversary billing
- Scalable, 360-degree visibility into your portable toilet business operations
- Dramatically improve billing efficiency,
- Increase financial control & reduce revenue leakage
- Single view of customer service allowing for efficiency and service quality
- Increase operational & fleet profitability through optimisation
- Increase sales team effectiveness
- Integrated customer portal for comprehensive account management

Route Optimisation

- Dynamic, static and real-time route optimisation
- Estimated time of arrival calculations for each stop on a single route
- Insertion of new customers into master route plans, with price optimisation on web portal & mobile solutions
- Seamless integration of optimisation within software or provided as a service

Customer Management & Operations

- Manage multiple company profiles in a single user interface with the centralised database
- Quick access to key customer data such as account activities, service & routing information, aging, and more with integrated Customer Portal
- Easily view tasks, appointments, scheduled services, AR activity and other items with a convenient, colour-coded electronic calendar
- Identify duplicate customer or address entries
- Validate customer, billing and site/ service addresses with our address validation tool
- Restrict user access to select screens and reports by role and/or company association
- Easy dispatch and routing of portable toilet and fencing services, with easy-to-use reroute/resequence screens
- Easily mass-update work order charges, recurring service rates and/ or surcharges with the powerful pricing manager tool
- Define a variety of flexible pricing and system set-up options to meet your unique business needs
- Automatically generate notification emails upon service completion and/ or non-service

AMCS Portable Toilet Solution

Mobile

- Go paperless – reducing the need for paper route books and/or work orders
- Provide a real-time update of service statuses indicating when a route/stop has been completed, skipped, etc.
- Take pictures and attach them to work orders or service records
- Record vehicle/driver downtime information in the event of a vehicle malfunction

Customer Web Portal

- Minimise service calls by giving customers safe, secure internet access to specific account data, such as services, invoices, payments and much more
- Send email notifications to your customers when an invoice is available to view on the portal.
- Allow customers to view current services and service history(including images attached to services and/or work orders)
- Minimise manual payment entries by allowing customers to pay via credit cards online.

Sales & Pricing Management

- Track sales performance and calculate commissions
- Generate and manage prospects, proposals and contracts, within the system or with our easy-to-use mobile sales solution
- Analyse potential price changes before implementing
- Automatically schedule price changes, or manually make price changes simultaneously for one/multiple customers structures to meet your unique billing requirements

Sales & Pricing Management

- Generate and manage proposals/contracts
- Digitally store and easily access photos, documents, signed contracts, and much more with our electronic filing cabinet available for each account
- Guarantee customer pricing by contract and easily manage proposals coming upon expiration, contracts expiring with a current competitor and much more.

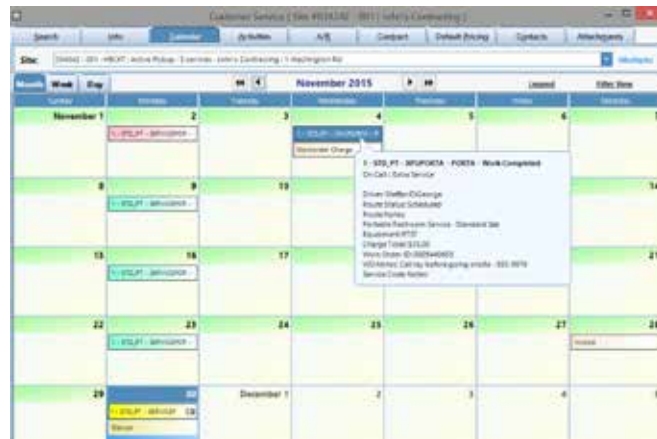
Billing & Collections

- Easy-to-use billing and invoicing, with automated credit card processing and invoices via email
- Manage and invoice customers with multiple service locations
- Automatically generate customer and/or site level invoices
- Option to invoice sites based upon line of business (i.e. portable toilet, fence, etc.)
- Process and apply payments and credits to individual invoice items
- MICR reader or lockbox file option
- Process one-time or automatic credit card payments while maintaining PCI Compliance
- Automatically place customers on credit hold, or require pre-approval, for orders placed by customers with a past due balance based on user-defined criteria.
- Schedule automatic collection notifications and other activities

About AMCS

AMCS is the leading supplier of smart resource software and vehicle technology solutions for the waste, recycling and resource industry.

AMCS offers an end-to-end suite of software and vehicle technology to manage the critical operational and business management processes within the resource management and logistics industry.



AMCS

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