

HIPAA-Compliant Online Fax Service



HIPAA Statement

Upland InterFAX is a leading HIPAA compliant fax solution for enterprise, cloud fax services, providing enhanced security, SSL access and encryption for inbound/outbound fax messages. InterFAX also offers a fax API for developers in all popular programming languages. We are committed to helping organizations comply with HIPAA regulations by helping ensure our services comply with each of the regulation standards.



Upland InterFAX's enterprise-class cloud fax platform provides technical, physical, and procedural security measures to help ensure confidentiality and integrity of faxes sent in the healthcare industry. Our HIPAA-compliant fax solution helps EMR/EHR providers and healthcare organizations send faxes, while complying with HIPAA regulations for information flow and exchange.

InterFAX provides a range of security features to help organizations comply with HIPAA regulations:

Encryption: Fax messages can be delivered in encrypted formats, whether SSL or signed email (PKI), so that patient identifying information can be delivered securely. Transmit medical information by fax without compromising security.

Automatic fax removal: Messages containing sensitive content can be automatically deleted from our servers upon delivery. This ensures that no person, including InterFAX customer service staff, can view patient-identifying information.

User authentication: Our system authenticates users and operators of the online fax system with a username and password, enabling you to enforce the appropriate access rights.

Physical security: Our servers are housed in secure environments, which can only be accessed by approved personnel.

Audit trail: Our online fax service provides a full audit trail of faxes sent and received through our servers. The audit trail can be viewed online and can also be tracked using mail confirmations sent to the sender of a fax.

Secure fax servers: Zero maintenance.