



**Moor Allerton
Elderly Care**

Friendly Visitor Role Description

MAECare recognizes that some older people can become isolated and lonely and this has a detrimental impact on their physical and mental health. In order to prevent this we have a friendly visitor service whereby volunteers visit older people in their own homes on a regular basis. Where possible volunteers may also help motivate the older person to come to other events, activities at MAECare or in the community. You will be carefully matched with a member and accompanied by the MAECare project worker on the introductory visit and if required to make regular appointments.

Your role will include:

- Visiting older people in their own homes or the community, on a weekly or fortnightly basis
- Building a rapport with the older person
- Being a listening ear
- Encourage (and accompany where possible) the older person to attend MAECare or community activities.
- Reporting any areas of concerns to the Project worker and adhere to MAECare safeguarding procedure.
- To keep an accurate note of all visits on the Record of Friendly Visiting Form and submit this at least quarterly to the office.
- To keep in regular contact with Project Worker and provide informal feedback
- Complete MAECare volunteer training and be aware of and work within MAECare policies.
- To have MAECare ID on person when visiting.

In order to provide continuity and consistency for our members we ask volunteers to be able to commit for at least six months post approval to their role as a friendly visitor.