## Safety Belt Software Protection Program





### Secure the value of your test system.

Today's testing environment is changing faster than ever. In order to respond quickly to advancing technology and new market requirements, it is important that test cells be kept up to date at all times.

The Safety Belt program supports this effort by providing access to regular software upgrades with the latest functionality and enhancements. For a minimal fixed yearly cost, updates and patches are made available for secure download via the A&D Customer Portal, ensuring your system stays current with the latest operating system, and minimizing both potential security threats, and the downtime required for upgrades.

The Customer Portal also provides access to an on-line library of documentation, user guides, application notes and technical papers, as well as forums for feature requests and FAQs.

Safety Belt also includes support through A&D's Help Desk for diagnostic and technical assistance.

The program covers updates to A&D licensed software. Additional support for the installation of major updates, application engineering time, or any required hardware upgrade can be added at any time.

#### **Benefits**

- Secures investment dollars at a minimal yearly fixed cost
- Ensures the test system is operating at the most up-todate level
- Keeps the test system current with the latest operating system
- Minimizes downtime for required upgrades
- Access to Customer Portal provides easy access to latest updates and documentation
- Reduced rates for standard training classes



A&D's Safety Belt software protection program ensures your system is up to date with the latest features and functionality available.

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## Safety Belt Program Outline

Coverage	Updates for the licensed software packages
Availability	Easy 24/7 on-line access to all released updates through A&D's Customer Portal
Help Desk Support	Five (5) hours of Help Desk support is included with Safety Belt
Documentation	24/7 on-line access through A&D's Customer Portal to standard product documentation, application notes explaining new features, Tips & Tricks, and technical notes with update instructions
Training	20% discount on any A&D standard in-house training
New Feature Implementation	Requests for future enhancements can be submitted through the Customer Portal. A&D will consider these requests throughout the release process. Each request will be evaluated and responded to in a timely fashion.

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