

April 15, 2020

Dear Resident:

This letter is to keep you updated on the various resources available to support you through this COVID-19 crisis. In this letter you will find updated information on how COVID-19 has impacted our organization's operations and other important resources, including Capitol Hill Housing's (CHH) new Rental Assistance Program. As a reminder, Capitol Hill Housing is following all local, state, federal, and King County Public Health guidance on coronavirus response.

We are here to serve residents. Here is a list of important information and resources, current as of 4/13/20:

- **All COVID-19 related social and community services, visit:**
 - City of Seattle: <http://www.seattle.gov/mayor/covid-19>
 - Seattle YMCA: <https://www.seattleyymca.org/coronavirus>

- **Food resources, visit:**
 - County-wide food support: www.kingcounty.gov/covid/emergency-food
 - Seattle Kitchen Collective provides FREE meals:
<https://southseattleemerald.com/2020/04/08/seattle-kitchen-collective-provides-free-meals-to-whomever-needs-them/>

- **Rental Payments:** To pay your rent, please write your name, building, and unit number on all rent checks and money orders. Please drop off your payment in a rent box at your building or at the 12th Avenue Arts building located at 1620 12th Avenue during the week from 8 a.m. to 7 p.m. You can also **pay your rent online** using **Rent Track**:
<https://my.renttrack.com/management/71040/holding>

- **CAPITOL HILL HOUSING'S RENTAL ASSISTANCE PROGRAM-COVID-19:** If you have been financially impacted by COVID-19 due to a loss of employment or reduced hours and are having difficulty paying your rent, please contact CHH's Resident Services Coordinators via email at residentservices@capitolhillhousing.org or by phone at:

Azizza Mussa (Hazel Plaza, Helen V, Mary Ruth Manor):	206-503-4638
Derek Senior (412, Elizabeth James, Haines):	206-681-5553
Demontrice Bigham (Silvian, Holden Vista, Ponderosa, Union James):	206-471-1794
Ji Soo Kim (all other properties):	206-637-2364

- **Local and Federal Eviction Moratoriums:** Announced on March 14, 2020, Mayor Durkan passed a temporary moratorium on evictions in the City of Seattle. In addition, the federal Coronavirus Aid, Relief, and Economic Security (CARES) Act provides a 120 day

moratorium on evictions for non-payment of rent beginning 3/27/2020 applicable to many of CHH's properties. However, it's important that you continue to pay rent during the moratoriums to avoid past due balances that can lead to eviction once the moratorium has been lifted.

- **Childcare for public health first responders and essential workers, visit:**
 - <https://publichealthinsider.com/2020/04/12/emergency-childcare-for-first-responders-essential-workers/>
- **King County Public Health latest public health guidance:**
 - <https://www.kingcounty.gov/depts/health/communicable-diseases/disease-control/novel-coronavirus/protection.aspx>
- **OTHER PERSONALIZED RESOURCE REFERRALS:** For all other personalized resources and referrals needed as a result of COVID-19, contact your CHH Resident Services Coordinator (see page 1 for contact information).
- We are still available to serve you at all locations. Office walk-in hours at CHH buildings are currently postponed until further notice. The 12th Avenue Arts building located at 1620 12th Avenue is open during the week from 8 a.m. to 7 p.m. The office is closed over the weekend. CHH staff can still be reached by phone, email, voicemail, and if needed, by appointment only. We are still receiving packages, important correspondence, notices, and rent checks at all locations.
- All non-emergency repair work has been suspended until further notice. Only emergency repair work that impacts residents' health and safety will continue to be performed by CHH's maintenance staff until further notice. For emergency repairs, **please call 206-204-8777 and contact your Site Manager.**
- Please call 911 for criminal/suspicious activity, carbon monoxide presence, and safety hazards, such as a fire. Please call Puget Sound Energy at 888-225-5773 for gas leaks.
- Please carry your unit and building entrance key whenever you leave your apartment to avoid being locked out.
- Please do not loiter in the common areas, stairwells, or hallways to ensure social distancing guidance from health officials is followed. Please keep your apartment door closed at all times.

SIGN UP FOR EMAIL RESOURCE UPDATES: Email residentservices@capitolhillhousing.org or subscribe online at: <http://www.capitolhillhousing.org/findyourapartment/residents.php>

Please visit our website for timely updates on CHH: <http://www.capitolhillhousing.org/>

We are committed to serving residents and will provide updates as needed.

Thank you,
Capitol Hill Housing