Our Vision

To be there for every child with a life-limiting or life-threatening condition, and their families, making sure they can get the very best support when and where they need it.



Our Mission

To make a difference to the lives of children with life-limiting or life-threatening conditions, and their families, by:







- Striving for lasting partnerships, for example with our supporters, and with healthcare partners such as other charities and the NHS.
- inspiring and developing our people.
- Being the local organisation which people are proud to work and volunteer for.
- Living the values of Claire House.



We are C.L.A.I.R.E. House...

Community and Team Spirit

Everyone has a part to play. Everyone's contribution is valued. We work positively and as a team.

Aspire to Excellence

At Claire House, everyone can reach their potential: children, young people, families, volunteers, staff, supporters and other stakeholders.

Respect and Caring

We treat everyone with respect and dignity in the way we act and the way we talk. We listen to and respect other people's views and choices. We act with compassion.

Learning and Developing

We always look for ways to improve the way we do things. We learn from each other and from our mistakes. We listen and we share our experiences. We support innovation.

Integrity

We live our values.
We take responsibility for our actions.
We lead by example.
We are honest. We are professional.

Empowerment and Trust

We empower and trust people to make their own choices. We trust people to perform to the best of their ability and play an active part in Claire House.